

AGREEMENT
BETWEEN
CANADA POST CORPORATION
AND THE
CANADIAN UNION OF POSTAL WORKERS

Expiry: January 31, 2029

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ARTICLE 1

PURPOSE OF AGREEMENT

1.01 Purpose

The purpose of this collective agreement between the Canadian Union of Postal Workers hereinafter referred to as "*the Union*" and Canada Post Corporation hereinafter referred to as "*the Corporation*" is to establish and maintain rates of pay, hours of work, other working conditions and conditions of employment, and to provide appropriate procedures for the resolution of grievances and problems during the term of the collective agreement.

ARTICLE 2

MANAGEMENT RIGHTS

2.01 Rights

It is recognized that the Corporation exercises rights and responsibilities as management, which are subject to the terms of this collective agreement.

ARTICLE 3

RECOGNITION

3.01 Sole and Exclusive Bargaining Agent

The Corporation recognizes that the Union is the sole and exclusive bargaining agent for all employees covered under the bargaining certificate issued to the Union by the Canada Industrial Relations Board.

3.02 Consultation and Discussion

In view of this recognition and in accordance with structures provided for in this collective agreement, the parties agree to discuss and consult each other on all matters pertaining to their working relationship.

3.03 Full Force and Effect

All matters covered under the provisions of this collective agreement shall have full force and effect on the Corporation, the Union and the employees in the bargaining unit.

3.04 Union Access to Place of Employment

- (a) Full-time officers of the Union, or local officers not on post office duty, will be granted permission to enter the non-public area(s) of a postal installation, providing they contact the organizational level of the Corporation equivalent to that of the Union representative who desires access or the management representative in charge on duty, to state the approximate time, place and purpose of the visit.
- (b) Where it is not possible to make the arrangements described in paragraph 3.04(a), officers of the Union will be granted permission to enter a postal installation, provided they first contact the management representative in charge on duty, state the purpose of their visit and secure that permission.

At the commencement of the visit they will identify themselves to the management representative in charge on duty.

3.05 Rights of Union Representatives

The provisions contained in clause 3.04 do not apply to meetings between Union officers and representatives of the Corporation, nor are they to be construed as affecting the activities of Union officers specifically provided for in Articles 9 and 10 of this collective agreement.

ARTICLE 4

UNION DUES

4.01 Compulsory Check-Off

- (a) The Corporation shall, as a condition of employment, deduct from the monthly earnings of all the employees in the bargaining unit, the ordinary membership dues of the Union, the amount of which may vary according to different locations.
- (b) The Corporation shall not levy a charge upon the Union or its members for rendering this service.
- (c) Subject to the provisions of this article, the Corporation shall also deduct, as Union dues, a special levy ordered by the Union, not more than once a year, provided that this levy is uniform and is payable by all the employees of the bargaining unit. The special levy shall, at the request of the Union, be deducted over a

period of more than one (1) month.

4.02 Setting of Dues

The Union shall inform the Corporation by means of a data storage medium of the authorized membership dues to be checked off in accordance with clause 4.01.

4.03 Dues Begin Immediately

For the purpose of applying clause 4.01, deductions from pay for each employee in respect of each month will start from the first month of employment to the extent that earnings are available. Where an employee does not have sufficient earnings in respect of any month to permit deductions, the Corporation shall not be obliged to make such deductions from subsequent salary.

4.04 Remit Dues the Next Month

The amounts deducted in accordance with paragraph 4.01(a) shall be remitted to the Union by cheque on the 15th of the month following the month in which the deductions were made and shall be accompanied by particulars identifying each employee and the deductions made on his or her behalf.

4.05 Corporation's Liability on Check-Off

The Union agrees to indemnify and save the Corporation harmless against any claim or liability arising out of the application of this article, except for an error committed by the Corporation in the amount of dues deducted; however,

- (a) where such error results in the employee being in arrears for dues deductions, recovery is to be made by making one additional deduction each month in an amount not to exceed the established monthly deduction until the arrears are recovered in full;
- (b) where such an error results in an overdeduction of dues and the money has not been remitted to the Union, the Corporation shall reimburse the employee in the amount of the overdeduction. Such overdeduction shall be reimbursed under normal circumstances in the month following the month in which the overdeduction and the failure to remit the dues to the Union are verified.

4.06 Additional Information

The Corporation agrees to provide the Union with all necessary supplementary information, including computerized data, in order that the bargaining agent may adequately verify the check-off of Union dues for all employees belonging to the bargaining unit.

The Corporation will provide the Union with all available information related to Union dues.

4.07 Compulsory Membership

- (a) Any regular employee hired after the signing of this agreement shall, as a condition of employment, become a member of the Union at the time of hiring, or as soon as possible, in accordance with clause 6.03.

- (b) The Corporation will not be obliged to terminate any employee whose membership rights have been revoked by the Union.

4.08 T4 Slips

The Corporation shall report on the employees' T4 slips and Relevés 1 the amount deducted as Union dues, provided the Union is complying with the requirements and/or conditions imposed by legislation, regulation or governmental administrative practices in respect of such report. The reported amount shall reflect the amount appearing on the pay stubs for the corresponding taxation year.

4.09 Check-Off for Life Insurance

The Corporation shall provide a monthly check-off of insurance premiums payable on life insurance plans provided by the Union for its members upon production of appropriate documentation, provided the amounts so deducted are separate from the Union dues. There will therefore be two (2) separate monthly deductions for the Union dues and insurance premiums. The Corporation will not levy a charge upon the Union for rendering this service.

The deductions from an employee's pay for a Union insurance program is revocable on notice in writing from the employee to the Corporation or the Union.

ARTICLE 5

DISCRIMINATION

5.01 Discrimination

There shall be no discrimination, interference, restriction, coercion, harassment, intimidation, or stronger disciplinary action exercised or practised with respect to an employee by reason of age, race, creed, colour, national origin, political or religious affiliation, sex, physical or emotional handicap, sexual orientation, gender expression, gender identity, marital status, family status, genetic characteristics, conviction for an offence for which a pardon has been received, or membership or activity in the Union.

5.02 Use of Leave Provisions

An employee who is or has been on leave under any provisions of the collective agreement shall not be importuned or disciplined because he or she is or has been on leave unless it has been established that the employee dishonestly took advantage of the provisions of the said agreement.

5.03 Polygraph Testing

The Corporation and its representatives will not initiate, suggest, demand or otherwise intimate that any employee is expected or required to submit, for any reason, to polygraph testing, nor will the results of such testing be used as evidence in arbitration hearings.

Where tests have been taken or refused by any party involved in an arbitration, neither party may refer to

this in the arbitration.

5.04 Interpreter for Deaf or Hard of Hearing Employees

When a deaf or hard of hearing employee receives formal training or is required to attend an interview, a grievance hearing or an arbitration and the employee requests an independent sign or oral language interpreter, the Corporation shall provide such services.

The Corporation will reimburse the registration fees, in accordance with the Corporation's Tuition Reimbursement Guidelines, of employees who take Sign language courses to better communicate with employees who are deaf or hard of hearing.

5.05 Common Law Spouse

For the purpose of this collective agreement and the benefits it provides for, including insurance plans, a "*common-law spouse*" relationship is said to exist when, for a continuous period of at least one (1) year, or less if a child is born of the relationship, an employee has lived with a person, represented that person to be his or her spouse, and lives and intends to continue to live with that person as if that person were his or her spouse, and the word "*spouse*" includes a "common-law spouse".

ARTICLE 6

COMMUNICATIONS

6.01 Information Essential to the Union

The Corporation shall provide the Union with copies of written communications issued by the

headquarters of the Corporation that affect working conditions or conditions of employment of employees in the bargaining unit, and this, at least thirty (30) calendar days before the introduction of a change.

6.02 Notification of the Union

Whenever one of the events described in Appendix "B-1" occurs, the Corporation agrees to provide, without delay but within fifteen (15) calendar days, the Union with the information described in Appendix "B-1".

In the event that multiple changes are made and the information is identical, the name, address and employee number of the employees affected may be included with the information described in Appendix "B-1".

6.03 New Employees

- (a)** The Corporation agrees to acquaint new employees with the fact that a collective agreement is in effect. On the first day of work, the supervisor shall:

 - (i)** provide the employee with access to the collective agreement, as provided under clause 36.04;
 - (ii)** introduce the employee to his or her union steward and his or her alternate.
- (b)** On the first day's work of an employee in a new assignment, the supervisor shall introduce the employee to his or her union steward and his or her alternate.

- (c) During the first week of work of new employees or employees in a new assignment, the union steward or his or her alternate shall be allowed, during the hours of work, a period of fifteen (15) minutes to confer with them.

6.04 Organizational Charts

The Corporation shall provide the Union with organizational charts indicating the authority structure of the Corporation at the national level and by division within thirty (30) calendar days of the signing of the collective agreement.

6.05 List of MAPP Areas, Plants and Post Offices

- (a) The Corporation shall acknowledge that the list of MAPP areas, mechanized plants, post offices, and sections thereof, with which the Union was furnished at the time of the signing of this agreement, is correct.
- (b) The Corporation shall provide the Union with a list of the postal installations that are included in MAPP areas and post offices within thirty (30) calendar days of the signing of the collective agreement. Any subsequent change made to the list will be provided to the Union at least thirty (30) days prior to such a change.
- (c) The Corporation further acknowledges that the geographical spread of all of the installations within a post office as identified above will not exceed an area beyond that which can be encompassed by a circle having

a radius of forty (40) kilometres. It is understood, however, that the Corporation may maintain any post offices which exceed the above geographical limitations which were in place on January 31, 1995.

- (d) The Corporation shall advise in writing the Union at the national and local level of any change to the list referred to in paragraph 6.05(a) at least ninety (90) calendar days in advance. Upon receipt of this notice, the Corporation and the local Union shall hold meaningful consultation on the changes being considered by the Corporation.

6.06 Electronic Versions of Documents

By agreement, any notice, information or document to be provided by one party to the other under a provision of this collective agreement may be provided electronically instead of on paper or in addition to the paper copy.

ARTICLE 7

CORRESPONDENCE AND CONTACTS

7.01 Contacts

Each party shall notify the other of the officers at the respective levels to whom correspondence and contacts should be directed and of any changes that may occur during the term of this agreement.

ARTICLE 8

LABOUR-MANAGEMENT MEETINGS

8.01 Principle

The Corporation and the Union recognize that constructive and meaningful consultation is necessary in order to reach agreement on all the subjects mentioned in this article.

However, nothing in this article precludes meetings for discussion and consultation which may be held outside the process of labour-management consultation on any matter of mutual interest.

- (a) The above principle shall encompass the exchange of information and the seeking and considering of the advice and views of each party, with full opportunity for discussion and appropriate comments.
- (b) The above principle does not imply unanimous or majority agreement, nor does it interfere with management or Union rights arising out of the collective agreement.

8.02 Time and Location of Meetings

When one of the parties requests a meeting for a specified purpose or purposes, the other shall agree to a time, date and location. All meetings shall be held on the Corporation's premises at a time and for a duration determined by mutual agreement.

8.03 Level of Consultation

The consultations shall be held at the local or national level or at any other level agreed to between the parties affected by the matters to be discussed.

All levels of both Union and management shall be informed of the understandings reached and the decisions made at any particular level.

8.04 Consultation Between Union Locals and Local Management

There can be consultation between Union locals and local management on the following matters:

- (a) changes in system of work; Article 13
- (b) equal opportunity for overtime work; Article 15
- (c) health and safety; Article 33
- (d) physical facilities for employees; Article 36.

8.05 Local Agreements

Any signed agreement arising from local consultation under the preceding clause shall be precisely recorded in the minutes of the meeting and shall govern the relationship between the parties within the jurisdiction for which such agreement has been concluded, subject to the following conditions:

- (a) the local agreement shall not contradict this collective agreement;
- (b) the local agreement shall require the written

approval of the authorized national official of the Union and of an authorized national representative of the Corporation.

8.06 Right to Grieve and to Refer Grievances to Arbitration

Subject to the provisions of clause 8.05, any agreement concluded by the parties under this article has the same effect as any provision of this collective agreement, and is subject to the grievance procedure, including arbitration.

8.07 Grievance Procedure Separate

Labour-management meetings described in this article shall not deal with grievances being processed under the provisions of the article on grievance procedure.

8.08 Violations

If the Corporation, in the opinion of the arbitrator, has failed to hold constructive and meaningful consultations in an effort to reach agreement on a matter requiring such consultation by virtue of this article, the arbitrator shall require the Corporation to rescind the disputed decision, restore the situation prevailing prior to the disputed decision or action, and make restitution where appropriate, in addition to any other corrective action he or she may impose.

8.09 Paid Attendance

- (a) Union representatives attending Union-management meetings shall not suffer any loss of regular pay for travelling to or from or

attendance at such meetings on the day on which the meeting is held. As far as practicable, meetings will be held during the scheduled hours of the representatives participating.

- (b) If the activities conducted in paragraph 8.09(a) are conducted outside the employee's scheduled hours of work, the employee's schedule will be changed to the shift during which the activities take place, and the provisions concerning schedule and shift changes will not apply.

8.10 Reference of Disagreement

Where the parties cannot reach agreement on an issue submitted to consultation according to the terms of clause 8.04, that issue shall be referred for arbitration to an arbitrator listed in the current collective agreement.

The arbitrator's decision shall be binding on the parties.

8.11 Minutes of Union-Management Meetings

The Corporation shall provide the participating Union representatives with minutes (as complete as possible) of the proceedings of any Union- management meeting within a period which shall not exceed ten (10) calendar days of the date the meeting was held.

In the case of meetings at the local level, a copy of the minutes is sent within the same time limit to the National Director responsible for the local concerned.

8.12 Union Representatives

Full-time representatives of the Union may attend, without restrictions, any Union-management meeting at any level.

ARTICLE 9

GRIEVANCE AND ARBITRATION PROCEDURE

Definitions

9.01 In this article:

- (a) “*grievance*” means a complaint in writing presented by the Union;
- (b) “*authorized representative of the Union*” means a person designated by the Union to deal with grievances;
- (c) “*Union steward*” means a postal employee appointed or elected by the Union to act as an authorized representative of the Union. In the event that the Union steward is unable to perform his or her function, the Union will designate or substitute another postal employee to act on his or her behalf;
- (d) “*Corporation*” means a person authorized to respond in writing to grievances.

Representatives

9.02 The Union shall notify the Corporation in writing of the names and areas of jurisdiction of the persons authorized to represent the Union and/or the employees for

the purposes of this article and shall promptly notify the Corporation in writing of any changes in these names.

9.03 The Corporation shall designate a representative in the grievance procedure and shall inform the Union at the national, regional and local levels of the name and title of the representative so designated, together with the name, title and address of the supervisor or local officer to whom a grievance is to be presented.

Recognition of Union Stewards

9.04 The Union steward shall have the right to prepare and present grievances in accordance with the procedure herein provided for and, for that purpose, shall have the right to meet with the employee on behalf of whom the grievance could be submitted.

It is understood that this right shall be granted during the Union steward's shift or, at the latest, at the start of his or her following shift.

9.05 No person who is employed in a managerial or confidential capacity shall seek to intimidate, by threat of discharge or by any other kind of threat, a representative of the Union or an employee on whose behalf he or she is preparing a grievance to cause him or her to refrain from so doing or withdraw a grievance or refrain from presenting a grievance as provided for in this agreement.

Rights and Responsibilities of Union Stewards

9.06 The Corporation agrees that Union stewards shall not be hindered, constrained, prevented nor impeded in any way in the accomplishment of their duties while investigating complaints and representing employees in accordance with the provisions of this article. Whenever the

Union steward decides to investigate an urgent complaint, he or she shall seek from his or her supervisor permission to leave his or her work, indicating the nature of the complaint, and such permission shall be granted to him or her within the next thirty (30) minutes. For the purposes of his or her investigation, he or she shall be allowed all the reasonable time required, and he or she shall report to his or her supervisor before returning to his or her normal functions.

Rights of Employees to Complain

9.07 Both parties recognize that an employee, accompanied by a Union steward if he or she so wishes, has the right to discuss with his or her supervisor any question or complaint relating to his or her working conditions and conditions of employment, including those governed by the provisions of this agreement, without prejudice to the right of the Union to have subsequent recourse to the grievance procedure.

Right to Present a Grievance

9.08 An authorized representative of the Union may present a grievance if he or she believes that an employee, a group of employees, the employees as a whole or the Union have been aggrieved or treated in an unjust or unfair manner.

Right to Present a Policy Grievance

9.09 An authorized representative of the Union or a national representative of the Corporation may present a policy grievance in order to obtain a declaratory decision. A policy grievance may be presented in the following cases:

- (a) where there is a disagreement between the Corporation and the Union concerning the

interpretation or the application of the collective agreement;

- (b) where the Union is of the opinion that a policy, directive, regulation, instruction or communication of the Corporation has or will have the effect of contravening any provision of the collective agreement, of causing prejudice to employees or the Union or of being unjust or unfair to them.

Time Limit on Grievance

9.10 A grievance concerning only one employee may be presented by an authorized representative of the Union not later than the twenty-fifth (25th) working day after the date on which this employee first became aware of the action or circumstances giving rise to the grievance.

9.11 A grievance concerning a group of employees may be presented by an authorized representative of the Union not later than on the first of the two following dates:

- (a) the twenty-fifth (25th) working day after the date on which the last employee of the group first became aware of the action or circumstances giving rise to the grievance;
or
- (b) the twenty-fifth (25th) working day after the date on which the Union first became aware of the action or circumstances giving rise to the grievance;
- (c) notwithstanding paragraphs 9.11(a) and (b), not later than the sixtieth (60th) working day

following the date on which the first employee of the group first became aware of the action or circumstances giving rise to the grievance.

9.12 A grievance concerning the employees of the bargaining unit as a whole or the Union as such may be presented by an authorized representative of the Union no later than the twenty-fifth (25th) working day after the date on which the Union first became aware of the action or circumstances giving rise to the grievance.

9.13 A policy grievance may be presented by an authorized representative of the Union at any time.

Description of the Grievance

9.14 The written description of the nature of the grievance shall be sufficiently clear so as to determine the relationship between the grievance and the provisions of the collective agreement. During the grievance procedure, the Union shall, at the request of the Corporation, endeavor to clarify the written description of the grievance. The Union may clarify the written description of the grievance without changing its substance.

Substance of Grievance Takes Priority

9.15 A grievance shall not be deemed to be invalid or defeated by reason of technical irregularity, or the fact it is not written on or in accordance with the grievance form supplied by the Corporation, or the fact that it was not presented in accordance with clauses 9.16, 9.17 and 9.23.

Presentation of Grievances

9.16 Where the Union wishes to present a

grievance, an authorized representative of the Union shall transmit the grievance to a supervisor or local officer in charge who shall forthwith:

- (a) enter on the grievance and the copies the date on which the grievance was received;
- (b) provide the representative of the Union with a copy of the grievance;
- (c) forward the grievance to the representative of the Corporation authorized to reply to the grievance at the appropriate level.

9.17 Notwithstanding clause 9.16, an authorized representative of the Union may transmit the grievance directly to the person designated by the Corporation at its head office in the case of a collective grievance concerning a group of employees, the employees as a whole or the Union, and in the case of a policy grievance.

Grievance by Mail

9.18 Where the provisions of the clause on the submission of grievances cannot be complied with and it is necessary to present a grievance by mail, the grievance shall be deemed to have been presented on the day on which it is postmarked and it shall be deemed to have been received by the Corporation on the day it is delivered to the appropriate office of the Corporation. Similarly, the Corporation shall be deemed to have delivered a reply on the date on which the letter containing the reply is postmarked, but the time limit within which the Union may refer the grievance to arbitration shall be calculated from the date on which the Corporation's reply was delivered to the address shown on the grievance form.

If Grievance not Received

9.19 Where the Union can establish that a grievance has been presented and the Corporation has not received same, the grievance may be resubmitted. Such presentation shall have the same force and effect as the first grievance submitted. A second grievance shall not be presented later than the thirtieth (30th) working day following the date on which the first grievance was presented.

Codification and Copies of Grievances

9.20 The Corporation agrees to inscribe on copies of its reply the codification indicated on every grievance submitted.

9.21 The Corporation agrees to distribute to the Union copies of the grievances submitted and copies of its reply in the following manner:

3rd copy to the national office of the Union;
4th copy to the regional office of the Union;
5th copy to the local office of the Union;
6th copy to the employee on behalf of whom
the grievance has been submitted.

Grievance Meetings

9.22 The parties agree on the desirability of holding regular meetings for resolution of grievances on a weekly basis. Such meetings should be agreed on mutually at the appropriate level to ensure that there is no delay in the resolution of grievances.

9.23 Except as otherwise provided for in the collective agreement, a meeting within the context of the grievance procedure shall be held in the following location:

- (a) LOCAL LEVEL: with the authorized representative of the Corporation; the meeting is held in the postal installation of the authorized representative of the Corporation;
- (b) NATIONAL LEVEL: with the Corporate Manager, Labour Relations, or his or her delegate at head office; the meeting is held at the head office of the Corporation for all grievances submitted under clause 9.17.

Permission to Leave Work

9.24 Where the presence of an employee concerned by a grievance is required by the Union in order to discuss this grievance with the Corporation at the local hearing of the grievance procedure, the employee shall obtain the permission of his or her supervisor before leaving his or her work for this purpose. Such permission shall be granted as soon as possible and shall not be withheld unreasonably. The employee shall report back to his or her supervisor before resuming his or her normal duties.

Corporation's Reply

9.25 Within twenty (20) working days after receipt of a grievance, the Corporation shall reply in writing to the grievance.

Content of the Reply

9.26 The reply of the Corporation shall be sufficiently clear so as to determine the relationship between the collective agreement, the grievance and the Corporation's decision.

Failure to Reply by the Corporation

9.27 If the Corporation does not reply to the grievance within the prescribed time limit, the grievance may be referred to arbitration after the last day on which the Corporation was required to reply to the grievance.

Final Decision

9.28 Where a representative of the Corporation sustains a grievance, such a decision is final and binding upon the Corporation and should be implemented without delay.

Exceptionally, if the decision involved was reached at or as a result of a local hearing, the Corporation may disallow it in writing within fifteen (15) working days and thus delay its implementation. In such a case, the grievance may be referred to arbitration.

9.29 In the case of a grievance sustained during the grievance procedure or at arbitration, the Corporation shall inform the local, regional and/or national levels, as appropriate, of the Union and the employee concerned by way of the form shown in Appendix "B-2" of the action taken to implement the redress requested.

Further, should the sustaining of a grievance result in monetary compensation to an employee, the grievance number will be included on the employee's pay stub when the monies are paid.

9.30 If the decision is not implemented, the Union may, after thirty (30) working days, refer the grievance to arbitration and the arbitrator is then bound by the decision reached by the representative of the Corporation.

Changes in Time Limits

9.31 The time limits specified above are maximum time limits, in order to provide for circumstances which might cause delays. The parties agree that grievances shall be processed as expeditiously as possible. However, the time limits stipulated in this procedure may be extended by mutual agreement between the Corporation and the Union.

Withdrawal of Grievances

9.32 The Union may, by written notice, withdraw a grievance at any time. The withdrawal of a grievance shall not prejudice the position of the Union on any other grievance of a similar nature.

Right to Arbitration

9.33 When a grievance has been presented and has not been dealt with to the satisfaction of the Union, the Union may refer such grievance to arbitration if it is a complaint concerning:

- (a) the interpretation, application, or alleged violation of the collective agreement, including any disciplinary measure and termination of employment;
- (b) any alteration of an existing working condition concerning the payment to an employee of a premium, an allowance or other financial benefit, or any discriminatory application of such premium, allowance or financial benefit.

Reference to Arbitration

9.34 When the Union decides to refer a grievance to

arbitration, it shall notify the Corporation in writing. This notice shall be given not later than the thirtieth (30th) working day after the Union has received the reply of the Corporation.

The time limits stipulated in this procedure may be extended by mutual agreement in writing between the Corporation and the Union.

An arbitrator may extend the time for referring a grievance to arbitration, notwithstanding the expiration of such time, where the arbitrator is satisfied that there are reasonable grounds for the extension and that the other party will not be prejudiced by the extension.

Irregularities

9.35 The following procedure is established in order to accelerate the final resolution of grievances. Therefore, a grievance shall not be defeated because of any irregularities occurring in the application of this procedure.

Sole Arbitrator

9.36 Grievances referred to arbitration shall be heard by a sole arbitrator.

Lists of Arbitrators

9.37 The arbitrator who shall hear a grievance is designated in accordance with the procedure in this article.

9.38 For the purpose of this procedure, the parties agree that there are five geographical areas: the Atlantic Provinces, the Province of Quebec, the Province of Ontario and Nunavut, the Provinces of Alberta, Manitoba, Saskatchewan and the Northwest Territories, and the

Province of British Columbia and the Yukon.

9.39 The following persons shall act as arbitrators to hear the grievances coming from the area for which they are appointed for the area formal and regular grievance procedures.

ATLANTIC PROVINCES

B. Outhouse
B. Archibald
K. Hollett

PROVINCE OF QUEBEC

A. Bergeron
P. Boudreau
M.E. Crevier
D. Garneau
V. Korozs
F. Lamy
E. Levesque

PROVINCE OF ONTARIO AND NUNAVUT

K. Burkett
F. von Veh
A. Ponak
J. Parmar
J. Nyman
J. Kuglar
N. Jesin
S. Price

**PROVINCES OF ALBERTA, MANITOBA AND
SASKATCHEWAN AND NORTHWEST TERRITORIES**

T.A.B. Jolliffe
K. Norman
R. Hornung
M. Asbell
R. Nordal
C. Robinson

**PROVINCE OF BRITISH COLUMBIA AND
THE YUKON**

V. Ready
J. Korbin
A. Rogers
J. Nichols
K. Saunders
M. Ashbury

9.40 The national list of arbitrators shall be used for policy grievances, grievances concerning the unit as a whole, grievances concerning the Union as such and grievances concerning employees in more than one area described above. The national arbitrators shall by rotation be assigned grievances in the chronological order in which they were referred to arbitration, unless the parties agree otherwise.

NATIONAL LIST OF ARBITRATORS

Kevin Burkett
T.A.B. Jolliffe
André Bergeron

9.41 Should a person hereinabove designated refuse or be unable to act as arbitrator, the parties shall appoint another person as substitute. If the parties are unable to agree on the selection of a person, the substitute shall be appointed by the Minister of Labour upon request by either party.

9.42 The parties may at any time agree that a grievance be referred to an arbitrator whose name does not appear on the lists hereinabove. In such a case, the arbitrator is selected by the parties and if they are unable to agree, he or she shall be appointed by the Minister of Labour upon request by either party.

Hearing Dates

9.43 The arbitrator to whom the grievance was referred shall promptly hear the parties. He or she may, ex

officio, call the parties to proceed with the hearing of the grievance and proceed in the absence of a party if such party was duly notified of the hearing.

9.44 Forthwith upon the signature of this agreement and periodically thereafter, the parties shall make arrangements with every arbitrator to set apart in advance a list of hearing days for each month of the year. The number of days so determined by all the arbitrators of an area shall allow enough time to expeditiously dispose of all the grievances coming from this area. In case of a disagreement between the parties on the number of days or on the specific dates that an arbitrator shall set apart for the parties, he or she shall decide.

Notwithstanding the above, the parties agree that no hearings shall be held between December 10 and January 3 inclusively, except in cases under clauses 9.87 to 9.98. Moreover, the parties shall set apart no more than one (1) hearing date for each arbitrator from December 1 to December 9.

9.45 At least half the hearing days set apart by area arbitrators shall be used for the hearing of grievances heard under the regular arbitration procedure.

9.46 If the designated arbitrator did not set apart days for hearings or if the days so reserved are no longer available or too far away, the arbitrator shall, upon request by either party, determine a day or days to commence and pursue the hearing.

9.47 Where the designated arbitrator is unable to commence the hearing of the grievance within sixty (60) calendar days or where he or she refuses or is unable to act, the Union may then call upon the following arbitrator of the appropriate list to hear the grievance in following the procedure set forth in clauses 9.50 to 9.80.

Location of the Sittings of Arbitration

9.48 The sittings of arbitration shall be held in the Corporation's offices or any other facilities provided by the Corporation.

Upon receipt of the notice provided for in clauses 9.52, 9.72 and 9.79, the Corporation shall make arrangements to provide premises for the sittings of arbitration and notify in writing the arbitrator and the Union accordingly.

Arbitration Procedures

9.49 Subject to the following exceptions, all grievances shall be heard in conformity with the regular arbitration procedure. Grievances concerning termination of employment including release for incapacity grievances (clause 10.10), grievances that concern the unit as a whole or the Union as such, grievances concerning employees in more than one area, and policy grievances shall be heard in the formal procedure.

Regular Arbitration Procedure

9.50 The regular arbitration procedure is an informal and accelerated mechanism to facilitate a more speedy settlement of grievances arising out of the application of the collective agreement.

9.51 The grievances will be assigned to the arbitrators on the area list in the chronological order of the date in which they were referred to arbitration pursuant to clause 9.34. A modification may be brought to the chronological order to allow the hearing of a grievance in a location other than the location where it was presented.

9.52 The Union shall forward to the Corporation a list of the grievances to be heard on the day or days scheduled for the hearing of grievances according to the regular arbitration procedure.

The aforementioned list shall be forwarded to the Corporation no later than thirty (30) working days in advance of the hearing.

9.53 To ensure the efficiency of the regular arbitration procedure, the parties agree that a reasonable number of grievances must be dealt with by each arbitrator for each of the days of hearings set aside. The parties agree that the scheduled number of cases to be heard shall not be less than twenty-five (25), if warranted by the inventory.

9.54 If at the time of the forwarding of such list there exists a delay greater than six (6) months between the referral date of a grievance in the regular procedure inventory and the scheduled date of hearing of said grievance at the location, the Union shall then be entitled to identify for hearing the first three (3) cases of every group of ten (10) cases to be heard without respecting the FIFO rule. The Union shall continue to be so entitled for the subsequent lists until such time as the above described delay ceases to be greater than six (6) months.

9.55 The parties shall meet at least one week prior to the arbitration hearing in order to exchange a copy of any document they intend to use during the arbitration, including precedents and authorities.

9.56 The parties shall, in collaboration, establish and attempt to agree on the facts relevant to each grievance.

9.57 The meeting described above is also for the purpose of reviewing grievances and settling as many of them as possible.

9.58 The parties shall make every reasonable attempt to minimize the use of witnesses in the regular arbitration procedure.

9.59 Once the list provided for in clause 9.52 has been forwarded, the parties may agree that other grievances in abeyance and raising similar issues to the issues raised by the grievances scheduled to be heard can be amalgamated to be heard simultaneously.

9.60 Any other grievances including discharge cases may also be heard in accordance with the regular arbitration procedure if the parties so agree.

9.61 The other provisions of this collective agreement shall fully apply to regular arbitration except to the extent they are modified by the provisions of clauses 9.58 and 9.62 to 9.70.

9.62 As soon as possible prior to the date of hearing, each party shall forward to the other party and to the arbitrator a copy of any document that it intends to use during the hearing, including precedents and authorities.

Each party may also forward to the other party and to the arbitrator a brief statement of the issue in dispute.

9.63 The parties agree not to use lawyers to represent them in regular arbitration.

9.64 The parties may agree at any time to commence or pursue the hearing of a grievance in accordance with the formal arbitration procedure.

At the request of a party, the arbitrator may rule that a grievance is of such an exceptional nature that it should be referred to the formal arbitration procedure.

9.65 The arbitrator must hear the grievance thoroughly before rendering a decision on a preliminary objection unless he or she can dispose of this objection at once.

9.66 The hearing shall be conducted in the most informal and expeditious way that is possible according to the nature of the grievances and all circumstances.

9.67 Unless both parties agree, no written submission, precedent or authority shall be delivered to the arbitrator after the hearing.

9.68 Whenever possible, the arbitrator shall deliver his or her decision orally at the conclusion of the hearing in giving a brief resume of his or her reasons and confirm his or her conclusions in writing thereafter.

When the decision is not delivered orally at the

conclusion of the hearing, the arbitrator shall render it in writing as soon as possible thereafter with a brief resume of his or her reasons.

9.69 Subject to clause 9.68, the arbitrator acting in the regular arbitration procedure shall not be subject to clause 9.101.

9.70 The decision of the arbitrator shall not constitute a precedent and shall not be referred to in subsequent arbitrations. Clause 9.103 shall not apply to such decision.

9.71 The parties may at any time agree not to follow any of the rules outlined in clauses 9.62 to 9.70.

Formal Arbitration Procedure

9.72 The Union shall forward to the Corporation a list of the grievances to be heard, the names of the arbitrators assigned and the date(s) of hearing for each. The list shall be made in keeping with the chronological order in which the grievances were referred to in the area on a first in first out basis, and each case shall be scheduled in that order for the first available date of hearing of the month, according to the availability of the arbitrators.

9.73 The aforementioned list shall be forwarded to the Corporation no later than thirty (30) working days in advance of the hearing.

9.74 Where a grievance is scheduled to be heard at the formal arbitration procedure, the Union shall notify in writing the arbitrator of the appropriate list who, in accordance with the rules established in clause 9.39, must act. At the same time, the Union shall forward a copy of the notice to the Corporation. The notice shall also identify the

location of the hearing and the language in which the hearing shall be conducted.

9.75 If, at the time of the forwarding of such list, there exists a delay greater than six (6) months between the referral date of a grievance in the area formal process inventory and the scheduled date of hearing of said grievance in the area, the Union shall then be entitled to identify for hearing the first two (2) cases of every group of ten (10) cases to be heard without respecting the FIFO rule. The Union shall continue to be so entitled for the subsequent lists until such time as the above described delay ceases to be greater than six (6) months.

9.76 The notices hereinabove mentioned shall also fix one or more days of hearing among the days set apart by the designated arbitrator. The hearing of the grievance shall then commence and be pursued on the day or days so fixed unless the arbitrator decides for serious reasons to postpone the hearing to another day.

National Formal Arbitration Procedure

9.77 Grievances to be heard by the arbitrators appearing on the national list will be assigned in the chronological order in which they were referred to arbitration, unless otherwise agreed to by the parties.

9.78 Where more than one grievance is referred to an arbitrator, the concerned party determines the order in which the grievances will be heard.

9.79 At least thirty (30) working days in advance of the hearing, either party shall forward to the other party a list of the grievances to be heard, the names of the arbitrators assigned and the date(s) of hearing for each. The notice shall identify the location of the hearing and the language in

which the hearing shall be conducted.

9.80 The notices hereinabove mentioned shall also fix one or more days of hearing among the days set apart by the designated arbitrator. The hearing of the grievance shall then commence and be pursued on the day or days so fixed unless the arbitrator decides for serious reasons to postpone the hearing to another day.

General Provisions

9.81 Where different grievances raise similar issues, the Union may refer such grievances to the same arbitrator in order to have these grievances dealt with simultaneously. If the arbitrator decides that the grievances will not be heard simultaneously, the Union may then:

- (a) determine the grievance or the grievances that will be heard immediately by this arbitrator;
- (b) decide if the other grievances will be heard later on by the same arbitrator or by another arbitrator.

Where the Union decides that these other grievances will be heard by another arbitrator, it shall proceed in accordance with the provisions of clauses 9.50 to 9.80.

9.82 Where an issue will be dealt with at national formal arbitration such that it may have an influence on the disposition of other grievances that are part of the regular procedure inventory of grievances, the parties may agree to keep those regular procedure grievances in abeyance until the issue is disposed of at formal arbitration.

9.83 While in abeyance, those grievances will not be computed in the FIFO process and any time spent in abeyance will not be computed in the six (6) months delay, described in clause 9.54 above.

Burden of Proof Concerning Qualifications

9.84 The burden of proof shall rest with the Corporation in all cases where it alleges or claims that an employee does not possess the requisite qualifications or has not acquired the requisite knowledge to obtain or keep a position.

Visit to Place of Work

9.85 The arbitrator may order that a visit of workplaces be conducted under such conditions that he or she shall determine.

Interim Decision

9.86 The arbitrator may render any interim or preliminary decision that he or she considers appropriate. He or she may also, when rendering a decision, remain seized of the grievance to determine the quantum of compensation payable, if any, if the parties fail to agree, or to correct clerical mistakes or errors arising from accidental slips or omissions, upon the request of either party.

Cease and Desist Order

9.87 The Union or the Corporation may apply to an arbitrator of the national list for the issuance of an interlocutory order to cease and desist in the nature of an interlocutory injunction in accordance with the procedure set out below.

9.88 A grievance claiming a contravention of the collective agreement and seeking the issuance of such an interlocutory order shall be presented at the national level in accordance with clause 9.17 in the case of a Union grievance or by letter addressed to the National President of the Union in the case of grievance by the Corporation.

9.89 The application shall be sufficiently detailed as to the circumstances relied upon and as to the order sought. The application shall be signed by a national representative of the Union who is a member of the National Executive Committee in Ottawa or, as the case may be, by an officer of the Corporation or its National Corporate Manager, Labour Relations in Ottawa.

9.90 The application for an interlocutory order shall be referred to the national list arbitrator to whom the next grievance should be referred according to the rotation rules.

9.91 A period of at least five (5) working days must occur between the date of the presentation of the application and the date of its hearing by the arbitrator.

9.92 The arbitrator to whom the application is referred must hear the parties as soon as possible. If necessary, he or she may use a date of hearing already reserved for another grievance and displace same to a later date.

9.93 The arbitrator hearing the application may issue an interlocutory order to cease and desist if he or she sees fit and if satisfied in particular of the following:

- (a) that the evidence discloses a “*prima facie*” case of the existence of a contravention of the collective agreement or that such a contravention is about to occur;

- (b) the situation is urgent;
- (c) the balance of inconvenience favours the granting of such order;
- (d) that without such order, the consequences of the contravention would be severe and could not be eventually corrected or compensated adequately;
- (e) that there is no other useful recourse.

9.94 The arbitrator may subject the issuance of an interlocutory order to any condition(s) that he or she deems equitable.

9.95 Such interlocutory order shall not be in effect for more than twenty (20) calendar days. However, the order may be renewed as often as the arbitrator finds necessary until the decision disposing of the merit of the grievance, if the circumstances and conditions identified at clauses 9.93 and 9.94 are still in existence and are still met.

9.96 Where such an interlocutory order is issued, the grievance must be heard by way of priority. The arbitrator who heard the application must see to it that the hearing of the grievance is referred to the national list arbitrator that is susceptible to hear the parties at the earliest possible time. If necessary, the arbitrator may order that a hearing date already reserved for another grievance be set aside and that the other grievance be displaced to a later date.

However, the parties may agree to select the arbitrator who heard the application for the purpose of hearing the grievance himself or herself.

9.97 Even where an application for such an order is dismissed, the arbitrator may, if he or she deems it justified, order that the grievance be heard by way of priority in the same manner as described in clause 9.96.

In other instances, the grievance is referred to a national list arbitrator in accordance with clauses 9.77 to 9.80.

9.98 If it happens that a party wishes to present an application for such an order relative to a grievance where the hearing is already in progress in front of an arbitrator of the national list, the application shall be presented to that arbitrator in accordance however, with the rules and conditions contained in clauses 9.87 to 9.97.

General Powers of the Arbitrator

9.99 The arbitrator shall be vested with all the powers that are necessary for the complete resolution of the dispute. Where the arbitrator comes to the conclusion that the grievance is well founded, he or she may grant any remedy or compensation that he or she deems appropriate. More particularly, he or she may:

- (a) render a mere declaratory decision;
- (b) require the Corporation to rescind a decision which has been contested and to restore the situation as it existed prior to said decision;
- (c) evaluate the circumstances surrounding an abandonment of position or a resignation and decide in such a case on the validity of the employee's consent.

It is understood that the arbitrator shall be vested with all the powers conferred upon him or her by the *Canada Labour Code*.

Restriction of Power

9.100 The arbitrator shall not modify the provisions of this collective agreement.

Award Must State Grounds

9.101 The arbitration award must state the grounds on which it is based and be rendered as expeditiously as possible. The arbitrator may render the decision immediately, but must give written reasons later on provided it is done within sixty (60) working days after the decision unless, owing to circumstances beyond the control of the arbitrator, it is not practicable to do so. In such a case, the award shall be executed without waiting for the reasons.

Final Decision

9.102 The award of the arbitrator shall be final and executory. It shall be binding upon the Corporation, the Union and the employees.

Future Cases

9.103 The final decision rendered by an arbitrator binds the Corporation, the Union and the employees in all cases involving identical and/or substantially identical circumstances.

Costs of Arbitrators

9.104 The Corporation and the Union shall share equally the fees and expenses of the arbitrator.

Translation

9.105 Any translated arbitration decision shall be forwarded to the Union. It is understood that the translated version shall not be regarded as official. Every month, the Corporation shall transmit to the Union the list of the arbitration decisions that will be translated.

Grievances Held in Abeyance

9.106 In an effort to keep the regular arbitration procedure free from issues that may eventually become academic only, the parties agree to hold in abeyance any unresolved grievance where discipline was imposed with no financial impact on the employee such as reprimands or waived suspensions.

These grievances shall be kept in abeyance until either party wishes to rely on the presence or absence of such discipline in relation to another relevant issue or, at the latest, twelve (12) months from the date of the alleged infraction. At the expiration of the twelve (12) months, the grievance shall be deemed to be settled.

While in abeyance, such grievance will not be computed in the FIFO process and any time spent in abeyance will not be computed in the six (6) months delay described in clause 9.54 above.

The parties may agree, under the conditions set forth in this clause, adapted as may be necessary, or under any other conditions, to also hold in abeyance any grievance relating to measures taken by the Corporation with respect to the attendance of an employee.

ARTICLE 10

DISCIPLINE, SUSPENSION AND DISCHARGE

10.01 Just Cause and Burden of Proof

- (a) No disciplinary measure in the form of a notice of discipline, suspension or discharge or in any other form shall be imposed on any employee without just, reasonable and sufficient cause and without his or her receiving beforehand or at the same time a written notice showing the grounds on which a disciplinary measure is imposed.

- (b) In any arbitration relating to a disciplinary measure, the burden of proof shall rest with the Corporation and such proof shall be confined to the grounds mentioned in the notice referred to in paragraph (a) above.

10.02 Personal File

- (a) The Corporation agrees that there shall be only one personal file for each employee and that no report relating to the employee's conduct or performance may be used against him or her in the grievance procedure nor at arbitration unless such report is part of the said file.

- (b) No report may be placed in the file or constitute a part thereof unless a copy of the said report is sent to the employee within ten (10) calendar days after the date of the employee's alleged infraction, or of its coming

to the attention of the Corporation, or of the Corporation's alleged source of dissatisfaction with him or her.

- (c) Any unfavourable report concerning an employee and any report concerning an infraction shall be withdrawn from the file after a period of twelve (12) months from the date of the alleged infraction.
- (d) A verbal reprimand shall not be considered as a disciplinary measure and shall not be reported in the personal file of the employee.

10.03 Access to Personal File

Upon written request from an employee, he or she and/or his or her Union representative shall have access to his or her official personal file in the presence of an authorized representative of the Corporation. The file should be made available within twenty-four (24) hours following the day of the written request, providing such file is available locally and, in all cases, within five (5) calendar days after the request. Where an employee's file is available for review and/or examination, reports as described in paragraph 10.02(c) are to be removed prior to such review and/or examination.

10.04 Interviews

- (a) The Corporation agrees to notify an employee twenty-four (24) hours in advance of any interview of a disciplinary nature or related to his or her attendance record and to indicate:
 - (i) his or her right to be accompanied by a Union representative as specified in

clause 10.06;

- (ii) the purpose of the meeting, including whether it involves the employee's personal file;
- (iii) that if the employee's personal file is to be considered during the interview, the employee and/or his or her Union representative, the latter with the employee's permission, shall, before the meeting, have access to this file in accordance with clause 10.03.

- (b) The employee has the right to refuse to participate or to continue to participate in such interview unless he or she has received the notice hereinabove provided for.
- (c) If the employee fails to appear at the interview and does not explain his or her inability to do so, the Corporation shall proceed unilaterally.

10.05 Employee-Steward Relationship
Confidential

The Corporation agrees that communications between an employee and his or her steward or other Union representative acting in that capacity are privileged and confidential and cannot be produced in evidence during arbitration.

10.06 Right to Representation

- (a) An employee summoned for an interview shall have the right, if he or she so requests, to be accompanied by a Union representative so

that the latter may participate in good faith to the discussion and contribute to the clarification of the situation.

- (b) An employee's resignation for any reason will not be accepted until the shop steward is advised.

10.07 No Right to Discipline

An employee assigned on an interim basis to a managerial position cannot discipline other employees in the bargaining unit.

10.08 Termination of Employment

Article 9 and clause 10.01 shall apply mutatis mutandis to any form of termination of employment decided by the Corporation.

10.09 Release for Incompetence

For greater certainty, it is understood that a release for incompetence shall be dealt with in the manner provided for disciplinary measures mutatis mutandis.

10.10 Release for Incapacity

- (a) Where the Corporation intends to release an employee for incapacity, it shall notify the employee in writing at least thirty (30) calendar days in advance and transmit a copy of this notice to the local and regional offices of the Union within the same time limit.
- (b) If a grievance is submitted prior to the end of

the thirty (30) calendar day period mentioned hereinabove, the employee shall not be released until the grievance has been settled or disposed of by the arbitrator.

- (c) The arbitrator seized of a grievance in relation to a release for incapacity may substitute his or her own opinion to the opinion of the Corporation on any issue raised by the grievance. He or she may, furthermore, render any decision that he or she considers just and equitable according to the circumstances.

ARTICLE 11

SENIORITY

11.01 Continuous Employment

For the purpose of this agreement, “*continuous employment*” shall mean the length of continuous service of an employee in the Public Service prior to October 16, 1984, and within the Canada Post Corporation. The continuity of service can only be broken by the final termination of employment.

The length of continuous service shall be calculated as follows:

- (a) For any employee first hired in the Public Service prior to October 16, 1984: the length of continuous employment recognized to such employee in the Public Service when he or she became an employee of Canada Post

Corporation and the length of his or her continuous service thereafter;

For more certainty, it is understood that no final termination of employment occurred where a person ceased to be employed in the Public Service to be hired by Canada Post Corporation.

- (b) For any other employee: the length of his or her continuous service since the date of his or her last hiring.

11.02 Seniority

- (a) The seniority of regular employees shall be determined by the length of continuous service within the bargaining unit since their first date of hire, but subject to the provisions of clauses 11.04 and 11.08, and to the following provisions:
 - (i) any period greater than nine and one half (9.5) months during which an employee was not in the employ of Canada Post Corporation or the Post Office Department shall constitute a break in seniority;
 - (ii) an individual who has worked as a temporary employee during the Peak period under clause 44.30 is deemed to not have worked in the bargaining unit. However, if at the end of such period, this individual remained in the employ of the Post Office Department or the Canada

Post Corporation or if the period where this individual was not employed does not exceed the period mentioned in subparagraph 11.02(a)(i), his or her seniority in the bargaining unit shall be deemed retroactive to the last date of hire as a temporary employee for the Peak period.

- (b) Subject to the provisions of Appendix "MM", the seniority date of a regular employee in effect on January 31, 2011 is deemed to be in compliance with the provisions of clause 11.02.
- (c) For the purpose of determining the seniority of regular employees, the bargaining unit is deemed to have always been in place.
- (d) An employee who was entitled under the collective agreement in force from July 31, 1992 to January 31, 1995, to greater seniority than that provided above shall retain such greater seniority.

11.03 Accumulation of Seniority

Seniority shall accumulate during the whole length of continuous employment in the bargaining unit.

Seniority shall also continue to accumulate when an employee in Group 2 accepts to work outside the bargaining unit as a result of a requirement of a temporary modified tour of duty.

11.04 Days Lost or Gained

In all cases, the seniority shall be determined on the basis of the continuous service but in taking into account days lost or gained, as the case may be, pursuant to the provisions of this collective agreement and any previous collective agreement that may have been applicable to the employee.

However and notwithstanding anything contained in the previous collective agreements, days during which an employee was included in the bargaining unit as described in paragraph 11.02(c) shall not be considered as days lost.

11.05 Seniority Lists

Copies of local seniority lists shall be given by the Corporation to the appropriate local of the Union as soon as possible but not later than two (2) months following the signing of the collective agreement. The Corporation shall provide revised lists every six (6) months or more frequently as determined through local consultation.

Seniority lists shall rank the employees by order of seniority and shall indicate the following:

- (a) name of employee;
- (b) starting date of continuous employment;
- (c) work location (office) and section;
- (d) classification;
- (e) employee's I.D. number;

(f) seniority date.

These lists shall indicate the total number of days of seniority lost by reason of the application of the provisions of this article. The number of days of seniority lost shall be calculated in accordance with the provisions of this article.

For the purpose of paragraph 11.05(c), where practicable and following local consultation, these lists shall contain the shift.

11.06 Posting of Seniority Lists

Each time the Corporation provides the local of the Union with seniority lists in accordance with the previous clause, a copy of the seniority lists applying thereto shall be posted in each postal installation.

11.07 Loss of Seniority

An employee shall lose his or her seniority if he or she is:

- (a) assigned, promoted, demoted, transferred, loaned or appointed outside the bargaining unit to a managerial position in either an acting or a permanent capacity;
- (b) assigned, promoted, demoted, transferred, loaned or appointed outside the bargaining unit to a non-managerial position in either an acting or permanent capacity;
- (c) Under paragraph (b) of this clause, if an employee returns to his or her former classification within six (6) months, he or she shall be deemed to have continuous service

for seniority purposes;

- (d) Notwithstanding paragraph (a) in a post office where there is less than one hundred and fifty (150) employees in the bargaining unit in Groups 1 or 2 or less than ten (10) supervisors associated with them, an employee in the bargaining unit who fills on an acting basis a supervisory position will not accumulate seniority during the period he or she holds the acting assignment. Such assignment is subject to the following conditions:
 - (i) previously accumulated seniority will be recognized upon his or her return to the bargaining unit on condition that the acting assignment shall be for a period of three (3) months or less;
 - (ii) an employee shall not return to an acting assignment unless and until thirty (30) calendar days have elapsed since his or her last acting assignment. This condition shall not apply if the acting assignment to be filled is for a period of ten (10) working days or less, in an isolated case.
- (e) An employee shall not lose his or her seniority in the bargaining unit as a result of his or her filling on an acting basis a supervisory position during the Peak period (the period from the second Sunday of November and the third Saturday of January inclusively).
- (f) The employee filling the acting assignment will not have the authority to impose

disciplinary measures or measures respecting attendance or performance.

11.08 Break in Service

A break in service shall be deemed to have occurred and seniority shall be forfeited in cases of:

- (a) resignation;
- (b) discharge, release or dismissal for just cause in each case;
- (c) abandonment of position; an employee has abandoned his or her position if he or she has been absent from work without valid reasons for a period of more than ten (10) consecutive working days and without notice to the Corporation unless he or she shows that he or she was unable to notify the Corporation because of exceptional circumstances.

11.09 Seniority in Emergency Situations

In any emergency beyond the control of the Corporation, employees may, without regard to seniority, be assigned, for the duration of the emergency, to any duties normally performed by employees within the group. In the application of this clause, the fluctuations in mail volumes shall not in themselves be deemed to be emergencies.

11.10 Use of Seniority

Seniority shall be used to accommodate employees' preferences where the collective agreement so provides.

ARTICLE 12

PREFERRED ASSIGNMENTS

12.01 Preferred Assignments in Staff Post Offices Grades 9 and Up

(a) Assignment of postal clerks to full-time continuous work assignments in the functions listed below, in staff post offices Grades 9 and up shall be in accordance with this article:

- (i) wicket/counter sections, including philatelic service;
- (ii) registration sections;
- (iii) directory service
 - repair of damaged mail;
 - undeliverable mail;
- (iv) postage due - including collection and rating of short paid items;
- (v) special delivery, special letter, special occasion letter and C.O.D.s.

(b) Where practicable, work in these functions shall be combined together and/or with other work to create a full-time continuous assignment.

12.02 Authorization for Counter Credits

(a) Where practicable, wicket/counter assignments which require authorization for

counter credits shall be given to full-time employees in staff post offices.

- (b)** Notwithstanding clause 12.01, the Corporation may establish part-time positions in the wicket/counter sections of staff post offices Grades 9 and up under the following conditions:
 - (i)** Where extended hours of service or peak periods make the use of such positions desirable, in which case, the part-time position will be scheduled during the extended hours or to supplement the full-time staff during peak periods, without being limited to these hours.
 - (ii)** No installation can include part-time positions only;
 - (iii)** Nationally, the number of part-time positions in wicket/counter sections in staff offices Grades 9 and up shall not exceed ten percent (10%) of the total number of full-time positions in wicket/counter sections in staff offices Grades 9 and up.
- (c)** Work under this clause may be combined with other duties in order to create a full-time continuous assignment.

ARTICLE 13

STAFFING OF VACANT ASSIGNMENTS AND POSITIONS

(A) GENERAL PROVISIONS

13.01 Definition of a Position

A position is identified by its classification and post office.

13.02 Definition of Assignment

An assignment exists within a classification and a post office and is defined as follows:

- (a)** An assignment in Groups 1, 3 and 4 is identified by the following constituent elements:
 - (i)** the section where the work is performed; and,
 - (ii)** the work schedule for those holding fixed assignments or the cycle of shifts for those holding rotating assignments.
- (b)** An assignment in Group 2 means a letter carrier, mail service courier or mail service courier (heavy vehicle) route, a relief assignment, a part-time unstructured assignment, a parcel delivery part-time assignment, or any other assignments that may be identified.

13.03 Complement for Assignments in Groups 1. 3 and 4

A complement is any group of employees holding identical positions and assignments as defined in clause 13.01 and paragraph 13.02(a).

13.04 Change in Constituent Elements for Staffed Assignments in Groups 1. 3 and 4

- (a) Where there is a change made to a work schedule as per clause 14.10 or 14.12 (excluding a change to the time of meal), employees who are incumbents of assignments in the same classification within the same section, or post office if there are no sections, will bid by seniority on the new schedule.

A resulting vacant assignment, if any, is then bid by seniority within the section by the employees who are of the same classification as this assignment.

- (b) If an assignment is moved from one section to another, employees in the section from which the assignment is moved who are in the same classification as the moved assignment, will bid by seniority for the assignments of the same classification that remain in the section. The employee who is without an assignment following the section bid described in this paragraph, will become unassigned, and will be temporarily assigned as per paragraph 13.18 (f) to the moved assignment in the other section. The moved assignment will be bid by seniority as per Part C of Article 13.

- (c) If both constituent elements of an assignment are changed at the same time, the Corporation, following local consultation, will determine the sequence of implementation of paragraphs 13.04 (a) and (b).

13.05 Rotating and Fixed Assignment

- (a) A rotating assignment is an assignment whose incumbent is called upon to work on more than one shift on a predetermined systematic cycle.
- (b) A fixed assignment is an assignment in which an employee does not rotate to different shifts.

13.06 System of Work

- (a) In a postal establishment, the system of work may include rotating assignments, fixed assignments or both.
- (b) The Corporation shall not change the system of work now in effect in a post office unless there has been meaningful consultation between the authorized representative of the Corporation and the representative of the Union local.
- (c) However, the fixed shift system for Groups 3 and 4 will be maintained for the life of the collective agreement. In the case of Group 4, the change to the fixed shift system will take place between thirty (30) and sixty (60) days following the signing of the collective agreement.

13.07 Acquiring Knowledge

Where an employee obtains an assignment in one of the classifications listed hereinafter, he or she must, in order to retain his or her assignment, acquire the specific knowledge requirements of the assignment within a reasonable period of time not to exceed six (6) months.

Where the employee does not acquire the specific knowledge, he or she shall, as the case may be, return to his or her former classification and, in all cases, shall fill another assignment in accordance with Part C of Article 13.

Classifications

- All classifications in Groups 1 and 2, with the exception of mail service courier (heavy vehicle) in Group 2.
- the following classifications in Group 3:
 - helper control centre support (ELE-2);
 - attendant fleet maintenance (ELE-3);
 - maintenance helper/cleaner (ELE-3);
 - community mail box assembler (ELE-3) (B2);
 - mechanic helper (ELE-4);
 - courier/chauffeur (MDO-4);
 - driver (MDO-5);
 - helper, maintenance (MAN-4).

It is understood that an appropriate driver's licence is required to obtain a position in the classifications of attendant fleet maintenance, mechanic helper, courier/chauffeur and driver, mail service courier and an assignment as a motorized letter carrier.

Incumbents of assignments and employees requesting to obtain a position or assignment in classifications listed in the above paragraph, must provide, upon request, their driver's licence abstract that has been issued no earlier than the date of the request, or consent to the Corporation obtaining his or her driver's licence abstract.

The driver's licence abstract payment and timeline requirements are set out in Appendix "GG".

Driver's licence abstract information will not be used to suspend or to remove the corporate Vehicle Operating Permit (VOP) unless there has been a loss of the provincial driver's licence for any reason including but not limited to, suspension, revocation or disqualification.

In cases where an office has a majority of motorized letter carrier routes, the Corporation reserves the right to require an appropriate driver's licence for employees wishing to obtain a letter carrier position in the office.

In cases where a unit has a majority of motorized letter carrier routes, the Corporation reserves the right to require an appropriate driver's licence for employees wishing to obtain a letter carrier assignment in that unit.

Vacant positions or assignments in classifications other than those listed above shall be filled on the basis of seniority by qualified employees.

(B) **STAFFING PROCESS FOR VACANT POSITIONS**

13.08 Vacant Position

A vacant position shall be deemed to exist when there are fewer regular employees than positions in a classification within a post office.

When it is known in advance that a position will become vacant, the Corporation may initiate the procedure provided in this article to staff the future vacant position.

When a vacant position is abolished, the local Union is informed in writing.

13.09 Filling of Vacant Positions

Unless otherwise specified in the collective agreement, vacant positions are filled on the basis of seniority by regular employees of the bargaining unit who have submitted applications in accordance with clause 13.11. However, regular employees who have submitted their applications under clauses 53.08 and 53.12 will first be offered the vacant positions.

13.10 Vacant Positions Filled by Temporary Employees and Hiring

- (a) Where the provisions of clause 13.09 have been complied with and a vacant position remains, it shall be filled by a temporary employee who has applied for such classification and post office in accordance with Article 44.

- (b) Where provisions of this clause have been complied with and a position remains vacant, it shall be filled by another person.

13.11 Application

- (a) An application is required when an employee wants to change classification, post office, or both.
- (b) It shall be the responsibility of any employee wishing to change classification, post office, or both, in accordance with this article, to file and keep current an application indicating his or her desire to fill a vacant position in a given classification and post office which may occur in the future.
- (c) The application shall be in the form and by the method prescribed by the Corporation and shall provide that:
 - (i) the date on which the application becomes valid is the date on which the application is submitted to the Corporation;
 - (ii) a confirmation of receipt of the application is provided to the employee and the local of the Union.

The Corporation shall consult nationally with the Union prior to the implementation of the process.

- (d) When an employee applies for more than one position, he or she shall indicate his or her

order of preference. The employee's order of preference will be applied in cases where the employee is eligible to be appointed simultaneously to more than one vacant position within the post office or MAPP area.

- (e) Applications filed by an employee remain valid for as long as they are not withdrawn or refused, under paragraph 13.13 (c), by the employee, or until he or she is awarded a vacant position in accordance with one of his or her applications. However, when an employee has applied for more than one position and the employee is appointed to a position other than his or her first choice, the other applications of the employee, that were ranked higher in terms of his or her order of preference than the position he or she obtained, are kept valid.
- (f) An employee who is awarded a vacant position into a new group shall remain in his or her new group for a period of twelve (12) months prior to being allowed to apply for a new position outside of the group. This restriction does not apply in the case of an application involving a change of status from part-time to full-time, or if it is waived by the Corporation.

13.12 Filling Vacant Mail Service Courier (Heavy Vehicle) Positions

Vacant positions in the mail service courier (heavy vehicle) classification are filled, by seniority, first by the mail service couriers who received the required training in accordance with clause 40.14 and, then, by the other employees who received such training within the post office

or MAPP, where applicable.

13.13 Staffing Rules for the Filling of Vacant Positions

- (a) The Corporation will use the applications submitted from employees as of two (2) Fridays prior to the week in which staffing actions are initiated.
- In situations where a designated paid holiday falls on a Friday, the working day immediately preceding that Friday shall be used as the cut-off date.
- (b) When the application seeks a change of classification within the same post office or MAPP or a change of post office within the MAPP, no further contact with the employee is required and the Corporation can proceed with the appointment of the employee within the classification or post office requested and send reporting instructions to the employee.
- (c) When the application seeks a change of post office or a change of post office outside of the MAPP where applicable, the employee will be provided with a one (1) working day period to confirm acceptance of the requested change. A failure to respond within the prescribed timeframe will be interpreted as a refusal and the Corporation will proceed with the next application.
- (d) An employee who obtained a position under Part B of Article 13 may be temporarily assigned to a vacant assignment pending the

completion of the bidding process for the selection of his or her assignment under Part C of Article 13.

13.14 Expenses Incurred

The Corporation shall not be required to reimburse travel and relocation expenses incurred by an employee when he or she has voluntarily changed positions in accordance with the provisions of this article. However, the Corporation shall reimburse such expenses when an employee is relocated because of a mistake of the Corporation or a violation of the collective agreement.

13.15 Movement From One Post Office to Another

Should there be a delay in the employee moving from one post office to another post office, that is caused by the employee, local management at the receiving office may use a temporary employee from the date that the vacant position occurred, pending the arrival of the employee.

13.16 Information for the Union

When the Corporation fills a vacant position, it shall provide to the local office of the Union information related to the vacant position. The information shall include the post office where the vacancy occurred, its classification and the name and seniority of the person who obtained the position, along with the list of eligible applicants who had applied for a vacant position in that post office and classification.

On a monthly basis, lists of applications for each classification in a post office shall be forwarded to the

local of the Union where the change is requested.

(C) SELECTION OF ASSIGNMENTS

13.17 Vacant Assignment

A vacant assignment shall be deemed to exist when an incumbent leaves his or her assignment or a new assignment is created.

13.18 Filling of Vacant Assignments

- (a)** The bidding process for the selection of vacant assignments normally occurs after full staffing has been achieved in accordance with Part B of Article 13 and those who obtained a vacant position under this process are to be included in the bid.
- (b)** Unless otherwise specified in the collective agreement, vacant assignments in the post office shall be granted by order of seniority to regular employees in the post office and in the classification concerned who have requested such assignments.
- (c)** The Corporation shall notify all employees eligible for vacant assignments within a classification and post office of these assignments. This shall be done by a posting of the vacant assignments for seven (7) working days, or alternatively, through a canvass.
- (d)** Vacant assignments shall be filled on a monthly basis, unless the parties agree otherwise at the local level.

- (e) If vacant assignments are filled in December, the movement of employees into such assignments can be delayed until January.
- (f) The employee who is not an incumbent of an assignment or who did not bid on any assignment shall be appointed to an assignment within the classification and post office, which remains vacant upon completion of that bid. If more than one assignment remains vacant, the employees shall be appointed by seniority provided the employees already satisfy the requirements included in clause 13.07.

13.19 Local and National Agreement on Bidding Procedures

- (a) The parties can agree locally at any time to an alternate procedure for the bidding of vacant assignments.
- (b) Either party at the national level shall be able to put forward proposals for discussions and agreement to replace or modify the bidding processes.

13.20 Information on Vacant Assignments

Information relating to assignments shall be provided to employees during the bidding of the assignments. It shall include the following information for the respective groups:

Groups 1, 3 and 4

The section where the work is performed and the work schedule.

Group 2 (as applicable)

The workplace, route number or route sheet, assessed time, transportation method and work schedule.

13.21 Employee Responsibility

An employee has the responsibility to inform the Corporation of his or her bid for assignments.

This responsibility extends to periods when the employee is on authorized leave. In such a case, the employee must leave an address at which he or she may be notified in the eventuality of his or her successful bid.

13.22 Temporary Vacant Assignment

- (a) When an employee is assigned, promoted, demoted, transferred, loaned or appointed outside the bargaining unit for a temporary period and the Corporation decides to temporarily fill the assignment, it shall be filled in accordance with clause 39.07 for Group 1, Article 17 for Group 2 and with clause 44.32 for Group 3 during the first six (6) months.
- (b) After six (6) months, the assignment is filled in accordance with Part C of Article 13. When the employee returns to the bargaining unit, he or she shall have the right to return to work in his or her classification and in the post office where he or she was previously working.

13.23 Bilingual Assignments in Group 1

- (a) The employee who is the incumbent of an assignment when such assignment is designated as bilingual must be or become bilingual. Incumbents who are not bilingual shall be given a reasonable period of time to become bilingual. Incumbents failing to become bilingual shall be appointed to a non-bilingual vacant assignment in accordance with Part C of Article 13.
- (b) Where a bilingual assignment becomes vacant or a vacant assignment is designated bilingual, it shall be filled in accordance with the bidding process defined in clauses 13.18 to 13.21 and, in such a case, the provisions of clause 13.07 shall apply, provided sufficient and adequate training in the other official language has been given to the employee.
- (c) In the event that the employee has obtained a bilingual assignment and completed the training provided for in clause 13.23(b), he or she must stay in that assignment or any other bilingual assignment for a minimum of twelve (12) months following the successful completion of the training before he or she may obtain a non-bilingual assignment, save and except if:
- the request is to change status from part-time to full-time;
 - the request is allowed by the Corporation;
 - the employee obtained the bilingual

assignment involuntarily; or

- the hours of work of the assignment of the employee are changed under clause 13.04.

Notwithstanding the above, the restriction imposed under this clause shall not be applicable for a period of more than twenty-four (24) months after the appointment of the employee to a bilingual assignment.

13.24 Restructuring

Where a restructuring takes place in accordance with Article 46 or 47, the provisions of those articles shall apply, whichever is applicable.

13.25 Conversion of Part-time to Full-time Position and Assignment

Notwithstanding clause 45.04, where a part-time position and assignment within a category are converted to a full-time position and assignment in the same category and it is the only part-time position and assignment in a post office, the incumbent thereof automatically becomes a full-time employee.

If, however, there is more than one (1) part-time position and assignment in the post office, the opportunity to become a full-time employee is offered on the basis of seniority to all part-time employees of the post office in the same category as defined in clause 45.01. If none of the part-time employees accept to become full-time, the junior part-time employee within the category will be appointed full-time.

The new full-time assignment will be filled

pursuant to clauses 13.18 to 13.21.

13.26 Annual Bidding for Groups 1, 3 and 4

- (a) Work schedules in Groups 1, 3 and 4 will be reopened for annual bidding in postal installations if the authorized representative of the Corporation is requested to do so in writing by the appropriate Union local. Employees in each work section will be given the opportunity to bid in order of seniority for the shift of their choice within their classification and work section.
- (b) The shift bid will be authorized to take place in only those work sections specifically identified by the Union local in writing to the Corporation by May 1st.
- (c) The bidding process will take place from June to the end of August. The new shift assignments resulting from the bid will be effected on the second Sunday of September of the same year. Unless the parties at the local level agree otherwise on the effective date of change, the bidding process defined in clauses 13.18 to 13.21 will not take place during the months of June, July and August.
- (d) Notwithstanding the above, there shall not be an annual bid for wicket/counter section duties including wicket/counter assignments in postal stations or letter carrier depots.

ARTICLE 14

HOURS OF WORK

14.01 Shifts for Groups 1, 3 and 4

- (a) A shift is a period during the day when the work is performed.

- (b) Shifts are the day shift, the evening shift and the night shift:
 - (i) the day shift is a day's work beginning and ending between 06:00 hours and 18:00 hours;

 - (ii) the evening shift is a day's work ending after 18:00 hours;

 - (iii) the night shift is a day's work ending after 24:00 hours or beginning before 06:00 hours.

- (c) A day's work shall not include overtime.

14.02 Normal Work Week - Full-time Employees

Groups 1 and 3

- (a) The normal work week for full-time employees shall be forty (40) hours, eight (8) hours per day, five (5) days per week.

- (b) One-half ($\frac{1}{2}$) hour of the time off for a meal shall form part of the hours specified above and shall consequently be paid.

Group 2

- (c) The normal work week for full-time employees shall be forty (40) hours, eight (8) hours per day, five (5) days per week with a half ($\frac{1}{2}$) hour paid meal period each day.
- (d) Notwithstanding paragraph 14.02(c), in those locations where mail service couriers (heavy vehicle) work other than a Monday to Friday schedule, the local of the Union shall, within thirty (30) calendar days of the signing of the collective agreement, advise local management whether these employees wish to be scheduled for two (2) consecutive days of rest. Once this notice has been given, the resulting sequence of days of rest shall remain in effect for the duration of the collective agreement unless mutually agreed otherwise.

Group 4

- (e) Normal hours of work shall be arranged to provide for either:
 - (i) a forty (40) hour work week as described in paragraph 14.02(f), or
 - (ii) an average of forty (40) hours per week as described in paragraph 14.02(g), and

in neither case shall there be split-shifts, that is, a normal schedule where the period of work is divided by more time than that provided as a meal break.
- (f) Normal scheduled hours of work for

employees who work five (5) consecutive days, Monday to Friday inclusive, shall be forty (40) hours per week, each day to be eight (8) hours between the hours of 07:00 and 18:00 including a paid meal period of one-half (½) hour.

- (g) Normal hours of work for all other employees shall be an average of forty (40) hours per week consisting of an average of five (5) days per week, each day to be eight (8) hours including a paid meal period of one-half (½) hour. Employees covered by this clause shall not be scheduled to work more than seven (7) consecutive days.

14.03 Hours of Work - Part-time Employees

- (a) The normal work week of part-time employees in Group 1 shall be at least twenty (20) hours and not more than thirty (30) hours, and the work schedules shall be established accordingly. A part-time employee may work on a voluntary basis beyond their normal schedule and up to eight (8) hours per day and forty (40) hours per week.
- (b) Except as provided in sub-paragraph 14.03(b)(i), the hours of work for a part-time employee in Group 2 shall not be more than thirty (30) hours per week, averaged over each twelve (12) week period, commencing with the signing date of this agreement.
 - (i) During the Peak period (the period between the second Sunday of November and the third Saturday of January inclusively) in a post office, the hours of work for a part-time employee may be extended beyond thirty (30) hours per week. In such circumstances, employees will be selected on a voluntary basis.

- (c) Part-time employees shall be entitled to two (2) days of rest weekly. It is understood that the other five (5) days can either be scheduled or unscheduled days.

Part-time employees shall not be forced to work on an unscheduled day, but if they elect to do so, they shall be paid at the regular rate for up to eight (8) hours per day and forty (40) hours per week.

14.04 Definitions and Standards

- (a) The normal work day for full-time employees in Groups 1 and 2 shall not commence before the official starting time set by the Corporation in accordance with this article. In the case of Group 2, the starting time will be set by the Corporation following local consultation.
- (i) Where an employee in Group 2 commences his or her duties before the official starting time set forth above, with the approval of the supervisor, he or she shall be paid overtime rates for all hours worked prior to the official starting time.
- (b) The normal work day for full-time employees in Groups 1 and 2 shall not be spread over a period of more than nine and one-half (9½) hours.
- (c) The normal work day for employees in Group 3 shall not be spread over a period of more than eight and one-half (8½) hours.
- (d) For the purposes of this article,
- (i) “day” means a twenty-four (24) hour period commencing at 00:00 hours for Groups 3 and 4.

(ii) “*week*” means a period of seven (7) consecutive days beginning at 00:00 hours Sunday morning and ending at 24:00 hours the following Saturday night for Group 3.

(e) The work week for Group 1 extends from Sunday to Saturday inclusive.

(f) A part-time employee in Group 2, for the purposes of the collective agreement, is an employee who is working a minimum of fifteen (15) hours.

(g) The shift of a part-time employee in Group 2 shall be determined by the evaluated time of the assignment or the work schedule and the minimum hours paid will be in accordance with that shift.

14.05 Meal and Rest Periods - Full-time Employees

(a) Time off for a meal for full-time employees shall be as close as possible to mid-shift and shall be for a minimum of one-half (½) hour. The provisions of this paragraph do not apply to Group 4.

(b) The meal period for Letter Carriers on foot, Motorized Mail Courier passengers and Mail Mobile Letter Carrier passengers shall start between four (4) hours and five (5) hours after the official starting time of the route.

(c) The meal period for Motorized Mail Couriers and Mail Mobile Letter Carriers shall start between three (3) hours and five (5) hours after the official starting time of the route.

- (d) Employees in Group 4 will be provided with a scheduled paid meal break of thirty (30) consecutive minutes duration commencing within one-half ($\frac{1}{2}$) hour prior to and one (1) hour following the mid-point of the normal work period. It is recognized that in extenuating circumstances the meal break may be advanced or delayed.
- (i) Subject to all conditions in paragraph 14.05(d), except the time at which a meal period may be scheduled, a meal break on the evening shift (16:00-24:00), may be taken at a time other than as specified above when, by agreement of the manager and the Local's steward responsible for that location, a different time for the meal break is established. When such alternative is established, it shall not again be changed except by thirty (30) calendar days' written notice to the manager by the Local's steward, or thirty (30) calendar days' written notice to employees concerned at the site by the manager.
- (e) All full-time employees, other than full-time employees in Group 2, shall be allowed a rest period of fifteen (15) minutes in the first as well as in the second half of a shift. All full-time employees in Group 2 shall be permitted a ten (10) minute rest period both in the first and second half of a shift.

These rest periods shall be taken during the hours specified in clause 14.02 and are therefore paid.

14.06 Rest and Meal Periods - Part-time Employees in Group 1

- (a) Part-time employees working for a continuous period of five (5) hours or less shall be entitled to a paid rest period of fifteen (15) minutes taken during regular working hours and as close as possible to mid-shift.

- (b) Where part-time employees are required to work for a continuous period of more than five (5) hours and less than eight (8) hours:
 - (i) they shall be entitled after two (2) hours at work to a paid rest period of fifteen (15) minutes taken during regular working hours;

 - (ii) they shall be scheduled to take a meal period of not less than one-half ($\frac{1}{2}$) hour's duration, fifteen (15) minutes of which shall be taken during regular working hours and paid accordingly;

 - (iii) where they are required to work for a continuous period of seven (7) hours or more, they shall be entitled to a second paid rest period of fifteen (15) minutes taken during regular working hours and as close as possible to the middle of the second half of the shift.

- (c) Where part-time employees are required to work for a continuous period of eight (8) hours or more, they shall be entitled to the benefits provided for in paragraphs 14.02(b) and 14.05(a) and (e) and in clause 15.02 as applicable.

- (d) When establishing the duration and scheduling of meal periods, the Corporation shall consult meaningfully with the local Union representative.

14.07 Rest and Meal Periods - Part-time Employees in Group 2

- (a) Where part-time employees are required to work for a continuous period of more than six (6) consecutive hours, they shall be scheduled to take a paid meal period of not less than one-half ($\frac{1}{2}$) hour duration. When establishing the duration and scheduling of meal periods for part-time employees, the Corporation shall consult meaningfully with the local Union representative.
- (b) When a part-time employee is scheduled to work for more than two (2) consecutive hours, he or she shall be entitled to a ten (10) minute rest period.

14.08 Start Times for Group 3

Except as substantiated by maintenance operations required to support mail processing or collection and delivery, the standard start times for the shift periods will be:

- (a) between 23:00 hours and 00:00 hours (night shift);
- (b) between 07:00 hours and 08:00 hours (day shift);
- (c) between 15:00 hours and 16:00 hours (evening shift).

14.09 Shift Times for Group 4

- (a) The starting and finishing times of normal shifts will be as follows:

00:00 - 08:00
 08:00 - 16:00
 16:00 - 24:00

- (b) The Corporation may schedule shifts to commence not more than one (1) hour before or one (1) hour after the times outlined above.
- (c) Before scheduling shifts more than one (1) hour before or one (1) hour after the times listed above, the Corporation will consult with the Union.
- (d) There shall be an equitable distribution of shift work among available qualified employees.
- (e) When the scheduled shift hours are modified in accordance with paragraphs 14.09(b) and (c), then a day as defined in sub-paragraph 14.04(d)(i) is modified accordingly.

14.10 Schedules of Work for Group 1

- (a) Schedules of work shall be established for an undetermined period and posted in an appropriate place. A copy of the schedules shall be forwarded to the local of the Union immediately after the posting.
- (b) Schedules of work shall indicate the days of work, the days of rest, the time of the beginning and end of the shift and the time off for a meal.
- (c) The Corporation may change the schedules provided it has had, within a reasonable time before the change, meaningful consultations with the representatives of the Union.

14.11 Schedules of Work for Group 2

- (a) Schedules covering hours and days of work shall be posted in the appropriate place at least one (1) week in advance, but in cases where there is a need due to operational requirements the Corporation may change the schedule through meaningful consultation, provided that forty-eight (48) hours advance notice is given.
- (b) Where the Corporation changes the schedules of part-time employees in accordance with this clause and an employee is not offered work for the required fifteen (15) hours within the week, the Corporation shall pay him or her the required hours.

14.12 Schedules of Work for Groups 3 and 4

- (a) Schedules of hours of work shall be posted at least fifteen (15) calendar days in advance of the starting date of the new schedule, and the Corporation shall arrange schedules which will remain in effect for a period of not less than twenty-eight (28) calendar days. The provisions of paragraphs 14.12(b) to (e) apply to Group 4 only.
- (b) The Corporation will not schedule the commencement of a shift within eight (8) hours of the completion of the employee's last shift unless the local and the corporate representatives at that work location agree otherwise.
- (c) The schedule may be an entire shift cycle in itself or portion thereof and the employees affected shall work an average of forty (40) hours per week over the period of the cycle in accordance with paragraph 14.02(g).

- (d) The local representative will be provided with a copy of the current shift schedule and shift cycle.
- (e) If the shift schedule is not posted within the time limits in this clause, then the employee's upcoming schedule shall be considered to be a continuation of his or her present shift cycle.

14.13 Alteration of Shift of an Employee in Groups 1 and 2

In the event the shift hours and/or days of work of a full-time employee or, in offices Grade 9 and up, a part-time employee, are changed by the Corporation and less than forty-eight (48) hours' advance notice is given, all hours worked by the employee on the first scheduled shift following the change will be paid for at the rate of time and one-half (1½) the employee's regular rate. Any return to the employee's previous hours and/or days of work will not be considered a change subject to premium pay under this clause unless the return is delayed beyond ten (10) working days and, in such circumstances, at least forty-eight (48) hours' advance notice is not given. The above shall not apply to any change which:

- (a) is consistent with an employee's request;
- (b) is occasioned by the application of another provision of this collective agreement;
- (c) involves an employee acting as a replacement where such replacement function is an integral part of that employee's duties.

The offer made to a part-time employee to extend his or her hours of work before or after the

employee's scheduled hours of work is not an alteration of shift within the meaning of this clause.

14.14 Change in Hours of Work in Group 3

The Corporation will review with the local Union representative any change in hours of work which the Corporation proposes to institute, when such change will affect the majority of the employees governed by the schedule. In all cases following such reviews, the Corporation will endeavour to accommodate such employee representations as may have been conveyed by the Union representative(s) during the meeting.

14.15 Alteration of Shift of an Employee in Group 3

An employee whose scheduled hours of work are changed without five (5) working days prior notice:

- (a) shall be compensated at the rate of time and one-half ($1\frac{1}{2}$) for the first full shift worked on the new schedule. Subsequent shifts worked on the new schedule shall be paid for at straight time;
- (b) shall retain his or her previously scheduled days of rest next following the change, or, if worked, such days of rest shall be compensated in accordance with subparagraph 17.01(a)(ii).
- (c) Provided sufficient advance notice is given and with the approval of the Corporation, employees may exchange shifts if there is no increase in cost to the Corporation.

14.16 Change in Schedule or Cycle in Group 4

The Corporation agrees that before a shift schedule or shift cycle is changed, if the change will affect more than one (1) employee, the change will be discussed with the local representative where practicable.

14.17 Change in Shift in Group 4

- (a) In the event that an individual employee's shift hours and/or days of work are changed to accommodate an unanticipated absence of an employee not initiated by the Corporation, and less than fifteen (15) calendar days' advance notice of such change is given, the employee shall be paid a premium equal to the amount shown in note 6 (b) of Appendix "A" for work performed on the first scheduled shift changed in addition to his or her daily rate of pay. When an employee works less than four (4) hours of the first scheduled shift changed no premium will be paid.
- (b) In the event that an individual employee's shift hours and/or days of work are changed for reasons other than accommodating an unanticipated absence of an employee not initiated by the Corporation, and less than twenty-one (21) calendar days' advance notice of such change is given, the employee shall be paid a premium equal to the amount shown in note 6 (b) of Appendix "A" in addition to his or her daily rate of pay for work performed on each of the changed scheduled shifts for which twenty-one (21) calendar days advance notice was not given to a maximum of three (3). When an employee works less

than four (4) hours of any scheduled shift changed no premium will be paid for that shift.

- (c) Any return to the employee's previous hours and/or days of work will not be considered a change subject to premium pay under this clause unless the return is delayed beyond ten (10) working days and, in such circumstances, at least forty-eight (48) hours' notice is not given.
- (d)
 - (i) The above shall not apply to an employee who requests a change.
 - (ii) The above shall apply to an employee assigned to a course away from his or her assigned work place.
- (e)
 - (i) Notwithstanding the above, a change to an employee's shift schedule shall not result in a rescheduling of the first group of previously scheduled days of rest.

 The "*first group of previously scheduled days of rest*" means the days of rest shown on the employee's unchanged shift schedule, immediately following but not necessarily contiguous to the day prior to the change.
 - (ii) An employee required to work on the "*first group of previously scheduled days of rest*" will be compensated for those days, at the applicable overtime rate as specified in sub-paragraph

17.01(a)(ii) and clause 18.05, but will not be entitled to the premiums provided in paragraphs 14.17(a) and (b).

14.18 Change in Scheduled Hours of Work in Group 4

When an employee who is normally subject to paragraph 14.02(f) is required to work his or her normal eight (8) hours a day at times other than those specified in paragraph 14.02(f) he or she shall receive his or her normal daily rate of pay plus a premium payment as follows:

In a calendar month for days worked in accordance with the above,

- (a) for the first and second day, in accordance with note 6(b) of Appendix "A" for each day,
- (b) for the third, fourth and fifth day, in accordance with note 6(c) of Appendix "A" for each day,
- (c) for the sixth and subsequent days, in accordance with note 6(d) of Appendix "A" for each day.

If the employee works less than four (4) hours, he or she shall receive the full premium for the day and revert to his or her normal schedule for that day, which will be reduced by the equivalent number of hours that he or she worked. If the employee works four (4) hours or more, he or she shall be paid the full premium for the day and his or her normal daily rate of pay.

Hours worked in excess of eight (8) hours per day shall be subject to Article 15.

14.19 Reporting for Work for Employees

Where an employee reports for work at his or her scheduled starting time and where work is not available in his or her normal assignment, the employee may be required to perform other available work, provided clothing normally made available for the work in question is made available to him or her. For purposes of this clause, the words "*scheduled starting time*" shall be applied in a manner consistent with practices in effect immediately prior to the signing of this agreement.

14.20 Wash-up Time

Employees shall, during working hours, be allowed five (5) minutes paid wash-up time before the meal period when the nature of their work makes it necessary.

14.21 Rotation of Duties of Employees in Group 1

A program of work shall be developed for the employees in a work complement so that each employee may, as much as possible, have an opportunity to perform all the duties of his or her classification to the same extent as the other employees of his or her complement. The program shall include the method of rotation and the time during which the employees will perform a set of duties pertaining to the classification.

Further, when establishing a program of work, the Corporation will make every reasonable effort to ensure that employees assigned to coding duties or the manual

loose loading and manual loose unloading of parcels in vehicles will not be required to perform these duties for the entire shift.

Such a program of work shall be established after meaningful consultation at the local level.

14.22 Shifts not Commencing and Ending on the Same Day for Group 3

When an employee's scheduled shift does not commence and end on the same day, such shift shall be deemed for all purposes to have been entirely worked:

- (a) on the day it commenced where half or more of the hours worked fall on that day, or
- (b) on the day it terminates where more than half of the hours worked fall on that day.

Accordingly, the first day of rest will be deemed to start immediately after midnight of the calendar day on which the employee worked or is deemed to have worked his or her last scheduled shift; and the second day of rest will start immediately after midnight of the employee's first day of rest, or immediately after midnight of an intervening designated paid holiday if days of rest are separated thereby.

14.23 Shifts not Commencing and Ending on the Same Day for Group 4

An employee's regularly scheduled daily hours of work are hours which may fall within one (1) day or may embrace the latter part of one (1) day and the beginning of the following day.

14.24 Weekend Staff for Group 1

It shall be understood that the work which is normally and regularly to be performed on Saturdays and Sundays shall be apportioned so that no classification or employee shall be scheduled exclusively on weekends.

14.25 Days of Rest, Weekend Work for Groups 3 and 4

The Corporation shall schedule the hours of work so that:

- (a) these employees have two (2) consecutive days of rest in every week, except in those weeks in which a work schedule change for the purpose of rotating weekend work has been effected;
- (b) the two (2) consecutive days of rest may be separated by a designated paid holiday, and the consecutive days of rest may be in separate calendar weeks;
- (c) weekend work is allocated on an equitable basis to ensure that employees have as many weekends off as possible;
- (d) in extenuating circumstances, following local consultation and agreement, days of rest may be separated in the schedule.

14.26 Headquarters for Group 4

- (a) An employee shall have an assigned permanent headquarters and this shall be his or her work place. This shall be the point

where the employee reports, commences and ends his or her day's work.

- (b) In the event that the employee's permanent headquarters is changed, the Corporation will give not less than one (1) month's notice in writing of the impending change.

14.27 Period of Rest Between Two Shifts

- (a) The Corporation shall allow between two shifts a rest period equivalent to a normal shift.
- (b) This clause shall not apply, however, in cases where an employee works overtime and it cannot be invoked to prevent accomplishment of overtime.

14.28 Statement of Hours Worked by Employees

- (a) At the end of each fiscal period, the Corporation will provide the Union with a report for each group in electronic format. The report will include for each plant, depot and retail counter: the regular and overtime hours worked for full-time, part-time and temporary employees by classification; as well as the paid hours and leave without pay hours.
- (b) The report shall include year-to-date numbers. This information shall be identified by cost center.

14.29 Night Shift in Group 1

- (a) The work schedule applicable to employees

assigned to night shift work shall contain two (2) consecutive rotation days off during two (2) of every three (3) consecutive workweeks. In offices where employees currently have a higher ratio of weeks in which their rotation days off are consecutive, such ratio will be maintained unless modified as a result of reallocating assignments to other shifts. It is further agreed that existing practices resulting from mutual agreement that are, in the opinion of the Union, more favourable to employees shall be maintained.

- (b) In addition to paragraph 14.29(a), it is agreed that, within three (3) months following the signing of the agreement, the parties will consult in order to determine the practicability of establishing work schedules containing more frequent weekly consecutive rotation days off for employees assigned to night shift.

Should this consultation produce positive results, new schedules will consequently be put in effect.

14.30 Day Shift Assignments

While recognizing that, as much as possible, the work is normally performed during the day, and the evening and night work should be minimized, the Corporation agrees to study the organization of its operations during the life of this agreement in order to review evening and night work, taking into account service levels, costs and other relevant factors.

14.31 Variation in Hours in Group 3

- (a) Notwithstanding the provisions of this article, employees, with the approval of the Corporation, may complete their weekly hours of employment in a period other than five (5) full days provided that, over a period to be determined by the Corporation, employees work an average of forty (40) hours per week. In every such period, employees shall be granted days of rest on days not scheduled as normal work days for them.
- (b) Notwithstanding anything to the contrary contained in this agreement, the implementation of any variation in hours shall not result in any additional overtime work or additional payment by reason only of such variation, nor shall it be deemed to prohibit the right of the Corporation to schedule any hours of work permitted by the terms of this agreement.

14.32 Summer and Winter Hours. Flexible Hours in Group 3

- (a) At any location, the schedules of hours of work and attendant overtime provisions, may be varied by the Corporation, following meaningful consultation with local Union representatives, to allow for summer and winter hours and/or flexible hours.
- (b) Within five (5) working days of notification of consultation served by either party, the Union shall notify the Corporation, in writing, of the representative authorized to act on behalf of

the Union for consultation purposes.

- (c) An employee in Group 3 may be granted flexible hours provided that such arrangement is consistent with the administration or operational requirements of the section in which the employee works, results in no increased cost to the Corporation and is mutually agreed to by the employee and his or her supervisor.

14.33 Exception for Group 3

Notwithstanding the provisions of Article 15, in the application of clauses 14.31 and 14.32, an employee will be paid at straight-time rates for all regularly scheduled hours of work.

14.34 Exception for Group 4

Notwithstanding the provisions of clause 15.01, an employee shall be paid at his or her straight-time hourly rate for all work performed during his or her regularly scheduled hours of work, including all work performed during regularly scheduled hours of work which embraces not more than two (2) hours of the latter part of a day designated as a holiday or not more than two (2) hours of the latter part of a second day of rest, and not more than two (2) hours at the beginning of the following day.

14.35 Encroachment in Group 4

An employee who has not had a break of eight (8) consecutive hours during a twenty-four (24) hour period in which he or she works more than fifteen (15) hours shall not be required to report for work on his or her regularly scheduled shift until a period of ten (10) hours has elapsed

from the end of the period of work that exceeded fifteen (15) hours. If, in the application of this clause, an employee works less than his or her regularly scheduled shift, he or she shall, nevertheless, receive his or her regular daily rate of pay.

For the purpose of this clause, time necessarily spent in travel required by the Corporation shall be considered as time worked.

14.36 Change of Employee's Normal Work Week in Group 4

The following applies to a change in an employee's normal work week in paragraph 14.02(f) or (g). An employee shall not be subject to being alternated between these paragraphs and no employee shall have his or her normal work week changed unless the requirement to change is consistent for thirty (30) calendar days or more. Advance notice of such requirement which will involve a change in the employee's normal work week should be given at the earliest possible date but, in any case, not less than thirty (30) calendar days prior to the earliest date that the changed circumstances may commence. If notice of the change is less than thirty (30) calendar days, the employee shall be paid a premium equal to the amount shown in note 6 (b) of Appendix "A" for each shift or day worked during the period of the change for which he or she has not received thirty (30) calendar days' notice. Such notice shall not be required when the employee concerned is promoted, is acting in a higher level position or the change is in response to the employee's request.

ARTICLE 15

OVERTIME

15.01 Rates

- (a) (i) For full-time employees, overtime work shall be remunerated at the rate of time and a half ($1\frac{1}{2}$) for all hours worked in excess of eight (8) hours per day and at the rate of double time from the third hour of overtime performed on the same day. Notwithstanding the above, in the case of Group 2, the one-half ($\frac{1}{2}$) hour paid lunch shall be considered as time worked for the purpose of calculating overtime payments in this article.
- (ii) For part-time employees, overtime shall be paid at the rates provided for in subparagraph 15.01(a)(i) for all hours worked in excess of eight (8) hours per day or forty (40) hours per week.

15.02 Meal and Rest Periods

- (a) A full-time employee required to work more than two (2) hours overtime in excess of his or her daily schedule or shift shall be reimbursed for a meal allowance in the amount of six dollars and twenty-five cents (\$6.25).
- (b) A full-time employee who works overtime for a known period of two (2) hours immediately following or immediately prior to his or her regular shift will be given a fifteen (15) minute

rest period prior to the termination or at the beginning of his or her regular shift as applicable. This rest period shall be taken during his or her regular working hours and shall therefore be paid at straight time.

- (c) A full-time employee who works overtime for a known period of more than two (2) hours immediately following or immediately prior to his or her regular shift shall, in addition to the rest period specified in paragraph 15.02(b), be entitled to a rest period of fifteen (15) minutes after the initial two (2) hour period. This rest period will be paid at the applicable rate.

If the overtime worked is three (3) hours or more and he or she is entitled to a meal break under paragraph 15.02(d), the rest period will not be given.

- (d) A full-time employee who works overtime for a period of three (3) hours or more, immediately prior to or immediately after his or her regularly scheduled shift, will be provided a paid meal period of one-half ($\frac{1}{2}$) hour to be paid for at the rate of time and one-half ($1\frac{1}{2}$).

- (e) Where a full-time employee works overtime prior to and following his or her regular shift, and his or her total on-duty time is eleven (11) hours or more, he or she shall be entitled to a meal period of one-half ($\frac{1}{2}$) hour paid for at time and one-half ($1\frac{1}{2}$) provided he or she has not received such meal period under the provisions of paragraph 15.02(d).

- (f) An employee who works overtime shall be

allowed, during working hours, a paid period of five (5) minutes to wash up before the meal period, where the nature of his or her work makes it necessary.

- (g) The provision of paragraphs 15.02(a) to (f), apply to part-time employees in Group 2 when they work overtime in accordance with clause 15.01.

15.03 Overtime Notice and Guarantee

An employee shall, wherever possible, be notified at least three (3) hours in advance of coming overtime and, in every case, at least one (1) hour in advance.

15.04 Posting of Lists

- (a) For the purpose of equalizing opportunity to perform required overtime work, the Corporation shall post and maintain appropriate lists of employees in order of seniority, applicable to each postal installation. Such lists shall indicate the overtime opportunities offered each employee.
- (b) Notwithstanding paragraph 15.04(a), for the purpose of equalizing opportunity to perform required overtime work in a particular classification in Group 2, the Corporation agrees to post and maintain appropriate lists of employees in order of seniority applicable to each postal installation, by classification.

15.05 Eligibility

- (a) Where less than a full complement of employees in Group 1 are required to work overtime, an employee will be given equal opportunity to perform the overtime work in accordance with the list on which his or her name appears.

- (b) Where less than a full complement of employees in a classification in Group 2 are required to work overtime, an employee will be given equal opportunity to perform the overtime work in accordance with the list for the applicable classification.

15.06 Definition of Equal Opportunity in Groups 1 and 2

Equal opportunity for overtime shall mean that once an appropriate list is established, overtime assignments will be offered to persons on the applicable list who have had a fewer number of overtime opportunities until sufficient employees have been obtained to fulfill the requirements. When there is more than one employee who had a fewer number of overtime opportunities (as mentioned above), overtime assignments will be offered to such employees in the descending order of the appropriate list. Equal opportunity entails no obligation on the part of the Corporation for equal distribution of overtime hours worked.

15.07 Order of Priority for Group 1

In the application of clause 15.06, overtime work will be offered as follows:

- (a) to employees on duty who normally perform the work on which overtime is required in an office or on a particular shift within an office, or, where applicable, in a division or section of an office in descending order of the appropriate list;
- (b) to employees scheduled to work their regular shift when the overtime is required immediately prior to that shift.

15.08 Assignment of Overtime for Group 2

- (a) Insofar as practicable, overtime on an employee's route or assignment will be performed by the employee assigned to that particular route or assignment.

- (b) Notwithstanding the above, before resorting to overtime, the Corporation shall assign or offer the work based on seniority in the following order:
- (i) Assign the work at straight time to available relief employees;
 - (ii) Assign the work at straight time to available part-time unstructured employees, who are on duty, up to their daily scheduled hours of work; and
 - (iii) Offer the work at straight time to part-time letter carriers, who are on duty, beyond their daily scheduled hours of work and up to a maximum of eight (8) hours per day.

15.09 Definition of an Opportunity in Groups 1 and 2

An employee on the appropriate list when overtime is worked shall be deemed to have had an opportunity to work overtime in the following instances:

- (a) where the employee accepts;
- (b) where the employee refuses;
- (c) where the employee is absent on leave.

15.10 Allocation of Overtime Work for Groups 3 and 4

- (a) Subject to operational requirements, the Corporation will make every reasonable effort to avoid excessive overtime and to allocate overtime work on an equitable basis as follows:
- (i) to those employees in the work section who normally perform the work required in the overtime situation;

- (ii) when an insufficient number of employees accept the overtime opportunity, the overtime shall be assigned in the same manner as above by reverse seniority.

- (b) Prior to assigning overtime as outlined in subparagraph 15.10(a)(ii), the Corporation may, at its discretion, offer the overtime work to other employees of the Corporation in other work sections in the bargaining unit.

15.11 Order of Solicitation for Overtime for Groups 3 and 4

When the Corporation has determined that overtime work is required, the following shall apply:

- (a) The opportunity will be expressed in terms of actual overtime hours offered or worked in the overtime situation.
- (b) Of those employees to be solicited for the overtime situation in accordance with subparagraph 15.10(a)(i), the employee with the least hours to his or her account will be the first to be offered the opportunity.
- (c) On the application of paragraph 15.11(b), where two or more employees have an equal number of hours, the employee with more seniority will be the first to be solicited.
- (d) Where a specific employee or specific employees have been assigned to equipment repairs, urgent work orders, and/or time-sensitive projects which, at the end of their shift remain uncompleted, and there is an insufficient number of employees scheduled to report for the following shift to complete the work required, the Corporation may assign the overtime to those employees who have the work in progress without regard to paragraphs 15.11(b) and (c).

- (e) On weekend shifts and on designated holidays, where employees are required to be on duty primarily to support mail processing or collection and delivery operations, and where there is additional overtime which may be required as a result of an unforeseen extension to the operations, it shall be offered first to those employees already on shift without regard to paragraphs 15.11(b) and (c).
- (f) Each employee's account shall be increased to include the overtime opportunity wherever:
 - (i) the opportunity is offered and the employee agrees to work the overtime on a voluntary basis;
 - (ii) the opportunity is offered and the employee refuses;
 - (iii) situations as described in clauses 15.28 and 15.29 occur during the solicitation process;
 - (iv) the employee was improperly bypassed in the solicitation process.

15.12 Modification of a List

When, because of transfer, acting promotion, promotion, demotion or the hiring of an additional employee, the name of the employee should be added to the appropriate list, the following will apply:

- (a) his or her name shall be placed on the list according to his or her seniority;
- (b) he or she shall be deemed to have had the same number of overtime opportunities as the employee on the appropriate list having had the most overtime opportunities.

15.13 No Loss of Opportunity

An employee on the appropriate list at the time the overtime is worked will not be considered as having had an opportunity to work overtime in the following instances:

- (a) where the employee is on rotation day off;
- (b) where an employee has been assigned overtime in an ascending order on a list in accordance with clause 15.14.

15.14 Compulsory Overtime

In the event that the Corporation is unable to obtain sufficient employees to work overtime by following the system of equal opportunity in descending order, then the Corporation shall, in accordance with the system of equal opportunity, assign the required number of employees to work overtime in an ascending order from the appropriate list. Where standards of service and plant capacity permit, the Corporation will take reasonable measures to ensure that assignments to work overtime in ascending order of the appropriate list will be minimized.

15.15 Failure to Post

When an employee claims to have been bypassed in the administration of equal opportunity, the burden of proving otherwise shall be the Corporation's if it is shown that the appropriate overtime lists were not posted in accordance with the collective agreement.

15.16 Regular Assignment to Different Installations

Employees who regularly work in different postal installations shall be offered opportunities to perform overtime work in the following manner:

- (a) in the case of an anticipated assignment for a period of ten (10) calendar days or less, the overtime opportunities to which the regular employee would have been entitled;

- (b) in the case of an anticipated assignment for a period of more than ten (10) calendar days, opportunities available through the application of the procedure set forth in clause 15.12.

15.17 Administration

The administrative details relative to the implementation of these clauses, including the compilation of lists and the manner in which employees are notified of overtime, shall be established following meaningful consultation at the local level.

Such local agreements concluded prior to the coming into force of this collective agreement shall remain in effect.

15.18 Penalty for Bypassing

If an employee alleges that he or she has been bypassed in administering equal opportunity and such allegation is substantiated, he or she shall be paid an amount equal to the amount he or she would have earned had he or she worked overtime on the missed opportunity.

15.19 Itemized Statement

The payment for overtime will be accompanied by an itemized statement.

15.20 Alternative Arrangements

Where the above system cannot be adapted to local conditions and alternative arrangements must be made, such arrangements must conform to the principle of equal opportunity.

15.21 Definition of Complement for Group 1

For the purposes of the application of equal opportunity for overtime work, the term “*complement*” means two or more employees in the same classification being assigned to the same section and having the same normal working hours.

15.22 Equal Opportunity for Part-time Letter Carriers, Part-time Mail Service Couriers and Parcel Delivery Part-Time employees

- (a) The allocation of additional hours to available part-time letter carriers, part-time mail service couriers and/or parcel delivery part-time employees will be governed by the principles of equal opportunity. In the case of part-time mail service couriers, the additional hours will be governed by the principles of equal opportunity when this procedure allows for coverage of duties within the established schedule.

- (b) In the application of paragraph 15.22(a), part-time mail service couriers' availability to work extra hours should be determined before their departure from the installation on their regular assignments when:
 - (i) the Corporation has sufficient advance notice of the requirement for extra duties, and

 - (ii) service standards will allow for the performance of such duties after completion of the mail service couriers' regular assignments.

15.23 New Employees for Groups 3 and 4

When an employee is newly hired or appointed into a work section, and after a period of orientation, his or her name is added to the overtime list and his or her overtime account will be set to the highest number of hours in the accounts of the other employees in his or her work section in the same classification.

15.24 Resetting the Overtime Accounts for Groups 3 and 4 Employees

On the first Monday after April 1st of each year, the overtime accounts of all employees will be reset to reflect the difference in hours between the employees.

15.25 Employees in Groups 3 and 4 on Leave or on Training

- (a) For the purposes of this article, an employee who is absent from the workplace on any type of approved leave in accordance with the collective agreement, or who is away from the workplace on approved training, will not be contacted for overtime work until he or she reports back for his or her first full shift.
- (b) If an opportunity for overtime work arises and such employee would have been offered the opportunity had he or she not been on leave or on training, his or her account will not be charged with the hours of the overtime opportunity.
- (c) When an employee begins a period of approved vacation leave and one or both of his or her days of rest in the week preceding his or her leave period are contiguous to the leave period, such employee will not be contacted until he or she reports back for his or her first full shift.

15.26 Standby for Group 3

No employee shall be required to be available on standby during off-duty hours.

15.27 Standby for Group 4

- (a) When an employee is notified in writing that he or she will be required to be available for work during his or her off-duty hours, he or she shall be entitled to a standby payment equivalent to one (1) hour's pay at the straight

time rate for each consecutive eight (8) hours or portion thereof that he or she is required to remain available.

- (b) While an employee is not required to have a telephone, an employee designated for standby duty shall be available during his or her period of standby at a known telephone number and be able to return to duty as quickly as is practicable when he or she is called, but in any event not later than one (1) hour after he or she is called.
- (c) No payment for standby will be made for any eight (8) hour period referred to in paragraph 15.27(a) if an employee is unable to report for duty when required during that period.
- (d) No employee will be assigned standby duties when otherwise not required to work on a statutory holiday.
- (e) The Corporation agrees that standby for the afternoon and/or night shifts shall be on a five (5) day basis, Monday to Friday inclusive.
- (f) When an employee is required for standby duties on weekends, one employee per weekend will be assigned to such standby unless mutually arranged otherwise at local work sites.
- (g) In respect of paragraphs 15.27(e) and (f), the Corporation agrees to give seven (7) calendar days' notice of such standby requirement unless it is essential to provide a replacement due to the inability of the assigned employee to assume or continue standby duties.
- (h) The Corporation shall have the right to put an employee on standby duty in a specific instance where there is a requirement known in advance.

- (i) When there is a known requirement for standby duties on a continuing basis, the Corporation will use its best endeavours to distribute the standby duties on an equitable basis among qualified available employees and to distribute the standby duties on a weekly basis among such qualified employees.
- (j) An employee on standby who was called into work and who reports to work in accordance with the above, shall be compensated in accordance with the call-back provisions of this agreement.
- (k) Standby shall not be used to replace an employee absent from a regularly scheduled shift.
- (l) The Corporation agrees that in those areas where electronic paging devices are both available and practical they will be provided without cost to those employees on standby.

15.28 Employee in Groups 3 or 4 Serving a Suspension

- (a) For the purposes of this article, an employee serving a suspension will be considered to be unavailable until he or she reports back for his or her first full shift.
- (b) If an opportunity for overtime work arises and such employee would have been offered the opportunity had he or she not been serving the suspension, his or her account will be charged with the hours of the overtime opportunity as it occurs.

15.29 Employee in Groups 3 or 4 Not on Duty

- (a) Other than as described in clauses 15.25 and 15.28, when the employee next to be solicited for an overtime situation is not on duty, the Corporation shall make one (1) attempt to contact him or her by telephone.

- (b) If the employee is not contacted at the time of the call, the Corporation will attempt a second phone call immediately. If the employee is not contacted on the second phone call, the opportunity for overtime shall be deemed to have been offered and the employee's account will be charged accordingly.
- (c) A record will be kept of the date and time of the attempted phone calls and the Corporation's representative who made the call.
- (d) An employee who does not advise the Corporation of his or her telephone number shall, whenever he or she would have been solicited, be deemed to have been offered the overtime opportunity, and his or her account will be charged accordingly.
- (e) Wherever practicable, the solicitation process for scheduled overtime work will be planned sufficiently in advance to be able to conduct the solicitation during the employees' regular hours of work, minimizing the necessity to contact employees during their off-duty hours.

15.30 Transportation Allowance for Group 3

When an employee is required to report for work which is not contiguous to his or her regularly scheduled hours, he or she shall be reimbursed for reasonable expenses incurred as follows:

- (a) mileage allowance at the rate normally paid to an employee when authorized by the

Corporation to use his or her automobile when the employee travels by means of his or her own automobile,

or

- (b) out-of-pocket expenses for other means of transportation.

15.31 Transportation Allowance for Group 4

When an employee is required to work either contiguous or non-contiguous overtime and is required to use other than normal public transportation services, he or she shall be reimbursed for reasonable expenses incurred as follows:

- (a) mileage allowance at the rate normally paid to an employee when authorized by the Corporation to use the automobile when the employee travels by means of his or her own automobile,

or

- (b) out-of-pocket expenses for other means of commercial transportation.

Other than when required by the Corporation to use a vehicle of the Corporation for transportation to a work location other than his or her normal place of work, time spent by the employee reporting to work or returning to his or her residence shall not constitute time worked.

15.32 Compensatory Time for Groups 1 and 2

At the request of an employee, his or her overtime hours may be converted into compensatory time off rather than being paid.

Compensatory time off will be granted at the written request of the employee and with the approval of the Corporation, provided service standards are maintained and no overtime payments result from granting such time off. Once the Corporation has approved the leave, it shall not be withdrawn within a five (5) working day period preceding the commencement of the compensatory time off.

At the end of each leave year, an employee shall automatically have all remaining compensatory time paid out unless, on written request, as per the rules set out by the Corporation, he or she elects to carry over to the next leave year up to a maximum of ten (10) days of compensatory time.

In addition to the payout at the end of each leave year, an employee has the option, on written request, as per the rules set out by the Corporation, of having some or all of their compensatory time paid out at any time. Where an employee elects payment under this paragraph, the Corporation shall provide payment within thirty (30) days of the employee's written request.

15.33 Compensation for Overtime for Group 3

Overtime shall be compensated in cash, except where, upon request of an employee, overtime will be compensated in equivalent leave with pay.

The Corporation shall grant compensatory

leave at times convenient to the employee and the Corporation.

Compensatory leave with pay not used by the end of the leave year in which it is earned may be carried over to the next leave year and, if not liquidated by the end of that leave year, then payment in cash will be made. Payment will be at the employee's hourly rate of pay as calculated from the classification prescribed in his or her letter of appointment as at the end of the leave year.

15.34 Compensation for Overtime for Group 4

- (a) An employee assigned to work away from his or her assigned permanent headquarters may accumulate time off in lieu of overtime at the appropriate overtime rate. Such time off will be liquidated at a mutually acceptable time.
- (b) Overtime earned within the assigned permanent headquarters area shall be compensated in cash, except where, upon request of an employee and with the approval of the Corporation, an employee may be granted time off in lieu of overtime at the appropriate overtime rate. Such approval shall not be unreasonably withheld.
- (c) If any time off in lieu of overtime earned under paragraph (b) cannot be liquidated by the end of the leave year, then payment in cash will be made at the employee's rate of pay as of the last day of the leave year.

15.35 No Pyramiding in Groups 1 and 2

The parties agree that there shall be no

pyramiding of premium rates.

ARTICLE 16

SHIFT AND WEEKEND PREMIUMS

16.01 Shift Premiums

- (a) (i) Employees shall receive an additional premium of one dollar and fifteen cents (\$1.15) per hour for working during hours stipulated in sub-paragraph 16.01(a)(ii).
- (ii) This premium shall be payable in respect of all hours worked between 17:00 hours and midnight.
- Notwithstanding the above, no premium shall be payable to employees in Group 2 on shifts which start and finish between 06:00 and 18:00 hours.
- (iii) Where employees are paid this premium for the majority of hours of a regularly scheduled shift, they shall be paid this premium for all hours worked during the shift, except for the hours for which they are entitled to the premium provided for under sub-paragraph 16.01(b)(ii).
- (b) (i) Employees shall receive an additional premium of one dollar and forty cents (\$1.40) per hour during working hours

stipulated in sub-paragraph 16.01(b)(ii).

- (ii) This premium shall be payable in respect of all hours worked between midnight and 07:00 hours.

Notwithstanding the above, no premium shall be payable to employees in Group 2 on shifts which start and finish between 06:00 and 18:00 hours.

- (iii) Where employees are paid this premium for the majority of hours of a regularly scheduled shift, they shall be paid this premium for all hours worked during the shift.

16.02 Weekend Premium

- (a) Employees shall receive an additional premium of one dollar and forty cents (\$1.40) per hour for work on a Saturday and on a Sunday for hours worked as stipulated in paragraph 16.02(b).
- (b) Saturday and Sunday premium shall be payable in respect of all hours at straight time rates worked on Saturday and/or Sunday.

ARTICLE 17

WORK ON A DAY OF REST, CALL-BACK AND UNCOVERED LETTER CARRIER WALKS OR MAIL SERVICE COURIER ASSIGNMENTS

17.01 Work on a Day of Rest

- (a)
 - (i) “*Day of rest*” in relation to an employee means a day other than a holiday on which that employee is not ordinarily required to perform the duties of his or her assignment other than by reason of his or her being on leave of absence.
 - (ii) An employee shall be paid at the rate of double (2) time for all hours worked on a day of rest.
 - (iii) An employee called in to work on his or her day of rest will receive a minimum of three (3) hours of work or pay in lieu of work at double (2) time, subject to his or her willingness to perform any work available in his or her own classification.
 - (iv) Where employees are required to work on a day of rest, the principles contained in Article 15 will apply.
- (b) When a part-time employee in Group 2, other than a part-time employee on a regular five (5) day schedule, is required to work on the sixth and/or seventh consecutive day in any seven (7) day period, such work shall be considered as work on a day of rest.

17.02 Call-Back

- (a) An employee called back to work after having completed his or her scheduled hours of work for the day and having left the Corporation's premises will receive a minimum of three (3) hours work or pay in lieu of work at the applicable overtime rates, subject to his or her willingness to perform any work available in his or her classification.

- (b) Insofar as possible, work assignments covered by this clause shall be in accordance with the principle of equal opportunity as provided in Article 15.

- (c) An employee called back to work and who works overtime for a known period of two (2) hours is entitled to a fifteen (15) minute rest period after two (2) hours of work if he or she continues to work thereafter. This rest period will be paid at the applicable rate. If the overtime period is three (3) hours or more, he or she is entitled to a paid meal period of one-half ($\frac{1}{2}$) hour to be paid at time and one-half ($1\frac{1}{2}$). In this case, the rest period mentioned above will not be given.

- (d) Where, in an emergency situation and as a result of a problem arising, the Corporation, in lieu of calling an employee in Group 4 back to work, contacts the employee to obtain information regarding the operation and/or the repair of a piece of equipment, the employee shall be entitled to compensation equivalent to one (1) hour's pay at the straight-time rate.

17.03 Meal and Rest Periods

- (a) Where a full-time employee is required to work on a day of rest, he or she shall be entitled to rest periods, meal periods, wash-up time and, where applicable, meal allowance:
- (i) in the manner provided for in Article 14 if he or she is called to work the number of hours of a regular shift;
 - (ii) in the manner provided for in Articles 14 and 15 if he or she is called to work more hours than the number of hours of a regular shift.
- (b) Where a full-time employee is called to work fewer hours on a day of rest than the number of hours of a regular shift, he or she shall, during working hours, be entitled to:
- (i) a paid rest period of fifteen (15) minutes after two (2) hours at work if he or she continues to work thereafter;
 - (ii) a paid meal period of one-half ($\frac{1}{2}$) hour after four (4) hours at work if he or she continues to work thereafter;
 - (iii) a paid rest period of fifteen (15) minutes after six (6) hours at work if he or she continues to work thereafter.
- (c) Where a part-time employee works on a day

of rest, he or she shall be entitled to the benefits provided for in clause 14.06 or 14.07, as applicable, except for the applicable rate.

- (d) In all cases, the rate of pay provided for in sub-paragraph 17.01(a)(ii) shall apply.

**17.04 Coverage of Uncovered Letter Carrier
Routes or Mail Service Courier
Assignments**

When the absences exceed the number of unassigned letter carriers and the available relief letter carriers or unassigned mail service couriers or available mail service couriers (relief) as applicable, and barring exceptional circumstances such as an insignificant volume of mail available for delivery, climatic conditions or darkness which could adversely affect the employee concerned or the proper delivery of mail, the resulting uncovered routes shall be covered by the Corporation according to the following procedure:

- (a) With regard to the letter carrier category:
- (i) assign the work at straight time to available part-time unstructured employees, who are on duty, up to their daily scheduled hours of work; and
 - (ii) volunteer part-time letter carriers by seniority at straight time, up to a maximum of eight (8) hours a day who are either on duty or who are not on duty, and are called back to work.

Under this clause, part-time employees will be called back at the discretion of local post office management. If there is less than three (3) hours of scheduled work to be performed, management may decide to cover the work through an overtime basis instead

of calling a part-time employee back to work.

However, part-time employees called back shall be guaranteed a minimum of three (3) hours work or pay at the applicable rate.

- (iii) overtime by volunteer full-time letter carriers;
- (iv) overtime by available volunteer part-time letter carriers;
- (v) where upon completion of the preceding steps, under paragraph 17.04(a), sufficient volunteers are not available, additional lists of part-time and full-time letter carrier volunteers from other installations within the same post office jurisdiction are to be established and applied in accordance with the sequence outlined in subparagraphs 17.04(a)(i), (ii), (iii) and (iv);
- (vi) by any other means.

(b) With regard to the mail service courier category:

- (i) volunteer part-time mail service couriers by seniority at straight time up to a maximum of eight (8) hours a day, who are either on duty, or who are not on duty and are called back to work. Employees called back shall be guaranteed a minimum of three (3)

hours work or pay at the applicable rate;

- (ii) overtime by volunteer full-time mail service couriers;
- (iii) overtime by available volunteer part-time mail service couriers;
- (iv) where upon completion of the preceding steps, under paragraph 17.04(b), sufficient volunteers are not available, additional lists of part-time and full-time mail service couriers volunteers from other installations and/or shifts within the same post office jurisdiction are to be established and applied in accordance with the sequence outlined in sub-paragraphs 17.04(b)(i), (ii) and (iii).
- (v) by any other means.

(c) Overtime as outlined in the clause will be governed by the principles of equal opportunity to the extent provided by Article 15 as it can be made applicable to clause 17.04.

(d) In the application of sub-paragraphs 17.04(a)(iii) and (iv) and 17.04(b)(ii) and (iii) in order for any employee to be considered available, the employee must be present on the job site at the time of the absence and in the case of mail service courier duties, be available to perform the work within the established schedule. In the application of

sub-paragraphs 17.04(a)(v) and 17.04(b)(iv) in order for any employee to be considered available, he or she must submit his or her name on the appropriate equal opportunity list and in the case of mail service courier duties be available to perform the work within the established schedule.

- (e) Allocations of overtime to all employees are subject to the provisions of Article 11. Unless a part-time employee has more seniority than other employees, where his or her hours are extended, he or she must wait until more senior employees pick the portion of the route they wish to cover. As much as practicable, extensions of part-time hours should not result in part-time employees working more than eight (8) hours in a day.
- (f) Notwithstanding the preceding clauses, where leave without pay in accordance with clauses 26.02, 26.03 or 26.04 or leave with pay in accordance with clause 47.03 has been approved and subsequently relief staff is not available, then the method of covering absences caused by the granting of such leave shall be a matter for local meaningful consultation.

17.05 Coverage of Uncovered Letter Carrier Routes

In the application of clause 17.04 for an uncovered letter carrier route, the following principles shall apply:

- (a) The number of volunteers available will

determine the number of hours that will be assigned.

When there are four (4), three (3), or two (2) full-time volunteers to cover a full-time assignment, the assignment shall be split into four (4) one (1) hour and forty-five (45) minute portions, three (3) two (2) hour and twenty (20) minute portions, or two (2) three (3) hour and thirty (30) minute portions respectively, and each volunteer shall be guaranteed the time mentioned above at the rate of time and one-half ($1\frac{1}{2}$). The same principle will apply for coverage of a part-time route or portion of a full-time assignment.

- (b) Where there is only one (1) volunteer to cover the full-time assignment, the volunteer shall select either one (1) hour and forty-five (45) minutes or three (3) hours and thirty (30) minutes of work and be guaranteed the number of hours he or she selects at the rate of time and one-half ($1\frac{1}{2}$).
- (c) In circumstances which could adversely affect the employee concerned or the delivery of mail where deviation from these procedures is required, local consultation will be held.
- (d)
 - (i) Under normal circumstances, employees performing the sortation and preparation of an uncovered letter carrier route(s) must have these duties completed prior to the scheduled lunch period in that installation.
 - (ii) Where portions of routes require

priority delivery, such as business areas, shopping malls or in the case of large numbers of socio-economic cheques, the Corporation will determine when the uncovered walk will be sorted and prepared and when the portion containing any of the above will be delivered on a priority basis over other portions.

- (iii) Notwithstanding sub-paragraph 17.05(d)(i), prior to the employee(s) selecting the portion of the uncovered letter carrier route, the Corporation will determine and advise the employees how much earlier in the day the selected portion or portions of each individual uncovered letter carrier route in sub-paragraph 17.05(d)(ii) are to be sorted, prepared and delivered.
- (iv) In each location or installation, the supervisor(s) and Union representative(s) will meet and consult on the way in which sub-paragraph 17.05(d)(ii) will be applied in that installation.

- (e) After all requirements in sub-paragraphs 17.04(a)(i), (ii), (iii), (iv) and 17.04(b)(i), (ii), (iii) have taken place and sufficient volunteers are not available in the installation, volunteers from other installations under the same post office will be offered the assignment from a predetermined list to cover the uncovered route.

In cases where an employee wishes to be included on an equal opportunity list at another installation, the employee shall ensure that his or her name is included on that list.

- (f) All available mail, including householders scheduled for delivery that day, must be delivered in the coverage of an uncovered walk.

17.06 Coverage of Known Periods of Absence - Full-time Employees

- (a) If a full-time employee in the letter carrier classification is off on vacation leave for seven (7) calendar days or more, the absence may be covered from the first day in the following manner:
 - (i) Relief letter carriers in the installation will bid by seniority to cover the absence.
 - (ii) If, under sub-paragraph 17.06(a)(i), there are no relief letter carriers in the installation who wish to cover the absence, the absence will be bid by seniority in the following manner:
 - (1) part-time letter carrier in the component; and
 - (2) part-time mail service courier in the component.
 - (iii) The part-time absence resulting from the application of sub-paragraph 17.06(a)(ii), if any, will be bid by seniority among employees in the same classification and the component as the resulting absence.

- (iv) Finally, the original absence or the absence remaining or resulting from the application of sub-paragraph 17.06(a)(iii), if any, will be covered by a temporary employee in accordance with Article 44.

(b) If a full-time employee in the letter carrier classification is off on a known absence for seven (7) calendar days or more, excluding vacation leave, the absence may be covered from the first day in the following manner:

- (i) Relief letter carriers in the installation will bid by seniority to cover the absence.
- (ii) If under sub-paragraph 17.06(b)(i), a relief letter carrier elects to cover the absence, then full-time letter carriers in the installation will bid by seniority to replace the relief letter carrier.
- (iii) If under sub-paragraph 17.06(b)(i), there are no relief letter carriers in the installation who wish to cover the absence, the absence will be covered in accordance with sub-paragraph 17.06(b)(iv).
- (iv) The original absence, or the absence remaining after or resulting from the application of sub-paragraph 17.06(b)(ii) will be bid by seniority in the following manner:
 - (1) part-time letter carrier in the component;
 - (2) part-time mail service courier in the component.

- (v) The part-time absence resulting from the application of subparagraph 17.06(b)(iv), if any, will be bid by seniority among employees in the same classification and component as the resulting absence.
- (vi) Finally, the original absence or the absence remaining after or resulting from the application of paragraph 17.06(b) will be covered by a temporary employee in accordance with Article 44.

17.07 Coverage of Known Periods of Absence - Part-time Employees

If a part-time letter carrier is off on a known absence for seven (7) calendar days or more, the absence may be covered from the first day in the following manner:

- (a) Part-time letter carriers in the component will bid by seniority to cover the absence.
- (b) The absence remaining after or resulting from the application of paragraph 17.07(a) will be covered by a temporary employee in accordance with Article 44.

17.08 Termination of Coverage

- (a) Should a relief employee become available, the Corporation may terminate coverage of an absence under clause 17.06 or 17.07, provided that:

- (i) the coverage under clause 17.06 or 17.07 had continued for at least seven (7) calendar days, and
- (ii) all affected employees have been given forty-eight (48) hours advance notice.

(b) In the application of paragraph 17.08(a), where there is more than one (1) absence being covered in an installation under clause 17.06, and the Corporation decides to terminate coverage for less than the total number of absences in the installation, the coverage will be terminated in the following manner:

- (i) First, in reverse order of seniority, coverage of an original absence filled by a temporary employee under paragraph 17.06(f), or

In reverse order of seniority, coverage of an original absence that resulted in a full-time assignment being filled by a temporary employee under paragraph 17.06(f);

- (ii) Then, in reverse order of seniority, coverage of absences filled by part-time employees under paragraph 17.06(d).

(c) In the application of clause 17.08, where there is more than one (1) absence being covered in an installation under clause 17.07, and where the Corporation decides to terminate coverage for less than the total number of absences in the installation, the absence(s) on which the coverage is terminated will be chosen in reverse order of seniority of the temporary employees covering the original or resulting absences under clause 17.07(b). Clause 44.15 will then apply to temporary employees so displaced.

17.09 Bumping Rights

Where the temporary assignment of a regular part-time employee ends, he or she may displace the most junior temporary employee in the component who is covering a temporary full-time assignment.

17.10 Installations With One (1) Relief Letter Carrier

In installations with only one (1) relief letter carrier, the primary duty of the relief person will be to replace employees on vacation leave.

17.11 Coverage of Known Absences – Other Classifications - Group 2

The provisions of clauses 17.06 to 17.10, adapted as may be necessary, shall apply to the coverage of known absences of seven (7) calendar days or more for employees in the classifications of Mail Service Courier and Mail Service Courier (Heavy Vehicle).

ARTICLE 18

DESIGNATED PAID HOLIDAYS

18.01 Designated Paid Holidays

The following are designated paid holidays and payment to part-time employees shall be subject to clause 18.04:

- (a) New Year's Day;
- (b) Good Friday;
- (c) Easter Sunday;
- (d) the day fixed by proclamation of the Governor-in-Council for celebration of the Sovereign's birthday;

- (e) Canada Day – when July 1 is a Sunday, the designated paid holiday shall be July 2;
- (f) Labour Day;
- (g) National Day for Truth and Reconciliation;
- (h) Thanksgiving Day;
- (i) Remembrance Day;
- (j) Christmas Day;
- (k) Boxing Day;
- (l) one additional day in each year that, in the opinion of the Corporation, is recognized to be a provincial or civic holiday in the area in which the employee is employed, or in any area where, in the opinion of the Corporation, no such day is recognized as a provincial or civic holiday, the Corporation shall give employees thirty (30) days' notice that the first Monday in August is the holiday to be observed;
- (m) any additional federally legislated holiday, when such legislation is passed. This new holiday would not be in lieu of an existing holiday.

18.02 Designated Holiday During Vacation

- (a) If a paid holiday falls or is observed during a full-time employee's vacation leave period:
 - (i) the holiday will be charged to vacation leave and the employee will become entitled to an extra day's pay;

or

- (ii) the holiday will not be charged to vacation leave and the employee will become entitled to an alternate day at a time requested by the employee, providing he or she gives the

Corporation ten (10) working days' notice, in writing, prior to that day.

Where the alternate day of leave requested is for working days between December 15 and January 15, the provisions of Appendix "Y" shall apply.

- (b) Where the number of employees requesting the same day off exceeds the number of available relief employees, such absences shall first be covered by available volunteer part-time employees up to a maximum of eight (8) hours and, where upon completion of the preceding step, absences still remain, by temporary employees from the appropriate list.
- (c) If a paid holiday falls during a part-time employee's vacation leave, the day will be paid as per the provisions of clause 18.04.

18.03 Eligibility for Designated Holidays

Clause 18.01 does not apply to an employee who is absent without pay on both the working day immediately preceding and the working day following the designated holiday, except as provided for in clause 18.02 for part-time employees.

18.04 Entitlement - Part-time Employees

A part-time employee's pay for a holiday shall be based on the average number of hours worked, up to a maximum of eight (8) on the five (5) days he or she was on duty immediately preceding the holiday.

Notwithstanding the above, a part-time employee shall not receive less pay than that which corresponds to the number of hours he or she would have been scheduled to work had it not been a statutory holiday.

18.05 Rest Day Moved

When a day designated as a holiday under clause 18.01 coincides with an employee's rest day, the rest day shall be moved to the first day following the holiday on which the employee is entitled to pay or is scheduled to work.

18.06 Leave on Rest Day Moved

If an employee is on vacation on the day to which the rest day is moved, the principle contained in clause 18.02 shall apply.

18.07 Work on a Rest Day Moved

Work assignments on a rest day moved in accordance with clause 18.05 shall be subject to the principle of equal opportunity contained in Article 15; in the case of Group 2 employees, clause 18.13 applies.

18.08 Guarantee

The principles of clause 17.01 will apply for an employee required to work on a rest day moved or on a designated paid holiday.

18.09 Meal and Rest Periods

- (a) Where a full-time employee is required to work on a holiday or on a rest day moved, he or she shall be entitled to rest periods, meal

periods, wash-up time and, where applicable, a meal allowance:

- (i) in the manner provided for in Article 14 if he or she is called to work the number of hours of a regular shift;
- (ii) in the manner provided for in Articles 14 and 15 if he or she is called to work more hours than the number of hours of a regular shift.

(b) Where a full-time employee is called to work less hours on a holiday or on a rest day moved than the number of hours of a regular shift, he or she shall, during working hours, be entitled to:

- (i) a paid rest period of fifteen (15) minutes after two (2) hours at work if he or she continues to work thereafter;
- (ii) a paid meal period of one-half ($\frac{1}{2}$) hour after four (4) hours at work if he or she continues to work thereafter;
- (iii) a paid rest period of fifteen (15) minutes after six (6) hours at work if he or she continues to work thereafter.

(c) Where a part-time employee works on a holiday or on a rest day moved, he or she shall be entitled to the benefits provided for in clause 14.06 or 14.07, except for the applicable rate.

(d) In all cases, the rate of pay provided for in

clause 18.10 shall apply.

18.10 Rates

Where an employee works on a holiday, he or she shall be paid for all hours worked at two (2) times his or her regular straight-time rate, in addition to the pay he or she would have been granted had he or she not worked on the holiday.

18.11 Compensation for Work on a Holiday for Groups 3 and 4

Group 3

(a) When an employee works on a holiday, he or she shall be paid:

double (2) time his or her hourly rate of pay for all hours worked, in addition to the pay that he or she would have been granted had he or she not worked on the holiday, as provided for in clause 18.10;

or

(b) upon request, he or she shall be granted:

(i) a day of leave with pay (hourly rate of pay) at a later date in lieu of the holiday,

and

(ii) pay at two (2) times the hourly rate of pay for all hours worked by him or her on the holiday.

- (c) Where practicable and at the request of an employee, the Corporation will grant the leave earned in sub-paragraph 18.11(b)(i) contiguous to the employee's vacation leave.
- (d) Any lieu days created under the provisions of sub-paragraph 18.11(b)(i) which are not used by the end of the leave year in which they are earned may be carried over to the next leave year and, if not liquidated by the end of that leave year, then payment in cash will be made. Payment will be at the employee's hourly rate of pay, as calculated from the classification prescribed in his or her letter of appointment as at the end of the leave year.

Group 4

- (e) When an employee is required to work on a holiday, he or she shall be paid, in addition to the pay he or she would have received had he or she not worked on the holiday, two (2) times his or her straight-time hourly rate for all hours worked by him or her, as provided for in clause 18.10.
- (f) Notwithstanding paragraph 18.11(e), an employee assigned to duty outside his or her headquarters' area (other than to training courses conducted under Article 40), who cannot return to his or her headquarters' area for a designated holiday without incurring additional expense to the Corporation, shall, if he or she so requests and sufficient work is available, work the holiday. For such work, the employee shall receive his or her normal

daily rate of pay and, in addition, be paid at two (2) times his or her straight time hourly rate for all hours worked by him or her.

- (g) An employee whose hours of work are governed by paragraph 14.02(g), who is assigned by the Corporation to undertake training outside his or her headquarters' area and who cannot return to his or her headquarters' area for a designated holiday without incurring additional travel expense to the Corporation, and who is not required by the Corporation to undertake training or perform other work on the holiday, shall receive his or her normal daily rate of pay and, in addition, upon his or her return to his or her headquarters' area, be granted one day compensatory leave. Such leave will be taken at a time mutually agreed to by the employee and the Corporation.

18.12 Method of Assigning Holiday Work for Groups 1, 3 and 4

Work assignments covered by this article shall be in accordance with the principle of equal opportunity as provided for in Article 15 on overtime.

18.13 Work on a Designated Paid Holiday for Group 2

- (a) Where a regular delivery service to customers is to be provided on a designated paid holiday, all of the employees in Group 2 who would normally have been scheduled to work had it not been a holiday, will be scheduled to work.

- (b)** Where regular delivery service to customers is not to be provided and less than a full complement of mail service couriers is required to cover assignments on a designated paid holiday, the following will apply:
- (i)** Insofar as possible, work assignments will be covered by the mail service courier and mail service couriers (relief) who normally cover the assignments within the unit. Assignments will be offered on the basis of equal opportunity, provided the employee is qualified to perform the duties of the assignment.
 - (ii)** If the required number of employees is not obtained in applying subparagraph 18.13(b)(i), the assignments shall be covered in the following manner:
 - (1)** volunteer full-time mail service couriers and mail service couriers (relief) from other units;
 - (2)** volunteer part-time mail service couriers;
 - (3)** volunteer qualified letter carriers;
 - (4)** by other means.

18.14 Reduction of Staff

- (a) Subject to paragraph 18.14(b), staff shall be reduced to a minimum after 16:00 hours on Christmas Eve and during the following day, and after 16:00 hours on New Year's Eve and during the following day, with the Corporation having the right to adjust shift schedules to achieve the minimum staff, ensuring that there will be no reduction in pay to any employee.
- (b) Group 2 staff shall be reduced to a minimum after 18:00 hours on Christmas Eve and during the following day, and after 18:00 hours on New Year's Eve and during the following day. The Corporation has the right to adjust shift schedules to achieve the minimum staff, ensuring that there will be no reduction in pay to any employee.
- (c) In the application of paragraphs 18.14(a) and (b), an employee who would otherwise receive a shift premium will not receive such a premium if, as a result of a shift change pursuant to this clause, the employee does not work a shift on which a premium is paid.

ARTICLE 19**VACATION LEAVE****19.01 Definition and Entitlement**

- (a) For the purposes of Article 19, "*vacation year*" shall be that of the vacation leave schedule starting either the last Sunday in March or the first Sunday in April, as the case may be, and

ending fifty-two (52) weeks later.

- (b) An employee who is entitled to receive pay for at least ten (10) days in each calendar month of a vacation year, as defined in 19.01(a), shall earn vacation leave at the following rates:
- (i) three (3) weeks per vacation year if he or she has completed less than seven (7) years of continuous employment;
 - (ii) four (4) weeks per vacation year after he or she has completed seven (7) years of continuous employment;
 - (iii) five (5) weeks per vacation year after he or she has completed fourteen (14) years of continuous employment;
 - (iv) six (6) weeks per vacation year after he or she has completed twenty-one (21) years of continuous employment;
 - (v) seven (7) weeks per vacation year after he or she has completed twenty-eight (28) years of continuous employment.

During his or her vacation leave, the employee shall receive the salary provided for in clause 19.09.

19.02 Fractional Rate

An employee who is not entitled to receive pay for at least ten (10) days in each calendar month of a vacation year will earn vacation leave at one-twelfth (1/12) of the rate referred to in clause 19.01 for each calendar month

for which he or she is entitled to receive pay for at least ten (10) days.

19.03 Fractional Entitlement

If, at the end of a vacation year, an employee's entitlement to vacation leave includes a fractional entitlement of less or more than one-half ($\frac{1}{2}$) day, the entitlement shall be increased to the nearest half ($\frac{1}{2}$) day. Vacation leave shall only be granted in multiples of one-half ($\frac{1}{2}$) day.

19.04 No Leave During First Six Months

An employee earns but is not entitled to receive vacation leave during his or her first six (6) months of continuous employment.

19.05 Displacement of Vacation Leave

Where, in respect of any period of vacation leave, an employee is:

- (a) granted bereavement leave, or
- (b) granted special leave with pay because of illness in the immediate family when the requirements of clause 21.03 are met, or
- (c) granted leave under clause 27.03 of this agreement, or
- (d) granted leave for the birth or adoption of a child, or
- (e) granted injury-on-duty leave, or
- (f) granted short term disability benefits under

Part C of Article 20, or

- (g) granted quarantine leave under clause 21.06 of this agreement,

the period of vacation leave so displaced shall either be added to the vacation period, if requested by the employee and approved by the Corporation, or reinstated for use at a later date.

19.06 Accumulation of Vacation Leave

Where, in any vacation year, an employee has not been granted all of the vacation leave credited to him or her, the unused portion of his or her vacation leave shall be carried over into the next vacation year. Carry-over beyond one vacation year shall be by mutual consent.

19.07 Vacation Pay Upon Termination

- (a) Where an employee dies or otherwise terminates his or her employment after a period of continuous employment of not more than six (6) months, he or she or his or her estate shall, in lieu of earned vacation leave, be paid an amount equal to six percent (6%) of the total of the pay and compensation for overtime received by him or her during his or her period of employment.

- (b) When the employment of an employee who has completed more than six (6) months of continuous employment is terminated for any reason, the employee or his or her estate shall, in lieu of earned but unused vacation leave, be paid:

- (i) For a full-time employee, an amount equal to the product obtained by multiplying the number of days of

earned but unused vacation leave by the daily rate of pay applicable to the full-time employee immediately prior to the termination of his or her employment.

- (ii) Where a part-time employee dies or otherwise terminates his or her employment, or is appointed to a full-time position, he or she or his or her estate shall be paid an amount calculated according to clause 19.09, as applicable, for the period of the calendar year up to the date of his or her death, termination or appointment as the case may be.

19.08 No Payback in the Event of Death

When the employment of an employee who has been granted more vacation leave than he or she has earned is terminated by death, the employee is considered to have earned the amount of vacation leave granted to him or her.

19.09 Vacation Pay

- (a) During his or her vacation leave, a full-time employee shall receive his or her regular salary.
- (b) A part-time employee shall be entitled to vacation pay equal to a percentage of the total of his or her current vacation year's earnings. This percentage shall be:
 - (i) six percent (6%), if the employee has

completed less than seven (7) years of continuous employment;

- (ii) eight percent (8%) after the employee has completed seven (7) years of continuous employment;
- (iii) ten percent (10%) after the employee has completed fourteen (14) years of continuous employment;
- (iv) twelve percent (12%) after the employee has completed twenty-one (21) years of continuous employment;
- (v) fourteen percent (14%) after the employee has completed twenty-eight (28) years of continuous employment.

- (c) Vacation year earnings, for the purposes of calculating vacation pay, shall be the total gross wages earned during the current vacation year.

For the purpose of calculating vacation pay of an employee who has been granted parental leave pursuant to Article 23, vacation year earnings shall be increased by an amount equal to the regular salary the employee would have earned during the leave period (based on his or her scheduled hours) less any monies received from the Corporation during the leave period.

- (d) Part-time employees shall receive their vacation pay as follows:

- (i) To ensure continuance of pay, a part-time employee shall receive a payment based on the scheduled hours of his or her part-time assignment. This payment will be made according to the method of pay for part-time employees.
- (ii) The difference, if any, between the total entitlement to vacation pay provided for in paragraph 19.09(b) and the monies received in accordance with subparagraph 19.09(d) (i) is paid prior to the last Friday of June of the following vacation year.
- (iii) Any overpayment incurred as a result of the application of this clause shall, at the option of the employee, be recovered in accordance with clause 35.06, or be considered as an immediate first charge against any subsequent pay entitlement and shall be recovered in full prior to any future payment of salary.

19.10 Vacation Pay Advance

In the case of full-time employees, the Corporation agrees to issue advance payments of net salary for vacation periods, provided six (6) weeks' notice is received from the employee in advance of the date payment is required.

Provided an employee has been authorized to proceed on vacation for the period concerned, advance payment of net salary shall be made prior to departure.

The amount of the advance is established by

multiplying the number of weeks of leave by the net weekly salary to which the employee is entitled for the first pay period following the last normal pay received prior to going on leave.

An overpayment in respect of such advance shall be an immediate first charge against any subsequent pay entitlement and shall be recovered in full prior to any further payment of salary.

19.11 No Work During Vacation Leave

No employee shall be required or authorized to work during his or her vacation leave.

19.12 Pre-retirement Leave

- (a) In addition to vacation leave provided for under this agreement, a regular employee who attains fifty (50) years of age and completes twenty (20) years of continuous employment or, attains sixty (60) years of age and completes five (5) years of continuous employment, shall be entitled to be paid a pre-retirement leave of one (1) week in the vacation year in which he or she becomes eligible for such leave and in every vacation year thereafter until the employee's retirement up to a maximum of six (6) weeks pre-retirement leave from the time of eligibility until the time of retirement.
- (b) An employee may elect to take his or her fifth (5th) and sixth (6th) weeks of pre-retirement leave during the same year.
- (c) Pre-retirement leave with pay shall be

scheduled in one (1) week blocks separate from the scheduling of vacation leave at a time to be determined by the Corporation, taking into consideration the employee's wishes, seniority and operational requirements.

- (d) It is understood that there shall be no payment made to or on behalf of any employee in lieu of unused pre-retirement leave.
- (e) No employee shall be required or authorized to work during his or her pre-retirement leave.
- (f) When any day scheduled as pre-retirement leave falls on a designated paid holiday, the employee shall be entitled to an alternate day at the end of his or her pre-retirement leave.
- (g) In the event of termination of employment, for reasons other than death or lay-off, the Corporation shall recover from any monies owed to the employee an amount equivalent to pre-retirement leave taken by the employee after the beginning of the vacation year and prior to his or her birthday or anniversary date, whichever is later.
- (h) In the event that an employee exercises his or her right under paragraph (b), the Corporation shall not recover the fifth (5th) or the sixth (6th) week of pre-retirement leave if the Corporation would not otherwise be able to recover the fifth week pursuant to paragraph (g).

19.13 Vacation Leave Schedule

- (a) The vacation leave schedule for an employee in Groups 1, 3 or 4 will be spread over forty-eight (48) weeks starting either with the last Sunday in March or the first Sunday in April and continuing in three (3) week blocks for thirty-six (36) consecutive weeks. The four (4) remaining three (3) week blocks will be scheduled from January to March inclusively of the following year. Alternate arrangements may be made by mutual agreement determined through local Union-management consultation.
 - (i) One schedule is established for each classification of employees.
- (b) The vacation leave schedule for full-time employees in Group 2 will be spread over fifty-two (52) weeks starting with the last Sunday in March or the first Sunday in April and continuing in thirteen (13) consecutive four (4) week blocks.

19.14 Number of Employees on Vacation Leave in Groups 1, 3 and 4

- (a) Providing staffing levels or mail volumes have not changed from the previous year, the present practice will continue with respect to:
 - (i) the determination of the number of full-time employees who may be on vacation leave in each three (3) week block;

- (ii) the allocation of vacation leave on the basis of seniority with regard to:
 - (a) the choice of the block in which the full-time employee wishes to take his or her vacation leave;
 - (b) the amount of leave he or she may take in each block;
 - (c) the granting of a fourth (4th), fifth (5th), sixth (6th) or seventh (7th) week of vacation leave to those full-time employees qualifying for the extra week's leave;
- (iii) the granting of leave during January and February, if full-time employees so request;
- (iv) the bidding for leave by work area or by office.

- (b) Part-time employees will be entitled to vacation leave at a time determined by the Corporation in meaningful consultation with the local of the Union.

19.15 Number of Employees on Vacation Leave in Group 2

The present practice for full-time employees will continue with respect to:

- (a) the determination of the number of employees who may be on vacation leave in each block,

- (b) the allocation of vacation leave will be on the basis of seniority with regard to:
 - (i) the choice of the block in which the employee wishes to take his or her vacation leave,
 - (ii) the amount of leave he or she may take in each block,
 - (iii) the granting of vacation leave in excess of four (4) weeks to those employees qualifying for the extra week's leave.
- (c) The bidding for leave will be by work area or by office. Any change with regard to the present practice of bidding in any post office by work area or by office, shall be subject to local consultation.
- (d) An employee who wishes to split his or her vacation entitlement will be permitted, by seniority, to bid only on one (1) portion of his or her proposed split in the first round of bidding. After all other employees in the post office or work area, whichever is applicable, have bid, he or she will be given the opportunity to use his or her seniority to bid on whatever blocks or portions of blocks are left vacant.
- (e) If any periods become vacant for any reason during the vacation leave scheduling, these periods will be posted immediately for rebidding, by seniority, to employees who have not taken their scheduled vacation leave.

- (f) The superimposing of the fifth (5th), sixth (6th) and seventh (7th) weeks of vacation may be taken concurrent with the four (4) week block selection, subject to the following conditions:
- (i) shall be selected at the same time as the four (4) week block is selected,
 - (ii) shall be selected contiguous to, either prior to or following, or a combination of both, the four (4) week period,
 - (iii) fifth (5th), sixth (6th) and/or seventh (7th) week(s) not superimposed as described above shall be chosen in the same manner as described in paragraph 19.15(d).
- (g) When an employee transfers, promotes or demotes within a classification to another location after selecting his or her vacation leave, he or she shall be granted that vacation leave at the new location. If a relief letter carrier or mail service courier (relief) is not available to cover this period, it may be covered in the following manner:

Full-time Employee

By seniority, a part-time PO LC-1 or PO MSC-1 within the category will be transferred on an acting basis and placed directly on the assignment, and a temporary employee will cover the resultant vacancy.

Should no part-time PO LC-1 or PO MSC-1

within the category wish to cover the absence, a temporary employee will be placed directly on the assignment.

Part-time Employee

A temporary employee will be placed directly on the assignment.

- (h) After an employee bid for the vacation schedule has been approved by the Corporation, and it is detected that an error made by the Corporation has resulted in an employee being by-passed in the bidding for vacation leave, the employee shall be permitted to bid on the blocks where he or she would have been entitled to bid in accordance with his or her seniority, without interfering with any other bids already posted.
- (i) Temporary employees may be used between the middle of June to the middle of September for a twelve (12) week period to cover increased vacation caused by superimposing.
- (j) The maximum number of temporary employees who may be used above shall be equivalent to the number of relief employees assigned to cover vacation assignments.
- (k) Temporary employees used to cover the superimposing will be used for a minimum of twenty (20) consecutive days.
- (l) Any unassigned temporary employees used during the twelve (12) week period in paragraph 19.15(i) may be used to cover

other vacation assignments.

- (m) A part-time employee will be entitled to take vacation up to a maximum of three (3) weeks if entitled to vacation pay in accordance with sub-paragraph 19.09(b)(i), up to four (4) weeks if entitled to pay in sub-paragraph 19.09(b)(ii), up to five (5) weeks if entitled to pay in sub-paragraph 19.09(b)(iii), up to six (6) weeks if entitled to pay in sub-paragraph 19.09(b)(iv) and up to seven (7) weeks if entitled to pay in sub-paragraph 19.09(b)(v), at a time determined by the Corporation in meaningful consultation and agreement with the local Union representative.

19.16 Replacements for Vacation Leave in Group 1

- (a) When, as a result of local consultation, an agreement has been reached to compress the vacation leave period to other than that specified in the collective agreement, the Corporation in using replacements may:
 - (i) use temporary employees, or
 - (ii) offer additional work to regular employees.
- (b) In the application of this clause, the number of temporary employees must not normally exceed the number of employees covered by the collective agreement that are on annual leave.

19.17 Bidding for Vacation

Bidding for vacation must commence no later than the first (1st) week of December and must be completed in such time as to permit vacation schedules to be approved and posted by the second (2nd) week of February of the following year.

ARTICLE 20

**PERSONAL DAYS AND SHORT TERM
DISABILITY PROGRAM**

(A) GENERAL

20.01 Notification to Corporation of Absence

- (a) An employee who is unable to report to work as scheduled for the following reasons: illness, emergency, a non-work related injury, hospitalization and/or, circumstances not directly attributable to the employee, including but not limited to, illness in his or her immediate family, as defined in clause 21.02 shall notify his or her supervisor or other designated individual prior to the commencement of his or her shift, or as soon as possible thereafter, and advise his or her supervisor or other designated individual as to the probable date of his or her return to work.

- (b) In the event an employee is unable to return to work at the time expected, he or she shall, prior to the commencement of the shift on which he or she is expected to return, re-notify his or her supervisor or other designated individual of his or her current circumstances.

(B) PERSONAL DAYS

20.02 Annual Allocation

- (a)** Effective July 1, 2026, a full-time employee will be allocated thirteen (13) Personal Days, expressed in hours, on July 1 of each year.
- Effective July 1, 2026, a part-time employee will be allocated thirteen (13) Personal Days, expressed in hours, on July 1 of each year. The hours will be prorated based on: the weekly schedule of the part-time employee on July 1 of the same year, based on the percentage of full-time hours.
- (b)** In the employee's annual allocation, the hours that constitute a Personal Day shall be calculated based on the employee's total number of regular hours in their weekly schedule divided by five (5).
- If the work schedule of an employee changes, the remaining annual allocation will be adjusted accordingly on a go forward basis.
- (c)** If as a result of a change in schedule for the period between July 1 and June 30, an employee has used more Personal Days than he or she was entitled to on June 30 of a given year, the excess Personal Days shall be recovered in accordance with clause 35.06.
- (d)** An employee who becomes a regular employee after July 1 of a given year shall receive a prorated number of Personal Days, on the day of the change, based on the number of days remaining in the period until the following June 30. The hours that constitute a Personal Day shall be calculated on the basis of paragraph 20.02(b).

20.03 Calculating Payment of a Personal Day and Corresponding Annual Allocation Deduction for Part-time Employees

- (a) Where a part-time employee takes a Personal Day for their entire scheduled shift, the pay that the employee shall receive for that Personal Day, once taken, shall be determined on the basis of the employee's average daily hours worked, excluding any overtime, during the last twenty (20) days worked immediately preceding the leave.

In this case, the hours deducted from the employee's annual allocation shall be the hours that constitute a Personal Day as described in paragraph 20.02(b).

- (b) Where a part-time employee takes a Personal Day for less than their entire scheduled shift, the pay that the employee shall receive for that partial Personal Day, once taken, shall be determined by the calculation in paragraph 20.03(a), adjusted in proportion to the part of the scheduled shift taken as leave.

In this case, the hours deducted from the employee's annual allocation shall be the hours that constitute a Personal Day as described in paragraph 20.02(b), adjusted in proportion to the part of the scheduled shift taken as leave.

20.04 Annual Payout and Carry-Over

- (a) Effective until June 30, 2026, on each June 30, an employee shall automatically have all remaining Personal Days paid out unless, on

written request, as per the rules set out by the Corporation, he or she elects to carry over to the next period of July 1 to June 30 up to a maximum of five (5) unused Personal Days.

- (b) Effective July 1, 2026, on each June 30, an employee:
 - (i) may, on written request, as per the rules set out by the Corporation, elect to carry over to the next period of July 1 to June 30 up to a maximum of five (5) unused Personal Days; and
 - (ii) shall automatically have paid out up to a maximum of seven (7) unused Personal Days.
- (c) Effective July 1, 2026, an employee may not have more than eighteen (18) Personal Days at any one time.
- (d) Any payout of Personal Days under this clause shall be based on the employee's hourly rate of pay as of June 30 of each year. All payouts will be made by September 30 of that year. The payout of the unused Personal Days prior to June 30 is not allowed.

20.05 When Employment Ends

- (a) Effective until June 30, 2026, when an employee leaves the Corporation during the July 1 to June 30 period for any reason, other than the termination of his or her employment by the Corporation, any unused Personal Days as of his or her last day of employment shall be paid on a prorated basis.

Effective July 1, 2026, when an employee leaves the Corporation during the July 1 to June 30 period for any reason, other than the termination of his or her employment by the Corporation, up to a maximum of seven (7) unused Personal Days as of his or her last day of employment shall be paid on a prorated basis.

- (b) When an employee leaves the Corporation during the July 1 to June 30 period for any reason and has used more Personal Days than he or she was entitled to, the value of excess Personal Days of the employee shall be recovered.

20.06 Usage of Planned and Preapproved Personal Days

- (a) All planned Personal Days must be taken in multiples of two (2) hours, unless taken for an employee's entire scheduled shift.
- (b) An employee who wishes to use a planned Personal Day shall provide his or her supervisor or other designated individual with the necessary leave of absence forms.
- (c) Requests for planned Personal Days shall be preapproved subject to a time convenient for the employee and the Corporation, unless the Personal Day is planned for a reason listed under the *Canada Labour Code*.

20.07 Usage of Urgent Personal Days

- (a) Urgent Personal Days must be taken for the following purposes:
 - (i) illness;
 - (ii) emergency;
 - (iii) in circumstances not directly attributable to the employee, including but not limited to, illness in his or her immediate family as defined in clause 21.02;

- (iv) during the qualifying period under the Short Term Disability Program, as set out in Article 20, Part (C);
- (v) carrying out responsibilities related to the health or care of any of the employee's family members;
- (vi) carrying out responsibilities related to the education of any of the employee's family members who are under eighteen (18) years of age;
- (vii) organ or tissue donation from the employee;
- (viii) medical appointments for the employee during working hours; or
- (ix) any other reason prescribed by regulations under the *Canada Labour Code*.

- (b) For urgent Personal Days, an employee shall complete and furnish the Corporation with the necessary leave of absence forms as soon as possible after the commencement of the absence.

(C) **SHORT TERM DISABILITY PROGRAM**

20.08 Top-Up Credits

- (a) On the date the Short Term Disability Program was implemented, all sick leave credits were converted to "top-up credits" on a minute for minute basis.

20.09 Eligibility and Approval

- (a) An employee shall be eligible for short term disability benefits when he or she is incapacitated by illness, or a non-work related injury, or is hospitalized.
- (b) In order to be eligible for short term disability benefits, and remain covered once approved, an employee must:

- (i) be under the care of a physician; and
 - (ii) follow the treatment deemed appropriate for the illness or injury; and
 - (iii) provide the required medical information to the Disability Management Provider;

and

 - (iv) in case of an illness or injury related to substance addiction, agree to receive ongoing, active professional treatment deemed appropriate for the condition being treated.
- (c) Approval for short term disability benefits is determined by the Disability Management Provider and shall be made by a person with appropriate disability management training, based solely on medical reasons.
- (d) An employee will not be eligible, or shall not remain covered if previously approved, for short term disability benefits in the following situations:
- (i) any period when he or she is imprisoned;
 - (ii) any illness or injury due to the commission of, or an attempt to commit, a criminal offence (subject to conviction in a court of law);
 - (iii) any period when he or she is on a leave without pay or under suspension.
- (e) If an employee is absent from work as a result of an illness, a non-work related accident or hospitalization, and provides the medical information required by the Disability Management Provider:

- (i) within the first sixteen (16) calendar days he or she shall maintain his or her regular wages. If the employee's claim is approved, the employee will be eligible for benefits from the first date of absence, excluding any applicable qualifying period;
 - (ii) after calendar day sixteen (16), he or she shall maintain his or her regular wages for the first sixteen (16) calendar days, after which he or she shall be on leave without pay until the required medical information is provided to the Disability Management Provider. If the employee's claim is approved, the employee will be eligible for benefits from the first date of absence, excluding any applicable qualifying period.
- (f) It is understood that if the employee's claim is denied, the regular wages received by the employee during his or her absence will be recovered from his or her pay. It is further understood that if the employee's claim is approved, the regular wages received by the employee during his or her absence will undergo the applicable reconciliation. In either case, such recovery will not exceed ten percent (10%) of the employee's pay in each pay period, until the entire amount is recovered.
- (g) Any short term disability benefits payable to an employee will cease on the earliest of:
 - (i) the date on which the employee ceases

to be incapacitated from working;

- (ii) the date on which the employee engaged in any gainful occupation other than a gainful occupation approved by the Disability Management Provider;
- (iii) the date on which the employee fails to furnish satisfactory proof of continued disability to the Disability Management Provider;
- (iv) the date on which the employee refuses to participate in a disability management program or to participate in a rehabilitative program considered appropriate by the Disability Management Provider;
- (v) the date which the individual is no longer an employee of the Corporation.

20.10 Short Term Disability Benefits

- (a) An employee can receive short term disability benefits up to a maximum of thirty (30) weeks after the date of the commencement of the illness or injury.
- (b) Under the Short Term Disability Program, the qualifying period is as follows:
 - (i) zero (0) days from date of hospitalization;
 - (ii) zero (0) days for a non-work related

accident, when medical attention was sought within twenty-four (24) hours of the accident;

or

zero (0) days from when medical attention is sought for a non-work related accident, if sought after the twenty-four (24) hour period;

- (iii) seven (7) calendar days for illness;
- (iv) in cases of illness where an employee is hospitalized prior to the end of the qualifying period, short term disability benefits are payable as of the date of hospitalization.

- (c) In the event of illness, an employee must use his or her Personal Days until short term disability benefits commence.
- (d) Once approved for short term disability benefits by the Disability Management Provider, if an employee's Personal Days have been exhausted, the Corporation will maintain the employee's regular wages during the qualifying period, subject to the availability of top-up credits.
- (e) Once approved for short term disability benefits by the Disability Management Provider, if an employee's Personal Days have been exhausted and the employee does not have any top-up credits available, the employee may elect to use any available

vacation leave or any available compensatory leave to be paid during the qualifying period.

(f)

Following the qualification period, if applicable:

- (i) an employee shall receive seventy percent (70%) of his or her regular wages for up to fifteen (15) weeks.
- (ii) an employee can use his or her top- up credits, if available, on a minute for minute basis to augment his or her short term disability benefits to one hundred percent (100%) of his or her regular wages, during this period.

(g)

Should an employee be approved for short term disability benefits for a period exceeding fifteen (15) weeks (excluding any applicable qualifying period), the employee shall apply for unemployment benefits pursuant to the *Employment Insurance Act*.

- (i) If an employee is approved for unemployment benefits, and complies at all times with all rules associated with the receipt of unemployment benefits, the Corporation shall provide the employee with the difference in pay between the amount provided in unemployment benefits and seventy percent (70%) of the employee's regular wages for the balance of the thirty (30) weeks, a duration which includes the qualification period.

- (ii) If an employee demonstrates that he or she applied, but was not approved for, unemployment benefits, the Corporation shall provide the employee with seventy percent (70%) of his or her regular wages for the balance of the thirty (30) weeks, a duration which includes the qualification period.
- (iii) During this period, an employee can use his or her top-up credits, if available, on a minute for minute basis to augment his or her short term disability benefits to ninety-five percent (95%) of his or her regular wages.
- (iv) Once the decision is rendered upon the application for unemployment benefits, any recovery of overpaid amounts by the Corporation, as may be the case, shall not exceed ten percent (10%) of the employee's pay in each pay period, until the entire amount is recovered.

(h) An employee's short term disability benefits will be reduced by any income received by the employee from the following sources:

- (i) earnings from other employment, unless the employee can prove that this employment predated the injury or illness; however, such other employment, must not prevent or delay the recovery of the employee as determined by the Disability Management Provider;

- (ii) benefits payable under any Workers' Compensation program, where such a reduction is permitted by law;
 - (iii) benefits from no-fault government insurance or automobile insurance, where such a reduction is permitted by law.
- (i) Notwithstanding clause 35.06, the Corporation will require reimbursement for any amounts received in lieu of wage replacement where permitted by law.

20.11 Recurrences

- (a) Should an employee have a recurrence of the same or a related medical condition within thirty (30) calendar days of his or her return to work following a short term disability leave, and it is medically supported by the Disability Management Provider, the employee shall receive a continuation of his or her short term disability benefits, with no qualifying period, for the remaining duration of up to thirty (30) weeks of short term disability benefits.
- (b) After an employee has returned to work for longer than thirty (30) calendar days following a short term disability leave, any subsequent absence is considered a new period of illness or injury.

20.12 Appeal Process

- (a) An appeal is a written request from an employee to revisit the decision made by the

Disability Management Provider. The appeal process is designed to provide an objective review of the decision made and to provide the employee with the opportunity to submit additional medical information.

- (b) If an employee avails himself or herself of his or her right to appeal, he or she will receive short term disability benefits during the time it takes to come to a determination regarding the first level appeal. If the first level appeal is denied, the Corporation shall recover any overpayment from the employee's pay, but such recovery shall not exceed ten percent (10%) of the employee's pay in each pay period, until the entire amount is recovered.
- (c) Notwithstanding the foregoing, in the event that employment ends, any overpayment still outstanding will be recovered in full from the employee's final pay.

20.13 First Level Appeal

- (a) An employee must submit a written intent to appeal to the Disability Management Provider within seven (7) calendar days of the original decision having been communicated to the employee in writing.
- (b) Within thirty (30) calendar days from the notice to appeal, the employee must provide the Disability Management Provider's Case Manager with any additional medical information that the employee wishes to submit or that has been requested by the Case Manager.
- (c) The Disability Management Provider will provide a written decision with detailed reasons and recommendations to the employee.

20.14 Final Appeal

- (a) When an employee claim is denied at the first level appeal, the Union and the employee will be advised in writing.
- (b) The Union on behalf of the employee, has fourteen (14) calendar days to advise the Case Manager, in writing, of the intent to appeal. Upon notice to the Disability Management Provider of the intent to appeal, the Case Manager will provide to the agreed upon independent medical physician and the Union, upon request, copies of the claim documents, including the information referred to in paragraph 20.14 (d).
- (c) In order to proceed to final appeal, the employee must sign a release authorizing a representative of the Union to represent the employee's interests during the final appeal.
- (d) The independent medical physician shall undertake a review of the information provided:
 - (i) from the Case Manager; and if applicable;
 - (ii) the Union submission and any other medical information submitted by the Union in a timely manner, both through the Case Manager.
- (e) The independent medical physician may hold a fact finding meeting to ascertain the issues and facts prior to rendering a decision. If a fact finding meeting is held, the parties shall not be represented by lawyers, and no witnesses will be allowed to testify.

- (f) If the parties are unable to agree on an independent medical physician within twenty-one (21) calendar days from the notice to appeal, either party can make a request to the Union's national office and the Corporation's national designated representative to appoint an independent medical physician to make a final review and determination. At the national level, the parties are to agree on the appointment of an independent medical physician within seven (7) calendar days of the request.
- (g) The decision of the independent medical physician shall be final and binding upon both parties, without creating a precedent.
- (h) The fees and expenses of the independent medical physician, including the costs of the fact finding meeting, if any, shall be shared equally between the parties.
- (i) Except for the purposes of paragraph 20.14 (h) and for his or her appointment, only the Case Manager, the Union or the employee shall communicate with the independent medical physician.

20.15 Grievance Procedure

Any decisions made by the Disability Management Provider and the independent medical physician are not subject to the grievance procedure in the collective agreement.

20.16 Extended Leave of Absence due to Illness or Injury

- (a) Once the thirty (30) weeks of short term disability benefits have elapsed, an employee shall be granted leave without pay for a period of up to five (5) calendar years to cover his or her illness or injury, subject to him or her providing a medical certificate indicating that

he or she is unable to return to work due to illness or injury.

- (b) An employee who has been granted leave under paragraph 20.16(a) may be required to have a medical assessment every six (6) months, upon request of the Corporation, in order to determine that the leave of absence is still required, and also, the approximate date of the employee's return to work.

20.17 Short Term Disability Program

The Short Term Disability Program – Policies and Procedures, as amended from time to time, shall remain in effect during the term of this agreement.

During the life of this collective agreement, the parties may agree to modify the level of benefits and/or the eligibility requirements provided for under the Short Term Disability Program.

20.18 Time Limits

Exceptions to the strict enforcement of the time limits set out in this Article will be considered when the employee has documented cognitive restrictions that:

- (a) on the basis of an objective medical diagnosis, impact on the employee's ability to comply with the process (for example, impairment of comprehension, decision making, judgment etc.); and
- (b) the employee does not have a support network (i.e., family member) authorized to assist the employee throughout the process.

The following language shall add to clauses 20.08 and 20.11 above, and replace clauses 20.09 and 20.10 above, contingent upon regulatory approval by Service Canada of the Corporation's Supplemental Unemployment Benefit (SUB) Plan. If such approval is granted, the changes shall apply only to Short Term Disability claims where the first day of absence related to that claim falls on or after the day the changes have been implemented and come into effect.

20.08 Top-up Credits

- (b) Except during the qualifying period, effective July 1, 2026, where an employee has no top-up credits available under paragraph 20.08(a), the employee may, subject to the applicable terms and conditions of this Article, elect to convert and use any unused Personal Days, any available compensatory time or any available vacation leave, as top-up credits.

20.09 Eligibility and Approval

- (a) An employee shall be eligible for short term disability benefits, where he or she is incapacitated by illness, non-work-related injury, or is hospitalized.
- (b) In order to be eligible for short term disability benefits, and remain covered once approved, an employee must:
- (i) be under the care of a physician; and
 - (ii) follow the treatment deemed appropriate for illness or injury; and
 - (iii) provide the required information to the federal Employment Insurance Program administrator "EI" and/or to the Disability Management Provider as required under this Article; and
 - (iv) in case of an illness or injury related to substance addiction, agree to

receive ongoing, active professional treatment deemed appropriate for the condition being treated.

- (c)** Approval for short term disability for illness is determined by application to EI as of day eight (8) of the absence, and by the Disability Management Provider as of day twenty-nine (29) of the absence.

Approval for short term disability for a non-work-related accident or injury, or hospitalization shall be determined by the Disability Management Provider as of the first date of absence.

Decisions made by the Disability Management Provider shall be made by a person with appropriate disability management training, based solely on medical reasons.

- (d)** An employee will not be eligible, or shall not remain covered if previously approved, for short term disability benefits in the following situations:

- (i)** any period when he or she is imprisoned;
- (ii)** any illness or injury due to the commission of, or an attempt to commit, a criminal offence (subject to conviction in a court of law);
- (iii)** any period when he or she is on leave without pay or under suspension.

- (e)** If an employee is absent from work as a result of an illness:

- (i)** that extends beyond day twenty-eight (28) of the absence, and provides the medical information required by the

Disability Management Provider before day forty-two (42) of the absence, he or she shall maintain eighty percent (80%) of his or her regular wages. If the employee's claim is approved, the employee will be eligible for benefits from day twenty-nine (29) of the absence;

- (ii) that extends beyond day twenty-eight (28) of the absence, and does not provide medical information required by the Disability Management Provider by day forty-two (42) of the absence, he or she shall be on leave without pay until the required medical information is provided to the Disability Management Provider. If the employee's claim is approved, the employee will be eligible for benefits from day twenty-nine (29) of the absence.

- (f) If an employee is absent from work as a result of a non-work related accident or injury, or hospitalization and provides the medical information required by the Disability Management Provider:

- (i) within the first sixteen (16) calendar days he or she shall maintain eighty percent (80%) of his or her regular wages. If the employee's claim is approved, the employee will be eligible for benefits from the first date of absence, excluding any applicable qualifying period;
- (ii) after calendar day sixteen (16), he or she shall maintain eighty percent (80%) of his or her regular wages for the first

sixteen (16) calendar days, after which he or she shall be on leave without pay until the required medical information is provided to the Disability Management Provider. If the employee's claim is approved, the employee will be eligible for benefits from the first date of absence, excluding any applicable qualifying period.

- (g) It is understood that if the employee's claim is denied by the Disability Management Provider, the regular wages received by the employee during his or her absence will undergo the applicable reconciliation. In such case, the recovery will not exceed ten percent (10%) of the employee's pay in each pay period, until the entire amount is recovered.
- (h) Any short term disability benefits payable to an employee will cease on the earliest of:
- (i) the date on which the employee ceases to be incapacitated from working;
 - (ii) the date on which the employee engaged in any gainful occupation other than a gainful occupation approved by the Disability Management Provider;
 - (iii) the date on which the employee fails to furnish satisfactory proof of continued disability to the Disability Management Provider, where applicable under this Article;
 - (iv) the date on which the employee refuses to participate in a disability management program or to participate in a rehabilitative program

considered appropriate by the Disability Management Provider;

- (v) the date which the individual is no longer an employee of the Corporation.

20.10 Short Term Disability Benefits

- (a) An employee can receive short term disability benefits up to a maximum of thirty (30) weeks after the date of the commencement of the illness or injury.
- (b) Under the Short Term Disability Program, the qualifying period is as follows:
 - (i) zero (0) days from date of hospitalization;
 - (ii) zero (0) days for a non-work related accident or injury, when medical attention was sought within twenty-four (24) hours of the accident or the injury;
 - or
 - zero (0) days from when medical attention is sought for a non-work related accident or injury, if sought after the twenty-four (24) hour period;
 - (iii) seven (7) calendar days for illness;
 - (iv) in cases of illness where an employee is hospitalized prior to the end of the qualifying period, short term disability benefits are payable as of the date of hospitalization.
- (c) In the event of illness, an employee must use his or her Personal Days until short term disability benefits commence.

- (d) Once approved for short term disability benefits, if an employee's Personal Days have been exhausted, the Corporation will maintain the employee's regular wages during the qualifying period, subject to the availability of top-up credits.
- (e) Once approved for short term disability benefits, if an employee's Personal Days have been exhausted and the employee does not have any top-up credits available, the employee may elect to use any available vacation leave or any available compensatory leave to be paid during the qualifying period.
- (f) Following the qualification period, if applicable:
 - (i) an employee shall receive eighty percent (80%) of his or her regular wages up to week thirty (30) of the absence.
 - (ii) an employee can use his or her top-up credits, if available, on a minute for minute basis to augment his or her short term disability benefits to ninety-five percent (95%) of his or her regular wages, until week twenty-seven (27) and up to hundred percent (100 %) for the remaining weeks up to thirty (30) weeks.
- (g) Should an employee be incapacitated due to illness that extends beyond seven (7) calendar days, a non-work related accident or injury, or hospitalization, the employee shall apply as soon as possible for EI benefits pursuant to the *Employment Insurance Act*.
 - (i) If an employee is approved for EI benefits, provides the Corporation the confirmation of approval and the

benefit rate, and complies at all times with all rules associated with the receipt of EI benefits, the Corporation shall provide the employee with the difference between the EI benefit rate and eighty percent (80%) of the employee's regular wage up to day twenty-eight (28) of the absence, a duration which includes the qualification period.

- (ii) If an employee demonstrates that he or she applied and provided all information required by EI but was denied, the Corporation shall provide the employee with eighty percent (80%) of his or her regular wages up to day twenty-eight (28) of the absence, a duration which includes the qualification period.
- (iii) During this period, an employee can use his or her top-up credits, if available, on a minute for minute basis to augment his or her short term disability benefits to ninety-five percent (95%) of his or her regular wages.
- (iv) Once approved for EI benefits, any recovery of duplicate amounts made by the Corporation, as may be the case, shall be recovered at one hundred percent (100%) of the employee's pay in each pay period, until the entire amount is recovered.
- (v) If the employee does not provide the Corporation the EI decision and benefit rate, if applicable, by day forty-two (42):
 - payments made by the Corporation from day eight (8)

of the absence to day twenty-eight (28) of the absence shall be recovered at one hundred (100%) of the employee's pay in each pay period, until the entire amount is recovered.

- If the employee provides medical documentation to the Disability Management Provider while pending and/or approved, the employee shall receive twenty-five (25%) of his or her regular wages for the approved period.
- Once the required EI information is provided to the Corporation, the employee will be retroactively eligible for the applicable benefits.

- (h) An employee's short term disability benefits will be reduced by any income received by the employee from the following sources:
- (i) earnings from other employment, unless the employee can prove that this employment predated the injury or illness; however, such other employment, must not prevent or delay the recovery of the employee as determined by the Disability Management Provider;
 - (ii) benefits payable under any Workers' Compensation program, where such a reduction is permitted by law;
 - (iii) benefits from no-fault government insurance or automobile insurance, where such a reduction is permitted by law.

- (i) Notwithstanding clause 35.06, the Corporation will require reimbursement for any amounts received in lieu of wage replacement where permitted by law.

20.11 Recurrences and Subsequent Absences

- (c) Should an employee submit more than two (2) subsequent claims related to illness where the Disability Management provider was not involved within any twelve (12) month period, any such claim must be approved by the Disability Management provider from the first (1st) day of the absence.

ARTICLE 21

SPECIAL LEAVE

21.01 Marriage Leave

After completion of six (6) months' continuous employment, an employee who gives the Corporation at least five (5) calendar days' notice, shall be granted special leave with pay of not more than five (5) days, for the purpose of:

- (a) getting married;
- or
- (b) engaging in a formal ceremony to have recognition of his or her same sex spousal relationship.

21.02 Bereavement Leave

For the purpose of this clause, immediate family of the employee is defined as father, mother, step-father, step-mother, father-in-law, mother-in-law, brother, sister, spouse, child of the employee, grandchild of the employee, child of employee's spouse, grandparents of employee's spouse, step-children or ward of the employee,

grandparents and relatives permanently residing in the employee's household or with whom the employee permanently resides.

- (a) Where a member of his or her immediate family dies, an employee shall be entitled to a maximum of four (4) days' special leave with pay, but such leave shall not extend beyond the fourth (4th) day following the date of death, and may, in addition, be granted up to three (3) days' special leave if required for the purpose of travel. For the purpose of this section, days means consecutive calendar days.
- (b) An employee shall be entitled to special leave with pay, up to a maximum of one (1) day, to attend the funeral of his or her son-in-law, daughter-in-law, sister-in-law or brother-in-law.
- (c) If, during a period of compensatory leave, an employee is bereaved in circumstances under which he or she would have been eligible for bereavement leave with pay, under paragraph 21.02(a) or (b), he or she shall be granted bereavement leave with pay and his or her compensatory leave credits shall be restored to the extent of any concurrent bereavement leave with pay granted.
- (d) It is recognized by the parties that the circumstances which call for leave in respect of bereavement are based on individual circumstances. On request, the authorized representative of the Corporation may, after considering the particular circumstances involved, grant leave with pay for a period greater than that provided for in paragraphs 21.02(a) and (b).

21.03 Leave for Other Reasons

Where conditions warrant it, special leave with pay may be granted when circumstances not directly attributable to the employee, including but not limited to illness in the immediate family, as defined in clause 21.02, prevent his or her reporting for duty. Such leave shall not be unreasonably withheld.

An employee can only be granted leave with pay under this clause once he or she has exhausted all of his or her Personal Days.

21.04 Restrictions on Special Leave

No employee shall be granted special leave during any period in which he or she is on leave of absence without pay or under suspension.

21.05 Scheduled Working Day

For the purposes of this article, a day shall be considered as the part-time employee's current scheduled working day.

21.06 Quarantine Leave

An employee is entitled to leave with pay for time lost due to quarantine where he or she is unable to work, as certified by a qualified medical practitioner.

21.07 Leave for Victims of Family Violence

- (a) For the purposes of this clause, "child" and "parent" have the same meaning as in subsection 206.7(1) of the *Canada Labour Code*.
- (b) An employee who is a victim of family violence or who is the parent of a child who is a victim of family violence shall be granted special leave without pay of up to a maximum of ten (10) days in every calendar year, in order to enable the employee, in respect of such violence:
 - (i) to seek medical attention for themselves or their child in respect of a physical or psychological injury or disability;
 - (ii) to obtain services from an organization which provides services to victims of family violence;
 - (iii) to obtain psychological or other professional counselling;

- (iv) to relocate temporarily or permanently;
 - (v) to seek legal or law enforcement assistance or to prepare for or participate in any civil or criminal legal proceeding; or
 - (vi) to take any measures prescribed by regulation to the *Canada Labour Code*.
- (c) If the employee has completed three (3) consecutive months of continuous employment, the employee is entitled to the first five (5) days of the leave with pay.
- (d) An employee is not entitled to leave under this clause if the employee is charged with an offence related to the act of family violence or if it is probable, considering the circumstances, that the employee committed that act.
- (e) The leave of absence may be taken in one or more periods. The Corporation may require that each period of leave be of not less than one day's duration.
- (f) The Corporation may, in writing and no later than fifteen (15) days after an employee's return to work, request the employee to provide documentation to support the reasons for the leave. The employee shall provide that documentation only if it is reasonably practicable for them to obtain and provide it.

ARTICLE 22

MEDICAL BOARDS

22.01 Veterans

In the application of clause 21.03 of Article 21 "Leave for Other Reasons", the Corporation agrees that special leave with pay will continue to be provided when an employee who is a veteran is:

- (a) called in by the Department of Veterans Affairs for a medical examination not conducted primarily for the purpose of active treatment;

- (b) asked by the Department of Veterans Affairs to report in connection with a medical research program conducted by that department;
- (c) reporting to the Department of Veterans Affairs for the purpose of the supply or maintenance of a prosthetic appliance;
- (d) called in by the Canadian Pension Commission for pension purposes.

ARTICLE 23

PARENTAL RIGHTS

23.01 Right to Maternity Leave

- (a) An employee who becomes pregnant shall notify the Corporation at least fifteen (15) weeks prior to the expected date of the termination of her pregnancy, and subject to paragraphs 23.01(b) and (c), shall, commencing no earlier than thirteen (13) weeks before the expected date of the termination of her pregnancy and ending not later than seventeen (17) weeks after the date of the termination of her pregnancy, be granted maternity leave without pay for a period of up to seventeen (17) weeks.
- (b) Upon written request from the employee, the Corporation agrees to defer the commencement of maternity leave without pay of an employee or terminate it earlier than seventeen (17) weeks after the date of the termination of her pregnancy.
- (c) The Corporation may grant maternity leave without pay to an employee to commence earlier than thirteen (13) weeks before the expected termination of her pregnancy.
- (d) The Corporation may, where maternity leave without pay is requested, require an employee to submit a medical certificate certifying pregnancy.

- (e) For the purpose of annual leave provided for in Article 19, an employee is deemed to have received pay for at least ten (10) days in each calendar month during her maternity leave.
- (f) An employee on leave under this clause shall earn Personal Days as if she would have received pay for at least ten (10) days in each calendar month in the case of a full- time employee and, in the case of a part- time employee, as if she would have received pay for at least forty (40) scheduled hours per month.
- (g) Time spent on such leave shall be counted for annual increment purposes.

23.02 Maternity Leave Allowance

- (a) After completion of six (6) months' continuous employment, an employee who provides the Corporation with proof that she has applied for and is in receipt of unemployment benefits pursuant to Section 22, *Employment Insurance Act* or, as the case may be, pursuant to the Quebec Parental Insurance Plan, shall be paid a maternity leave allowance in accordance with the Supplementary Unemployment Benefit Plan.
- (b) An applicant under paragraph 23.02(a) shall sign an agreement with the Corporation, providing:
 - (i) that she will return to work and remain in the Corporation's employ for a period of

at least six (6) months after her return to work;

- (ii) that she will return to work on the date of the expiry of her pregnancy leave, unless this date is modified with the Corporation's consent or unless the employee is then entitled to another leave provided for in this collective agreement.

- (c) Should the employee fail to return to work as per the provisions of paragraph 23.02(b), the employee recognizes that she is indebted to the Corporation for the amount received as maternity leave allowance.

23.03 Rate of Allowance

In respect of the period of maternity leave, payments made according to the Supplementary Unemployment Benefit Plan will consist of the following:

- (a) Up to seventeen (17) weeks, payments equivalent to the difference between the unemployment benefits the employee is eligible to receive under the Employment Insurance Plan or the Quebec Parental Insurance Plan and ninety-three percent (93%) of her weekly wage. The up to seventeen (17) weeks payments will be inclusive of the waiting period for the Employment Insurance Plan or the Quebec Parental Insurance Plan where the full ninety-three per cent (93%) will be paid.
- (b) The weekly wage referred to in

paragraph 23.03(a) shall be the employee's rate of pay set out in Appendix "A" multiplied by the normal weekly hours of work prescribed for that employee.

- (c) Where an employee becomes eligible for an annual increment during the period of maternity leave, payments under paragraph 23.03(a) shall be adjusted accordingly.
- (d) In the application of this clause, the combined weekly level of SUB payment, Employment Insurance Plan or the Quebec Parental Insurance Plan benefits and other earnings will not exceed ninety-three percent (93%) of the employee's normal weekly earnings.
- (e) Employees have no vested right to payments under the plan except to payments during a period of unemployment specified in the plan.
- (f) Payments in respect of guaranteed annual remuneration or in respect of deferred remuneration or severance pay benefits are not reduced or increased by payments received under the plan.

23.04 Birth or Adoption Leave

- (a) An employee whose spouse is giving birth to a child shall be granted leave with pay up to a maximum of two (2) days. Such leave may be granted on the days before, day of, days after the birth of the child or on the day of the employee's spouse's admission to or discharge from the hospital, or a combination thereof.
- (b) An employee shall be granted leave with pay up to a maximum of two (2) days on the occasion of his or her adoption of a child.
- (c) An employee shall be granted leave under paragraph 23.04(a) or (b), but not both, in respect of the birth or adoption of any one child.

23.05**Parental Leave**

- (a) An employee who has completed six (6) months of continuous employment shall be granted a leave of absence without pay of up to sixty-three (63) weeks where the employee has or will have actual care and custody of the newborn child.
- This leave without pay shall commence as the employee elects:
- (i) on the expiry of any leave of absence from employment in respect of the child by a female employee; or
 - (ii) on the day that the child is born; or
 - (iii) on the day that the child comes into her or his actual care and custody.
- (b) An employee who requires a parental leave of absence shall provide the Corporation with at least four (4) weeks' notice in writing and inform the Corporation of the length of leave that the employee intends to take.
- (c) Parental leave without pay used by two (2) employees in respect of the birth of one child shall not exceed the combined total of sixty-three (63) weeks.

- (d) Leave under this clause and leave provided for in paragraph 23.01 shall not, in respect of the same child, exceed the combined total of seventy-eight (78) weeks.
- (e) The Corporation may ask the employee to submit a copy of the child's birth certificate.
- (f) For the purpose of annual leave provided for in Article 19, an employee is deemed to have received pay for at least ten (10) days in each calendar month during his or her parental leave.
- (g) An employee on leave under this clause shall earn Personal Days as if he or she would have received pay for at least ten (10) days in each calendar month in the case of a full-time employee and, in the case of a part-time employee, as if he or she would have received pay for at least forty (40) scheduled hours per month.
- (h) Time spent on such leave shall be counted for annual increment purposes.

23.06 Adoption Leave

- (a) An employee who has completed six (6) months of continuous employment shall be granted a leave of absence without pay for up to sixty-three (63) weeks for the adoption of a child.

This leave without pay shall commence on the day that the child comes into the employee's care.

- (b) An employee who requires a leave of absence from employment for the purpose of adopting child shall provide the Corporation with at least four (4) weeks' notice in writing, unless there is a valid reason why such notice cannot be given. The employee shall inform the Corporation of the amount of leave that he or she intends to take.
- (c) Unpaid leave by two (2) employees in respect of the adoption of a child shall not exceed the combined total of sixty-three (63) weeks.
- (d) The Corporation may request proof of adoption from the employee.
- (e) For the purpose of annual leave provided for in Article 19, an employee is deemed to have received pay for at least ten (10) days in each calendar month during his or her adoption leave.
- (f) An employee on leave under this clause shall earn Personal Days as if he or she would have received pay for at least ten (10) days in each calendar month in the case of a full-time employee and, in the case of a part-time employee, as if he or she would have received pay for at least forty (40) scheduled hours per month.
- (g) Time spent on such leave shall be counted for annual increment purposes.

23.07 Adoption Leave Allowance Eligibility

- (a) After completion of six (6) months' continuous employment, an employee who provides the Corporation with proof that he or she has applied for and is in receipt of unemployment benefits pursuant to Section 23, *Employment Insurance Act* or, as the case may be, pursuant to the Quebec Parental Insurance Plan, shall be paid an adoption leave allowance in accordance with the Supplementary Unemployment Benefit Plan.
- (b) An applicant under paragraph 23.07(a) shall sign an agreement with the Corporation, providing:
 - (i) that he or she will return to work and remain in the Corporation's employ for a period of at least six (6) months after his or her return to work;
 - (ii) that he or she will return to work on the date of the expiry of his or her adoption leave, unless this date is modified with the Corporation's consent or unless the employee is then entitled to another leave provided for in this collective agreement.
- (c) Should the employee fail to return to work as per the provisions of paragraph 23.07(b), the employee recognizes that he or she is indebted to the Corporation for the amount received as adoption leave allowance.

23.08 Rate of Allowance

In respect of the period of adoption leave, payments made according to the Supplementary Unemployment Benefit Plan will consist of the following:

- (a) Up to twelve (12) weeks, payments equivalent to the difference between the unemployment benefits the employee is

eligible to receive under the Employment Insurance Plan or the Quebec Parental Insurance Plan and ninety-three percent (93%) of his or her weekly wage. The up to twelve (12) weeks payments will be inclusive of the waiting period for the Employment Insurance Plan or the Quebec Parental Insurance Plan where the full ninety-three per cent (93%) will be paid.

- (b) The weekly wage referred to in paragraph 23.08(a) shall be the employee's rate of pay set out in Appendix "A" multiplied by the normal weekly hours of work prescribed for that employee.
- (c) Where an employee becomes eligible for an annual increment during the period of adoption leave, payments under paragraph 23.08(a) shall be adjusted accordingly.
- (d) In the application of this clause, the combined weekly level of SUB payment, Employment Insurance Plan or the Quebec Parental Insurance Plan benefits and other earnings will not exceed ninety-three percent (93%) of the employee's normal weekly earnings.
- (e) Employees have no vested right to payments under the plan, except to payments during a period of unemployment specified in the plan.
- (f) Payments in respect of guaranteed annual remuneration or in respect of deferred remuneration are not reduced or increased by payments received under the plan.

23.09 Leave Without Pay for the Care and Nurturing of Pre-School Age Children

- (a) Subject to operational requirements, leave without pay in one (1) or more periods of not less than one (1) month duration to a total maximum of five (5) years during an employee's total period of employment in the

Corporation shall be provided for the care and nurturing of pre-school age children.

- (b) Leave without pay which is for a period of more than three (3) months, granted under this clause, shall be deducted from the calculation of continuous employment for the purpose of calculating vacation leave for the employee involved. Time spent on such leave which is for a period of more than three (3) months shall not be counted for pay increment purposes.

ARTICLE 24

INJURY-ON-DUTY LEAVE

24.01 Eligibility for Leave

An employee shall be granted injury-on-duty leave at eighty percent (80%) of his or her regular pay for the period of time approved by a provincial workers' compensation board that he or she is unable to perform his or her duties because of:

- (a) personal injury accidentally received in the performance of his or her duties and not caused by the employee's willful misconduct, or
- (b) sickness resulting from the nature of his or her employment, or
- (c) over-exposure to radioactivity or other hazardous conditions in the course of his or her employment,

if the employee agrees to pay to the Corporation any amount received by him or her for loss of wages in settlement of any claim he or she may have in respect of such injury, sickness or exposure.

Once approved for injury-on-duty leave, the Corporation will maintain the employee's regular pay during

the leave period, subject to the availability of top up credits as defined in clause 20.08.

24.02 Part-time Employees - Injury-on-Duty Leave

Subject to the approval of the relevant workers' compensation boards, the Corporation will calculate the rate of pay for part-time employees on injury-on-duty leave on the following basis:

- (a) where the employee has worked for the Corporation for fifty-two (52) weeks or more prior to going on injury-on-duty leave, eighty percent (80%) of his or her average weekly rate of pay for the fifty-two (52) week period will be used; or
- (b) where the employee has worked for the Corporation for less than fifty-two (52) weeks prior to going on injury-on-duty leave, to eighty percent (80%) of his or her average weekly rate of pay for his or her period of employment will be used.

Once approved for injury-on-duty leave the Corporation will maintain the employee's average weekly rate of pay during the leave period, subject to the availability of top-up credits, as defined in clause 20.08.

24.03 Injury-on-Duty Pending

An employee shall receive eighty percent (80%) of his or her regular pay when he or she is incapacitated and unable to report to work as scheduled as a result of an injury that is pending a decision of a Worker's Compensation Board.

ARTICLE 25**ISOLATED POST ALLOWANCE****25.01 Travel Leave**

An employee at an isolated post who is proceeding on vacation or leave under Article 20 for his or her illness or injury shall be entitled to travel leave (leave of absence with pay) of three (3) working days or actual travel time, whichever is the lesser, for purposes of travel from his or her post to a point of departure and to return from a point of departure to his or her post.

25.02 Transportation Problems

In the case of unavoidable delay due to transportation problems between his or her post and the point of departure or return, the Corporation shall grant additional time in consideration of the circumstances where the employee provides satisfactory proof, which shall be in the form of a letter, a note or other documentation from an authorized officer of an official agency, of such delay. When it is not possible to obtain such documentation, the supervisor or authorized representative of the Corporation can establish the facts by contacting the authorized officer of the official agency.

25.03 Allowance for Work in an Isolated Post

The Corporation shall pay employees working in isolated posts described in Appendix "H" the allowance provided for in that appendix.

ARTICLE 26

LEAVE FOR UNION BUSINESS

26.01 Full-time Union Officers

An employee who has been elected or appointed to a full-time office of the Union shall be entitled to leave of absence without pay for the period during which he or she is elected or appointed to hold office.

26.02 Convention Delegates and Union Representatives

Employees selected as delegates to constitutional conventions of the Union, or to negotiating committees for the purpose of collective bargaining, or as delegates to conventions of the Canadian Labour Congress or provincial federations of labour chartered by the Canadian Labour Congress, shall be granted leave of absence without pay for the purpose of attending such conventions and negotiating committees in accordance with the following conditions:

- (a) application for leave for these purposes shall be made at least five (5) working days before the date the leave is to commence;
- (b) the leave shall be for the period of the convention, or contract negotiations, plus traveling time to and from the appropriate locations.

26.03 Conference and Seminar Delegates

The Corporation agrees that employees

selected as delegates to other conferences or seminars of the Union shall be granted leave of absence without pay for the purposes of attending such conferences or seminars.

26.04 Work on Behalf of the Union

Recognizing that circumstances may arise whereby an employee is required to serve or work on behalf of the Union, the Corporation agrees to grant leave without pay.

26.05 Granting of Leave

Application for leave for the purposes of clauses 26.03 and 26.04, shall be made at least five (5) working days before the date the leave is to commence. Providing operations will not be significantly impeded, the granting of such leave without pay will not be unreasonably withheld.

26.06 Employees to Remain on Payroll

- (a) Members of the Union who are required to work on behalf of the Union at the regional or national level, or who are elected or appointed to serve on national union committees and those selected as delegates to constitutional conventions of the Union, or to negotiating committees for the purpose of collective bargaining will remain on the Corporation's payroll and the Corporation will be fully reimbursed by the Union.
- (b) Employees who require leave for Union business to perform local Union duties on a short term basis or to take part in a conference or union education seminar will

remain on the Corporation's payroll, and the Corporation will be fully reimbursed by the local of the Union.

- (c) In the above situations, employees shall remain on the Corporation's payroll only upon written authorization by the President or Secretary-Treasurer of the Union or of the local of the Union.
- (d) Amounts claimed by the Corporation from the Union or from a local of the Union under this clause shall be paid at the latest forty-five (45) working days following transmission of an invoice from the Corporation.
- (e) The invoice shall include detailed information to allow for identification of the individuals and the leave for which the Corporation is asking to be reimbursed.
- (f) Should the Union, or the local of the Union, as the case may be, believe that the invoice contains an error, the Union, or the local of the Union, shall provide written details of the alleged error to the Corporation within the time frame mentioned in paragraph 26.06(d). Any amounts claimed which are not disputed on the invoice shall be paid in accordance with paragraph 26.06(d).
- (g) Once the Union, or the local of the Union, has provided the Corporation with the details of the alleged error, the parties shall meet without delay in an effort to resolve the dispute.
- (h) If amounts claimed are not disputed according

to paragraph 26.06(f) and are not paid within the time frame mentioned in paragraph 26.06(d), the Corporation deducts such amounts from a subsequent dues remittance as provided in clause 4.04.

- (i) Where it is a local of the Union that has disputed amounts claimed, and the parties are unable to resolve the dispute in accordance with paragraph 26.06(g), the Corporation shall provide notice to the Union of the dispute, and shall enclose a copy of the relevant invoice.
- (j) If amounts claimed are not disputed by the Union and are not paid within fifteen (15) working days after transmission of the notice in paragraph 26.06(i), the Corporation deducts such amounts from a subsequent dues remittance as provided in clause 4.04.
- (k) If the Union continues to dispute the amounts claimed, it shall provide the Corporation with written details of the alleged error within the fifteen (15) working day period mentioned in paragraph 26.06(j) and the parties shall meet without delay in an effort to resolve the dispute.

ARTICLE 27

OTHER LEAVES OF ABSENCE

27.01 Education Leave

- (a) Upon the request of an employee, leave of absence without pay may be granted for educational purposes up to a maximum of three (3) years. Such leave shall not be unreasonably withheld and may be renewed by mutual agreement.

- (i) At the Corporation's discretion, an employee on education leave without pay under this article may receive an allowance in lieu of salary of up to one hundred percent (100%) of his or her annual rate of pay as provided for in Appendix "A" of this agreement, depending on the degree to which the education leave is deemed, by the Corporation, to be relevant to organizational requirements. Where the employee receives a grant, bursary or scholarship, the education leave allowance may be reduced. In such cases, the amount of the reduction shall not exceed the amount of the grant, bursary or scholarship.
- (ii) Allowances already being received by the employee may, at the discretion of the Corporation be continued during the period of the education leave. The employee shall be notified when the leave is approved whether such allowances are to be continued in whole or in part.
- (iii) As a condition of the granting of education leave without pay, an employee shall, if required, give a written undertaking prior to the commencement of the leave to return to the service of the Corporation for a period of not less than the period of the leave granted.

If the employee:

- (1) fails to complete the course;

- (2) does not resume employment with the Corporation on completion of the course; or
- (3) ceases to be employed before termination of the period he or she has undertaken to serve after completion of the course;

he or she shall repay the Corporation all allowances paid to him or her under this article during the education leave or such lesser sum as shall be determined by the Corporation.

27.02 Leave by Request and Military Leave

- (a) The Corporation may grant leave of absence without pay to a maximum of three (3) months to an employee requesting in writing such leave of absence for good and sufficient cause. Such leave shall not be unreasonably withheld.
- (b) Upon written request, leave of absence without pay shall be granted to an employee for the purpose of military or civil defence training.
- (c) The Corporation may grant leave of absence with pay to an employee who is required to attend to emergencies affecting the community.

27.03 Court Leave

Leave of absence with pay for his or her normal daily hours shall be granted to every employee who, on a day he or she would otherwise have worked his or her scheduled shift, is required:

- (a) to serve on a jury; or

- (b) to attend as a witness by subpoena or summons or by providing satisfactory proof of having attended as a witness in any proceeding held:
- (i) in or under the authority of a court of justice or before a grand jury;
 - (ii) before a court, judge, justice, magistrate or coroner;
 - (iii) before the Senate or House of Commons of Canada, or a committee of the Senate or House of Commons, otherwise than in the performance of the duties of his or her position;
 - (iv) before a legislative council, legislative assembly or house of assembly, or any committee thereof that is authorized by law to compel the attendance of witnesses before it; or
 - (v) before an arbitrator or umpire or a person or body of persons authorized by law to make an inquiry and to compel the attendance of witnesses before it.
- (c) Where an employee has been granted leave of absence and is subsequently required to report for duty on an afternoon or night shift on the same day, he or she will be granted a reasonable period of rest, not to exceed eight (8) hours following his or her attendance in court, before reporting for duty. In such circumstances, the employee's shift will be delayed so as to commence at the end of the rest period referred to in this clause.

27.04 Personnel Selection Leave

Where an employee is participating in a personnel selection process for a position within the Corporation, he or she is entitled to leave of absence with pay for the period during which his or her presence is required for purposes of the selection process and for such further period as the Corporation considers reasonable for him or her to travel to and from the place where his or her presence is so required. Such leave will be granted only for those periods the employee is scheduled to be on duty.

27.05 Leave Without Pay for Relocation of Spouse

- (a) At the request of an employee, leave without pay for a period of up to one (1) year shall be granted to an employee whose spouse is permanently relocated and up to five (5) years to an employee whose spouse is temporarily relocated.
- (b) Leave without pay granted under this clause shall be deducted from the calculation of continuous employment for the purpose of calculating vacation leave for the employee involved, except where the period of such leave is less than three (3) months. Time spent on such leave which is for a period of more than three (3) months shall not be counted for pay increment purposes.

27.06 Examination Leave With Pay

- (a) Examination leave with pay may be granted to an employee for the purpose of writing an examination which takes place during the employee's scheduled hours of work. Such leave will only be granted where, in the opinion of the Corporation, the course of study is directly related to the employee's duties or will improve his or her qualifications.

- (b) If an employee's duties include driving a Corporation owned motor vehicle, for which he or she must be licensed other than as a private motor vehicle operator, when his or her licence must be renewed, the employee shall be considered as being on-duty status for such time as may be needed to take the necessary tests required by the provincial motor vehicle licensing authority for the purpose of obtaining or validating the required type of licence. The cost of the licence shall be paid by the employee.

27.07 Career Development Leave With Pay

- (a) Career development refers to an activity which, in the opinion of the Corporation, is likely to be of assistance to the individual in furthering his or her career development and to the organization in achieving its goals. The following activities shall be deemed to be part of career development:
- (i) a course given by the Corporation;
 - (ii) a course offered by a recognized academic institution;
 - (iii) a seminar, convention or study session in a specialized field directly related to the employee's work.
- (b) Upon written application by the employee, and with the approval of the Corporation, career development leave with pay may be given for any one of the activities described in

paragraph 27.07(a). The employee shall receive no compensation under Article 15 (Overtime) and Article 32 (Transportation and Travel) during time spent on career development leave provided for in this clause.

- (c) Employees on career development leave shall be reimbursed for all reasonable travel and other expenses incurred by them which the Corporation may deem appropriate.

27.08 Leave Without Pay for Personal Needs for Group 3

Leave without pay will be granted for personal needs, in the following manner:

- (a) Subject to operational requirements, leave without pay for a period of up to three (3) months will be granted to an employee for personal needs.
- (b) Subject to operational requirements, leave without pay of more than three (3) months, but not exceeding one (1) year, will be granted to an employee for personal needs.
- (c) An employee is entitled to leave without pay for personal needs only once under each of paragraphs 27.08(a) and (b) during his or her total period of employment in the Corporation. Leave without pay granted under this clause may not be used in combination with maternity, parental or adoption leave without the consent of the Corporation.
- (d) Leave without pay granted under paragraph

27.08(a) shall be counted for the calculation of continuous employment for the purpose of calculating vacation leave. Time spent on such leave shall not be counted for pay increment purposes.

- (e) Leave without pay granted under paragraph 27.08(b) shall be deducted from the calculation of continuous employment for the purpose of calculating vacation leave for the employee involved. Time spent on such leave shall not be counted for pay increment purposes.

27.09 Leave Without Pay for Group 2

The Corporation shall grant leave without pay for a period of up to a maximum of three (3) months to an employee who requests such leave in writing for good and sufficient cause provided:

- (a) the employee gives reasonable advance notice of the period requested, and
- (b) notwithstanding any other provision of this agreement, through consultation between the local and the Corporation, agreement is reached on the method to be used to cover the absence.

27.10 Sabbatical Leave

The Corporation shall make available to employees Self-Funded Leave as per the Work Options Program, as may be amended from time to time.

27.11 Leave Without Pay for Long-Term Elder Care

- (a) Subject to operational requirements, leave without pay in one (1) month or more periods of not less than one (1) month duration to a total maximum of five (5) years during an employee's total period of employment in the Corporation shall be provided for the long-term personal care of the employee's parents, including spouse's parents or foster parents.
- (b) Leave without pay which is for a period of more than three (3) months, granted under this clause, shall be deducted from the calculation of continuous employment for the purpose of calculating vacation leave for the employee involved. Time spent on such leave which is for a period of more than three (3) months shall not be counted for pay increment purposes.

27.12 Compassionate Care Leave

- (a) For the purpose of this clause, family member means:
- a spouse of the employee;
 - a child of the employee;
 - a child of the employee's spouse;
 - a parent of the employee;
 - a spouse of a parent of the employee; or

- any other person who is defined as a “family member” in the regulations made under the *Employment Insurance Act*.

- (b) The employee shall be granted leave without pay for a period up to twenty-eight (28) weeks to provide care or support to a family member if a qualified medical practitioner issues a certificate stating that the family member has a serious medical condition with a significant risk of death within twenty-six (26) weeks.
- (c) A leave of absence under this clause may only be taken in periods of not less than one week’s duration.
- (d) The entitlement to leave without pay may be shared by two (2) or more employees of the same family, however, the total amount of leave without pay that may be taken in regard to the same family member is twenty-eight (28) weeks.
- (e) The medical certificate referred to in clause (b) above shall be provided to the Corporation within fifteen (15) days of an employee’s return to work.

27.13 Leave for Traditional Indigenous Practices

- (a) For the purpose of this clause, “Indigenous” has the same meaning as “Aboriginal” under subsection 206.8(4) of the *Canada Labour Code*.
- (b) An employee who is an Indigenous person and who has completed three (3) consecutive months of continuous employment shall be granted leave without pay of up to five (5) days in every calendar year, to enable the employee to engage in traditional Indigenous practices, including:

- (i) Hunting;
 - (ii) Fishing
 - (iii) Harvesting; and
 - (iv) Any practice prescribed by regulation to the *Canada Labour Code*.
- (c) The leave of absence may be taken in one or more periods. The Corporation may require that each period of leave be not less than one day's duration.
- (d) The Corporation may, in writing and no later than fifteen (15) days after an employee's return to work, request the employee to provide documentation that shows the employee as an Indigenous person. The employee shall provide that documentation only if it is reasonably practicable for him or her to obtain and provide it.

ARTICLE 28

SEVERANCE PAY

28.01 Acquired Rights

Regular employees who are employees of the Corporation on September 1st, 2003 shall be entitled to an amount equal to the severance pay entitlement they will have accumulated as of December 31, 2003.

28.02 Entitlement

The amount to which an employee is entitled shall be equal to one week of regular salary for each year of continuous service up to December 31, 2003, up to a maximum of twenty-eight (28) weeks. If the employee, based on his or her anniversary date, has not completed a full year of employment to December 31, 2003, the amount payable for the partial year of employment shall be pro-rated.

Payment to employees who are part-time, or whose continuous employment includes a period of both full-time and part-time employment, will be calculated in accordance with clause 28.04 of the collective agreement expiring January 31, 2003.

Prior service as a temporary and/or casual employee will be included in determining the entitlement under this paragraph and shall be prorated in accordance with clause 28.04 of the collective agreement expiring on January 31, 2003.

28.03 Terms of Payment

The amount to which an employee is entitled shall be paid in a single payment, at the employee's discretion, either:

- (a) Before July 1st, 2004, at the employee's rate of pay as of December 31, 2003; or
- (b) At the time of his or her retirement, based on the employee's rate of pay during the week prior to his or her retirement.

In the event of the death of an employee who has not received his or her severance pay entitlement, such entitlement shall be paid to his or her estate based on the employee's rate of pay at the time of his or her death.

An employee who chooses to receive a payment under paragraph 28.03(b), who resigns or is terminated after December 31, 2003 but prior to his or her retirement, shall be paid the amount set out in paragraph 28.03(a).

28.04 Transition

The provisions of clauses 28.01 to 28.05 of the collective agreement that expired on January 31, 2003 shall continue to apply until December 31, 2003 for regular employees who are on strength as of September 1st, 2003.

28.05 Departure Incentives

- (a) In order to avoid having employees being declared surplus or to help in resolving the situation more easily once employees have been declared surplus, the Corporation may, at any time, at its discretion, offer departure incentives. It is understood that the incentives offered will be determined by the Corporation and that they will be administered to the employees concerned in a consistent and uniform manner.
- (b) The Corporation shall determine the number of departure incentives available to employees by classification within a post office.
- (c) The Corporation shall notify the employees in the targeted classifications in the post office of the details of the departure incentive program. At the same time, a copy of this notice will be provided to the local Union. Such notice will indicate the expected number of incentives available, the post office and classification targeted, the last date on which expressions of interest will be accepted and will invite employees to indicate their interest in the departure incentive program.
- (d) Employees will have at least twenty (20) working days following the notice mentioned in paragraph 28.05(c) to indicate their interest in writing to the designated representative of the Corporation.
- (e) The Corporation will provide the local of the Union with a list of the names of employees in seniority order by classification who have indicated an interest in the departure incentive program.

- (f) The Corporation will offer departure incentives in seniority order within the targeted classification within the post office to employees who have indicated their interest under paragraph 28.05(d) in the following order of preference:
 - (i) first to those who are eligible for an unreduced or reduced pension at age fifty (50) under the Canada Post Corporation Pension Plan and then, if necessary,
 - (ii) to the other employees.
- (g) When making an offer under paragraph 28.05(f), the Corporation will provide to the employee the specifics of his or her incentive in writing. The employee will have twenty (20) working days to notify the Corporation in writing of his or her acceptance or refusal of the departure incentive offer. Failure to respond within the twenty (20) working days will be treated as a refusal.
- (h) The Corporation will notify the local of the Union of the names of employees to whom an offer is made.
- (i) The Corporation agrees that any offer made pursuant to paragraph 28.05(f) will be presented to the employees concerned within forty (40) working days following the last date on which expressions of interest were to be accepted. At the end of the process, the Corporation further undertakes to advise all employees who expressed an interest in a departure incentive under paragraph 28.05(c) of the status of their application.
- (j) At any meeting with the Corporation to discuss his or her departure incentive, an employee

has the right to be accompanied by a representative of the Union.

- (k) The Corporation will notify the local Union of the names of employees who have accepted a departure incentive; it is understood that this satisfies the requirement under paragraph 10.06(b).

ARTICLE 29

TECHNOLOGICAL CHANGES

29.01 Definitions

In this article, “*technological changes*” means the introduction by the Corporation in its operations, of equipment different in nature, type or quantity from that previously utilized by the Corporation, a change, related to the introduction of this equipment, in the manner in which the Corporation carries on its operations and any change in work methods and postal services operations affecting one or more employees.

29.02 Adverse Effects to be Eliminated

In carrying out technological changes, the Corporation agrees to eliminate all injustices to or adverse effects on employees and any denial of their contractual or legal rights which might result from such changes.

29.03 Notice

When the Corporation is considering the introduction into any sector of the Canadian postal system of a technological change:

- (a) the Corporation agrees to notify the Union as far as possible in advance of its intention and to update the information provided as new developments arise and modifications are made;
- (b) the foregoing notwithstanding, the Corporation shall provide the Union, at least one hundred and twenty (120) calendar days before the introduction of a technological change, with a detailed description of the project it intends to carry out, disclosing all foreseeable effects and repercussions on employees.

29.04 Pertinent Information Included

The notice mentioned in paragraph 29.03(b) shall be given in writing and shall contain pertinent data including:

- (a) the nature of the change;
- (b) the date on which the Corporation proposes to effect the change;
- (c) the approximate number, type and location of employees likely to be affected by the change;
- (d) the effects the change may be expected to have on the employees' working conditions and terms of employment; and
- (e) all other pertinent data relating to the anticipated effects on employees.

29.05 Labour-Management Meetings on Changes

Where the Corporation has notified the Union of its intention of introducing a technological change, the parties undertake to meet within the next fifteen (15) calendar days to hold constructive and meaningful consultations in an effort to reach agreement on solutions to the problems arising from this change.

29.06 Agreement

Agreements reached between the parties under this article shall receive the written approval of the authorized national representatives of the parties.

29.07 Disagreement

Where the parties do not reach agreement within forty-five (45) calendar days after the date on which the Union has received notification from the Corporation of its intention to introduce a technological change, and various matters remain unresolved in spite of the efforts of the parties, the parties shall refer such matters to an arbitrator. To this end, the parties shall, in their request for the appointment of the arbitrator, specifically state the matters on which they do not agree and which require the intervention of the arbitrator.

29.08 Right to Grieve and to Refer Grievances to Arbitration

Any agreement concluded between the parties under this article or any decision handed down by the arbitrator under this article shall have the same effect as the provisions of the existing collective agreement and shall be subject to the grievance procedure, up to and including

arbitration.

29.09 Appointment of the Arbitrator

If the parties cannot mutually agree on the selection of an arbitrator, the parties will request the Minister of Labour to appoint an arbitrator.

29.10 Time Limits and Decisions of the Arbitrator

- (a) The arbitrator shall commence his or her work within fourteen (14) calendar days after the date on which he or she is chosen by the parties, or the request of the parties to appoint an arbitrator is submitted to the Minister of Labour.
- (b) The arbitrator shall examine and make decisions on only those matters specifically listed in clause 29.07.
- (c) The arbitrator shall present his or her report not later than forty-five (45) calendar days after the date on which the parties have chosen the arbitrator or have submitted their request to the Minister of Labour.
- (d) The report of the arbitrator shall be binding on both parties.

29.11 Protection of Employees

In order to render effective the principle established in clause 29.02, the Corporation agrees to the following provisions, which are designed to protect all employees covered by this collective agreement:

(a) **Guaranteed Employment**

Except as otherwise provided in this collective agreement, the Corporation guarantees continuous employment to all employees covered by the agreement until the signing of the next collective agreement between the parties.

(b) **Guaranteed Classification**

For the period of continuous employment guaranteed in the previous paragraph, an employee shall retain his or her classification and the corresponding wage scale, regardless of any reassignment to other duties or any reclassification of the duties performed by the employee at a lower level.

The foregoing notwithstanding, an employee may accept a voluntary reassignment to another classification, but shall retain such new classification and the corresponding wage scale from the date of voluntary reassignment and for the duration of this collective agreement.

(c) **Guaranteed Pay**

To further clarify the intent of this clause, the Corporation guarantees full pay and benefits for normal working hours as defined in this collective agreement for the full period of continuous employment guaranteed in paragraph 29.11(a).

(d) Retraining

Any employee either voluntarily or compulsorily reassigned or reclassified as a result of these changes shall be provided with whatever amount of retraining he or she requires during his or her hours of work with full pay from the Corporation and at no additional cost to the employee. Any employee unable to follow a retraining course shall maintain his or her classification, or its equivalent, in the bargaining unit.

(e) Relocation

For greater certainty, it is understood that the provisions of Article 53 shall apply when positions are rendered surplus to requirements as a result of technological changes.

(f) Displacement

When an employee is displaced permanently from a working place to another, he or she shall be entitled to a lump sum compensation of four hundred dollars (\$400) or eight hundred dollars (\$800) depending on whether the distance between his or her residence at the time of the transfer and his or her new working place has increased by three point two (3.2) or six point five (6.5) kilometres, respectively.

29.12 Application of the Collective Agreement

It is understood that all the provisions of this collective agreement shall fully apply at the time of the application or following the application of a technological change and in regard to all new situations created by or following the application of a technological change, unless a written and specific understanding is reached by the parties for amending this collective agreement.

ARTICLE 30

GROUP INSURANCE AND BENEFIT PLANS

30.01 Definitions

The following definitions apply for purposes of this article:

- (a) “*premium*” means monies directed to the cost of an insured plan (the Disability Insurance Plan);
- (b) “*contribution*” means monies directed to the cost of a self-insured Administrative Services Only Plan (the Extended Health Care, Dental and Hearing and Vision Plans) including the cost of the administrative services provided by an insurer;
- (c) “*co-insurance*” means the percentage by which the employees and the employer share in the amount of eligible expenses;
- (d) “*cost-sharing*” includes, where applicable, premiums, contributions, co-insurance, and deductibles.

30.02 Extended Health Care Plan (EHCP)

- (a) The Extended Health Care Plan (EHCP) as amended from time to time, shall remain in effect during the term of this agreement.
- (b) The EHCP will be available to all regular employees.
- (c) (i) Effective January 1, 2008, the EHCP co-insurance shall be:
 - (1) for prescription drug expenses, eighty percent (80%) employer and twenty percent (20%) employee as per the terms and conditions of the Controlled Drug Plan;

- (2) for all other expenses, eighty percent (80%) employer and twenty percent (20%) employee.

- (d) Effective January 1, 2004, the Corporation's contribution to the "Medical" portion of the EHCP (this excludes the Optional Expenses Benefit) shall be ninety-five percent (95%) and the contribution of the employee shall be five percent (5%).
- (e) During the life of this collective agreement, the parties may agree to modify the level of benefits provided for under the EHCP.

30.03 Post-Retirement Health Care Benefits

- (a) For purposes of this clause, a retiree is a regular employee who has retired from the Corporation and who is in receipt of an unreduced or reduced pension under the Canada Post Corporation Pension Plan, or an annual allowance or an immediate annuity under the *Public Service Superannuation Act*.
- (b) Subject to the other provisions of this clause, a retiree who has fifteen (15) years or more of continuous service on the date of retirement shall be covered by the EHCP if he or she elects to receive these benefits within sixty (60) days of retirement or the date on which he or she starts to receive a deferred pension.

If no application to receive the benefits is made, the retiree will not be eligible to be covered by the EHCP. This is a one-time election.

- (c) A retiree with less than fifteen (15) years of continuous service who is totally disabled and in receipt of a disability pension or an unreduced pension pursuant to the Canada Post Corporation Pension Plan or *the Public Service Superannuation Act* shall also be covered by the EHCP if an application is made as provided for in paragraph 30.03(b) above.
- (d) Notwithstanding paragraphs 30.03(b) and (c) above, an employee whose employment is terminated shall not be entitled to the EHCP if he or she defers pension entitlements for more than five (5) years.
- (e) If a retiree who elected for coverage subsequently notifies the carrier that he or she wishes to discontinue coverage under Post Retirement Health Care, he or she will not be eligible to rejoin the plan at a later date.
- (f) For those employees who retired before April 1, 2000:
 - (i) The existing terms and conditions for post-retirement benefits in effect on March 31, 2000 will apply.
 - (ii) Paragraphs 30.03(a), (b), (c), (d) and (e) do not apply.
- (g) Employees who retired on or after April 1, 2000 and before September 30, 2003 are entitled to the same EHCP in effect on June 17, 2026, including the level of benefits and co-insurance, and:

- (i) The Corporation's contribution to the "Medical" portion of the EHCP (this excludes the Optional Expenses Benefit) shall be eighty percent (80%) and the contribution of the retiree shall be twenty percent (20%).
 - (ii) There will be an annual deductible of fifty dollars (\$50) for each covered person to a maximum of eighty dollars (\$80) for family coverage.
- (h) Employees who retired on or after September 30, 2003 and before April 1, 2013 are entitled to the same EHCP in effect on June 17, 2026, including the level of benefits, deductibles and co-insurance, and:
 - (i) The Corporation's contribution to the "Medical" portion of the EHCP (this excludes the Optional Expenses Benefit) shall be seventy-five percent (75%) and the contribution of the retiree shall be twenty-five percent (25%).
- (i) Employees who retire on or after April 1, 2013, and before June 18, 2026 are entitled to the same EHCP in effect on June 17, 2026, including the level of benefits, deductibles and co-insurance, and:
 - (i) The Corporation's contribution to the "Medical" portion of the EHCP (this excludes the Optional Expenses Benefit) shall be sixty-five percent (65%) and the contribution of the retiree shall be thirty-five percent (35%).

- (j) Employees who retire on or after June 18, 2026 are entitled to the same EHCP as active employees including the level of benefits, deductibles and co-insurance, and:
 - (i) The Corporation's contribution to the "Medical" portion of the EHCP (this excludes the Optional Expenses Benefit) shall be sixty-five percent (65%) and the contribution of the retiree shall be thirty-five percent (35%).

30.04 Dental Plan

- (a) The dental plan shall remain in effect for the term of this agreement.
- (b) All regular employees shall be covered by the plan.
- (c) The Corporation's contribution to the plan shall be ninety-five percent (95%) and the contribution of the employee shall be five percent (5%).
- (d) Employees covered by the Dental Plan will be subject to an annual deductible of fifty dollars (\$50) for each covered person to a maximum of eighty dollars (\$80) for a family.
- (e) Effective June 18, 2026, the 2025 Dental fee schedule shall apply.

Effective January 1, 2027, the 2026 Dental fee schedule shall apply.

Effective January 1, 2028, the 2027 Dental fee schedule shall apply.

- (f) During the life of this collective agreement, the parties may agree to modify the level of benefits provided for under the Dental Plan.

30.05 Hearing and Vision Plan

- (a) The hearing and vision plan shall remain in effect for the term of this agreement.
- (b) All regular employees shall be covered by the plan.
- (c) The Corporation's contribution to the plan shall be one hundred percent (100%).
- (d) The vision benefits will be:
 - (i) three hundred dollars (\$300) for each four (4) calendar year period; and,
 - (ii) a one lifetime maximum of three hundred dollars (\$300) for visual correction by laser.
- (e) The hearing benefits will be seven hundred and fifty dollars (\$750) for each sixty (60) month period.
- (f) During the life of this collective agreement, the parties may agree to modify the level of benefits provided for under the Hearing and Vision Plan.

30.06 Disability Insurance Plan

- (a) The parties agree that the Disability Insurance Plan shall be available to all regular employees subject to eligibility requirements set by the plan.
- (b) The parties agree that enrolment in the Disability Insurance Plan will continue to be mandatory for part-time employees hired after March 10, 1985.

- (c) The premium will be paid by employees and the Corporation based on a fifty (50) - fifty (50) proportion. The parties agree that the premium payable by the part-time employees will not be higher than the premium payable by full-time employees.
- (d) During the life of this collective agreement, the parties may agree to modify the level of benefits provided for under the Disability Insurance Plan.
- (e) The Corporation administers the Disability Insurance Plan. However, the payment of benefits under the plan shall be the exclusive responsibility of the insurance carrier.

Consequently, the grievance and arbitration procedure shall not apply in case of disagreement between the employee and the insurance carrier and such disagreements shall be resolved in accordance with Appendix "N".

30.07 Copies of Plan Documents

Within sixty (60) days of the signing of the collective agreement, the Corporation will provide the Union with copies of the plan documents referred to in clauses 30.02, 30.04, 30.05 and 30.06. The Corporation will provide the Union with amended versions of the plan documents should there be changes to the plan documents during the term of the collective agreement.

The Corporation agrees to engage in meaningful consultation with the Union at least ninety (90) days prior to the introduction of changes to premiums for those plans covered under clauses 30.02, 30.03 and 30.04. During such consultation, the Corporation will provide the Union with information respecting how such premiums were calculated.

30.08 Benefits Eligibility for New Employees

Subject to the terms and conditions of the respective plans, all employees hired on or after June 18, 2026 shall become eligible for benefits (including those described under clauses 30.02, 30.04, 30.05 and 30.06) on the date on which the employee has completed six (6) months of continuous employment as a regular employee.

ARTICLE 31**WICKET/COUNTER EMPLOYEES****31.01 Training**

- (a) In addition to the training provided for in Article 40, the Corporation agrees to provide a minimum of two (2) weeks' theoretical and/or practical training within a three (3) month period before assigning a new wicket/counter clerk to the responsibility of a wicket/counter.
- (b) When a new wicket/counter clerk is assigned to the responsibility of a wicket/counter, a qualified wicket/counter clerk may be assigned to provide on-the-job guidance to the new clerk and, for this purpose, the qualified wicket/counter clerk shall then be relieved of his or her normal duties.

31.02 Security

Bank deposits shall be the responsibility of supervisory personnel and/or lead hands but, where exceptional circumstances make it necessary to use other personnel, adequate protection for personal safety and security shall be provided.

31.03 Wicket/Counter Audit

- (a)** All audits of the credit of a wicket/counter clerk shall take place in his or her presence except where the wicket/counter clerk is unavailable, in which circumstances the audit shall be witnessed by the Union steward or an officer of the Union, if he or she is available in the work area, or if he or she is not, by another employee.
- (b)** A wicket/counter clerk shall be given an opportunity to make a weekly audit during his or her working hours at a time to be determined by his or her supervisor.
- (c)** The Corporate Manual System – Counter Procedures shall provide the following:

 - (i)** the surplus cash fund of a wicket/counter clerk can accumulate up to a maximum of one hundred dollars (\$100) as a result of overages less shortages;
 - (ii)** when a shortage occurs, an employee has access to his or her surplus cash fund up to the amount accumulated in the surplus cash fund;
 - (iii)** the maximum amount of an overage which an employee may deposit in the surplus cash fund is the difference between one hundred dollars (\$100) and the current accumulated balance.

31.04 Protection Against Shortage

An employee shall not be held responsible for a shortage nor required to reimburse it if such shortage is not due to carelessness.

At arbitration, the Corporation will have the onus of proving that an employee was careless.

ARTICLE 32

TRANSPORTATION AND TRAVEL

32.01 Transportation

- (a) The Corporation will provide transportation to employees while on duty when they are required to move from one postal facility to another to perform their assigned duties and the distance involved is more than four hundred and fifty-seven point two (457.2) meters [five hundred (500) yards].
- (b) The Corporation will also provide transportation to letter carriers while on duty where the distance exceeds four hundred and fifty-seven point two (457.2) meters [five hundred (500) yards]
 - (i) between the post office, i.e. main office, postal station or letter carrier depot and the beginning or end of the walk, and/or
 - (ii) between available transportation and the beginning or end of the walk.

32.02 Relief Assignment

An employee shall not be required to accept to move from his or her postal facility to another which is at a distance of more than forty (40) kilometres from his or her postal facility to perform relief assignments.

In those situations provided for in clauses 51.03 and 52.03, this limit shall be thirty (30) kilometres.

32.03 Transportation Methods

The Corporation shall designate the methods of transportation to be used, but an employee shall not be required to ride in that portion of a vehicle which is not equipped to carry passengers or ride in an unsafe vehicle.

32.04 Emergency Situations

- (a) When an emergency situation arises that is beyond the control of the Corporation and transportation cannot be supplied as provided in paragraph 32.01(b), the matter will be referred for meaningful consultation with the National Director of the Union.
- (b) If agreement is not reached in paragraph 32.04(a), the matter will be referred to the national level.

32.05 Determination of Modes of Transportation

- (a) The application of the established cost benefit analysis procedure will continue to be the basis for determining the modes of transportation for each letter carrier route.
- (b) Prior to the implementation of a change in a mode of transportation governing a route, local consultation will take place and will consider, in addition to the question of cost benefit, the effect on the human element.
- (c) For the term of this collective agreement, there will be no change in the mode or modes of transportation for which the total

transportation allowance is seventy (70) minutes or less, except if the mode of transportation for the route is changed to corporate vehicle.

- (d) Following consultation, mutual agreement at the national level could result in changes to paragraphs 32.05(a), (b) and (c).

32.06 Private Vehicle

- (a) Notwithstanding paragraphs 32.01(b) and 32.05(c), letter carriers who voluntarily agree to use their own vehicles will be allowed to do so and the routes may be restructured accordingly subject to the following rules:
- (b) An employee volunteering to use his or her private vehicle to replace the special transportation vehicle will be compensated at the kilometre rate specified in the Corporate Travel Policy for Unionized Employees the same total number of kilometres as the special transportation vehicle would have utilized under the Route Measurement System.
- (c) In addition to the compensation noted above, the Corporation will compensate each employee actually using his or her vehicle for the additional compulsory insurance premium levied for the business use insurance in accordance with the administrative practices of the Corporation. As well, the Corporation shall reimburse the employee for freeway and bridge tolls incurred while in the course of delivery

- (d) Prior to the restructuring in accordance with Article 47, the Corporation shall identify those letter carrier routes on which letter carriers may be permitted to use private vehicles.
- (e) After these routes have been identified and subsequent to the assessment exercise where applicable but prior to the restructuring, letter carriers will be asked by seniority to identify the routes they wish to take and their willingness to utilize private vehicles.
- (f) During the restructuring process, routes which have been identified in accordance with paragraph 32.06(d) and which have been identified by employees willing to utilize private vehicles may be restructured for special transportation. It is understood that the routes so identified may change or disappear during the restructuring process. All other routes shall be restructured in accordance with normal restructuring procedures.
- (g) All employees shall bid on the restructured routes in accordance with the collective agreement.
- (h) Where, in the course of the bidding, a letter carrier obtains a route which is structured for special transportation and that letter carrier is not willing to use a private vehicle, he or she shall be conveyed by the special transportation designated for that route.

- (i) Once the bidding process is completed and the restructuring implemented, employees will be required to utilize the transportation designated for that route.
- (j) This procedure shall be followed in subsequent restructuring. Routes that were, notwithstanding paragraph 32.05(c), converted from public transportation to special transportation in accordance with paragraph 32.06(f), will be considered to be on public transportation for the purpose of applying this procedure in subsequent restructuring.
- (k) Notwithstanding Article 11 and Part C of Article 13, employees volunteering to use their own vehicles shall remain on those routes which they bid until the next restructuring of the installation unless agreed to by local Management and the Union local.
- (l) Payment for the use of private vehicles will be made to employees on a bi-weekly basis.
- (m) No employee in his or her own private vehicle will be allowed to carry out any other employee to his or her route.
- (n) No employee in his or her own private vehicle will be allowed to carry any relay bundles in his or her vehicle.
- (o) All employees will be fully covered by Article 24 when using their own vehicles in the course of their duties.
- (p) When an employee or a relief employee does

not have his or her vehicle, he or she will be treated in accordance with the special transportation provision of the Route Measurement System.

- (q) Prior to the start of the shift or as soon as possible after the commencement of the shift, the employee will notify his or her supervisor that his or her private vehicle is not available for that day.

32.07 Travelling Time for Group 3

- (a)
 - (i) For the purposes of this agreement, travelling time is compensated for only in the circumstances and to the extent provided for in this clause.
 - (ii) For the purpose of this clause, headquarters area means an area surrounding the workplace having a radius of sixteen (16) kilometres, centered on the workplace.
- (b) When an employee is required to travel outside his or her headquarters area on Corporation business, the time of departure and the means of travel shall be determined by the Corporation and the employee will be compensated for travelling time in accordance with paragraphs 32.07(c) and (d). Travelling time shall include time necessarily spent at each stop-over en route provided such stop-over is not longer than three (3) hours.
- (c) For the purpose of paragraphs 32.07(b) and (d), the travelling time for which an employee

shall be compensated is as follows:

- (i) for travel by public transportation, the time between the regularly scheduled time of departure and the regularly scheduled time of arrival at a destination, including the normal travel time to and from point of departure, as determined by the Corporation;
- (ii) for travel by private means of transportation, the normal time as determined by the Corporation to proceed from the employee's place of residence or work place, as applicable, direct to his or her destination and, upon his or her return, direct back to his or her residence or work place.
- (iii) in the event that an alternate time of departure and/or means of travel is requested by the employee, the Corporation may authorize such alternate arrangements in which case compensation for travel time shall not exceed that which would have been payable under the Corporation's original determination.

(d) If an employee is required to travel as set forth in paragraphs 32.07(b) and (c):

- (i) on a normal working day on which he or she travels but does not work, the employee shall receive his or her daily rate of pay for the day;

- (ii) on a normal work day on which he or she travels and works, the employee shall be paid:
 - (1) his or her daily rate of pay for a combined period of travel and work not exceeding his or her normal hours of work; and
 - (2) at the applicable overtime rate for additional travelling time in excess of his or her normal time in excess of his or her normal hours of work, with a maximum payment for such additional travelling time not to exceed eight (8) hours' pay at the straight-time rate in any day;
- (iii) on a day of rest or on a designated holiday:
 - (1) on which he or she travels and works, the employee shall be paid at the applicable overtime rate for all time worked, and at the applicable overtime rate for such additional travelling time not to exceed eight (8) hours' pay at the straight-time rate;
 - (2) on which he or she travels but does not work, the employee shall be paid at the applicable overtime rate for all time travelled not to exceed eight (8) hours' pay at the straight-time rate;

(iv) (1) travel time shall be compensated in cash, except where upon request of an employee, travel time shall be compensated by leave with pay. The duration of such leave shall be equal to the travel time multiplied by the appropriate rate of payment;

(2) it is only travel time which takes place outside of regular working hours that can be compensated for by leave with pay.

(v) compensatory leave with pay not used by the end of the leave year in which it is earned may be carried over to the next leave year and if not liquidated by the end of that leave year, then payment in cash will be made. Payment will be made at the employee's hourly rate of pay as calculated from the classification prescribed in the letter of appointment as of the end of the leave year.

(e) Compensation under this clause shall not be paid for travelling time to courses, training sessions, conferences and seminars unless the employee is required to attend by the Corporation.

(f) When an employee is required to perform work at a workplace other than his or her

normal workplace and his or her status is such that he or she is not entitled to claim expenses for lodging and meals, the Corporation shall provide transportation or mileage allowance in lieu of travel between the employee's normal workplace and any other workplace(s).

- (g) Other than when required by the Corporation to use the vehicle of the Corporation for transportation to a work location other than his or her normal place of work, time spent by the employee reporting to work or returning to his or her residence shall not constitute time worked.

32.08 Travelling Time for Group 4

- (a) Employees in travel status will be reimbursed for all reasonable expenses in accordance with the Corporation's Travel Policy.
- (b) When, in the performance of his or her duties, an employee is required by the Corporation to travel by authorized means of transport, time necessarily spent by the employee in such travel shall be compensated for as time worked. Such travelling time shall include time necessarily spent at each stop-over provided such stop- over is not longer than three (3) hours.
- (c) When an employee is subject to an unforeseen or unavoidable delay while travelling between assigned work locations, and that delay is at such a time and for such duration that he or she can utilize overnight

accommodation, he or she shall be compensated for all hours of that delay at his or her straight-time hourly rate, except that where good sleeping accommodation is available at no expense to the employee and when he or she has eight (8) continuous hours available to him or her after 22:00 hours and prior to 08:00 hours to utilize such accommodation, that eight (8) hours will be exempt from payment. The straight-time payment will continue during the period of such delay until such time as the employee again commences travelling.

In the above where any hours involved are on a designated holiday or day of rest, the straight-time rate will be replaced by the applicable overtime rate.

- (d) An employee shall be permitted to use his or her private motor vehicle in place of a public carrier whenever he or she is required by the Corporation to travel provided there is no extra cost to the Corporation. The employee will be allowed the equivalent travel time and expenses including transportation costs as if he or she had travelled by public carrier.

ARTICLE 33

HEALTH AND SAFETY

33.01 Policy Statement

The parties recognize an employee's right to working conditions which show respect for his or her health, safety and physical well-being.

The Corporation and the Union recognize that the maintenance and development of the employees' general well-being constitute a common objective. As a result, all efforts shall be deployed to prevent and correct any situation and any conduct liable to compromise the health and safety of employees or deteriorate the work environment.

33.02 Corporation's Obligations

- (a) The Corporation has the primary responsibility for ensuring that safe conditions prevail within the workplace, to take appropriate and effective measures, both preventive and corrective, to protect the health and safety of employees.

- (b) Without limiting the generality of the foregoing, the Corporation shall:
 - (i) provide and maintain workplaces, equipment, work methods and tools that are safe and without risk to health;

 - (ii) inform its employees and their Union representative of any situation relating to their work which may endanger their health or safety, as soon as it learns of the said situation;

 - (iii) inform employees adequately regarding the risks relating to their work, and provide appropriate training and supervision so that the employees have the skills and knowledge necessary to safely perform the work assigned to them;

- (iv) provide the equipment, clothing and devices deemed necessary to prevent injury, except where the collective agreement provides for employee allowances to cover the cost of personal protective clothing, and ensure that employees use the said equipment, clothing and devices on the job;
- (v) ensure that the necessary investigations, inspections and analyses are carried out, and co-operate with any health and safety committee established in accordance with this article, when there are situations liable to endanger the health or safety of employees;
- (vi) take, without delay, all the measures necessary to prevent or correct a situation liable to endanger the health and safety of employees, or liable to compromise the environment, as soon as the situation is brought to its attention.

33.03 Joint Health and Safety Committees

The Corporation and the Union recognize the need for constructive and meaningful consultations on health and safety matters. Consequently, joint health and safety committees shall be established at the local and national levels in accordance with the provisions of Part II of the *Canada Labour Code*, decisions rendered or to be

rendered under these provisions, as well as in accordance with the following provisions.

(a) **National Joint Health and Safety Committee**

A national labour-management organization known by the name of the National Joint Health and Safety Committee shall be established. It shall consist of three (3) management representatives appointed by the Corporation and three (3) Union representatives appointed by the Union.

(b) **Local Joint Health and Safety Committees**

- (i) For each workplace at which more than one hundred and forty-nine (149) employees are normally employed, a Local Joint Health and Safety Committee shall be established. The composition of the Committee shall be the same as that of the National Joint Health and Safety Committee.
- (ii) For each workplace at which more than nineteen (19) employees, but fewer than one hundred and fifty (150) employees are normally employed, a Local Joint Health and Safety Committee shall be established. Such Committee shall consist of two (2) management representatives appointed by the Corporation and two (2) Union representatives appointed by the Union.

- (iii) For each workplace at which fewer than twenty (20) employees are normally employed, the Local Joint Health and Safety Committee is replaced by a management health and safety representative appointed by the Corporation and by a union health and safety representative from the workplace and appointed by the Union. In the event that the Union does not appoint someone, the health and safety representative shall be appointed in accordance with section 136 of the *Canada Labour Code*.
- (iv) For the purposes of paragraph 33.03(b), all employees of the Corporation, whether or not they are represented by the Union, shall be taken into consideration for the purposes of determining the number of employees normally employed at a workplace.

(c) **Functions of the Joint Health and Safety Committees**

- (i) hold meetings at regular intervals at least nine (9) times a year;
- (ii) receive and settle employees' complaints;
- (iii) maintain records of the complaints presented;
- (iv) examine the reports concerning the

conditions within the workplace and the reports on the safety officers' directives;

- (v) co-operate with professional health services;
- (vi) establish and support educational programs dealing with health and safety;
- (vii) participate in investigations and inspections relating to health and safety;
- (viii) inspect each month all or part of the workplace, so that every part of the workplace is inspected at least once each year;
- (ix) develop and maintain related programs and protective measures;
- (x) ensure that related programs are followed;
- (xi) ensure that accurate records of work accidents are maintained, etc.;
- (xii) co-operate with government safety officers;
- (xiii) study information on the actual or possible risks associated with equipment or work methods;
- (xiv) study all the Corporation's reports

concerning the health and safety of employees within the bargaining unit;

- (xv) establish a list of suitable candidates to receive training and become competent first aid attendants from employees proposed by both parties;
- (xvi) perform any other function that the National Joint Health and Safety Committee deems appropriate with a view to improving the administration of the health and safety policy in the workplace.

- (d) The functions of the health and safety representative shall be those set out in Part II of the *Canada Labour Code*.
- (e) The employees appointed to the National Joint Health and Safety Committee or to a Local Joint Health and Safety Committee, as well as the health and safety representative, shall perform the duties assigned to them without loss of salary.
- (f) The parties agree that any matter brought to the attention of a committee, whether it be the National or Local Joint Health and Safety Committee, or to the attention of the health and safety representatives, must be dealt with honestly and impartially. The members of a committee, as well as the health and safety representatives, have individual and collective responsibilities to search for facts and solutions to resolve problems.

- (g) When a committee or the management and union health and safety representatives decide that they cannot resolve a problem, they may agree to resort to the services of an impartial outside person, whose qualifications as a safety expert are recognized, and who will be invited to join the committee or assist the health and safety representatives to discuss the problem and propose solutions.
- (h) For the duration of this collective agreement, the proceedings of a Local Joint Health and Safety Committee, as well as the work of the health and safety representatives shall be deemed to be consultation between Union local(s) and local management within the meaning of Article 8 which shall then fully apply.
- (i) In the event a Local Joint Health and Safety Committee or management and union health and safety representatives are unable to resolve a problem, the matter shall be sent to regional consultation prior to being sent to the National Joint Health and Safety Committee. During these regional consultations, the parties may agree to establish other local committees, as appropriate.

33.04 Rights and Obligations of the Union

- (a) Without limiting the generality of clause 33.01 or its role in labour-management meetings, the Union, in co- operation with the Corporation, shall encourage employees to

work in a safe manner, and shall promote healthy and safe working conditions.

- (b)** When a Union representative notes that the quality of the environment is deteriorating, he or she is obliged to inform the Corporation without delay in writing or orally if he or she believes the situation is urgent.

Accordingly, the Corporation shall:

- (i)** carry out the necessary inspections, analyses and investigations in the presence of a Union representative, and provide him or her with a copy of the report arising from these inspections, analyses and investigations;
- (ii)** place the matter on the agenda of the next meeting of the Joint Health and Safety Committee.

- (c)** Any investigation report arising from the examination of a problem will be sent to the local of the Union.
- (d)** If the Union or a local of the Union is not satisfied with the results of the investigation report, it may request that the Joint Health and Safety Committee conduct another investigation.
- (e)** The Union representative must be present at all investigations or inspections.

33.05 Rights and Obligations of Employees

- (a) Employees are responsible for taking the necessary measures to ensure their health, safety and physical well-being. They must also ensure that they do not endanger the health, safety or physical well-being of other persons in or near the workplace.
- (b) Employees must observe the rules and reasonable practices established in connection with health and safety matters as means of protecting themselves and others.
- (c) An employee must use or wear the equipment, devices or protective clothing which is placed at his or her disposal by the Corporation or for which he or she has been paid compensation.
- (d) During the hours of darkness, all employees who are required to work outdoors shall wear a reflective safety vest as provided by the Corporation.
- (e) An employee must inform his or her supervisor if a protective device or apparatus is missing or defective when such a situation might endanger himself or another employee.

33.06 Information and Investigations Concerning Work Accidents

- (a) The Corporation shall conduct such investigations as may be necessary to determine the circumstances surrounding work accidents and health hazards arising in

the workplace. Such investigations shall be conducted in the presence of a Union representative.

Reports of these investigations, including police reports if made and are available, shall be submitted to the Local Joint Health and Safety Committee as well as to the local of the Union. The Local Joint Health and Safety Committee and the local of the Union may request further information from the person who conducted the investigation.

- (b) The Corporation shall provide the employees concerned and the Local Joint Health and Safety Committee with a copy of the work accident report.
- (c) The Corporation shall provide the local of the Union with a copy of the Provincial Workers' Compensation Board Corporation's Report of Accident.

33.07 Free Transportation in the Event of Serious Illness or Injury

The Corporation agrees to provide, at no expense to the employee, appropriate transportation to the nearest physician or hospital and, from there, to his or her home or place of work depending on the decision of the attending physician, when such services are immediately required for an employee as a result of:

- (a) injury on the job, or
- (b) a heart attack or other serious ailment which

occurs on the job, and to notify the appropriate local of the Union of incidents of this nature.

33.08 First Aid Training

- (a) The Corporation will encourage employees to take first aid courses and for this purpose will assume the costs of these courses and, also the costs of refresher courses required to maintain the validity of a certificate. Employees selected for first aid training shall be granted time off for the duration of the courses without any loss of salary.
- (b) Designated employees who possess a St. John Ambulance standard first aid certificate or any other equivalent first aid certificate recognized by the Canada Occupational Safety and Health Regulations, pursuant to the *Canada Labour Code*, shall have access to the first aid room and the first aid kits at all times.
- (c) From the lists prepared pursuant to subparagraph 33.03(c)(xv), the Corporation will select the suitable candidates to receive training and become competent first aid attendants, and take care to maintain balance between the candidates proposed by management and by the Union.

33.09 First Aid

- (a) The Corporation shall take the necessary measures to ensure that a sufficient number of first aid attendants are available and that

employees can obtain the assistance of a first aid attendant easily and rapidly.

- (b) The Corporation shall provide first aid kits in all postal installations and vehicles, keep the said kits in good condition and make them accessible and available to employees at all times.
- (c) A list of all the first aid attendants and the locations in which they may be found shall be posted in all postal installations.
- (d) For the purposes of this article, the expression "*first aid attendant*" indicates a physician, nurse or employee holding a valid industrial first aid certificate issued by a recognized organization.

33.10 Medical Examinations

- (a) Where the Corporation requires an employee to undergo a medical examination by a designated qualified practitioner, chosen by the employee, the examination will be conducted at no expense to the employee. Insofar as possible, an appointment for an examination will be scheduled during the working hours of the employee, but where an appointment for an examination is scheduled during an employee's non-working hours, he or she shall be excused from duty for a period of three (3) hours on either the shift immediately prior to or the shift immediately following the examination, at the option of the employee concerned.

- (b) An employee will suffer no loss in regular pay to attend the examination and the Corporation shall assume the cost of any travel expenses in accordance with existing travel regulations.
- (c) Notwithstanding paragraph 33.10(a), should it be advisable in the opinion of the Corporation that a further medical examination be necessary, the Corporation may require such an examination by a qualified practitioner selected by the Corporation and at the expense of the Corporation.

33.11 Motorized Equipment

- (a) Only qualified employees designated by the Corporation will be permitted to operate mobile motorized equipment. A period of five (5) minutes shall be allowed at the beginning of the shift to the employee operating mobile motorized equipment in order to make sure that it is in good working condition.
- (b) The Corporation shall transmit to the appropriate local of the Union the list of all qualified employees so designated and notify the local of any change thereof.
- (c) It is agreed that the training to be provided to employees required to operate mobile motorized equipment shall continue to be given exclusively by members of the bargaining unit who are qualified mobile motorized equipment instructors.

33.12 Restriction on Lifting

- (a) No individual employee will be required to lift by hand, any object in excess of twenty-two point seven (22.7) kilograms [fifty (50) pounds].
- (b) No letter carrier or mail service courier delivering on foot will be required to carry more than fifteen point nine (15.9) kilograms [thirty-five (35) pounds].
- (c) Under no circumstances will a letter carrier on public transportation or under clause 32.06 – Private Vehicle be allowed to transport relay bags of mail out to his or her route in the a.m. or p.m.

33.13 Right of Refusal

- (a) An employee has the right to refuse to do particular work if he or she has reasonable grounds to believe that the performance of this work will endanger his or her health, safety or physical well-being, or may similarly endanger another employee.
- (b) The employee may not however exercise the right granted him or her under paragraph 33.13(a) if the refusal to perform this work places the life, health, safety or physical well-being of another person in immediate danger or if the danger that could justify the refusal is inherent in the kind of profession, trade or occupation exercised by the employee.
- (c) When an employee refuses to do particular

work in accordance with paragraph 33.13(a):

- (i) he or she shall inform his or her supervisor and Union representative without delay;
- (ii) he or she shall suffer no loss of salary during the period for which he or she withdraws his or her services;
- (iii) he or she is entitled to be present while the investigation provided for hereinafter is conducted;
- (iv) until the situation is remedied, no other employee may be assigned to use or operate the machine, apparatus, material or object, or be assigned to the part of the work which is the subject of the investigation, unless it is this person's duty to establish safe conditions;
- (v) until the situation giving rise to the refusal to work is corrected, the Corporation may assign temporarily the employee to another job providing that it is similar to his or her own, that the employee does not suffer any loss of salary and that such an assignment does not violate the provisions of the collective agreement.

- (d) As soon as the Corporation is informed by the employee, it shall ensure that the necessary investigations, inspections and analyses of the situation giving rise to the refusal to work are

conducted; they shall be conducted in the presence of a Union representative and the employee concerned. Should the employee concerned or the Union representative choose not to be present, the investigation may nevertheless proceed.

- (e) When the employee seeks, for frivolous reasons, to dishonestly take advantage of this clause, the Corporation will consider the said employee liable to disciplinary measures.

33.14 Observance of Environment Standards

The environment standards as determined by the National Joint Health and Safety Committee and those issued under the *Canada Labour Code* shall be observed at all times.

33.15 Measuring the Quality of the Environment

- (a) The Joint Health and Safety Committee will ensure that the instruments necessary for measuring the temperature, humidity, noise, carbon monoxide, lighting and dust levels are available at each divisional office and in major postal facilities; in other postal facilities, the necessary instruments shall be available upon request where there are serious reasons to believe that the environment standards are not being complied with.
- (b) Analyses of the quality of the environment shall be done at the request of Union representatives when they have good reason to believe that the environment standards are not being maintained.

- (c) All the results of the analyses of the quality of the environment will be placed at the disposal of the local Union representative. The Corporation agrees to hold information sessions for local Union representatives to explain and familiarize them with the methodology underlying environment measuring techniques.
- (d) The Corporation shall permit and facilitate the analyses of the environment by the Joint Health and Safety Committee.
- (e) When deviations from the standards occur or when any problem is identified, the Corporation shall take the necessary measures to correct the situation.

33.16 Administration of the Legislation

Any right or benefit not stipulated in this article and conferred on the employees or the Union by any legislation or regulations applicable to the parties in connection with health, safety or the environment in the workplace is an integral part of this collective agreement.

33.17 Wages Maintained

- (a) A Union representative acting pursuant to this article during his or her hours of work shall not suffer any loss of salary.
- (b) If the activities conducted in paragraph 33.17(a) are conducted outside the employee's scheduled hours of work the employee's schedule will be changed to the

shift during which the activities take place, and the provisions concerning schedule and shift changes will not apply.

33.18 Night Workers' Leave

- (a) A regular employee who has completed more than three (3) years of continuous employment shall earn entitlement to paid recovery leave at the rate of two-thirds (2/3) of a day, for each four (4) week period in which he or she works on the night shift on twelve (12) occasions. The four (4) week periods shall commence on January 19, 2003. Recovery leave shall be taken in units of not less than one (1) full day.
- (b) The recovery leave shall be included in the schedules of work established pursuant to and in accordance with Article 14.
- (c) Recovery leave is granted in addition to weekly days of rest and other leaves of absence provided for in this agreement.
- (d) No employee shall be required or authorized to work during his or her recovery leave.
- (e) An employee in Group 2 will be entitled to night worker's leave as provided above if, in addition to the above conditions, the majority of his or her regularly scheduled hours of work are between the hours of 23:00 and 07:00.

33.19 Rest Periods on Coding or Keying Duties

In addition to the rest periods provided for in clauses 14.05, 14.06, 15.02, 17.03 and 18.09, the

employees assigned to coding or keying duties for which the standard is twelve hundred (1200) pieces or more per hour shall be given a five (5) minute rest period during every hour worked in these duties if they are not entitled to another rest period or a meal period during this hour. This rest period shall be taken during working hours and shall therefore be paid at the applicable rate.

33.20 Pregnant Employees

- (a) An employee who is pregnant may request to cease to perform her job if she believes that, by reason of the pregnancy, continuing any of her current job functions may pose a risk to her health or to that of the fetus.

- (b) An employee who exercises her right under paragraph 33.20(a) must consult with a qualified medical practitioner and obtain a medical certificate as soon as possible to establish:
 - (i) whether continuing any of her current functions poses a risk to her health or to that of the fetus;
 - (ii) the expected duration of the potential risk; and
 - (iii) the activities or conditions to avoid in order to eliminate the risk.

- (c) While awaiting the required medical certificate identified in paragraph 33.20(b) or afterward, the Corporation may, in consultation with the employee, reassign her to other duties that

would not pose a risk to her health or to that of the fetus.

- (d) An employee who has made a request under paragraph 33.20(a) is entitled to and shall be granted a leave of absence with pay until the Corporation:
 - (i) modifies her job functions or reassigns her; or
 - (ii) informs her in writing that it is not reasonably practicable to modify her job functions or reassign her.

33.21 Noise Level

The Corporation undertakes to make every reasonable effort to reduce the noise level in its mechanized facilities to 85 dBA or less.

During the term of this collective agreement, the Corporation will take inventory of the noise levels in all its mechanized facilities, noting the specific characteristics of noise sources in each of those facilities. From its measurements, the Corporation will proceed with and complete introduction of all measures required in each case to reduce the noise level to the above standard, after submitting each project made necessary as a result of this inventory to review by the Local Joint Health and Safety Committee involved and to the National Joint Health and Safety Committee for constructive and meaningful consultation.

In addition, the Corporation will incorporate in its maintenance program all the methods derived from its experience in the above-described process for each and

every one of its mechanized plants, including those learned from the Vibron study, where applicable.

Lastly, whenever a mechanized facility is being built, noise reduction features will be included in the plans and specifications.

33.22 Dog Problem

The Corporation shall take immediate action or measures to solve any dog-related problem encountered by a delivering employee in the bargaining unit and reported in writing to the supervisor. A report regarding the action taken to resolve the problem will be provided to the employee and the local Union representative.

33.23 Vehicles

(a) Every employee assigned a vehicle other than a tractor trailer, shall be allowed five (5) minutes at the beginning of each shift to complete a prescribed vehicle safety inspection.

(b) Employees assigned to tractor trailers shall be allowed a reasonable time to perform the national prescribed safety check at the beginning of each shift.

Defects noted during the safety inspection shall be reported immediately by the employee to his or her supervisor. Defects occurring during the shift shall be reported at the conclusion of the shift, except where such defects render the vehicle inoperable or unsafe, in which case the defect will be reported immediately.

- (c) A motor vehicle will be deemed to be unsafe when any mechanical defect exists which, in the judgment of a qualified mechanic designated by the Corporation, could contribute to an accident. In such circumstances, and in consultation with the responsible supervisor, the vehicle will be visibly tagged and taken off the road and will not be put back on the road without written certification being placed in the vehicle stating the repairs that have been completed.
- (d) A motor vehicle operator shall not be required to operate a mechanically unsafe vehicle or a vehicle loaded in a hazardous manner. The operator will have the right to refuse to drive or handle any unsafe vehicle or equipment.
- (e) Where a motor vehicle operator alleges that a safety hazard exists relating to his or her load, he or she shall immediately report it to his or her immediate supervisor. If the operator and the supervisor are unable to resolve the question of the alleged hazard, a shop steward and, where necessary, any other persons who may be able to assist in resolving the issue will be consulted.
- (f) Prior to the general purchase of new designed vehicles for the collection and delivery of mail or the installation of new equipment in such vehicles, the Corporation shall hold meaningful consultation at the national level between the parties.
- (g) For the purpose of this clause a motor vehicle means any automobile, bus, van, truck, shunt tractor,

semi-trailer or combination of a truck- tractor and trailer owned or leased by the Corporation or any vehicle manufactured for highway use which is self-propelled by internal combustion engine or electric motor.

**33.24 Mail Service Courier, Parcel Delivery
Part-Time and Letter Carrier Motor
Vehicle Operators**

- (a) Proper equipment will be provided to motor vehicle operators for the conveyance of bulky items weighing in excess of fifteen point nine (15.9) kilograms [thirty-five (35) pounds].
- (b) Such equipment will be provided in vehicles serving core business areas, areas where lack of parking necessitates carrying items a considerable distance, and areas having a volume of heavier items.
- (c) For other areas, pools of such equipment shall be made available in sufficient quantity to meet the needs of the motor vehicle operators.
- (d) In instances where the equipment described hereinabove is not provided and motor vehicle operators have heavy, or difficult to handle items to be delivered, or when the volume of heavy or difficult to handle items warrants, they will be delivered in a vehicle by two (2) employees from the bargaining unit. A clean-up truck may be used for those purposes.

33.25 Studies

- (a) The Union's proposals for studies in the field of occupational health and safety shall be submitted to the National Joint Health and Safety Committee.
- (b) Such proposals shall describe the parameters of the proposed study, that is, its scope, objective, terms of reference, resources, procedure, time frame, selection of study site and study team.
- (c) The National Joint Health and Safety Committee cannot refuse a proposal unless such proposal is unreasonable. In case of disagreement in this matter, the proposal shall be submitted for approval to an expert in the field selected by the parties.
- (d) It is understood the Union will bear the costs of studies conducted under this clause.

33.26 Stools

In each of the Corporation's facilities, a complement of stools shall be constituted such that there shall be a stool for each case used for sorting short/long lettermail. During the peak holiday period, however, when additional cases are required, this stock of stools shall not be augmented.

33.27 Dangerous Goods

- (a) No employee shall be required to clean up dangerous goods as defined by the

Transportation of Dangerous Goods Act and non-mailable matter.

- (b) The provisions of paragraph 33.27(a) do not apply to maintenance employees who use these products in the normal course of their work.

33.28 Warning and Communication Systems for Deaf or Hard of Hearing Employees

The Corporation shall, upon the signing of this collective agreement, establish an advanced system to ensure that its deaf or hard of hearing employees can evacuate its facilities in case of danger, including special systems required in those circumstances, particularly for those who may work in isolation in closed areas. The Corporation shall also ask the National Health and Safety Committee to develop a proposal to make available to deaf or hard of hearing employees systems, adapted to their needs, for receiving from the outside and forwarding communications to the outside.

33.29 Power Units

Electronics personnel are not required to be responsible for the care and operation of back-up power generating units.

33.30 Protective Footwear

- (a) Employees working in the following areas must wear protective footwear:
 - (i) dock areas where mobile motorized equipment is in operation and monotainer breakdown areas where

employees are required to work and monotainers are not staged but are moved in and out with mobile motorized equipment where no dedicated forklift lanes are demarcated;

- (ii) maintenance work shops and battery rooms;
- (iii) equipment and tool stores where heavy items are stored.

(b) Employees carrying out the following tasks must wear protective footwear:

- (i) operations of motorized mobile equipment;
- (ii) all maintenance (including repair or transportation of street furniture, e.g., mail receptacles, relay boxes);
- (iii) handling and dumping of bags at glaxis;
- (iv) the performance of mail service courier tasks.

(c) The National Joint Health and Safety Committee may recommend other areas and tasks that could require the wearing of protective footwear.

33.31 **Workplace Violence Prevention and Protection**

(a) The Corporation is committed to its policy of

ensuring that all employees have a workplace free from violence. The Corporation will not tolerate any form of violence in the workplace.

- (b) The Corporation shall take action to investigate and resolve all reported incidents of workplace violence. Reported incidents of workplace violence that are related to a prohibited ground of discrimination, as set out under Article 56, shall be investigated in accordance with that article.

ARTICLE 34

UNIFORMS AND PROTECTIVE CLOTHING

34.01 Entitlement

- (a) (i) The Corporation shall provide employees with uniforms and protective clothing in accordance with the tables reproduced below and in accordance with the conditions as set out in this article.
- (ii) Notwithstanding sub-paragraph 34.01(a)(i), an employee who has officially notified the Corporation that he or she will be retiring or resigning, will no longer be able to order uniform garments through the points system, ninety (90) calendar days prior to his or her identified retirement or resignation date. However, if, within the ninety (90) day period, a garment is required to replace a damaged garment already in the employee's possession, a

replacement garment will be provided on exchange.

- (b) A credit, in the form of points, is allocated to each eligible employee in the month of October of each year in accordance with the tables. These points are added to those already credited to an employee when the collective agreement comes into effect.
- (c) Employees will be allowed to carry-over points, to a maximum carry-over of three (3) times the employees' yearly points allocation. Points in excess of the maximum carry-over will be forfeited.
- (d) An employee in a position specified in any of the tables may obtain, as per the order cycle defined in clause 34.07, an article of clothing or uniform of his or her choice described in the table applicable to the employee's position if he or she has accumulated the required number of points necessary for such article of clothing.
- (e) An employee who ceases to occupy a position that is entitled to a uniform as set out in the tables shall cease to accumulate points.

However, for a two-year (2) period, the employee shall keep accumulated points that may be used if he or she again holds a position that is entitled to a uniform. After the two-year (2) period, the accumulated points will be forfeited.
- (f) New employees who are entitled to receive

uniforms will receive their points entitlement in accordance with clause 34.04.

- (g) An employee who, for the period stipulated in paragraph 34.01(b), has already received points and who moves from one position entitled to a uniform to another position entitled to a different uniform will only receive uniform points for those clothing items not common to both uniforms.
- (h) The parties at the national level shall agree on a method for informing employees that the points they have accumulated are close to the maximum number of points they may carry-over to the next year.

TABLE 1

**CLOTHING ENTITLEMENT
MAIL HANDLERS ON INSIDE DUTIES ONLY**

<u>Garment</u>	<u>Point Value</u>	<u>Time Frame 34.08</u>	<u>Conditions</u>
Aprons	0	pool basis	
Work shirts Golf shirts	25	4 per 18 months	Employee's choice of long or short sleeve work shirt or golf shirt or combination of garments. Male or female.
Work pants	40	2 per 18 months	Male or female.

Number of points allocated each year to employees: 117

Number of points allocated to new employees:

1st year: 180

2nd year: 59

Each subsequent year: 117

Maximum number of points that may be carried-over to the next year: 351

TABLE 2

**CLOTHING ENTITLEMENT
PARCEL SUPPORT PO-4s (P/T AND F/T)¹ AND MAIL
HANDLERS ON PART-TIME OUTSIDE DUTIES**

¹Whose assignments require them to perform outdoor work as part of their regular duties.

<u>Garment</u>	<u>Point Value</u>	<u>Time Frame 34.08</u>	<u>Conditions</u>
Aprons	0	pool basis	
Work shirts Golf shirts	25	4 per 18 months	Employee's choice of long or short sleeve work shirt or golf shirt or combination of garments. Male or female.
Work pants	40	2 per 18 months	Male or female.

**CLOTHING ENTITLEMENT
PARCEL SUPPORT PO-4s (P/T AND F/T)¹ AND MAIL
HANDLERS ON PART-TIME OUTSIDE DUTIES (cont'd)**

¹Whose assignments require them to perform outdoor work as part of their regular duties.

<u>Garment</u>	<u>Point Value</u>	<u>Time Frame</u> 34.08	<u>Conditions</u>
Insulated jacket	70	on exchange (3 years)	See Note 2.
Parka	180	on exchange (3 years)	See Note 2.
Footwear (rubber)	30	on exchange (3 years)	See Note 1.
Rain cape			See Note 9.

Number of points allocated each year to employees: 210

Number of points allocated to new employees:

1st year:	397
2nd year:	117
Each subsequent year:	210

Maximum number of points that may be carried-over to the next year: 630

TABLE 3

**CLOTHING ENTITLEMENT
MAIL HANDLERS AND POSTAL CLERKS AND
DESPATCHERS WORKING IN DOCK AREAS**

Type 1: Despatchers and Mail Handlers working on inside docks where trucks are able to drive inside the facility. Postal clerks in various plants assigned to these duties will qualify for these entitlements.

Type 2: Despatchers and Mail Handlers working on inside docks where trucks are not able to drive inside the facility. The trucks remain outside and the wind flaps are the only protection from the elements. Postal clerks in various plants¹ assigned to these duties will qualify for these entitlements. Also Despatchers whose duties require

them to perform outdoor Parcel Support work as part of their regular duties.

¹Memorandum of Agreement : Appendix "C"

TYPE 1

<u>Garment</u>	<u>Point Value</u>	<u>Time Frame 34.08</u>	<u>Conditions</u>
Aprons	0	pool basis	
Work shirts Golf shirts	25	4 per 18 months	Employee's choice of long or short sleeve work shirt or golf shirt or combination of garments. Male or female.
Work pants	40	2 per 18 months	Male or female.
Quilted jacket	45	3 years	See Note 4.
Parka	0	pool basis or exchange (5 years)	See Note 6.

Number of points allocated each year to employees: 132

Number of points allocated to new employees:

1st year: 225

2nd year: 59

Each subsequent year: 132

Maximum number of points that may be carried-over to the next year: 396

TYPE 2

<u>Garment</u>	<u>Point Value</u>	<u>Time Frame 34.08</u>	<u>Conditions</u>
Aprons	0	pool basis	
Work shirts Golf shirts	25	4 per 18 months	Employee's choice of long or short sleeve work shirt or golf shirt or combination of garments. Male or female.
Work pants	40	2 per 18 months	Male or female.
Quilted jacket	45	3 years	See Note 4.
Insulated jacket	70	3 years	See Note 4.

Parka	0	Pool basis or exchange (5 years)	See Note 6.
Footwear (rubber)			See Note 10.

Number of points allocated each year to employees: 155

Number of points allocated to new employees:

1st year: 295

2nd year: 59

Each subsequent year: 155

Maximum number of points that may be carried-over to the next year: 465

TABLE 4

CLOTHING ENTITLEMENT LETTER CARRIERS, MAIL SERVICE COURIERS AND PARCEL DELIVERY PART-TIME EMPLOYEES

<u>Garment</u>	<u>Point Value</u>	<u>Time Frame 34.08</u>	<u>Conditions</u>
Pants/ walking shorts	40	(5 initial for 2-year period) 3 per year	Employee's choice of long pants or walking shorts or combination of both. Male or female.
Baseball caps	8	1 per year	
Tie	8	1 per year	Issued at employee's request.
Borg hat	15	on exchange (3 years)	
Wide brim hat	36	1 every 3 years	
Parka and hood	180	1 every 3 years	
Outer shell	325	on exchange (5 years)	Long or short. Made of breathable, waterproof fabric.

CLOTHING ENTITLEMENT
LETTER CARRIERS AND MAIL SERVICE COURIERS (cont'd)

<u>Garment</u>	<u>Point Value</u>	<u>Time Frame 34.08</u>	<u>Conditions</u>
Liner jacket or sleeveless vest	95	1 every 3 years	Liner jacket with long outer shell. Sleeveless vest with short outer shell.
Rain cape	75	on exchange (3 years)	
Scarf/ neckwarmer/ dickie	9	1 every 3 years	
Weather pants	150	on exchange (5 years)	Made of breathable, waterproof fabric.
Oxford/golf shirts	25	(6 initial for 2-year period) 3 per year	Employee's choice of long or short sleeve oxford or golf shirt or combination of garments. Male or female.
Balaclava/ toque/ headband	15	1 every 3 years	
Cardigan	45	1 every 3 years	A cardigan may be used as an outer garment.
Belt/ suspenders	18	on exchange (3 years)	Suspenders are optional to belt issue at employee's request.
Footwear	30	on exchange (3 years)	See Note 5.
Aprons	0	on exchange	Available for use to vehicle drivers on request and pool basis for assistants to letter carrier supervisors.

Number of points allocated each year to employees: 479

Number of points allocated to new employees:

1st year: 1,359

2nd year: 16

Each subsequent year: 479

Maximum number of points that may be carried-over to the next year: 1,437

TABLE 5**CLOTHING ENTITLEMENT WICKET/COUNTER CLERKS AND
RETAIL LEAD HANDS**

<u>Garment</u>	<u>Point Value</u>	<u>Time Frame 34.08</u>	<u>Conditions</u>
Ties/ crossover	8	2 per year	
Shirts	25	(6 initial for 2- year period) 3 per year	Employee's choice of long or short sleeve shirt. Male or female.
Cardigan/ vest	45	2 every 3 years	Employee's choice of cardigan or vest or combination of garments. Male or female.
Pants/skirts	40	(2 initial year) 1 per year	Women have choice of long pants or skirts or combination of garments. Male or female style of pants.
Belt/ suspenders	18	on exchange (3 years)	Suspenders are optional to belt issue at employee's request.
Parka	0	on exchange (5 years)	See Note 11.

Number of points allocated each year to employees: 167

Number of points allocated to new employees:

1st year: 354

2nd year: 56

Each subsequent year: 167

Maximum number of points that may be carried-over to the next year: 501

TABLE 6**CLOTHING ENTITLEMENT EMPLOYEES IN GROUPS 3
AND 4**

<u>Garment</u>	<u>Point Value</u>	<u>Time Frame 34.08</u>	<u>Conditions</u>
Aprons	0	pool basis	
Work shirts	25	4 per 18 months	Male or female.
Work pants	40	2 per 18 months	Male or female.
Parka	0	pool basis or exchange (5 years)	Employees on outside duties. See Note 6. Individual issue for employees who are exposed to the elements of constantly open doors.
Footwear (rubber)	0		See Note 1.
Coveralls	45	2 on exchange (3 years)	For employees working on non-national equipment only. Initial issue to be at employee's request.
Rubber apron	0	pool basis	Issue to employees who charge batteries or clean equipment.
Rubber gloves (elbow length)	0	on exchange (3 years)	Issue to employees who charge batteries or clean equipment.
Rain suit (with rain hood)	0	pool basis	Employees on outside duties.
Quilted jacket (with/without sleeves)	0	pool basis or exchange (5 years)	See Note 6.
Cloth cap (welder's skull cap)	8	on exchange (3 years)	Welders and machinists only.
Belt / suspenders	18	on exchange (3 years)	Suspenders are optional to belt issue at employee's request.

Number of points allocated each year to employees: 141

Number of points allocated to new employees:

1st year:	251
2nd year:	59
Each subsequent year:	141

Maximum number of points that may be carried-over to the next year: 423

- Note 1:** The Corporation will provide rubber footwear to mail despatchers, mail handlers, part-time mailhandlers and employees in Groups 3 and 4 who work regularly on outside duties in wet weather conditions.
- Note 2:** Mail handlers and part-time mail handlers who are required to work on outside duties in winter weather for more than two (2) hours on a regular daily basis shall be entitled to individual issues of these items. This two (2) hour criteria does not apply to Parcel Support P0-4s.
- Note 3:** Pregnant employees who are entitled to maternity wear will have the following options:
- 1) Pregnant employees who are entitled to maternity wear will be allowed to order maternity wear garments from the Canada Post catalogue to a maximum value of two hundred and fifty dollars (\$250), or
 - 2) Pregnant employees who are entitled to receive uniforms shall be reimbursed to a maximum of two hundred and fifty dollars (\$250) for the purchase of maternity wear in approved colours, upon receipt of the bill of sale.
- Note 4:** Postal clerks who are not assigned to these specific duties but whose physical work centre is in proximity of the dock shall be entitled to individual issues of these garments.
- Note 5:** The need for and type of anti-slip devices for

employees in Group 2 are to be determined through local consultation and purchases are to be made from local funds.

- Note 6:** Following consultation at the local level, the Corporation may provide individual or pool issues of this item, as needed.
- Note 7:** The parties agree that any employee who, for medical reasons, cannot wear any of the above issues that have been supplied to him or her, will be provided, upon receipt of a medical certificate, suitable replacement garments by the Corporation. The Corporation reserves the right to have the employee undergo a specialist's examination of the medical problem.
- Note 8:** At any time during the life of this collective agreement the parties may agree to amendments to Article 34.
- Any agreements reached between the parties to amend Article 34 shall receive written approval of the authorized national representatives of the parties.
- Note 9:** Only applicable to Parcel Support P0-4s and exchanged on an as needed basis.
- Note 10:** Only applicable to Despatchers performing outdoor Parcel Support work as part of their regular duties, if they are not already receiving such entitlement.
- Note 11:** The Corporation shall provide an individual parka for the Retail Lead Hand if the

Corporation deems it is necessary in accordance with climatic conditions and/or location characteristics following consultation at the local level. The normal procedures for ordering uniforms will apply.

The parka can only be replaced upon exchange and/or approval from the Retail Lead Hand's supervisor.

The intent for issuing a parka is for the Retail Lead Hand whose regular duties involve extended exposure to outdoor weather elements. Therefore, some requests may be denied where it is determined a parka is not needed due to applicable climatic conditions and/or location characteristics.

34.02 Standards

- (a)** The parties agree that the regular Uniforms Committee will continue to function and discuss such matters as:
 - (i)** the quality and style of articles of clothing;
 - (ii)** procurement lead time required for issue of new articles of clothing;
 - (iii)** the arranging of field tests of new articles of clothing to determine style, quality and specifications;

and

- (iv)** other aspects of articles of clothing that

do not directly affect the rate of entitlement as outlined in clause 34.01.

- (b) If the Uniforms Committee determines that an item in the clothing entitlement or the material of which an item is made should be changed, substitutes for the item or the material shall be subject to a field test. The Uniforms Committee shall assist in implementing the field test according to the Corporation's technical specifications. After the field test has been conducted, there shall be consultation between the parties on the results of the test.

34.03 Using Up Inventory

Where an issue of clothing or uniforms is being substituted by another item, old stocks will be used up before new items are issued. An employee will become entitled to the new issue on his or her next entitlement date. Where it has been determined the items of old issue are unsuitable from a health and/or safety viewpoint for a particular area, new items will be issued.

34.04 New Employees' Issue

- (a) New employees who are entitled to receive uniforms will be provided with appropriate uniform entitlements as soon as possible after commencement of employment but not later than thirty-five (35) days after commencement of employment. Future issues will be made in accordance with clause 34.07. Pending receipt of their uniforms, letter carriers will be issued arm bands for identification purposes.

- (b) When it is evident that the supply deadline cannot be met and sufficient clothing is not available, the Corporation will be responsible for purchasing sufficient equivalent clothing for the new employee to use for the temporary period until his or her proper issue is supplied.

34.05 Boots and Gloves

- (a) Letter carriers (including relief letter carriers), mail mobile operators, motorized mail couriers including motorized mail couriers (relief), assistants to the letter carrier supervisors, part-time unstructured employees and routers, parcel delivery part-time employees, mail service couriers (including mail service couriers (relief) and mail service couriers (heavy vehicles)), mail handlers and mail despatchers shall receive boot and glove allowances in accordance with the following:

Full-time Employees

(i) **Boot Allowance**

Two hundred and forty dollars (\$240) per year in two (2) equal semi-annual installments, payable October 1 and April 15 of each year. For periods of less than six (6) months the allowance is paid for each month in which the employee is entitled to receive pay for ten (10) or more days.

(ii) **Glove Allowance**

Twenty dollars (\$20) payable on October 1 of each year.

(b) Part-time Employees

Part-time letter carriers, mail mobile operators, motorized mail couriers including motorized mail couriers (relief), assistants to the letter carrier supervisors, part-time unstructured employees and part-time routers, parcel delivery part-time employees, mail service couriers (including mail service couriers (relief)) and mail handlers shall receive a payment of thirteen cents (13¢) per hour paid as an allowance in each applicable pay period.

The thirteen cents (13¢) per hour boot and glove allowance will continue to be paid when a part-time employee is assigned on an acting basis to a relief position, either in the PO LC-1 classification or the PO MSC-1 classification.

(c) Regular employees who, pursuant to clause 33.30, are obliged to wear protective footwear and employees in Group 3 will be entitled to the boot allowance as per paragraphs 34.05(a) and (b) above. In the case of part-time employees, the in lieu payment provided for in paragraph 34.05(b) will be of twelve cents (12¢) per hour and will be paid as an allowance in each applicable pay period.

(d) It is understood, the payment of the boot allowance provided under this clause fulfills the Corporation's obligations as per Article 33 to provide protective safety footwear to these employees.

34.06 Temporary Equipment Loan

If used articles of uniforms and protective

clothing are available, they may be issued on loan to new employees who are entitled to receive uniforms, until they receive their regular clothing entitlement.

34.07 Uniforms and Protective Clothing Orders

The uniform entitlements and protective clothing can be ordered at any time during the year. The supplier must normally send the uniform entitlements and protective clothing thirty (30) working days after the supplier receives the order. The word “normally” in this clause means that the deadlines will be met except for reasons beyond the control of the Corporation.

34.08 Early Replacement

Replacements will only be issued for garments from the current issue, which have been used a lesser period of time than indicated in the entitlement schedules, provided it is evident to the employee's immediate supervisor that defective material or workmanship, or accelerated wear which occurred through no fault of the employee, has rendered the garment unsatisfactory for the expected duration period. In certain cases, the Corporation may have the garment repaired in lieu of replacement. The replacement garment will be issued on loan, pending the issue of the next regularly scheduled entitlement.

34.09 Corporation's Property

All items of clothing issued to employees remain the property of the Corporation throughout the designated duration period of the garment. On leaving the service or when no longer entitled to the clothing issue, an employee must return all articles of clothing on which the duration period has not expired, except in the event of

death.

34.10 Uniform Standards

An employee who receives any item of uniform and/or protective clothing on an individual basis shall:

- (a) maintain it in a clean, pressed and repaired condition;
- (b) wear his or her uniform and/or protective clothing only while he or she is on duty or travelling between his or her residence and place of duty or when he or she has received permission to wear his or her uniform in a parade;
- (c) not substitute any articles of clothing in lieu of the articles issued by the Corporation.

34.11 Exchange Items

All items of clothing for which replacement on exchange is specified, do not have a definite duration period. Replacements will be issued when the garment becomes unserviceable through normal duty wear.

Where such items are lost or stolen and the Corporation has not supplied lockers or afforded facilities to protect the employee's clothing while on the Corporation's premises, the Corporation will replace the items at no cost to the employee.

Where an article is lost or stolen and the employee has not properly utilized the facilities (including lockers) provided by the Corporation, or has not given an

explanation acceptable to management for the loss (including theft) of the item, he or she will be held responsible and will pay for the articles on a pro rata of cost basis.

The employee is solely responsible for such items when away from the Corporation's premises.

34.12 Intermittent Outside Duties

Where employees do not qualify for individual issues in accordance with the entitlement schedule in clause 34.01, they shall be equipped with quilted jackets, insulated jackets and/or parkas, as applicable, which will be maintained in clothing pools. The parkas will not necessarily be of the same type as those usually provided by the Corporation. These articles must be returned by the employee to the pool at the end of his or her shift.

34.13 Postal Aprons

Postal clerks regularly required to perform such duties as sorting and examining empty bags and other duties involving the handling, dumping, etc., of mail bags, will be issued an apron for this purpose. For intermittent work of this nature, a pool of aprons shall be available.

34.14 Duster Coats

Duster coats for employees servicing cancelling machines shall be available from a pool for the use of such employees at all post offices.

34.15 Cleaning

All articles of used clothing issued to uniformed employees are to be dry cleaned (locally if

possible) prior to issue at the Corporation's expense.

Pooled articles will also be cleaned at the Corporation's expense whenever their condition warrants it.

ARTICLE 35

PAYMENT OF WAGES AND ALLOWANCES

35.01 Rates

Rates of pay as set forth in Appendix "A" attached hereto and forming part of this agreement are official rates of pay.

An employee shall receive the hourly rate of pay corresponding to his or her classification and level as provided for in Appendix "A".

The hourly rates shown in Appendix "A" are the rates to be used for pay administration and pay calculation.

35.02 Implementation

The rates of pay in Appendix "A" shall be implemented as indicated therein.

35.03 Work in Another Classification

Where an employee temporarily substitutes in, or performs the duties of a higher paying position, he or she shall receive the rate of pay as if he or she had been appointed to that higher paying position beginning with the first full shift. The anniversary date for pay increments shall be the anniversary date of the employee's substantive position. When, due to operational requirements, an

employee is temporarily assigned to a position paying a lower rate of pay, his or her rate of pay shall not be reduced.

35.04 Rate of Pay - Reclassification

Where an employee's duties and responsibilities have been reclassified to a level with a lower maximum rate of pay, he or she will continue to be paid in his or her former range of rates for one year at which time the rate he or she is then being paid shall become his or her holding rate. An employee shall continue to be paid at his or her holding rate until such time as the maximum for his or her new level is equal to or greater than his or her holding rate at which time he or she shall be paid the maximum of his or her new level.

35.05 Pay Day and Itemized Statement of Payments

- (a) The Corporation agrees to continue the practice of paying wages on a bi-weekly basis every second Thursday. Payment will be made by electronic funds transfer (direct deposit).
- (b) An employee shall be furnished with an itemized statement of his or her wages and deductions once per pay period.
- (c) The Corporation agrees that a full-time employee's itemized statement of wages and deductions will detail:
 - (i) the number of normal hours paid during

the pay period;

- (ii) the gross amount of normal earnings for the pay period;
- (iii) the gross amount of earnings for the delivery of householder mail pursuant to Appendix "D";
- (iv) the number of overtime or premium hours for the pay period;
- (v) the rate multiplier for overtime hours;
- (vi) the shift premium and its rate;
- (vii) the weekend premium and its rate;
- (viii) the mileage allowance and its rate;
- (ix) the Lead Hand differential;
- (x) the over-assessed route payment;
- (xi) the rest period allowance;
- (xii) the number of meal allowance occurrences;
- (xiii) deductions for the pay period;
- (xiv) the beverage allowance referred to in paragraph 48.04(b);
- (xv) the bilingual bonus;
- (xvi) any payment resulting from a sustained or settled grievance, along with the relevant grievance number.

- (d) The Corporation agrees that a part-time employee's itemized statement of wages and deductions will detail:

- (i) the number of normal, overtime and premium hours paid during the pay period;
- (ii) the gross amount of earnings for the delivery of householder mail pursuant to Appendix "D";
- (iii) the rate multiplier for overtime hours, if applicable;
- (iv) the shift premium and its rate, if applicable;
- (v) the weekend premium and its rate;
- (vi) the mileage allowance and its rate;
- (vii) the Lead Hand differential;
- (viii) the over-assessed route payment;
- (ix) the rest period allowance;
- (x) the number of meal allowance occurrences, if applicable;
- (xi) deductions for the pay period;
- (xii) the bilingual bonus;
- (xiii) any payment resulting from a sustained or settled grievance, along with the relevant grievance number.

35.06 Recovery of Overpayment

When an employee, through no fault of his or her own, has been overpaid, the paying office will take the following steps before recovery action is implemented:

- (a) advise the employee of the intention to

recover the overpayment;

- (b) provide the employee with the reason for the overpayment;
- (c) where the amount of the overpayment is in excess of fifty dollars (\$50), limit recovery action to ten percent (10%) of the employee's pay each pay period until the entire amount is recovered unless the employee indicates that they would prefer to repay the amount owed at a greater percentage.

35.07 Mileage Allowance

An employee required or permitted to use his or her motor vehicle for the Corporation's business, shall be entitled to the per kilometre rate set out in the Corporate Travel Policy for Unionized Employees.

35.08 Rate of Pay on Promotion, Demotion and Transfer

Promotion

- (a) An employee promoting to a new function shall receive a rate of pay within the new scale of rates that is higher than the rate he or she was receiving in the former function by at least one full salary increment at his or her new function, provided that the new rate does not exceed the maximum of the new function. The anniversary date for pay increments will change to the effective date of the movement to the new function.

Demotion

- (b) An employee demoting to a new function shall be paid at the increment level within the new scale of rates that corresponds to the employee's years of service as a regular employee. The anniversary date for pay increments of an employee shall remain the same.

Transfer

- (c) An employee transferring within the same function, or to a different function with the same maximum rate of pay shall be paid as follows:

Movement within a function:

- (i) the same rate of pay;

Movement between functions in the same Group:

- (ii) the rate of pay nearest to but not less than the rate of pay received in the former function;

Movement between Groups:

- (iii) the increment level of the new scale of rates that corresponds to the employee's years of service as a regular employee.

The anniversary date for pay increments of the employee moving as per 35.08 (c) shall not change.

35.09 Cost of Living Allowance (C.O.L.A.)

This clause is suspended until January 31, 2029.

- (a) Effective February 1, 2020, the cost of living allowance based on the Consumer Price Index (C.P.I.), Canada, all items (2002=100) shall be paid quarterly as defined below to each full-time regular and part-time regular employee in accordance with the following:

- (i) For the period extending from February 1, 2020 to January 31, 2022, the quarters referred to above are as follows:

February 1, 2020 to April 30, 2020,

May 1, 2020 to July 31, 2020,

August 1, 2020 to October 31, 2020,

November 1, 2020 to January 31,
2021,

February 1, 2021 to April 30, 2021,

May 1, 2021 to July 31, 2021,

August 1, 2021 to October 31, 2021,

November 1, 2021 to January 31,
2022.

- (ii) The allowance will be paid on a basis of one cent (1¢) per hour for each full zero point zero five zero four (0.0504) of a point increase in the C.P.I. above the adjusted index which is five point thirty-three percent (5.33 %) greater than the C.P.I. index published for January 2020.
- (iii) For the period extending from February 1, 2020 to January 31, 2022, the first payment shall become effective when the C.P.I. reaches the adjusted index as defined in sub-paragraph 35.09(a)(ii). For the first payment, the Index published at the end of a quarter shall be compared with the adjusted index and the payment will be effective from the first of the month for which the published Index exceeds the adjusted Index and paid in accordance with sub-paragraph 35.09(a)(ii) on hours paid between the first of the month for which the published index exceeds the

adjusted index and the end of the quarter.

- (iv) For the payments provided for in the remaining quarters, the amount of the allowance is to be determined by comparing the published C.P.I. for the last month of the quarter to the adjusted index as defined in sub-paragraph 35.09(a) (ii). If the C.P.I. still exceeds the adjusted index, the allowance is paid in accordance with sub-paragraph 35.09(a) (ii) on hours paid during the appropriate quarter.
- (b) Any allowance paid under paragraph 35.09(a) shall not be incorporated into the basic wage rates.
- (c) All payments shall be made as a lump sum and paid in arrears as set out in paragraph 35.09(a). Any allowance paid shall not affect any premium rates or superannuation, but shall be included in computing pay for statutory holidays and paid leave.
- (d) No adjustment, retroactive or otherwise, shall be made as a result of any revision by way of correction which subsequently may be made to the Index by Statistics Canada.
- (e) In the event that Statistics Canada ceases to publish the monthly Consumer Price Index and/or initiates any change that will affect the foregoing method of computing the allowance, such change will be the subject of discussion by the parties prior to amending the above terms of reference.

35.10 Red Circling for Group 3

- (a) Part 1 of this clause shall apply to the incumbents of positions which will be or have been reclassified since December 13, 1981 to a group and/or level having a lower attainable maximum rate of pay.

NOTE: The term “*attainable maximum rate of pay*” means the maximum salary rate.

PART 1

- (i) Prior to a position being reclassified to a group and/or level having a lower attainable maximum rate of pay, the incumbent shall be notified in writing.
- (ii) Downward reclassification notwithstanding, an encumbered position shall be deemed to have retained for all purposes the former group and level. In respect to the pay of the incumbent this may be cited as Salary Protection Status and subject to sub-paragraph 35.10(a)(iv) shall apply until the position is vacated or the attainable maximum of the reclassified level, as revised from time to time, becomes greater than that applicable, as revised from time to time, to the former classification level.
- (iii) The Corporation will make a reasonable effort to appoint the

incumbent to a position having a level equivalent to that of his or her former position.

- (iv) In the event that an incumbent declines an appointment to a position as in subparagraph 35.10(a)(iii) in the same work location, without good and sufficient reason, that incumbent shall be immediately paid at the rate of pay for the reclassified position.
- (v) An employee appointed under subparagraph 35.10(a)(iii) will be paid in the scale of rates of the new position at the rate nearest to but not less than his or her former rate and shall retain his or her former increment date.

- (b) Part 2 of this clause shall apply to incumbents of positions who were in holding rates of pay on December 13, 1981.

PART 2

- (i) An employee whose position has been downgraded prior to the implementation of this agreement and is being paid at a holding rate of pay on the effective date of pay increase and continues to be paid at that rate on the date immediately prior to the effective date of a further pay increase, shall receive a lump sum payment equal to one hundred percent (100%) of the pay increase for the employee's former group and level calculated on his or her annual rate of pay.

- (ii) An employee who is paid at a holding rate on the effective date of an economic increase, but who is removed from that holding rate prior to the effective date of a further economic increase by an amount less than he or she would have received by the application of sub-paragraph 35.10(b)(i) shall receive a lump sum payment equal to the difference between the amount calculated by the application of sub-paragraph 35.10(b)(i) and any increase in pay resulting from his or her removal from the holding rate.

ARTICLE 36

GENERAL

36.01 Physical Facilities for Employees

- (a) New postal installations shall provide proper accommodation for employees in which to have their meals. Individual lockers in separate locker rooms for male and female employees or equivalent facilities shall be provided for employees' clothing and other personal effects, and a space shall be provided for employees to keep their personal tools and manuals they require in the performance of their duties.
- (b) For existing postal installations, insofar as is feasible within the building and space

limitations, proper accommodations shall be provided for all employees in which to have their meals, and individual lockers or other facilities shall be provided for their clothing and other personal effects, and a space shall be provided for employees to keep their personal tools and manuals they require in the performance of their duties.

36.02 Bulletin Boards

- (a) Bulletin boards shall be provided by the Corporation at convenient locations for the use of the Union. These locations shall be determined through consultation.
- (b) The contents of notices or other material posted on bulletin boards shall not require the prior approval of the Corporation.
- (c) The contents of notices or other material posted on bulletin boards shall not be libellous or defamatory.

36.03 Plural or Feminine Terms May Apply

Wherever the singular or masculine is used in this agreement, it shall be considered as if the plural or feminine has been used where the contract of the party or parties hereto so requires.

36.04 Copies of the Collective Agreement

- (a) The Corporation agrees that the Union will be given the opportunity to review the make-up of the collective agreement, including the index,

the proposed format, colour, size and style of type prior to printing.

(b)

The Corporation shall:

- (i)** reproduce this collective agreement in both the French and the English languages. Both texts shall be regarded as official;
- (ii)** provide each employee with an electronic access to a print-ready PDF format of the collective agreement within sixty (60) calendar days of the signature of the collective agreement; and
- (iii)** have a sufficient number, as determined by the Union, of printed copies of the collective agreement available to the Union and its locals, within ninety (90) calendar days of the signature of the collective agreement;
- (iv)** ensure access to a printed copy in all Canada Post facilities;
- (v)** provide a printed copy to employees who have made a request to their Team Leader; and
- (vi)** print, under sub-paragraph 36.04(b)(v), a number of collective agreements up to but not exceeding 40% of the total number of CUPW-Urban represented employees in each local.

(c)

The Corporation shall pay the Union up to a maximum of one hundred thousand dollars (\$100,000) to produce a video version of the collective agreement in American sign Language (ASL) and in Quebec Sign Language (QSL) and to provide deaf or hard of hearing employees with a copy of the video.

- (d) The Union will provide the Corporation with a copy of the video, the text used to make the video, and an itemized statement of all expenditures incurred in relation to its production.
- (e) The video version is for information and educational purposes only. It is not to be considered an official version of the collective agreement and cannot be used in front of any third party or court.

36.05 Parking Areas

Insofar as possible, whenever it has a new postal building erected, the Corporation must provide, in the immediate vicinity of the new building, a parking area which is sufficiently large to accommodate the employees' vehicles. Alternatively, the Corporation will endeavour to improve transportation facilities for its employees.

36.06 Amendments to Legislation

Notwithstanding the restrictions provided in this collective agreement, the parties agree that they may exercise all additional rights resulting from amendments to legislation to which they are subject, from the coming into force of these amendments.

36.07 Employees Covered by the Collective Agreement

Except where otherwise provided, this collective agreement applies as a whole to all full-time and part-time employees.

36.08 Subtitles

Titles to respective clauses are not part of this collective agreement and are considered to have been inserted for convenience of reference only.

However, it is understood that these titles shall have full force if the intent is to indicate to whom or in what circumstances provisions are applicable.

36.09 Positions Outside the Bargaining Unit

The Corporation shall post in all postal installations and during a reasonable period of time, any job opportunity within Canada Post Corporation but not included in the bargaining unit and for which an employee may apply as a candidate.

Copies of such notices shall be transmitted to the local of the Union.

36.10 Definition of Component for Group 2

“*Component*” means the geographical area currently used locally for Group 2, or any other geographical area subsequently agreed to by the parties locally.

It is understood that the words “*currently used*” refer to the situation existing on July 1, 1992.

36.11 Definition of Working Day

“*Working Day*” in this collective agreement means calendar days excluding Saturdays, Sundays and holidays.

36.12 Route Information

Upon implementation of a restructure of a letter carrier route(s), the Corporation shall provide information on the mode of transportation, relay stops, delivery sequences, householder count per tie out number, householder breakdown by point of call type and delivery days, and a listing of the overtime splits in two (2), three (3) and four (4) segments for each letter carrier route.

The present practice of having master route maps available for viewing at individual postal installations will continue.

The absence or inaccuracy of this information will not relieve the letter carrier of his or her responsibilities.

36.13 Leave Year

“*Leave year*” shall mean the period from April 1 of one calendar year to March 31 of the next.

ARTICLE 37

CONDITIONS NOT COVERED IN COLLECTIVE AGREEMENT

37.01 Conditions Not Covered

- (a) The existing working conditions concerning the payment of a premium, the payment of an allowance or the payment of any other financial benefit that are not covered by this collective agreement shall remain in effect until such time as they are otherwise renegotiated between the parties.
- (b) The parties shall conduct meaningful consultation about any changes planned in other existing working conditions that are not covered by this agreement.

ARTICLE 38

CLASSIFICATIONS

38.01 Classifications

- (a) The classifications recognized for the purpose of this collective agreement are those mentioned in Appendix "A" and any other classifications created in accordance with this article.

- (b) The "*functions*" are the different jobs existing within a classification.

38.02 Modification of an Existing Function

Where the Corporation intends to modify the tasks of one or several functions, it shall notify the Union in writing and the parties shall consult in an effort to reach agreement.

The Corporation may implement the modified tasks of the functions as long as the modification involves functions within the same classification.

38.03 Creation of a New Function or of a New Classification

Where the Corporation intends to

- (a) create a new function, that is, a function the object of which is substantially different from the object of existing functions; and/or

- (b) create a new classification it shall notify the Union in writing.

In the event a new function is being proposed, the notice shall specify if the Corporation is proposing to include this new function in an existing classification or to create a new classification.

38.04 Negotiation, Arbitration and Implementation

- (a) Upon receipt of the notice referred to in clause 38.03, the parties shall enter into negotiations in an effort to reach agreement within a period of thirty (30) calendar days from the date of the said notice.
- (b) If no agreement is reached within the thirty (30) calendar day period, the Union may, within seven (7) calendar days following the thirty (30) calendar day period, refer the dispute to arbitration.
- (c) If the Union does not refer the dispute within the seven (7) calendar day period, the Corporation may implement the proposed change immediately.
- (d) The dispute will be heard by an arbitrator chosen by the parties or by the Minister of Labour, if the parties cannot agree.
- (e) The arbitrator shall hear the parties, and shall render his or her decision within ninety (90) calendar days of the date of the referral of the dispute.
- (f) At the expiry of the said ninety (90) calendar day period, the Corporation may implement its proposed changes, if the decision has not been rendered.
- (g) Where the Corporation implemented the proposed changes, the decision of the arbitrator shall apply retroactively to the date of such implementation.

38.05 Mandate of the Arbitrator

The arbitrator seized of the dispute will decide if it is a new function and, if applicable, of the proper classification for the new function, the proper job description of the new function, and, as the case may be, of the working conditions and rates of pay he or she considers appropriate.

The decision of the arbitrator shall be consistent with the provisions of this agreement.

Clause 9.104 shall apply mutatis mutandis for the payment of expenses and fees of the arbitrator.

38.06 Effect of Agreement or Decision

Any agreement entered into by the parties and any decision rendered by the arbitrator pursuant to this article shall form an integral part of this agreement.

38.07 Amalgamation of Classifications

At any time the parties may agree to amalgamate classifications or functions from different classifications.

38.08 Job Descriptions

Job descriptions are the descriptions of the duties of a function. Job descriptions transmitted to the Union shall continue to be the official job descriptions of the employees of the bargaining unit.

ARTICLE 39

WORK IN THE BARGAINING UNIT

39.01 Work in the Bargaining Unit

- (a) Unless otherwise specified in the collective agreement, an employee in the bargaining unit will not be required to perform work outside the bargaining unit.
- (b) Similarly, an employee of the Corporation outside the bargaining unit will not be required to perform bargaining unit work.
- (c) In the event of a violation of this provision, the Corporation agrees to pay to the employee who would have performed such work an amount equal to the time performed by the employee who is outside the bargaining unit at the applicable rate.
- (d) For purposes of this article, bargaining unit work includes the work described in the official job descriptions as delivered to the Union by the Corporation under the provisions of this collective agreement.

39.02 Staffing in Group 1

Insofar as the ratio provided for in Appendix "P" is adhered to, the Corporation shall be deemed to have abided by the provisions of clause 39.02.

- (a) The corporate policy on staffing is that sufficient regular full-time and part-time staff are to be employed to maintain service

standards for predictable workloads and absences and it is agreed that this policy will be followed.

- (b) The Corporation, in order to minimize as much as possible the hiring of temporary employees, will maintain up-to-date eligibility lists to fill vacant positions as they occur.

Furthermore, the Corporation agrees to revise periodically the number of regular employees, in order that regular staff can meet normal postal service needs to the maximum extent practicable and thereby minimize the use of temporary employees.

- (c) The Corporation at each post office shall provide to the Union a monthly report of the number of temporary employees and the number of hours worked by temporary employees for each section of each post office.

39.03 Work Force in Group 1

Insofar as the ratio provided for in Appendix "P" is adhered to, the Corporation shall be deemed to have abided by the provisions of clause 39.03.

- (a) The Corporation agrees to have in its work force a sufficient number of regular employees to cover the rate of normal absences due to illness, special leave, vacation leave and leave without pay.
- (b) On the basis that relationships vary from post office to post office, the Corporation will inform

the local of the Union of the current number of regular personnel utilized for replacement of absences.

39.04 Extra Hours when Temporary Employees are not Required in Group 1

- (a) For the purpose of this clause,
 - (i) “extra hours” means additional hours of part-time employees in excess of their scheduled hours up to a maximum of eight (8) hours per day, forty (40) hours per week; and overtime hours of full-time and part-time employees.
 - (ii) A temporary employee who holds an assignment under paragraph 39.07(c) is deemed to be a regular employee.

This clause applies when extra hours, as defined above, are required, and where the Corporation elects not to have recourse to temporary employees, in which case the extra hours are offered among regular employees.

In such a case, the following will apply:

- (b)
 - (i) The Corporation may offer extra hours as additional hours to regular part-time employees that are present at work; that are scheduled to come in to work; that are on unscheduled days; that are called back to work; or, that are on days of rest. Each option is at the Corporation’s discretion but once determined the offer shall be made by

seniority among employees within the section, or the postal installation if there is no section, and on the shift where it decides to offer additional hours. Employees will be free to accept or reject the offer; or,

- (ii) The Corporation may offer extra hours as overtime to regular full-time employees. In such a case, the Corporation shall do so in accordance with the rules set out in Articles 15, 17, 18, as applicable or,
- (iii) The Corporation may offer extra hours as overtime to regular part-time employees. In such a case, the Corporation shall do so in accordance with the rules set out in Articles 15, 17, 18, as applicable or,
- (iv) any combination of the above-noted options.

- (c) It is understood that the Corporation may, at any time, apply clause 39.05.

39.05 Extra Hours when Temporary Employees are Required in Group 1

- (a) For the purpose of this clause,
 - (i) “*extra hours*” means additional hours of part-time employees beyond their scheduled hours up to a maximum of eight (8) hours per day, forty (40) hours per week; overtime hours of full- time

and part-time employees; and hours of temporary employees.

- (ii) A temporary employee who holds an assignment under paragraph 39.07(c) is deemed to be a regular employee.

This clause applies in the event that extra hours, as defined above, are required, and where the Corporation elects to have recourse to temporary employees.

In such a case, the extra hours will be offered in the following manner:

- (b) To regular part-time employees in the required classification and who are present at work in the installation when the extra hours are required to be worked, provided the need for extra hours continues beyond the end of their scheduled shift. The foregoing is subject to an employee's willingness to accept additional hours of work.
- (c) In instances where the action mentioned above is not sufficient to meet service requirements, overtime will be offered to regular full-time employees in the required classification and who are present at work in the section where and when the extra hours are required to be worked, provided the need for extra hours continues beyond the end of their scheduled shift.

Employees will be offered four (4) hours of overtime in blocks of two (2) hours. It is understood that employees may refuse to work overtime; accept to work a two (2) hour block; or, accept to work the four (4) hours of overtime.

- (d) In instances where the maximum overtime hours have been offered in accordance with paragraph 39.05(c) and the actions mentioned above are not sufficient to meet service requirements, the Corporation in its discretion may:
- (i) offer overtime to regular full-time employees in the required classification and who are present at work in the installation; or,
 - (ii) offer overtime to regular part-time employees in the required classification and who are present at work in the section where the extra hours are required; or,
 - (iii) offer overtime to regular part-time employees in the required classification and who are present at work in the installation; or,
 - (iv) use temporary employees; or,
 - (v) any combination of the above-noted options.
- (e) Notwithstanding paragraph 39.05(b), regular part-time employees in the required classification and who are present at work in the installation will be offered additional hours if temporary employees are at work in the two (2) hour period that immediately follows the end of their shift. The foregoing is subject to an employee's willingness to accept additional hours of work.
- (f) Notwithstanding paragraph 39.05(c), regular full-time employees in the required classification and who are present at work will be offered overtime hours if temporary employees are at work in the full-time

employees section in the two (2) hour period that immediately follows the end of their shift.

Employees will be offered four (4) hours of overtime in blocks of two (2) hours. It is understood that employees may refuse to work overtime; accept to work a two (2) hour block; or, accept to work the four (4) hours of overtime.

- (g) Article 15 will apply to overtime offered or worked pursuant to this clause save and except for paragraph 15.07(b).

It is understood that the Corporation will offer extra hours to available temporary employees under paragraph 39.05(d) prior to an application of clause 15.14 under this clause.

- (h) It is understood that the Corporation may, once its obligations under this clause have been complied with, at its discretion, offer extra hours to regular employees, before their shift; on their unscheduled days; on call-back; on statutory holidays; or, on their days of rest.

39.06 Use of Part-time and Temporary Employees

The Corporation agrees that temporary employees are to be used only for temporary operational requirements and that wherever practicable, such work shall be combined in order to create regular positions. This paragraph only applies in Group 1.

The Corporation agrees that part-time employees are to be used only for part-time operational requirements and that wherever practicable, such positions shall be combined in order to create full-time positions.

In determining the practicability of combining part-time positions in order to create full-time positions, undue regard may not be given solely to the difference in wages and benefits between full-time and part-time employees.

For greater certainty, benefits shall not include pay for time not worked.

39.07 Long Term Absences in Group 1

- (a) Where a regular employee is absent from work for a period of more than ten (10) working days, except on annual leave, and the Corporation decides to temporarily fill the assignment, it will be offered to other regular employees. The offer is made on the basis of seniority and in the following order of preference:
 - (i) to employees within the same classification in the same section, or in the installation if there are no sections;
 - (ii) if no employee accepts, to employees within the group with the same status in the installation; the employee who wishes to fill the assignment shall have the required knowledge except when it is known that the absence will last more than six (6) months;
- (b) The full-time temporary assignment resulting from the original absence which is not filled following the application of paragraph 39.07(a) or the full-time temporary assignment resulting from the application of subparagraph 39.07(a)(i) or (a)(ii), shall be offered on the basis of seniority to other regular employees in the following order of preference:
 - (i) to the part-time employees within the category and in the section;

- (ii) if no employee accepts, to the other part-time employees within the group in the installation; in this last case employees shall have the required knowledge.
- (c) After having applied the procedure outlined in paragraph 39.07(a) and, when applicable paragraph 39.07(b), a work assignment may be offered to temporary employees in accordance with Article 44.
- (d) When part-time employees perform full-time duties temporarily under this clause, it is understood that clause 14.03 does not apply for the period during which the part-time employee performs full-time duties.
- (e) When an employee receives training to temporarily fill an assignment in accordance with this clause, he or she must remain in the assignment for a minimum of twelve (12) months or for the duration of the absence whichever occurs first, unless this employee exercises his or her seniority to obtain a regular position under Article 13.

39.08 Group 1 Staffing Data

- (a) As of October 2021, the Corporation shall provide to the National Union four (4) data-sets in unprotected spreadsheet format for Group 1 positions, all of which is collectively defined as the "Group 1 Staffing Data", and is defined in more detail as follows:
 - (i) Data Set 1 - shall contain the following Group 1 position-level information:
 - (1) Position number;
 - (2) Job title;
 - (3) Employee status;
 - (4) Cost centre;

- (5) Work location (including province);
 - (6) Amount of position holders and/or owners; and
 - (7) Vacancy indicator.
- (ii) Data Set 2 - shall contain the following information for all Group 1 full-time and part-time employees for sites with non-swipe:
 - (1) Unique identifier for each employee;
 - (2) Position number;
 - (3) The date the hours were worked;
 - (4) Employee status;
 - (5) Planned work schedule and/or where manual entries have been made, the actual start and end times, including number of hours worked, will be provided with the understanding that this information may not be accurate;
 - (6) Cost centre; and
 - (7) Work location (including province).
- (iii) Data Set 3 - shall include the following information for all Group 1 full-time and part-time employees for sites with swipe (currently: ATR - Automated Time Recorder):

- (1) Unique identifier for each employee;
- (2) Position number;
- (3) Employee status;
- (4) The date the hours were worked;
- (5) Cost centre;
- (6) Swipe hours including start and end times; and
- (7) Total of swipe hours.

(iv) Data Set 4 - shall include the following information regarding all Group 1 actual hours paid:

- (1) Unique identifier for each employee;
- (2) Cost centre;
- (3) Employee status (part-time or full-time or temporary);
- (4) Broken down hours paid (worked, additional hours, overtime, paid absences); and
- (5) Date.

(b) The Group 1 Staffing Data will be provided to the National Union on the third Wednesday following the end of each Period of a fiscal year.

(c) The Group 1 Staffing Data is provided for, and shall be used for, the purpose only of ensuring compliance with the provisions of the Collective Agreement regarding Group 1 staffing.

ARTICLE 40**HUMAN RESOURCES DEVELOPMENT****(A) GENERAL PROVISIONS****40.01 Policy and Objectives**

The parties recognize the need to work on the development of human resources so that employees may acquire the knowledge that may be required in the performance of their duties and to allow those who so wish to have access to the different positions in the bargaining unit.

(B) TRAINING**40.02 Definition**

For the purpose of this agreement, "*training*" means any theoretical and/or practical training given by the Corporation with a view to enabling the employees to perform effectively a function, a duty or a set of functions and duties.

40.03 Right to Training

Training must be sufficient and adequate. The Corporation must give such training to:

- (a) any newly hired employee;
- (b) any employee who moves from a position to another or who is assigned to duties requiring new knowledge;
- (c) any employee who moves from one classification to another.

40.04 Method of Training

- (a) The Corporation shall advise the Union of the methods of training used and of any change.

- (b) The Corporation shall inform in writing the person applying for training of the method of training that will be followed in his or her case. This information includes the term, the stages and the methods of evaluating his or her training.

- (c) In cases where an examination is required in Group 1, the Corporation shall assign the employee to work which will be covered by the examination, during a sufficient period, but at least for two (2) hours per day in the week preceding that examination.

40.05 Guarantee

The employee who has completed his or her period of probation and who is trained in a new classification shall keep that classification or the equivalent thereof in the bargaining unit when the unfavourable evaluation of his or her apprenticeship is to be ascribed to insufficient or inadequate training.

Any employee who has completed his or her period of probation and who cannot fully obtain the necessary training by reason of a transfer, a reassignment or a change in classification shall keep his or her former classification or the equivalent thereof in the bargaining unit.

40.06 Period of Training

The training provided for in this article shall be given during the hours of work and any time devoted to training during those hours shall be considered as time worked.

40.07 Training Costs

The Corporation shall pay the full cost of any formal training program required by the Corporation and any actual and reasonable living out expenses for an employee who is required to live away from his or her home during such training.

40.08 Licensing and Examination Fee

In circumstances where a different vehicle licensing requirement is introduced by a provincial government, and an employee on the payroll must meet such a requirement, the Corporation will pay the initial licensing and examination fee, provide training if necessary, and grant such time as necessary to pass the test.

40.09 Technical Training for Groups 3 and 4

- (a) At least sixty (60) days before the end of any leave year, the Corporation shall post in each postal facility a notice describing the technical training courses to be offered on national equipment during the leave year to come and indicating the duration of those courses, when they will be held and the procedures to follow to apply for the courses.
- (b) When a sufficient number of employees in Group 3 are trained, to ensure the required service to maintain efficient operations, the Corporation will offer subsequent training by seniority to employees within the classification, section and shift.
- (c) Employees attending training courses where accommodation and meals are required and are provided by the Corporation, may, at their option, elect to decline to use the facilities provided. In those cases, the employee shall be reimbursed in accordance with the provisions of clause 40.07.

Such election must be made prior to the commencement of the course within a time frame specified by the Corporation.

40.10 Determination of Qualifications

Within sixty (60) days of the signing of the collective agreement, the Union shall obtain from the Corporation the statement of qualifications that are required for each classification in Groups 3 and 4 except those listed in clause 13.07 (hereinafter Groups 3 and 4 classifications).

The qualifications shall be reasonable and relevant to the classification concerned. They shall be the same for all postal installations, subject only to applicable provincial legislation.

40.11 Determination of Needs

Within sixty (60) days of the signing of the collective agreement, the Corporation shall determine its workforce needs in Groups 3 and 4. Subsequently, the Corporation shall update this evaluation during the first sixty (60) days of each leave year.

The Corporation shall provide the Union with the results of the annual evaluations and provide all information used to conduct these evaluations.

40.12 Scholarship Fund

The Corporation shall establish an annual scholarship fund ("Fund") not to exceed two hundred thousand dollars (\$200,000) to be distributed at its sole discretion. The purpose of this Fund is to facilitate the training needs of employees interested in positions in Group 3. Any such training shall be pre-approved by the Corporation. In the event that the employee requires a leave of absence to complete the training, he or she must

submit a request for Education Leave in accordance with clause 27.01. It is understood that any such request will not be unreasonably withheld.

If an employee is granted monies from the Fund, he or she shall, if required, give a written undertaking prior to receipt of the monies that, if he or she:

- (a) fails to complete the training;
- (b) does not resume employment with the Corporation on completion of the training; or
- (c) ceases to be employed before termination of the period he or she has undertaken to serve after completion of the training;

he or she shall repay the Corporation all monies granted to him or her, or such lesser sum as shall be determined by the Corporation.

(C) ACCESS TO POSITIONS IN GROUP 3

40.13 Equity Groups

Both parties recognize the importance of encouraging equity groups to apply for positions in Group 3. These groups are defined as the four designated groups under the *Employment Equity Act*: women, Indigenous peoples, persons with disabilities and members of visible minorities. Furthermore, both parties recognize that obligations are prescribed by the *Employment Equity Act* and in accordance therewith undertake to eliminate employment barriers in the workplace.

The parties shall, at National Consultation, examine any question regarding the under-representation of equity groups that may be incorporated into the Corporation's Employment Equity Plan, to support the participation of equity groups.

(D) **TRAINING FOR MAIL SERVICE COURIER
(HEAVY VEHICLE) - PO MSC(HV)-3
CLASSIFICATION**

40.14 Training for Mail Service Courier (Heavy Vehicle) Classification

The Corporation provides the required training to perform the duties of mail service courier (heavy vehicle).

The number of employees to whom this training is offered shall be determined in accordance with service requirements.

The training is offered on the basis of seniority first to employees in the mail service courier category and then to the other employees within the post office or MAPP, where applicable.

The employee obtaining a mail service courier (heavy vehicle) position shall retroactively be paid at this level for the period during which he or she was in training.

ARTICLE 41

MEASUREMENT AND SURVEILLANCE

41.01 Group Measurement

(a) It is recognized that volume measurement is necessary to obtain an objective evaluation of the level of production of a group, a section or an office and there shall be no individual work measurement.

(b) The limitation contained in paragraph 41.01(a) applies only to employees in Group 1.

41.02 Surveillance

The watch and observation systems cannot be used except for the purpose of protecting the mail and the property of the Corporation against criminal acts such as theft, depredation and damage to property. At no time may such systems be used as a means to evaluate the performance of employees and to gather evidence in support of disciplinary measures unless such disciplinary measures result from the commission of a criminal act.

41.03 Tracking or Localization

Geo-Positioning Systems (GPS) or other tracking or localization technology shall not be used to gather evidence in support of disciplinary measures unless such disciplinary measures result from the commission of a criminal act.

41.04 Groups 3 and 4

It is recognized that pre-established time scales for the execution of tasks may exist for employees in Groups 3 and 4. These pre-established time scales shall not be used for disciplinary reasons.

41.05 Utilization as Evidence

No evidence gathered in violation of this Article shall be admissible before an Arbitrator.

ARTICLE 42**PENSION****42.01 Information on Pension**

Effective October 1, 2000, the Canada Post Corporation Pension Plan replaced the pension plan that was previously provided under the Public Service Superannuation Act.

To the employee who enters upon his or her last year of pensionable service under the Canada Post

Corporation Pension Plan and to the employee who has good reasons for doing so, the Corporation shall furnish in writing, within thirty (30) calendar days after the written request of the employee, the following information:

- (a) the total period of pensionable service of that employee;
- (b) any period of service which is not pensionable;
- (c) the average annual salary for the five (5) consecutive year period during which the employee received the highest salary, the identification of said years and the salary received during each year covered by this period;
- (d) the different options of benefits to which the employee may be entitled upon retirement, and, if necessary, a complete explanation of such options.

ARTICLE 43

DURATION OF COLLECTIVE AGREEMENT

43.01 Term of the Agreement

Except where otherwise specified, the terms and conditions of the collective agreement are effective and binding on the Corporation and the Union from the date on which the collective agreement is signed until January 31, 2029.

43.02 Appendices

All the appendices are integral parts of this collective agreement.

43.03 Extension of Collective Agreement

The present collective agreement shall remain in full force and effect until the signing of a new collective agreement or until the requirements of section 89(1) of the *Canada Labour Code* have been met.

43.04 Period of Application

For greater certainty, the words "*term of this agreement*", "*duration of this agreement*" and "*life of this agreement*", as found throughout this agreement, include the period of time during which this agreement remains in full force and effect after its expiry date.

43.05 Notice to Bargain

Either party to this agreement may, within four (4) months immediately preceding the date of expiration of the term of this collective agreement, by notice, require the other party to commence collective bargaining. Within twenty (20) working days after notice to bargain has been given, the parties shall enter into negotiations.

ARTICLE 44

ENTITLEMENTS AND WORKING CONDITIONS OF TEMPORARY EMPLOYEES

PART I TEMPORARY EMPLOYEES IN GROUPS 1 AND 2

44.01 Seniority

The seniority of a temporary employee shall be determined by the length of employment since the first date of hire in the bargaining unit provided there has been no final termination of employment.

44.02 Accumulation of Seniority

The seniority of a temporary employee accumulates without interruption until such time as it is lost in accordance with the provisions of this article.

44.03 Different System

The seniority system for temporary employees shall be separate from the system for regular employees and such seniority can only be used for the purposes of this article.

44.04 Call-in Lists

The number of call-in lists that govern the allocation of work assignments among temporary employees shall not be changed without prior consultation with the local Union.

The provisions of this clause shall not apply to changes contemplated under clause 44.08.

44.05 Number of Call-in Lists

The number of call-in lists within each post office shall be sufficiently limited to promote as much as possible the creation of full-time regular employment while taking into account operational and administrative requirements.

44.06 Probation Period

- (a) There shall be a probationary period for all temporary employees, starting on the first day of work and ending once they have worked four hundred and eighty (480) hours.

- (b) During the probationary period, the employer may end a temporary employee's employment if it deems that the employee does not meet the requirements of the job.

The decision of the Corporation shall be final unless it is grieved that it was made without just cause. In any arbitration relating to such a grievance, the burden of proof shall rest with the Corporation.

- (c) Upon completion of the probationary period, the seniority date of the temporary employee, as defined in clause 44.01, shall be confirmed.

44.07 Placement on the Call-in Lists

Each temporary employee shall have his or her name placed on a call-in list in order of seniority.

44.08 Posting of Lists

A copy of the call-in lists shall be posted in the postal installations concerned and a copy shall be provided to the Union local every six (6) months. If, within the six (6) month period, names of temporary employees are added to or removed from the lists, a copy of those pages containing these changes shall be sent to the Union local.

44.09 New List

Should a new list be established, existing temporary employees within the post office who have expressed an interest in writing shall be placed on that list in order of seniority, subject to operational requirements.

44.10 Movement from One List to Another

Where additional employees are required on a list in a post office, the Corporation will automatically move to the list the names of temporary employees who have applied in writing to have their names placed on such list. It is understood that when the number of temporary employees having applied is higher than the actual need, the selection will be determined by seniority. The temporary employees who are moved from one list to another shall keep the seniority already accumulated. Such employees are required to remain on the new list for a period of twelve (12) months prior to being allowed to move to another list.

44.11 Availability and Termination of Employment

- (a) The employment of a temporary employee may be terminated by the Corporation when the employee has not worked for any reason during a period of twelve (12) continuous months excluding the period from December 1 to December 24 inclusive.

Following a review of its operational requirements, should the Corporation decide to partially exercise its right in this regard, the identification of the employees who will be terminated will be by reverse order of seniority.

- (b) The employment of a temporary employee shall be terminated when the employee has not demonstrated reasonable availability in the acceptance of work assignments during any six (6) consecutive months.

Paragraphs 44.11 (a) and (b) do not apply with respect to any period during which an employee is disabled, on maternity, parental, adoption or union leave without pay, provided however that prior written notice has been given to the Corporation.

44.12 Allocation of Work Assignments of Less than Twenty (20) Days

- (a) The Corporation shall offer work assignments of less than twenty (20) days in Groups 1 and 2 in order of seniority to those unassigned temporary employees whose names appear on the appropriate call-in list. The temporary employees must have the required qualifications, where applicable. Should the employee not have the required qualifications, the Corporation shall offer the work to the next unassigned qualified employee on the list.
- (b) Should there not be sufficient work available for all temporary employees performing Group 1 duties who are present at work in the applicable postal installation, on a given day, the Corporation may relieve employees from work early and in such a case it will do so by reverse order of seniority.

44.13 Allocation of Work Assignments of Twenty (20) Days or More

Provided he or she is fully qualified and trained to perform all relevant duties, a temporary employee may exercise his or her seniority to obtain an assignment or to transfer to another assignment within the appropriate call-in list, where the assignment is for a known period of twenty (20) days or more, and where the Corporation would have called in another temporary employee to cover such an assignment.

In the latter case, the remainder of the assignment from which he or she has transferred may be performed by the most senior unassigned temporary employee on the appropriate call-in list.

44.14 Five (5) Day Work Week

- (a) A temporary employee shall not work more than five (5) days in a week (Sunday to Saturday), barring exceptional circumstances.

- (b) The Corporation shall comply with this clause in the allocation of work assignments to temporary employees.

However, a temporary employee may still exercise his or her seniority to obtain an assignment or to transfer to another assignment in accordance with clause 44.13, but such assignment will only commence for this employee at the beginning of the following week.

- (c) When a temporary employee works more than five (5) days in the same week, he or she shall be paid at the rate of double (2) time for all hours worked on the sixth (6th) and seventh (7th) days of that week.

44.15 Bumping Rights

A temporary employee who has been assigned to cover a regular position shall be permitted, subject to qualifications and upon completion of such assignment, to bump the most junior assigned employee within the appropriate call-in list.

44.16 National Agreement

The parties at the national level may agree to adopt call-in and bumping procedures to complement those provided for in this article.

44.17 Provisions of the Collective Agreement Applicable to Temporary Employees

The following provisions of the collective agreement apply to all temporary employees as applicable to the work being performed:

Articles 1, 2, 3, 4 (excluding clause 4.07), 5, 6 (excluding paragraph 6.03(c)), 7, 8, 9, clauses

11.01, 14.06, 14.07, 14.20, 14.28, 15.01, 15.02, Article 16, clauses 17.04, 17.05, 17.06, 17.07, 17.08, 17.09, 17.10, 17.11, 25.03, Articles 26 (excluding clause 26.06), 32 (excluding clause 32.06), 33 (excluding clauses 33.18 and 33.20), 35 (excluding clause 35.09), 36, 37, 38, 39, 41, 43, 44, 48, 49, 50, 51, 52, clause 55.01, Article 56, Note 5 of Appendix "A", Appendix "D", Appendix "Z" and Appendix "JJ".

Article 10 (excluding clause 10.10) shall apply to temporary employees who have completed the probationary period set out in clause 44.06.

44.18 Rate of Pay

The rate of pay for all temporary employees shall be the "minimum" hourly wage rate set out in Appendix "A" for the work being performed.

Notwithstanding the above, effective January 1, 2019, and every year thereafter, when a temporary employee reaches one thousand (1,000) hours worked in the current fiscal year, the employee will progress to the next pay increment in Appendix "A". The increment will take effect on the following full pay period. For greater clarity, there shall be no retroactivity.

44.19 Paid Holidays

- (a) All temporary employees will be entitled to receive payment for a holiday specified in clause 18.01 on which they do not work. Such payment will be calculated on the basis of 1/20th of the regular wages earned during the two (2) complete pay periods immediately

preceding the holiday.

- (b) When a temporary employee works on a holiday specified in clause 18.01, he or she will be paid for all hours worked at two (2) times his or her regular straight time rate in addition to the pay specified in paragraph 44.19(a).
- (c) When a temporary employee works on a holiday specified in clause 18.01, he or she will be entitled to paid meal and rest periods in accordance with clause 18.09.

44.20 Maternity, Parental and Adoption Leave Without Pay

Temporary employees with six (6) months of continuous service will be entitled to take maternity, parental and adoption leave without pay for the period specified in clauses 23.01, 23.05 and 23.06 respectively.

44.21 Leave with Pay for Arbitration

The Corporation shall grant leave with pay to a temporary employee for the period of time he or she attends an arbitration hearing of his or her grievance, provided such employee would have been required to work

during the period of time that the arbitration hearing occurred.

44.22 Bereavement Leave

Temporary employees are entitled to bereavement leave in accordance with clause 21.02. The payment for each eligible day of the leave will be calculated

on the basis of one twentieth (1/20th) of the regular wages earned during the two (2) complete pay periods immediately preceding the leave.

44.23 Vacation Pay

- (a) Temporary employees shall receive vacation leave pay equal to six percent (6%) of the total of his or her previous vacation year's earnings extending from April 1 to March 31. Such an employee shall receive his or her vacation pay prior to the last Friday of June of each year.

44.24 Supplement

Temporary employees will receive a supplement of four percent (4%) of their basic hourly rate of pay in lieu of insurance plans and paid leaves to which they are not entitled by virtue of the present article. This supplement will be added to the regular pay of a temporary employee.

44.25 Training

- (a) The Corporation will determine the training requirements and will arrange sufficient and adequate training, where required, for any newly hired temporary employee or any temporary employee who is assigned to duties requiring new knowledge.
- (b) Where the Corporation determines that there exists a shortage of trained temporary employees for a certain type of work, and where such shortage results in a decision to offer training, such training shall be offered by seniority to temporary employees whose

names appear on the call-in list governing the allocation of that type of work.

44.26 Filling A Vacant Regular Position

- (a)** Commencing February 1, 2004, where the provisions of clause 13.09 have been complied with and a vacant position in Group 1 or 2 remains, it shall be filled on the basis of seniority by a temporary employee who has applied for such classification and post office provided he or she possesses the basic skills and requirements for work in the group in which the vacant position exists.
- (b)** It is understood that temporary employees who may apply for work in a classification and post office must be:

 - (i)** on a call-in list from that post office; or
 - (ii)** on a call-in list of a different post office within the same location, where such location has separate post offices for Group 1 and 2 temporary employees; or
 - (iii)** on a call-in list within the MAPP in Montreal or Toronto.
- (c)** It shall be the responsibility of any temporary employee wishing to obtain regular employment to file and maintain current an application indicating his or her desire to fill a vacant position, which may occur in the future, in a given classification and in a post office allowed by clause 44.26(b).

- (d) The provisions of clauses 13.07, 13.11 and 13.13 shall apply, adapted as may be necessary, when the Corporation fills vacant positions using applications from temporary employees.
- (e) In the application of clause 13.07, the employee appointed to the regular position who does not acquire the specific knowledge with respect to his or her assignment shall revert to being a temporary employee. The name of such employee shall be placed back on his or her former call-in list with the same seniority he or she possessed prior to his or her appointment.

44.27 Uniform Entitlement

A temporary employee who obtained a seniority date on or before the signing of the collective agreement shall be entitled to receive an initial issue of clothing as specified in clause 34.01.

Once a temporary employee who is not entitled to an initial issue of clothing has completed the probationary period set out in clause 44.06, that temporary employee shall thereafter, upon written request by the employee, be entitled to receive an initial issue of clothing as specified in clause 34.01. Such clothing shall be supplied as soon as possible but not later than thirty-five (35) days following the employee's written request.

Clauses 34.09 and 34.10 shall then apply with respect to clothing received by such temporary employees. Replacements will be issued on an exchange basis when the garment becomes unserviceable through normal duty wear.

44.28 Boot and Glove Allowance

Temporary employees who are working in the classifications of letter carrier, mail service courier, mail service courier (heavy vehicle), parcel delivery part-time, mail handler and mail despatcher shall receive a thirteen cents (13¢) per hour differential as a boot and glove allowance.

44.29 Protective Clothing

Temporary employees who are not entitled to receive an initial issue of uniforms and protective clothing shall have access to aprons, raincoats, rainsuits (yellow), quilted jackets and/or insulated jackets, as applicable to the work being performed, which will be maintained on a pool basis. These articles must be returned by the employee to the pool at the end of his or her shift.

Temporary employees who are required to work in designated protective footwear areas and who are not in receipt of the thirteen cents (13¢) per hour differential as a boot and glove allowance shall receive a twelve cents (12¢) per hour differential as protective footwear.

44.30 Temporary Employees During the Peak Period

- (a) Between the second Sunday of November and the third Saturday of January inclusively (the "Peak period"), the Corporation may use temporary employees hired for the sole purpose of fulfilling Peak period requirements following the application of clauses 39.05, 44.12 and 44.13.
- (b) Training of such employees may begin no earlier than the second Sunday of October.
- (c) The employees hired for the Peak period shall only be entitled to the provisions listed in clauses 44.17 and 44.18 excluding all other provisions of Article 44. Furthermore, such employees shall not be entitled to accumulate

seniority as set out in clause 44.01, or continuous service as set out in clause 11.01.

- (d) Notwithstanding the foregoing, if at the end of the Peak period, such an employee remained in the employ of the Corporation or if the period where he or she was not employed by the Corporation does not exceed nine and one half (9.5) months, his or her seniority and continuous service shall be deemed retroactive to the second Sunday of November of the last year in which they were hired as an employee for the Peak period under this clause.
- (e) An employee terminated under paragraph 44.11(a) who worked during the exclusion period will be considered for employment under clause 44.30 the following Peak period on a priority basis.

44.31 Union Rights

- (a) A temporary employee hired after the signing of this agreement shall, as a condition of employment, become a member of the Union at the time of hiring, or as soon as possible, in accordance with paragraph 44.31(c).
- (b) The Corporation will not be obliged to terminate any temporary employee whose membership rights have been revoked by the Union.
- (c) During the first week of work of new temporary employees, the steward or his or her alternate shall be allowed, during the hours of work, a period of fifteen (15) minutes to confer with them.

44.32 Personal and Medical Leave

- (a) Temporary employees shall be entitled to personal and medical leave in accordance with the *Canada Labour Code*.
- (b) The value of a day under paragraph 44.32(a) shall be equivalent to the employee's average daily earnings, exclusive of overtime, calculated over the last twenty (20) days worked immediately preceding the absence, within six (6) months from the date of the leave. If fewer than twenty (20) days were worked during that six (6) month period, the calculation shall be based on the days worked within that period.

PART II TEMPORARY EMPLOYEES IN GROUP 3

44.33 Use of Temporary Employees in Group 3

- (a) The Corporation may fill a temporarily vacant assignment by a temporary employee hired for a specified period of less than six (6) months duration after having offered, on the basis of seniority, the temporarily vacant assignment to regular employees within the same section and classification.

If the original temporarily vacant assignment is filled by a regular employee within the same section and classification, the temporary employee may fill the resulting temporarily vacant assignment.
- (b) If the duration of the temporary vacancy is to exceed twelve (12) months, the Corporation shall consult the Union on the reasons for the extension beyond this period.

44.34 Working Conditions of Temporary Employees in Group 3

Temporary employees will be covered by all provisions of this collective agreement as they apply to Group 3 except the following: clause 10.10, Article 13, clause 19.12, Article 25, clauses 27.01 and 27.07, Article 29, clause 33.18, Article 34, clause 35.09, Parts (A), (C) and (D) of Article 40, Articles 53 and 54, and Appendix "H".

44.35 Offer of Employment for a Vacant Regular Position

Where the provisions of clause 13.09 have been complied with and a position in Group 3 remains vacant, it shall be offered by seniority to qualified temporary employees of that group within the post office.

ARTICLE 45
TRANSFER - PROMOTION - DEMOTION -
RECLASSIFICATION

45.01 Definitions

For the purpose of this collective agreement:

- (a) "*transfer*" means the transition of an employee within the same function or to a different function, with the same maximum rate of pay;
- (b) "*promotion*" means the transition of an employee from a function to another function with a higher maximum rate of pay;
- (c) "*demotion*" means the transition of an employee from a function to another function with a lower maximum rate of pay;
- (d) "*reclassification*" means the transition of a position or a function from a classification to another classification;
- (e) "*group*" means one of the four (4) groups listed in Appendix "A" unless the context indicates a different meaning;

- (f) “*category*” is composed of two (2) classifications (part-time and full-time) in which the employees perform identical duties. The categories are mail handler (PO-2), postal clerk (PO-4), letter carrier (PO LC-1) and mail service courier (PO MSC-1);
- (g) “*status*” used in relation to a position, a function or a classification refers to the full-time or part-time nature of the position, function or classification.

45.02 Transfer. Promotion. Demotion

Transfer, promotion and demotion of an employee can only be made in the circumstances and under the conditions provided for in this agreement.

It is understood that an employee shall not be transferred nor demoted for disciplinary reasons.

45.03 Reclassification

The Corporation shall not perform a reclassification without the agreement of the Union.

45.04 Staffing of a Reclassified Position

- (a) Where the incumbent of the reclassified position is a member of a complement as defined in clause 13.03 or of a unit as defined in clause 46.02 and paragraph 47.01(b), the reclassified position is first offered on the basis of seniority to the employees of this complement or unit.
- (b) In the other cases not provided for in paragraph 45.04(a), the reclassified position is first offered to its incumbent.
- (c) Where a reclassified position has not been filled pursuant to paragraphs 45.04(a) and (b), it shall become vacant and Article 13 shall apply.

ARTICLE 46**RESTRUCTURING OF MAIL SERVICE COURIER
AND MAIL SERVICE COURIER (HEAVY
VEHICLE) ASSIGNMENTS****46.01 Restructuring**

The provisions of Article 47, adapted as may be necessary, shall apply to the restructuring of mail service courier and mail service courier (heavy vehicle) routes.

In this article, assignments shall mean the assignments of mail service couriers to routes or other duties in the mail service courier category. The term “*route*” is used solely for the purpose of this article and may include, separately or collectively, duties dealing with:

- (a) the organization of mail for delivery according to established methods,
- (b) delivery of mail to relay boxes,
- (c) delivery of mail to addresses,
- (d) the collection and transportation of mail from street letter receptacles and between postal installations or between postal installations and airports, shipping ports or railway terminals, in accordance with a predetermined pattern of travel, and
- (e) other related duties as provided in the job description for mail service couriers.

46.02 Definition of “Unit”

For the purpose of the restructuring of routes under this article, “unit” is defined as a number of employees in the mail service courier category grouped together in a post office.

Usually, units, or in the case of small post offices, a unit, are established by severing or combining duties mentioned above in order to meet operational requirements. A unit is established following meaningful consultation between the Corporation and the Union local.

All mail service couriers shall be assigned to a unit.

46.03 Union Observers

(a) When the Corporation carries out a major restructuring exercise, the Union may appoint qualified observers based on the following rules:

- (i) When a route type delivery rate sampling exercise is conducted, the Union may appoint one observer per rate sampling exercise.
- (ii) When a parcel volume count is conducted in an installation, the Union may appoint one observer.

If the volume count is performed on more than one shift, the Union may appoint one observer per shift.

- (iii) During the restructure phase, the Union

may appoint the same number of observers as the number of routes being simultaneously restructured.

- (iv) When timing exercises are performed for relay/SLB/shuttle functions, the Union may appoint one observer per timing exercise.

- (b) The provisions of paragraphs 47.03(b) and (c) shall apply to clause 46.03.

(c) **Irregularities**

The Union observers must immediately inform the Corporation of any irregularities related to any phase of the restructuring exercise and of any other relevant findings.

The Union observers shall not in any way impede the restructuring exercise.

- (d) The observers appointed under clause 46.03(a) shall be paid by the Corporation, unless they are full-time officers of the Union.

46.04 Forms

In the restructuring of mail service courier routes, the forms referred to in clause 47.07 shall be the following:

- form 101 - MSC Shuttle Route Verification - Scheduled Detail of Duty
- form 102 - MSC Shuttle Route Verification - Detail of Actual Time on

Duty

- form 103 - Inventory and Line of Route
- form 104 - Parcel Route Sampling
- form 105 - Parcel Route Sampling
- form 106 - Daily Workload
- form 111 – Summary of Mail Service Courier Workload

46.05 Minor Restructuring

The word “calls” found in clause 47.16 shall, for the mail service courier category, be replaced by the word “duties”.

46.06 Workload Assessment Exercise

The expression “volume count” found in clause 47.12 shall, for the mail service courier category, be replaced by the words “workload assessment exercise”.

46.07 Inapplicable Clauses

Clauses 47.06, 47.23 and 47.24 do not apply to the restructuring of mail service courier routes.

46.08 Restructuring of Mail Service Courier (Heavy Vehicle)

This article will apply to the restructuring of mail service courier (heavy vehicle) assignments.

46.09 Selection of Routes

When the restructuring of mail service courier routes affects routes in more than one unit, the units involved may be combined for the purpose of the bidding process that follows the restructuring with local consultation and agreement.

ARTICLE 47

**RESTRUCTURING OF LETTER CARRIER
ROUTES**

47.01 (a) Definition of “Restructuring Exercise”

A restructuring exercise is comprised of all or a combination of the following phases:

- (i) preparation phase;
- (ii) volume count phase;
- (iii) assessment phase;
- (iv) restructuring phase.

(b) Definition of “Unit”

For the purpose of restructuring of routes under this article, “unit” is defined as a number of employees in the letter carrier category grouped together in a postal installation.

Usually, there is one unit to a postal installation providing letter carrier delivery. However, in the case of larger postal

installations, there may be more than one unit.

All letter carriers shall be assigned to a unit.

47.02 Schedule

The Corporation shall provide the National Director of the Union with a twelve (12) month implementation schedule of the restructuring exercises. The National Director of the Union will be notified of subsequent changes to the schedule, together with the reasons for it, prior to the change being made.

The Corporation shall inform the local Union in writing, at least ten (10) working days prior to the beginning of the restructuring exercise and indicate, if the case arises, whether route restructuring work will be performed at a site other than the postal installation concerned.

47.03 Union Observers

- (a) During the route restructuring process in a unit, the Union may appoint qualified Union observers based on the following rules:
- (i) For the preparation phase, the Union may appoint one (1) observer. This person shall be paid by the Union.
 - (ii) When a volume count takes place in a unit, the Union may appoint one (1) observer during this phase.
 - (iii) The Union may appoint an additional observer for all or part of the duration of the volume count phase, when

conducted. This person shall be paid by the Union.

- (iv) During the assessment phase, the Union may appoint one (1) observer. This person shall be paid by the Union.
- (v) During the restructuring phase in a unit, the Union may appoint the same number of observers as the number of routes being simultaneously modified or established.
- (vi) The observers appointed under subparagraphs (ii) and (v) above shall be paid by the Corporation, unless they are full-time officers of the Union.

(b) When the restructure phase is done at a site other than the postal installation being restructured, and such other site is located beyond forty (40) kilometres, the Union's observers, other than full-time officers of the Union, will be entitled to appropriate travel expenses as per the corporate travel policy and the collective agreement.

(c) Paragraph (b) will apply only if the Union observers are regular employees of the depot or installation being restructured or members of the Union local.

Further, if such person exists, the Union agrees to use, ahead of all others, observers with knowledge of the depot or installation being restructured, unless such persons are not available.

47.04 Access to Information

On August 23, 2018, the Parties agreed to a Memorandum of Agreement titled "Access to Information Pursuant to Article 47 of the Collective Agreement" and its Schedules (ATI MOA).

The ATI MOA forms an integral part of the collective agreement.

Unless otherwise provided for in the ATI MOA, the following provisions continue to apply:

The Union observer may have access to all of the necessary forms used by the route measurement officer during the restructuring exercise in that postal installation.

The forms will be made available for photocopying in the postal installation where the restructuring phase is taking place if that installation has photocopy equipment. The photocopying shall be performed by the Union observer within the time allotted to observe the restructuring exercise.

The information shall be available electronically, unless otherwise provided in the ATI MOA.

47.05 Irregularities

- (a) The Union observer(s) must immediately inform the Corporation of any irregularities related to the volume count, when conducted, or the restructuring phase and of any other relevant findings.
- (b) Irregularities raised under clause 47.05 (a)

shall be identified on the forms used by the route measurement officer during the restructuring exercise.

- (c) The Union observer(s) shall not in any way impede the restructuring exercise.

47.06 Timely Use of Volume Count Data

Where the assessment of letter carrier routes involves a new volume count every effort shall be made to utilize the information within four (4) months from the date the volume count was conducted. If the information is not utilized within six (6) months, provided there is no unforeseen disruption in the implementation schedule, it will become obsolete and a new volume count will be conducted.

The month of December shall be excluded in the calculation of the six (6) month period referred to above.

47.07 Conclusion of the Route Restructure Exercise

Upon completion of a route restructure exercise in a unit, the Corporation shall supply the Union local with a copy of the new proposed routes, the proposed implementation date and copy of the following forms, if used:

- form 073 - The City Mail Volume Index;
- form 074 - The Summary of Original Individual Route Assessment;
- form 075 - The Summary of Adjusted Individual Route Assessment;

- form 083 - The Calculation of Coverage of Points Delivery;
- Letter Carrier Route Restructure Implementation Report.

Upon agreement between the parties, the above-mentioned forms are provided by means of a data storage medium.

47.08 Verification and Notification by the Union

The Union local shall have fifteen (15) working days to verify the above-mentioned information and to notify the Corporation of any perceived irregularities.

47.09 Consultation

The Corporation shall consult with the Union local on any concerns raised by the Union. Following this consultation, an implementation date shall be provided to the Union.

The new routes may be implemented on such date.

47.10 Disagreements

If there is a disagreement between the parties concerning the physical characteristics of an individual route as described in the assessed value for each segment of the individual route or new volume count data, which has been brought to the attention of the Corporation during the exercise but has not been resolved, a grievance may be presented by the Union.

47.11 Grievance Procedure

Except as provided below, the provisions in Article 9 will apply.

- (a) The grievance must be presented at the local level no later than ten (10) working days after the consultation and the Corporation shall reply to the grievance within the following five (5) working days.
- (b) The Union may thereafter refer the grievance to regular arbitration no later than fifteen (15) working days from the date of the Corporation's reply. If the Corporation does not reply to the grievance within five (5) working days, the grievance may be referred to arbitration at the expiry of the five (5) days.
- (c) The grievance is heard as a matter of priority.
- (d) During the hearing of the grievance each party shall only call one (1) witness unless otherwise allowed by the arbitrator.
- (e) The arbitrator's decision will be final and delays in implementing changes, if any, will be reduced as much as possible.
- (f) Within thirty (30) working days of the signing of the collective agreement, the parties will designate for each geographical area, two arbitrators whose names appear in clause 9.39 responsible to hear the grievances provided for in this clause.
- (g) If the parties are unable to agree on this

appointment, the appointment will be made by the Minister of Labour.

47.12 Selection of Assignments

After the restructuring of routes, the assignments of employees are made in accordance with the procedure set forth hereinafter. For that purpose, letter carriers who held an assignment in this unit on the first day of the volume count or, when no volume count is conducted, on the first day of the restructuring phase, are deemed to be letter carriers in the unit.

Letter carriers may only bid for assignments within their classification.

47.13 Types of Restructuring Exercises

- (a) A restructuring exercise affecting fifty percent (50%) or more of the routes in a unit is considered as a major restructuring exercise and the selection procedure contained in clause 47.14 will apply.
- (b) A restructuring exercise affecting less than fifty percent (50%) of the routes in a unit is considered as a minor restructuring exercise and the selection procedure contained in clauses 47.15 to 47.18 will apply.
- (c) The parties shall meet at the local level to determine whether the restructuring exercise is major or minor.

47.14 Major Restructuring Exercise

In the case of a major restructuring exercise,

all assignments in the unit will be opened for bidding by seniority among letter carriers in the unit described in clause 47.12.

After this bidding has taken place, all remaining vacant assignments will then be opened for bidding by seniority on a post office-wide basis, with preference to be given to bids from those units that were part of the original post office where amalgamation has or does take place.

47.15 Minor Restructuring Exercise

In the case of a minor restructuring exercise, the selection of routes may be made under the methods outlined in clause 47.16 or 47.17, as decided by the Union local, whose representatives shall inform the Corporation accordingly.

47.16 First Method in Case of Minor Restructuring Exercise

The routes affected are dealt with on an individual basis as follows:

Where fifty percent (50%) or more of the calls are retained on a route, the present holder may retain it.

If he or she does not wish to do so, the route will be opened for bidding by seniority among letter carriers in the unit described in clause 47.12.

This bidding procedure shall also apply with respect to each route on which less than fifty percent (50%) of the calls are retained and any additional route created as a result of the restructuring exercise.

47.17 Second Method in Case of Minor Restructuring Exercise

The letter carriers assigned to routes which were restructured will bid by seniority on these routes including any additional routes. Vacant routes, if any, will then be open for bidding by seniority by the letter carriers described in clause 47.12.

47.18 Remaining Routes

After the bidding under clauses 47.16 and 47.17 has taken place, all remaining vacant routes will then be opened for bidding on a post office-wide basis, with preference to be given to bids from those units that were part of the original post office where amalgamation has or does take place.

47.19 Reduction of Assignments

Where a reorganization of routes in a unit results in a reduction of assignments in a classification, clauses 47.12 to 47.18 shall not apply and all the assignments in the classification shall be opened for bidding by seniority among all the employees in this classification in the unit.

Following the application of this procedure, Part C of Article 13 shall apply for the filling of vacant assignments.

If, following this bidding, there is no vacancy in the post office in the same classification as the affected employee, the affected employee may displace the most junior employee holding a position in the same classification in the post office.

Any displaced employee shall benefit from the provisions of Article 53.

47.20 Transferring of Routes From One Unit to Another

Where routes are transferred from one unit to another the employees in the unit which will lose routes are notified as to which routes are to be moved.

All routes, including those that are to be moved, will then be opened for bidding to employees of the classification concerned in the unit on the basis of seniority prior to any transfer of routes.

47.21 Increase and Reduction of Routes

Where a reorganization in a given unit results simultaneously in an increase in the number of full-time routes and a decrease in the number of part-time routes, and a part-time letter carrier remains without assignment after the application of clauses 47.14 to 47.18, the opportunity to become a full-time letter carrier in the assignments remaining vacant after the bidding process of clauses 47.14 to 47.18 shall be offered on the basis of seniority to part-time letter carriers of the post office.

The number of part-time letter carriers who may become full-time letter carriers in this manner shall not exceed the number of part-time routes eliminated as a result of the reorganization.

The remaining vacant positions following the application of this clause shall be filled in accordance with the provisions of Part B of Article 13 and clause 44.26 and vacant assignments shall be filled by Part C of Article 13.

47.22 Result of Reorganization of Part-time Routes

When a major or minor reorganization is occurring in a location, part-time routes are subject to all clauses in Article 47 and shall be treated in the same manner as full-time routes.

47.23 City Mail Volume Index

Until the applicable ATI MOA clauses are implemented, a city mail volume index shall be provided to the Union local upon request, a maximum of once every three (3) months.

Upon agreement between the parties, the above-mentioned forms are provided by means of a data storage medium.

Upon the implementation of the applicable ATI MOA clauses, clause 47.23 will no longer be in effect.

47.24 Summary of Adjusted Individual Route Assessment

Until the applicable ATI MOA clauses are implemented, a copy of the "Summary of Adjusted Individual Route Assessment" for each letter carrier postal installation shall be provided to the National Director of the Union on a quarterly basis and on completion of a major or minor restructuring exercise.

Upon agreement between the parties, the above-mentioned forms are provided by means of a data storage medium.

On completion of a major or minor

restructuring exercise, the employer shall also provide the National Director of the Union with an electronic copy of the Letter Carrier Route Restructure Implementation Report for the installation that has been restructured.

Upon the implementation of the applicable ATI MOA clauses, clause 47.24 will no longer be in effect.

47.25 Geographical Area

The parties may agree locally to conduct the bidding provided for in clauses 47.14, 47.18 and 47.21 within a smaller geographical area rather than on a post office-wide basis.

ARTICLE 48

WORK PATTERNS - LETTER CARRIERS

The parties agree that the following will form work patterns for letter carriers:

48.01 Starting Time

- (a) All letter carrier assignments are to have official starting times and are based on the content of their assignments.

48.02 Distribution of Work on Letter Carrier Routes

- (a) Letter carrier routes are to be set up using the Letter Carrier Route Measurement assessment information.
- (b) Letter carrier routes must be so arranged that time off for meals shall be as close as possible to mid-shift and shall be for a minimum of one-half (½) hour.

- (c) If a letter carrier experiences difficulty in starting their meal break within five (5) hours of the start of their shift, and this is caused by the structuring of the route, the route will be adjusted so that the meal break is earlier in their shift.
- (d) When transportation of letter carriers for more than one route is provided by the same special means, he or she is to proceed to the predetermined pick-up point at the scheduled time. This will enable the letter carrier to have his or her meal break at the regular scheduled time.

48.03 Meal On Route

Motorized Letter Carrier and their Passengers

- (a) Notwithstanding paragraphs 48.04(a), (b), (c), 48.05(b) and clause 48.07, motorized letter carriers (mail mobile letter carriers and motorized mail couriers) and their passengers may take their meal break on the route. The meal location shall meet the following criteria:
 - (i) has toilets, hot water and facilities for hand washing before the meal;
 - (ii) has proper furnishings for a meal;
 - (iii) has unrestricted access, including for employees who bring their own food and beverages;
 - (iv) has the same level of cleanliness, food safety and hygiene as that required of a public restaurant.

- (b) Notwithstanding sub-paragraph 48.03(a)(iii), a beverage allowance may be provided to an employee with meal on route to allow them access to a location that otherwise would not allow them to bring their own food. This allowance will be two dollars and fifty cents (\$2.50) per day (gross amount before taxes) and may be adjusted from time to time as determined by the Corporation.
- (c) If the employee identifies that the meal location no longer meets the criteria set out in paragraphs 48.03(a) and (b), he or she will notify the supervisor who will investigate the problem and, if necessary, identify an alternate location. If no suitable location can be found, the route will be adjusted to allow the employee to return to the postal installation to have his or her meal.
- (d) Routes with meal on route shall be structured to allow for travel to and from the designated meal location and shall be given the actual transportation time, including time for parking.
- (e) The provisions of paragraphs 14.05(a) and 48.02(b), as they apply to the meal period being arranged as close as possible to mid-shift, shall not apply to employees who take their meal break on route.

Motorized Letter Carriers without Passengers

- (f) Notwithstanding paragraphs 48.04(a), (b), (c), 48.05(b) and clause 48.07, motorized letter carriers (mail mobile letter carriers and motorized mail couriers) without passengers shall take their meal break on the route at the location of their choice during the time period identified in paragraph 14.05(c) and shall receive a three (3) minute travel time allowance to do so.

- (g) In cases where an employee cannot find a suitable meal location in his or her delivery area within the meal window identified in paragraph 14.05(c), he or she will notify the Corporation. The Corporation will investigate the problem and identify a suitable location using the provisions found in paragraphs 48.03(a), (b), (d) and (e).

48.04 Processing of Mail

- (a) Letter carriers serving residential routes will normally prepare the mail for delivery for the entire route in the morning. The letter mail for the afternoon delivery portion will be left in the office to be picked up by the letter carrier after lunch.
- (b) Mail required to be processed at noon and intended for the p.m. portion of the route is to be delivered on that day.
- (c) Cull mail, extra magazines, forms 29B, 67B, etc. that cannot be processed in the a.m. are to be processed at noon, as required, before leaving the office for the afternoon delivery.
- (d) The nature and frequency of mail despatches or clearance to letter carrier units are to be determined by local management.

48.05 Normal Volumes

- (a) When the volume on individual walks is such that it cannot be sorted by the normal departure time, the supervisor may request the employee to sort all priority mail scheduled for delivery for that day.
- (b) Non priority mail not sorted prior to the departure time will be sorted at noon, as required.

48.06 Abnormal Volumes

- (a) “*Abnormal volumes*” are the additional volumes made available for delivery through the processing of backlogged mail by overtime and/or temporary employees.
- (b) When a backlog of mail occurs in mail processing, local management will determine beforehand the need to schedule overtime and/or temporary employees to process the backlog.
- (c) When a backlog of mail results in abnormal volumes for the letter carriers, local management may request letter carriers concerned to report earlier on the next day on an overtime basis.
- (d) When abnormal volumes are processed and a letter carrier has not been asked to report earlier or he or she has not been called in sufficiently far in advance of his or her normal starting time, he or she may be held back beyond the normal departure time to sort all the priority mail that is scheduled for delivery for that day.

48.07 A.M. Finishing Time

- (a) Letter carriers are to return to their emanating installation at noon immediately following the completion of their a.m. delivery duties for the purpose of washing up and recording their a.m. finishing time.
- (b) Letter carriers are to record their time of arrival at the postal installation but will not proceed to their work stations and commence duty until their official starting time in the p.m.

48.08 Priority Mail

The supervisor will notify employees at the start of the shift, or as soon as possible thereafter, what mail is classified as the priority mail for that day's delivery.

The decision as to what mail is priority mail must be conveyed at the start of the shift unless the late arrival of mail makes it impossible, in which circumstances, the decision will be conveyed as soon as possible.

48.09 Relay Bundle Delivery

Where relay bundles are delivered by motorized carriers, the motorized carrier route will be structured in such a way so as to ensure that relay bundles will be available when letter carriers on foot walks arrive at their scheduled times at their relay stops. Where letter carriers are unable to meet the departure time of the first bundle drop, provisions should be made for later despatches of bundles.

ARTICLE 49**WORK PATTERNS - MAIL SERVICE COURIERS**

The parties agree that the following will form work patterns for mail service couriers:

49.01 Starting Time

- (a) All mail service courier assignments are to have official starting times and are based on the content of their assignments.
- (b) Starting times for mail service couriers may vary in order to meet various types of services. Mail service couriers performing the same assignment will normally have the same starting time. However, where this is not practicable, starting times may vary after local

consultation. The starting time must be set far enough in advance for the courier to:

- (i) complete a prescribed "*Vehicle Operator's Safety Inspection*";
- (ii) allow sufficient time to travel from the courier's place of reporting to the postal installation, or work assignment area where the assignment is operating from.

In establishing starting times, consideration should also be given to the availability of transportation for the employee to travel to his or her place of work.

- (c) When determining hours of duty performed by mail service couriers and eligibility for overtime payment, official starting times are used unless recorded arrival times are later than their official starting times.
- (d) Paragraph 49.02(b) should be kept in mind when establishing starting times.

49.02 Distribution of Work on Mail Service Courier Assignments

- (a) Mail service courier assignments must be so arranged that time off for meals shall be as close as possible to mid-shift and shall be for a minimum of one-half ($\frac{1}{2}$) hour.
- (b) The first portion of a mail service courier assignment should be made up in such a way that the on-duty time will range between four

and one-half (4½) and five (5) hours.

- (c) A mail service courier will not be allowed to commence duty on the second portion of his or her assignment before thirty (30) minutes after his or her normal finishing time of the first portion of his or her tour of duty.
- (d) Mail service couriers shall have access to lunchroom facilities at the postal installation designated by the Corporation for this purpose either in the area where he or she finishes the first portion of his or her assignment or where he or she begins the second portion of his or her assignment. A sufficient number of lockers are to be kept free at these postal installations for the use of mail service couriers.
- (e) Mail service courier assignments are to be made up in such a way as to minimize the spread of the work day.
- (f) If the first portion of a mail service courier shift includes duties which must be started and completed on a timely basis each day, e.g. street letter box clearance, thereby presenting difficulties in meeting paragraph 49.02(b), the starting time of his or her assignment may have to be altered accordingly.

49.03 Part-time Mail Service Couriers

In accordance with established Corporation policy, part-time employees are to be used to meet continuing part-time requirements, e.g. late street letter box collection, late special deliveries, etc. A part-time employee

in this context is defined as an employee working a minimum of fifteen (15) hours per week. The current practice of having weekend mail service courier duties performed by part-time employees will continue to apply.

49.04 Relay Bundle Departure Time

- (a) Mail service couriers performing relay bundle duties should leave the office in the morning at a regular hour, keeping in mind that letter carrier relay bundles must be available at the time letter carriers reach their first relay stops. The basic work distribution for letter carriers stipulates that if the volume of mail does not permit a letter carrier to leave the office at the normal departure time, he or she may be requested by his or her supervisor to sort mail beyond his or her normal departure time in accordance with clauses 48.05 and 48.06. On these occasions, it follows that the mail service courier's bundle run departure time may also be delayed if requested beyond his or her normal time. Where letter carriers are unable to meet the departure time of the first bundle trip, provisions should be made for later despatches of bundles.
- (b) MSC relay bundle delivery duties will not be combined with street letter box clearance duties.

49.05 Services Excluded from the MSCWSS

Non-daily programmed Priority Post Services, on demand Priority Post Services and non-daily Pick Up for a Fee (P.U.F.F.) may be excluded from the Mail Service Courier Workload Structuring System after local consultation.

ARTICLE 50**ROLE OF LETTER CARRIER AND ROUTE
MEASUREMENT SYSTEM IN THE EVALUATION
OF WORK PERFORMANCE**

- 50.01** **Role of Letter Carrier and Route
Measurement System in the Evaluation of
Work Performance**
- (a) The Corporation recognizes that the Letter Carrier Route Measurement System, (LCRMS) as described in the Route Measurement Manual, is based on averages. On days when volumes, climatic, and walking conditions are extreme, overtime may be necessary to complete delivery. In situations where an employee is not completing his or her assignment within the prescribed hours of duty on a regular basis, the LCRMS is to be used solely as a means of establishing whether the source of the problem is related to the workload on the route under normal conditions as opposed to evaluating the employee performing the assignment. The above principles will also apply to mail service couriers and their assignments. The Corporation's findings on the above are to be included in any discussions with the employee and the Union steward, if the employee so desires.
- (b) An employee who is able to demonstrate the workload is excessive may submit a written

request for verification. The Corporation shall perform a route verification within three (3) months of this request. Should a volume count be required as part of the verification, the months of July, August and December shall be excluded from this period.

- (c) Employees cannot be counselled for work performance or for showing overtime until the provisions of Article 50 have been applied and copies of the Corporation's findings given to the local union representative. The above procedure does not apply to employees recording overtime due to misconduct. It is understood that the employee requesting the verification will provide the Corporation with the information required to perform the verification.
- (d) Notwithstanding paragraph 50.01 (b), a request for route verification will not be accepted within thirty (30) days following the implementation of a restructure or an employee's initial assignment to a route.
- (e) Notwithstanding paragraph 50.01 (b), in lieu of individual route verifications, the Corporation may elect to perform a verification as part of a restructuring exercise if the office is scheduled to start a restructure within the next six (6) months.
- (f) If the verification conducted under 50.01 (b) or (e) shows an over-assessment, the employee will be paid in accordance with Appendix "V" or alternatively he or she may be provided with help for the over- assessment until

adjustment can be made. Reasonable effort will be made to adjust a route which is over-assessed by fifteen (15) minutes or more within three (3) months. Where it is not possible to make such an adjustment, alternate accommodation may be made by local agreement.

ARTICLE 51

SELECTION OF ASSIGNMENTS BY MAIL SERVICE COURIER (RELIEF) AND MAIL SERVICE COURIER (HEAVY VEHICLE)

- 51.01 Selection of Assignments and MSC Priority Assignments**
- (a) Except as otherwise provided in the collective agreement, mail service couriers relief covered by this article shall perform coverage of all absence assignments by seniority.
 - (b) Under the circumstances where a mail service courier relief has not been given a choice of relief assignments, he or she can bid onto another relief assignment on the first occasion, where a choice of assignments is made available, provided that the change in assignments has no adverse service impact - e.g. unduly delay the collection and delivery of mail. (Undue delay in collection and delivery of mail is defined as one-half (½) hour or more work delay between assignments.)
 - (c) When a need arises necessitating the removal of a mail service courier relief covered by this article from an absence relief assignment to perform other mail service courier relief duties, the Corporation will assign such work to the senior volunteer. In the absence of such a volunteer, the most junior mail service courier relief covered by this article who is covering absence relief in the area concerned will be assigned to the required work.

- (d) In order to give proper meaning and application to paragraph 51.01(c), a mail service courier relief may be moved from the absence assignment he or she had chosen to be placed on a priority assignment.

The priority assignments are as follows:

- (i) shuttle services,
 - (ii) relay bundle routes,
 - (iii) street letter box routes,
 - (iv) priority post duties,
 - (v) large volume mailers pick-up.
- (e) Except as provided in this clause, where a mail service courier relief has exercised his or her seniority on an assignment, he or she shall be required to remain on the assignment for the duration of the absence of the employee being replaced.

51.02 Determination of Assignments

Assignments shall be determined in the following manner:

- (a) Assignments shall be given to mail service couriers (relief) on the basis of seniority.
- (b) An employee who indicates before going on leave his or her desire to be made aware of assignments coming open for bid under this article and who leaves an address to be notified, will be so notified by registered mail.
- (c) Notwithstanding this clause, where amalgamation of post offices has or does take place the local Union affected may retain for its mail service couriers (relief) preference for such assignments before such assignments are opened for bidding on a post office-wide basis.

51.03 Where There Is No Work Available

- (a) Notwithstanding clause 51.02, where work is not available in the selected mail service courier assignment (relief), the mail service courier (relief) will be required to perform other available mail service courier (relief) duties.
- (b) Furthermore, when there is no further requirement for relief in his or her own postal unit, a mail service courier (relief) can be assigned, on a daily basis, outside his or her own postal unit. In the case of clause 17.04, the Corporation can use this mail service courier (relief) prior to applying subparagraphs 17.04(b)(i) to (iv).
- (c) The postal unit where the mail service courier (relief) is assigned must be located within a thirty (30) kilometre radius of his or her own postal unit unless the parties have agreed or agree otherwise, or unless the mail service courier (relief) is provided with a corporate vehicle.
- (d) The mail service courier (relief) who is assigned to another postal unit is deemed to be working as of the time he or she arrives at his or her own postal unit at the beginning of his or her shift.
- (e) When a mail service courier (relief) is assigned to another postal installation, and no corporate vehicle is available, the Corporation will provide transportation between the two postal installations both ways unless the mail service courier (relief) refuses return transportation.
- (f) The travelling time between postal units is deemed to be time worked for pay purposes.

51.04 Application for MSC(HV)

Except as otherwise provided for in the collective agreement, a mail service courier (heavy vehicle) shall be given assignments as provided for under paragraphs 51.02(a) and (b).

When employees in the mail service courier (heavy vehicle) classification are not required to perform duties in the classification of mail service courier (heavy vehicle), they will be required as requested to perform any and all other duties required of the mail service courier classification.

The above-mentioned employees in the mail service courier (heavy vehicle) classification are not required for shunting duties when for example:

- (1) no duties are available in the classification,
- (2) mail processing does not require the mail.

The Corporation will provide the Union and the employees in the mail service courier (heavy vehicle) classification with an assigned work schedule as agreed to by the national parties.

51.05 MSC (Relief) Complement

The full-time and part-time MSC (Relief) complement will be calculated at the installation level using the following criteria:

(a) Base requirement for Full-time MSC (Relief):

The number of mail service courier relief positions shall not be lower than twenty-two percent (22%) of the total number of full-time positions in the Mail Service Courier classification.

There will be a minimum of one (1) MSC (Relief) per installation.

(b) **Base requirement for Part-time MSC (Relief):**

Part-time MSC (Relief) positions may be established based on relief requirements to provide relief for afternoon and weekend part-time MSCs.

The number of part-time mail service courier relief positions shall not be less than nineteen percent (19%) of the total number of part-time positions in the Mail Service Courier classification.

(c) **Quarterly reviews**

- (i) The Corporation shall conduct quarterly reviews to determine whether the relief complement is meeting operational requirements, based on data from the preceding fifty-two (52) weeks.

The parties shall use the following schedule:

- (1) April 1 to March 31 for the review of the first quarter;
 - (2) July 1 to June 30 for the review of the second quarter;
 - (3) October 1 to September 30 for the review of the third quarter; and
 - (4) January 1 to December 31 for the review of the fourth quarter.
- (ii) For each quarterly review, the Corporation shall assess the percentage of relief mail service couriers who performed coverage of absences of full-time employees in the mail service courier classification in a postal installation.

- (iii) Based on the results of the quarterly review, the Corporation:

 - (1) maintains the relief mail service courier complement where relief mail service couriers covered between sixty-five percent (65%) and eighty percent (80%) of absences of full-time employees in the mail service courier classification in a postal installation;
 - (2) creates one (1) relief position where relief mail service couriers covered less than sixty-five percent (65%) of absences of full-time employees in the mail service courier classification in a postal installation; or
 - (3) may delete one (1) relief position above the base requirement where relief mail service couriers covered more than eighty percent (80%) of absences of full-time employees in the mail service courier classification in a postal installation.
- (iv) The quarterly reviews under paragraph 51.05(c), adapted as may be necessary, shall also apply to the part-time mail service courier relief complement.

- (v) Adjustments to the relief complement, if any, have to be implemented no later than:
 - (1) the 3rd Sunday of April for the first quarter review;
 - (2) the 3rd Sunday of July for the second quarter review;
 - (3) the 3rd Sunday of October for the third quarter review; and
 - (4) the 3rd Sunday of January for the fourth quarter review.

- (vi) At the end of each month, the data used for the quarterly review shall be made available electronically to the local union.

At the end of each quarter, the quarterly report shall be made available electronically to the local union.

Upon request, the Corporation shall provide the union additional relevant information required to make the verifications.

(d) **Deletion of Relief Positions Above Complement**

- (i) Should a quarterly review show that a relief assignment over the base requirement is no longer required, the position may be deleted. If an employee must be displaced as a result, it shall be the most junior employee in the classification, within the installation.

- (ii) If a vacant assignment exists within the classification and post office, the displaced employee will be temporarily assigned to that vacant assignment until the next bid process set out in Part “C” of Article 13 occurs.
- (iii) If there is no vacant assignment in the post office in the same classification as the displaced employee, that employee may displace the most junior employee, with less seniority, holding an assignment in the same classification in the post office.
- (iv) Following the application of this process, an employee without position may be declared surplus by the Corporation. In such case, the employee shall have the benefits of Article 53.
- (v) If the employee is not declared surplus, he or she will remain unassigned and may participate in the next bid process set out in Part “C” of Article 13.

ARTICLE 52

SELECTION OF ASSIGNMENTS BY RELIEF LETTER CARRIERS

52.01 Selection of Assignments

- (a) Except as otherwise provided in the collective agreement, relief letter carriers covered by this article shall perform coverage of all absence assignments by seniority.

- (b) Under the circumstances where a relief letter carrier has not been given a choice of relief assignments, he or she can bid onto another relief assignment on the first occasion where a choice of assignments is made available provided that the change in assignments has no adverse service impact - e.g. unduly delay delivery of mail. (Undue delay of delivery of mail on residential assignments is defined as one-half (½) hour or more work delay between assignments.)

- (c) When a need arises necessitating the removal of a relief letter carrier covered by this article from an absence relief assignment to perform other relief letter carrier duties, the Corporation will assign such work to the senior volunteer. In the absence of such a volunteer, the most junior relief letter carrier covered by this article who is covering absence relief in the area concerned will be assigned to the required work.

- (d) In order to give proper meaning and application to paragraph 52.01(c), a relief letter carrier may be moved from the absence assignment he or she had chosen to be placed on a priority assignment.

For the purpose of this clause, priority assignment is considered as an assignment on:

business walks that have two (2) or three (3) deliveries per day and residential business

walks that are clearly defined on the route measurement 075 sheet, motorized letter carrier routes, labelling unit, and the priority duties of the assistant to the letter carrier supervisor including distribution of mail to letter carrier cases, redirection duties under the new label redirection program, distribution of householder mail and any other assignments as duties determined through local consultation to be essential to service requirements.

It is recognized that the local parties may mutually agree to define other assignments as priorities in order to maintain the quality of service at a satisfactory level, minimize the number of complaints about late delivery to business calls and that the seniority rights of employees must be protected.

- (e) Except as provided in this clause, where a relief letter carrier has exercised his or her seniority on an assignment, he or she shall be required to remain on the assignment for the duration of the absence of the employee being replaced.

52.02 Determination of Assignments

Assignments shall be determined in the following manner:

- (a) Assignments shall be given to relief letter carriers on the basis of seniority.
- (b) An employee who indicates before going on leave his or her desire to be made aware of assignments coming open for bid under this article and who leaves an address to be notified, will be so notified by registered mail.
- (c) Notwithstanding this clause, where amalgamation of post offices has or does take place, the local Union affected may retain for its relief letter carriers covered by this article, preference for such assignments before such assignments are opened for bidding on a post office-wide basis.

52.03 Where No Work is Available

- (a) Notwithstanding clause 52.02, where work is not available in the selected relief letter carrier assignment the relief letter carrier will be required to perform other available relief letter carrier duties.
- (b) Furthermore, when there is no further requirement for relief in his or her own postal installation, a relief letter carrier can be assigned, on a daily basis, outside his or her own postal installation. In the case of clause 17.04, the Corporation can use this relief letter carrier prior to applying sub-paragraphs 17.04(a)(i) to (v).
- (c) The postal installation where the relief letter carrier is assigned must be located within a thirty (30) kilometre radius of his or her own postal installation unless the parties have agreed or agree otherwise.
- (d) The relief letter carrier who is assigned to another postal installation is deemed to be working as of the time he or she arrives at his or her own postal installation at the beginning of his or her shift.
- (e) When a relief letter carrier is assigned to another postal installation, the Corporation will provide transportation between the two postal installations both ways, unless the relief letter carrier refuses return transportation.
- (f) The travelling time between postal installations is deemed to be time worked for pay purposes.

52.04 Relief Letter Carrier Complement

The relief letter carrier complement will be calculated at the installation level using the following criteria:

(a) Base requirement for Relief Letter Carriers

The number of relief letter carrier positions shall not be lower than twenty-two percent (22%) of the total number of full-time positions in the letter carrier classification.

There will be a minimum of one (1) relief letter carrier per installation.

(b) Quarterly Reviews

- (i) The Corporation shall conduct quarterly reviews to determine whether the relief complement is meeting operational requirements, based on data from the preceding fifty-two (52) weeks.

The parties shall use the following schedule:

- (1) April 1 to March 31 for the review of the first quarter;
 - (2) July 1 to June 30 for the review of the second quarter;
 - (3) October 1 to September 30 for the review of the third quarter; and
 - (4) January 1 to December 31 for the review of the fourth quarter.
- (ii) For each quarterly review, the Corporation shall assess the percentage of relief letter carriers who performed coverage of absences of full-time employees in the letter carrier classification in a postal installation.

- (iii)** Based on the results of the quarterly review, the Corporation:

 - (1)** maintains the relief letter carrier complement where relief letter carriers covered between sixty-five percent (65%) and eighty percent (80%) of absences of full-time employees in the letter carrier classification in a postal installation;
 - (2)** creates one (1) relief position where relief letter carriers covered less than sixty-five percent (65%) of absences of full-time employees in the letter carrier classification in a postal installation; or
 - (3)** may delete one (1) relief position above the base requirement where relief letter carriers covered more than eighty percent (80%) of absences of full-time employees in the letter carrier classification in a postal installation.
- (iv)** Adjustments to the relief complement, if any, have to be implemented no later than:

 - (1)** the 3rd Sunday of April for the first quarter review;
 - (2)** the 3rd Sunday of July for the second quarter review;
 - (3)** the 3rd Sunday of October for the third quarter review; and

- (4) the 3rd Sunday of January for the fourth quarter review.
- (v) At the end of each month, the data used for the quarterly review shall be made available electronically to the local union.

At the end of each quarter, the quarterly report shall be made available electronically to the local union.

Upon request, the Corporation shall provide the union additional relevant information required to make the verifications.

(c) **Deletion of Relief Positions Above Complement**

- (i) Should a quarterly review show that a relief assignment above the base requirement is no longer required, the position may be deleted. If an employee must be displaced as a result, it shall be the most junior employee in the classification, within the installation.
- (ii) If a vacant assignment exists within the classification and post office, the displaced employee will be temporarily assigned to that vacant assignment until the next bid process set out in Part "C" of Article 13 occurs.
- (iii) If there is no vacant assignment in the post office in the same classification as the displaced employee, that employee may displace the most junior employee, with less seniority, holding an assignment in the same classification in the post office.

- (iv) Following the application of this process, an employee without position may be declared surplus by the Corporation. In such case, the employee shall have the benefits of Article 53.
- (v) If the employee is not declared surplus, he or she will remain unassigned and may participate in the next bid process set out in Part "C" of Article 13.

52.05 Relief Motorized Mail Courier

Part-time relief motorized mail courier positions may be established based on relief requirements to provide relief for afternoon and weekend part-time motorized mail couriers. Such positions shall be established in accordance with clause 52.04.

ARTICLE 53

EMPLOYMENT SECURITY

A. EMPLOYMENT SECURITY

53.01 There shall be no lay-off of any regular employee who was employed in the bargaining unit as of June 18, 2026 provided the employee agrees to be displaced to another position in accordance with the procedure set forth hereinafter. The same shall apply to any other employee who becomes a regular employee after June 18, 2026 and who has five (5) years or more of continuous employment.

53.02 A regular employee not covered by clause 53.01 will not be laid off provided the employee agrees to be displaced to another position in accordance with the procedure set forth hereinafter.

B. DEFINITION

53.03 In this article, “zone” means the area within a forty (40) kilometre radius of a postal installation or, as the case may be, the territory that constitutes a MAPP area.

C. NOTICE AND INFORMATION

53.04 The Corporation shall post, in each postal installation, a list of all positions and assignments which will be declared surplus within the post office, ten (10) days prior to the day on which the positions and assignments are declared surplus.

When there is more than one assignment in a classification in a section and on a shift, the Corporation shall declare as surplus the position and assignment held by the employee with the least seniority. If there is no section, the Corporation shall declare as surplus the position and assignment held by the employee within the classification and shift who has the least seniority in the postal installation.

When there are surplus positions in Group 2 not resulting from a route restructuring under Article 46 or 47, the Corporation shall declare as surplus the position and the assignment held by the employee within the classification concerned with the least seniority

- (i) within the postal installation if several units are fully encompassed by this installation;
- (ii) within the unit in other situations.

53.05 The Corporation shall concurrently post a like notice identifying in each group within a post office an equivalent number of employees on the basis of the reverse order of seniority. These employees shall hold a position of the same status as the surplus position. The employees so identified will be deemed surplus and subject to be displaced to a vacant position in accordance with Parts D and E of this article.

53.06 The Corporation shall also concurrently post a listing of all vacant positions of the same status as the positions held by the surplus employees which the Corporation intends to fill in all installations in the post office in which the surplus is declared and in other installations that are located within the zone where the surplus is declared.

53.07 The positions as defined in clause 53.06 which become vacant following the posting shall also be filled in accordance with Parts D, E and F of this article as long as the number of surplus employees in the zone exceeds the number of vacant positions posted in accordance with clause 53.06.

Positions that become vacant after the required number of vacant positions by status has been reached shall be filled in accordance with Article 13.

53.08 At the same time as the posting of the list of surplus positions under clause 53.04 the Corporation will post, in the post office and in all installations within the zone where the surplus exists, a notice inviting employees working in the same group and having the same status as the surplus employees to submit applications to vacant positions in postal installations located beyond the zone.

Such notice is for information purposes only and it is incumbent on employees to submit their applications in writing within ten (10) calendar days of the date the notice is posted.

53.09 The Corporation agrees to provide each local concerned and the national level of the Union with a copy of all requests submitted as well as a list containing the following information on all employees requesting positions pursuant to clause 53.08:

- Name of employee
- Human Resource ID number
- Classification
- Section where employee works
- Location(s) to which applications are filed.

53.10 Where employees become surplus as a result of a reorganization conducted pursuant to Article 46 or 47, the provisions of clause 53.04 shall not apply and the notices referred to in clauses 53.05, 53.06 and 53.08 will be posted only after the completion of the procedure described in clause 47.19.

The employees to be identified in the notice referred to in clause 53.05 shall be the employees described in clause 47.19.

53.11 The Corporation shall provide the Union at the national and local levels with copies of all lists posted under this clause.

D. CREATING AND FILLING VACANT POSITIONS WHERE SURPLUSES EXIST

53.12 Where there are surplus employees in a post office and a position is vacant within the same group and status in a post office located beyond the zone, this vacant position is first offered to the employees working in the post office where there are surplus employees and then to employees working within the zone where there are surplus employees before the start of the application of clause 53.13, provided that:

there are no surplus employees of the same group in the post office where the position is vacant or in the zone where a vacant position exists.

The position is offered by seniority to the employees of the same group and status in accordance with clause 53.08. In such a case, the employee shall be entitled to the allowances provided in clauses 53.20 and 53.21.

It is understood that the number of offers made under clause 53.12 shall be limited to the number of vacant positions required to solve the surplus situation.

53.13 Vacant positions listed in the notice given pursuant to clause 53.06 and those referred to in clause 53.07 shall be filled on the basis of seniority by employees who meet the following conditions:

- (a) have the same status as the surplus position;
- (b) work in the zone where the surplus position exists; and
- (c) work in a different classification or post office as the vacant position sought.

53.14 Applications to fill vacant positions under clause 53.13 must be received within five (5) working days of posting and the employees shall not be required to report to their new position before the fifteenth (15th) working day of receipt of their appointment notice. In addition, it is understood that positions and assignments are filled solely by seniority unless provided otherwise as per clause 13.07.

Employees who fill vacant positions as per clause 53.13 are temporarily assigned to vacant assignments within the classification and post office until the next bid process described in Part C of Article 13.

E. DISPLACEMENTS OF SURPLUS EMPLOYEES

53.15 Should a position remain vacant after the application of the preceding clauses, it shall be filled from employees of the same status still identified as surplus working in a postal installation within the zone of the vacant position. The Corporation shall identify the positions to be filled, their location and an equivalent number of surplus

employees in the reverse order of seniority. The identified employees shall be allowed to choose, in order of seniority, where they will be displaced. Employees shall have five (5) working days to make their preference known, in writing, and shall not be required to report to their new position before the fifteenth (15th) working day of receipt of their appointment notice.

Employees who are displaced to a vacant position as per this clause are temporarily assigned to vacant assignments within the classification and post office until the next bid process described in Part C of Article 13.

53.16 In the application of clause 53.15, the employees shall first be displaced in a position in their group. If there are no vacant positions in their group, the employees are then displaced in a position in another group. In addition, it is understood that positions and assignments are filled solely by seniority unless provided otherwise as per clause 13.07.

53.17 If the number of positions by status remaining vacant after the application of Part D is not sufficient to allow the displacement of all surplus employees within the zone, the employees covered by clause 53.02, who remain surplus after the application of Part D shall accept to be displaced in any vacant position in the bargaining unit. In such a case, the displacement process outlined in clauses 53.15 and 53.16 shall apply.

**F. DISPLACEMENTS OF EMPLOYEES
WHOSE POSITIONS ARE SURPLUS**

If, during the application of Part D, an assignment of the same status, same group and within the same installation as the employee whose position was

declared surplus is vacated, Part F may be applied immediately to resolve partially or totally the surplus situation. It is understood that positions and assignments are filled solely by seniority unless provided otherwise as per clause 13.07.

53.18 When an employee whose position has been declared surplus has not applied for or obtained another position following application of the above clauses, the employee shall be assigned to an assignment in his or her classification or an assignment in a classification with the same status in his or her group, in accordance with the procedure outlined in this clause.

When a vacant assignment exists within the post office in the same classification as the employee concerned, paragraph 53.18(a), (b), (c) or (d) shall apply. When a vacant assignment exists within the post office that is not in the classification of the employee concerned but in a classification with the same status in his or her group, paragraphs 53.18(e) and (f) shall apply. In all cases, the procedure shall be applied by seniority.

- (a) If a vacant assignment exists in the section where the employee whose position was declared surplus, all assignments in the section shall be open for bidding among employees in the section.
- (b) If there is no vacant assignment in the same section, but a vacant assignment exists in another section of the same postal installation, the employee with the least seniority in the section shall be displaced to the section where the vacant assignment exists. All assignments from each of the two sections shall then be open for bidding among

employees in their respective section.

- (c)** If there is no vacant assignment in the postal installation, but a vacant assignment exists in another postal installation within the same post office,

 - (i)** the employee with the least seniority within the postal installation shall be displaced to the other postal installation within the post office where the vacant assignment exists;
 - (ii)** the employee with the least seniority within the section where the surplus position exists shall then be displaced to the section where application of subparagraph 53.18(c)(i) resulted in a vacant assignment;
 - (iii)** all assignments in each of the three sections shall then be open for bidding among employees of their respective section.
- (d)** In situations where there are no sections and where the post office only includes one postal installation, paragraph 53.18(a) shall apply with the necessary changes.
- (e)** Where the vacant assignment in the post office is not in the same classification as the employee whose position has been declared surplus, but is of the same status and group:

 - (i)** a bid of the assignments shall first be conducted within the section and the

classification of the employee whose position has been declared surplus;

- (ii) the employee without an assignment as a result of this bid shall be displaced to the vacant assignment if it is within the postal installation. All assignments within the section where the vacant assignment existed shall then be open for bidding among employees in that section.

(f) If the vacant assignment is located in another postal installation within the same post office,

- (i) the employee of the same status with the least seniority within the group and the postal installation shall be displaced to the other postal installation within the post office where the vacant assignment exists;
- (ii) the employee without an assignment as a result of the bid provided for in sub-paragraph 53.18(e)(i) shall then be displaced to the section where application of sub-paragraph 53.18(f)(i) resulted in a vacant assignment;
- (iii) all assignments in each of the two sections shall then be opened for bidding among employees of their respective section.

(g) If there are not enough vacant assignments

within the post office to assign another assignment to all employees whose position has been declared surplus, the procedure set out above shall apply in the reverse order of seniority among employees whose position has become surplus.

**G. RIGHT TO RETURN TO FORMER
LOCATION AND RELOCATION
ALLOWANCES**

53.19 An employee who is displaced in another office in accordance with Parts D and E, or into another classification and section in accordance with Part F of this article, shall be given priority over any other applications to fill the first vacant position that takes place following his or her displacement, which affords him or her with an opportunity to return to a position in the same classification and office where he or she formerly worked, providing he or she has applied under Article 13 for such a position and that this first vacant position occurs within three (3) years of the displacement.

53.20 Employees who are displaced under Parts E and F of this article and who relocate their residence will be entitled to be reimbursed for their relocation expenses in accordance with the then current policy of the Corporation if the displacement is greater than forty (40) kilometres from the present work location to the new work location.

53.21 An employee who is displaced under Parts E and F of this Article where the distance involved is in excess of forty (40) kilometres from his or her present work location, who elects not to change the location of his or her residence, shall be entitled to compensation of one hundred and fifty dollars (\$150) per month until the expiry of the first twelve (12) months following such displacement, or

until such employee does change the location of his or her residence, in which case he or she shall be entitled to the relocation expenses specified in clause 53.20, whichever shall first occur.

H. GENERAL PRINCIPLES

53.22 No employee described in clause 53.01 shall be required to accept to be displaced to a postal installation beyond the zone of the installation where he or she was working.

53.23 An employee shall not be required to accept to be displaced from a postal installation where the working language is different from that used in the employee's former position.

53.24 An employee who is declared surplus more than once shall not be required to accept to be displaced beyond the zone of the installation in which he or she was working at the time he or she was first declared surplus.

53.25 No employee shall be required to accept to be displaced from a full-time position to a part-time position or from a part-time position to a full-time position.

53.26 An employee who is required under this article to accept to be displaced or who is temporarily assigned in a job classification having a lower maximum rate of pay shall be deemed to have retained, for all purposes, his or her former rate of pay.

53.27 It is understood that, for the purposes of this article, the Toronto and Montreal MAPP areas as they existed on July 1, 1992, will not be modified and that no other MAPP area will be established.

53.28 A surplus employee required to accept to be displaced or who is temporarily assigned pursuant to this article shall be provided with the necessary retraining he or she requires during his or her hours of work with full pay from the Corporation and at no additional cost to the employee.

I. TEMPORARY ASSIGNMENTS

53.29 During the bidding process under Parts D, E and F of this article, the Corporation may temporarily assign a surplus employee under clause 53.05 or an employee whose position has been declared surplus under clause 53.04.

During his or her assignment, the employee is deemed to have remained in his or her initial position for the application of Articles 13, 19 and 53.

53.30 The temporary assignment shall be made within the employee's zone, shift and bargaining unit.

An employee may, on a voluntary basis, accept a temporary assignment within another shift than his or her own.

53.31 The work schedule of a part-time employee temporarily assigned shall include a number of hours of work per week at least equal to that of his or her former assignment. Such employee shall not be required to work a greater number of weekly hours than the number provided for in his or her original work schedule.

53.32 The temporary assignment provided for in this part may occur

(a) in any vacant position or vacant assignment;

- (b) notwithstanding clause 39.07, in the assignment of a Group 1 employee who is absent from work for a period of more than ten (10) working days or in any other assignment becoming temporarily vacant as a result of this employee being replaced;
- (c) in any assignment where the incumbent is on annual leave;
- (d) notwithstanding clauses 17.06, 17.07 and 17.11, in the assignment of a Group 2 employee who is absent for a known period of seven (7) calendar days or more, or in any other assignment becoming temporarily vacant as a result of this absence being covered;
- (e) to perform any available work.

The vacant position in which an employee is temporarily assigned shall remain available for the application of Parts D, E and F of this article.

J. OTHER OPTION

53.33 An employee required to be displaced pursuant to Part E may elect instead to be laid off with Supplementary Unemployment Benefits (SUB) Plan and recall rights.

53.34 The Corporate SUB Plan, as amended from time to time and subject to the requirements of Employment and Social Development Canada, shall form part of this collective agreement and shall be available to eligible employees for the term of this collective agreement.

K. RECALL RIGHTS

53.35 The surplus employees who are laid off pursuant to the provisions of clause 53.33 shall have their names placed on a recall list and shall have the right to submit applications for vacant positions in his or her former post office under Article 13 during a period of:

- (a) one (1) year after the date of the lay-off for the employee with less than one (1) year of continuous employment;
- (b) two (2) years after the date of lay-off for the employee with more than one (1) year and less than five (5) years of continuous employment;
- (c) four (4) years after the date of lay-off for the employee with five (5) years or more of continuous employment.

53.36 When there are vacant positions that the Corporation intends to fill and there is no surplus employee, they shall be given on a priority basis to employees on the recall list who have submitted applications in accordance with clause 53.35.

It is understood that positions and assignments are filled solely by seniority unless provided otherwise as per clause 13.07.

53.37 An employee who refuses an opportunity to return to work in his or her former post office shall have his or her name removed from the recall list and his or her employment will be terminated.

53.38 It is understood, for greater certainty, that laid

off employees shall continue to accumulate seniority and continuous service for the purposes of Article 11.

ARTICLE 54

WORK REINTEGRATION PROGRAM

54.01 Duty to Accommodate

The parties recognize that the Corporation, its employees, the Union, and the employee who is permanently disabled or temporarily disabled must work together to attain the objectives set out in the *Canadian Human Rights Act*.

- (a) Where an employee has become permanently or temporarily disabled, and the need for accommodation is supported by a medical certificate issued by a qualified medical doctor, he or she may submit a written request for accommodation to the Corporation.
- (b) In determining appropriate accommodation, the Corporation must first consider measures that allow the employee to remain in his or her position and assignment or in any vacant position or assignment he or she can obtain based on seniority.
- (c) The Corporation shall consult the Union on appropriate accommodation. The parties shall make every effort to reach an agreement to that effect. However, the Corporation and the Union recognize that implementation of the accommodation measures cannot be delayed because of a failure to reach an agreement or because the situation requiring immediate

action does not allow for consultation to take place and agreement to be reached before the implementation of such measures. Under such circumstances, the Corporation shall take appropriate accommodation measures. The Union reserves the right to file a grievance.

- (d) Assignments that are identified, as of January 31, 2007, as rehabilitation assignments are maintained as such unless the parties agree otherwise.
- (e) Accommodation shall end as soon as the employee becomes capable of performing all the duties of his or her regular assignment or of an assignment he or she can obtain based on seniority.
- (f) The parties may agree to designate and reserve certain assignments for employees requiring accommodation.
- (g) Parties at the local level shall make every effort to ensure the proper application of this Article. All agreements arising from this Article must be approved by the National Director of the Union and by the local management representative.

ARTICLE 55

STATUS OF EMPLOYEES

55.01 Definitions

- (a) “*employee*” means any employee as defined under the *Canada Labour Code* and who is included in the bargaining unit. There are two (2) types of employees: regular employees and temporary employees.

- (b) “*regular employee*” means any employee hired for an indeterminate period and on a permanent basis, full-time or part-time.
- (c) “*temporary employee*” means any other employee.

55.02 Probation

There shall be a probationary period of three (3) months starting with the first (1st) day of work for any regular employee hired by the Corporation.

However, there shall be no probationary period of a temporary employee who is appointed to a regular position if that employee has completed four hundred and eighty (480) hours of work as a temporary employee. In the event that the temporary employee has not completed four hundred and eighty (480) hours of work, the probationary period shall continue for a period of time equal to the difference between the hours worked as a temporary employee and the four hundred and eighty (480) hours.

55.03 Application of Collective Agreement During Probationary Period

All provisions of the collective agreement shall apply to regular employees on probation.

55.04 Probationary Employee

During his or her probationary period, a regular employee cannot obtain a transfer, a promotion or a demotion under Article 13. He or she may, nevertheless, present a request to obtain such a position after he or she has completed his or her probationary period.

ARTICLE 56

PROTECTION AGAINST HARASSMENT

56.01 Policy Statement

The parties recognize an employee's right to a working environment which is free of harassment on the grounds of race, sex, sexual orientation, gender expression, gender identity, national or ethnic origin, colour, religion, age, marital status, family status, disability, genetic characteristics and conviction for an offence for which a pardon has been granted or in respect of which a record suspension has been ordered.

They also recognize that this constitutes a common objective and that all efforts shall be deployed to prevent and correct any situation and any conduct liable to compromise this right.

56.02 Obligations

The Corporation has the primary responsibility for ensuring that a harassment-free environment prevails in the workplace and to take appropriate measures to achieve this result. The Union must equally assume all its responsibilities in achieving this result.

56.03 Definition of Harassment

For the purposes of this agreement, workplace harassment and violence refer to an action, conduct or comment, including of a sexual nature, or related to any of the grounds stipulated in clause 56.01, that can reasonably be expected to cause offence, humiliation or other physical or psychological injury or illness to an employee.

56.04 The Right to File a Complaint with the Corporation

An employee who believes that he or she has been subjected to harassment may at any time file a signed complaint with the representatives of the Corporation specifically appointed to receive such complaints or his or her supervisor. In such cases, the complainant may request to be assisted by a Union representative of his or her choice when filing such complaint.

Where the respondent is a member of the bargaining unit, he or she may also request to be assisted by a Union representative of his or her choice.

56.05 Investigation

- (a) When the Corporation receives a signed complaint, it shall commence an investigation within a reasonable time and at all times, use its best efforts to commence its investigation within three (3) working days.
- (b) The Corporation shall ensure that the investigation is completed within a reasonable time.
- (c) Where a complainant and/or respondent, as the case may be, has requested to be assisted by a Union representative, the Union representative shall have the right to accompany the complainant and/or respondent and shall have the same right as stipulated in clause 10.06. The Corporation will advise the Union representative of the progress of the investigation in a timely manner.
- (d) The Corporation will provide the Union with a quarterly national summary report detailing the number and type of complaints and their resolution.

- (e) The Corporation will provide the National Director of each region of the Union with a quarterly summary report for their region detailing the number and type of complaints and their status.

56.06 Confidentiality

- (a) In the course of the investigation, all parties involved shall take all possible measures to preserve confidentiality to the extent it is appropriate under the circumstances.
- (b) The Corporation will post a list of its representatives specifically appointed to receive such complaints.

Within ninety (90) days of the signing of the collective agreement and following a national consultation, the Corporation will provide the Union with a copy of its general procedures for conducting investigations as determined by the Corporation, and as amended from time to time.

56.07 Decision

After the investigation is completed, the Corporation shall communicate the conclusions reached to the employee and to the Union representative where the employee has so requested. Before a decision is taken as to the proper measures to be adopted in order to remedy the situation, the Corporation will seek input from the Union representative where such measures directly affect employees in the bargaining unit.

Notwithstanding clause 45.02, a transfer within the same classification may be imposed on an employee as a disciplinary measure for harassment related to any of the grounds stipulated in 56.01.

Upon written request by the complainant and following consultation and agreement, the Corporation may grant the complainant the right to be assigned to another assignment or position on a temporary basis.

56.08 Compensation

A complaint filed pursuant to this article shall not be construed as restricting in any way the right of an employee who has been subjected to harassment to claim and obtain compensation at common law or under any applicable legislation.

56.09 Right to Grieve

Nothing in the above provision shall be construed as restricting or limiting the right of an employee or the right of the Union to use the grievance and arbitration procedure in cases of harassment.

56.10 Right to File Complaints with the Canadian Human Rights Commission

An employee who believes that he or she has been subjected to harassment or violence related to discrimination may at any time file a complaint with the Canadian Human Rights Commission in accordance with the *Canadian Human Rights Act*. However, the fact that an employee did not use this course of action shall not in any way be raised against this employee. Similarly, the filing of a complaint with the Commission shall not deprive an employee of any right under the collective agreement.

56.11 No Reprisal

No reprisal shall be exercised against an employee because he or she filed a complaint in accordance with the above-mentioned provisions except where a false charge has been made with malicious intent.

APPENDIX “A”
CLASSIFICATIONS AND WAGES

The hourly wage rates of the employees are as follows:

					Annual Wage Increase Calculated as per Appendix A-1		
GROUP 1							
CLASSIFICATION	FUNCTIONS		2024:02:01	2025:02:01	2026:02:01	2027:02:01	2028:02:01
PO-2 Mail Handler		min	\$24.15	\$24.87	\$25.37	To Be Determined	
		yr 1	\$25.30	\$26.06	\$26.58		
		yr 2	\$26.45	\$27.24	\$27.78		
		yr 3	\$27.58	\$28.41	\$28.98		
		yr 4	\$28.72	\$29.58	\$30.17		
		yr 5	\$29.87	\$30.77	\$31.39		
		yr 6	\$31.02	\$31.95	\$32.59		
		yr 7	\$32.16	\$33.12	\$33.78		
PO-4 Postal Clerk	Postal Clerk	min	\$24.15	\$24.87	\$25.37	To Be Determined	
		yr 1	\$25.34	\$26.10	\$26.62		
		yr 2	\$26.50	\$27.30	\$27.85		
		yr 3	\$27.67	\$28.50	\$29.07		
		yr 4	\$28.82	\$29.68	\$30.27		
		yr 5	\$29.98	\$30.88	\$31.50		
		yr 6	\$31.16	\$32.09	\$32.73		
		yr 7	\$32.33	\$33.30	\$33.97		
	Retail Lead Hand		\$33.04	\$34.03	\$34.71	To Be Determined	
	PO-5 Mail Despatcher		min	\$24.35	\$25.08	\$25.58	To Be Determined
yr 1			\$25.51	\$26.28	\$26.81		
yr 2			\$26.67	\$27.47	\$28.02		
yr 3			\$27.85	\$28.69	\$29.26		
yr 4			\$29.01	\$29.88	\$30.48		
yr 5			\$30.20	\$31.11	\$31.73		
yr 6			\$31.36	\$32.30	\$32.95		
yr 7			\$32.56	\$33.54	\$34.21		

GROUP 1					Annual Wage Increase Calculated as per Appendix A-1		
CLASSIFICATION	FUNCTIONS		2024:02:01	2025:02:01	2026:02:01	2027:02:01	2028:02:01
PO-2 PT Part-time Mail Handler		min	\$24.15	\$24.87	\$25.37	To Be Determined	
		yr 1	\$25.30	\$26.06	\$26.58		
		yr 2	\$26.45	\$27.24	\$27.78		
		yr 3	\$27.58	\$28.41	\$28.98		
		yr 4	\$28.72	\$29.58	\$30.17		
		yr 5	\$29.87	\$30.77	\$31.39		
		yr 6	\$31.02	\$31.95	\$32.59		
		yr 7	\$32.16	\$33.12	\$33.78		
PO-4 PT Part-time Postal Clerk		min	\$24.15	\$24.87	\$25.37	To Be Determined	
		yr 1	\$25.34	\$26.10	\$26.62		
		yr 2	\$26.50	\$27.30	\$27.85		
		yr 3	\$27.67	\$28.50	\$29.07		
		yr 4	\$28.82	\$29.68	\$30.27		
		yr 5	\$29.98	\$30.88	\$31.50		
		yr 6	\$31.16	\$32.09	\$32.73		
		yr 7	\$32.33	\$33.30	\$33.97		

GROUP 2					Annual Wage Increase Calculated as per Appendix A-1		
CLASSIFICATION	FUNCTIONS		2024:02:01	2025:02:01	2026:02:01	2027:02:01	2028:02:01
PO LC-1 Letter Carrier	Letter Carrier	min	\$24.15	\$24.87	\$25.37	To Be Determined	
	Motorized Mail Courier	yr 1	\$25.34	\$26.10	\$26.62		
	Router	yr 2	\$26.50	\$27.30	\$27.85		
	Assistant to Letter Carrier Supervisor	yr 3	\$27.67	\$28.50	\$29.07		
	Mail Mobile Letter Carrier	yr 4	\$28.82	\$29.68	\$30.27		
		yr 5	\$29.98	\$30.88	\$31.50		
		yr 6	\$31.16	\$32.09	\$32.73		
		yr 7	\$32.33	\$33.30	\$33.97		
	Relief Letter Carrier	min	\$24.81	\$25.55	\$26.06	To Be Determined	
	Relief Motorized Mail Courier	yr 1	\$26.00	\$26.78	\$27.32		
		yr 2	\$27.16	\$27.97	\$28.53		
		yr 3	\$28.33	\$29.18	\$29.76		
		yr 4	\$29.48	\$30.36	\$30.97		
		yr 5	\$30.64	\$31.56	\$32.19		
		yr 6	\$31.82	\$32.77	\$33.43		
		yr 7	\$33.04	\$34.03	\$34.71		

GROUP 2					Annual Wage Increase Calculated as per Appendix A-1		
CLASSIFICATION	FUNCTIONS		2024:02:01	2025:02:01	2026:02:01	2027:02:01	2028:02:01
PO MSC-1 Mail Service Courier	Mail Service Courier	min	\$24.15	\$24.87	\$25.37	To Be Determined	
		yr 1	\$25.34	\$26.10	\$26.62		
		yr 2	\$26.50	\$27.30	\$27.85		
		yr 3	\$27.67	\$28.50	\$29.07		
		yr 4	\$28.82	\$29.68	\$30.27		
		yr 5	\$29.98	\$30.88	\$31.50		
		yr 6	\$31.16	\$32.09	\$32.73		
		yr 7	\$32.33	\$33.30	\$33.97		
	Relief Mail Service Courier	min	\$24.81	\$25.55	\$26.06	To Be Determined	
		yr 1	\$26.00	\$26.78	\$27.32		
		yr 2	\$27.16	\$27.97	\$28.53		
		yr 3	\$28.33	\$29.18	\$29.76		
		yr 4	\$29.48	\$30.36	\$30.97		
		yr 5	\$30.64	\$31.56	\$32.19		
		yr 6	\$31.82	\$32.77	\$33.43		
		yr 7	\$33.04	\$34.03	\$34.71		

					Annual Wage Increase Calculated as per Appendix A-1		
GROUP 2							
CLASSIFICATION	FUNCTIONS		2024:02:01	2025:02:01	2026:02:01	2027:02:01	2028:02:01
PO MSC (HV)-3	Mail Service Courier	min	\$33.46	\$34.46	\$35.15	To Be Determined	
Mail Service Courier (Heavy Vehicle)	(Heavy Vehicle)	yr 1	\$33.58	\$34.59	\$35.28		
PO LC-1 PT	Part-time Letter Carrier	min	\$24.15	\$24.87	\$25.37	To Be Determined	
Part-time Letter Carrier	Part-time Motorized Mail Courier	yr 1	\$25.34	\$26.10	\$26.62		
	Part-time Assistant to Letter Carrier Supervisor	yr 2	\$26.50	\$27.30	\$27.85		
	Part-time Mail Mobile Letter Carrier	yr 3	\$27.67	\$28.50	\$29.07		
	Part-time Router	yr 4	\$28.82	\$29.68	\$30.27		
	Part-time Unstructured	yr 5	\$29.98	\$30.88	\$31.50		
		yr 6	\$31.16	\$32.09	\$32.73		
		yr 7	\$32.33	\$33.30	\$33.97		
	Part-time Relief Motorized Mail Courier	min	\$24.81	\$25.55	\$26.06	To Be Determined	
		yr 1	\$26.00	\$26.78	\$27.32		
		yr 2	\$27.16	\$27.97	\$28.53		
		yr 3	\$28.33	\$29.18	\$29.76		
		yr 4	\$29.48	\$30.36	\$30.97		
		yr 5	\$30.64	\$31.56	\$32.19		
		yr 6	\$31.82	\$32.77	\$33.43		
		yr 7	\$33.04	\$34.03	\$34.71		
PO PD PT-1	Parcel Delivery Part-Time	min	\$24.15	\$24.87	\$25.37	To Be Determined	
Parcel Delivery Part-Time		yr 1	\$25.34	\$26.10	\$26.62		
		yr 2	\$26.50	\$27.30	\$27.85		
		yr 3	\$27.67	\$28.50	\$29.07		
		yr 4	\$28.82	\$29.68	\$30.27		
		yr 5	\$29.98	\$30.88	\$31.50		
		yr 6	\$31.16	\$32.09	\$32.73		
		yr 7	\$32.33	\$33.30	\$33.97		
PO MSC-1 PT	Part-time Mail Service Courier	min	\$24.15	\$24.87	\$25.37	To Be Determined	
Part-time Mail Service Courier		yr 1	\$25.34	\$26.10	\$26.62		
		yr 2	\$26.50	\$27.30	\$27.85		
		yr 3	\$27.67	\$28.50	\$29.07		
		yr 4	\$28.82	\$29.68	\$30.27		
		yr 5	\$29.98	\$30.88	\$31.50		
		yr 6	\$31.16	\$32.09	\$32.73		
		yr 7	\$32.33	\$33.30	\$33.97		
	Part-time Relief Mail Service Courier	min	\$24.81	\$25.55	\$26.06	To Be Determined	
		yr 1	\$26.00	\$26.78	\$27.32		
		yr 2	\$27.16	\$27.97	\$28.53		
		yr 3	\$28.33	\$29.18	\$29.76		
		yr 4	\$29.48	\$30.36	\$30.97		
		yr 5	\$30.64	\$31.56	\$32.19		
		yr 6	\$31.82	\$32.77	\$33.43		
		yr 7	\$33.04	\$34.03	\$34.71		

GROUP 3						Annual Wage Increase Calculated as per Appendix A-1		
CLASSIFICATION		FUNCTIONS		2024:02:01	2025:02:01	2026:02:01	2027:02:01	2028:02:01
PST 1	ELE-2,		min	\$28.33	\$29.18	\$29.76	To Be Determined	
PSS 1	MAN-1		yr 1	\$28.63	\$29.49	\$30.08		
			yr 2	\$28.91	\$29.78	\$30.38		
ELE-3			min	\$28.98	\$29.85	\$30.45	To Be Determined	
			yr 1	\$29.28	\$30.16	\$30.76		
			yr 2	\$29.62	\$30.51	\$31.12		
			yr 3	\$31.60	\$32.55	\$33.20		
			yr 4	\$33.23	\$34.23	\$34.91		
			yr 5	\$33.95	\$34.97	\$35.67		
PST 2			min	\$28.98	\$29.85	\$30.45	To Be Determined	
PSS 2	ELE-4, MDO-4		yr 1	\$29.28	\$30.16	\$30.76		
			yr 2	\$29.62	\$30.51	\$31.12		
PST 3	MAM-4,		min	\$30.55	\$31.47	\$32.10	To Be Determined	
PSS 3	MAM-5, MAN-3, MAN-4, MDO-5		yr 1	\$30.91	\$31.84	\$32.48		
			yr 2	\$31.22	\$32.16	\$32.80		
PST 4	MAM-6,		min	\$31.74	\$32.69	\$33.34	To Be Determined	
PSS 4	MAM-7, MAN-5, MAN-6		yr 1	\$32.12	\$33.08	\$33.74		
			yr 2	\$32.40	\$33.37	\$34.04		
PST 5	MAN-7,		min	\$32.65	\$33.63	\$34.30	To Be Determined	
PSS 5	PRW-6		yr 1	\$33.04	\$34.03	\$34.71		
			yr 2	\$33.41	\$34.41	\$35.10		
PST 6	MAM-8,		min	\$33.32	\$34.32	\$35.01	To Be Determined	
PSS 6	MAM-9, MST-9, VHE-8		yr 1	\$33.70	\$34.71	\$35.40		
			yr 2	\$34.10	\$35.12	\$35.82		

GROUP 3 (cont'd)					Annual Wage Increase Calculated as per Appendix A-1		
CLASSIFICATION	FUNCTIONS		2024:02:01	2025:02:01	2026:02:01	2027:02:01	2028:02:01
WOW-9		min	\$34.99	\$36.04	\$36.76	To Be Determined	
		yr 1	\$35.36	\$36.42	\$37.15		
		yr 2	\$35.81	\$36.88	\$37.62		
MST-10, SMW-8		min	\$35.88	\$36.96	\$37.70	To Be Determined	
		yr 1	\$36.25	\$37.34	\$38.09		
		yr 2	\$36.71	\$37.81	\$38.57		
PTSS 1 PTS 1 STS-2		min	\$28.01	\$28.85	\$29.43	To Be Determined	
		yr 1	\$28.33	\$29.18	\$29.76		
		yr 2	\$28.63	\$29.49	\$30.08		
PTSS 2 PTS 2 PRC-4		min	\$29.93	\$30.83	\$31.45	To Be Determined	
		yr 1	\$30.30	\$31.21	\$31.83		
		yr 2	\$30.55	\$31.47	\$32.10		
PTSS 3 STS-3 PTS 3		min	\$30.62	\$31.54	\$32.17	To Be Determined	
		yr 1	\$30.97	\$31.90	\$32.54		
		yr 2	\$31.31	\$32.25	\$32.90		

GROUP 3 (cont'd)					Annual Wage Increase Calculated as per Appendix A-1		
CLASSIFICATION	FUNCTIONS		2024:02:01	2025:02:01	2026:02:01	2027:02:01	2028:02:01
PTSS 4 PTS 4 STS-4, MES-4		min	\$31.37	\$32.31	\$32.96	To Be Determined	
		yr 1	\$31.72	\$32.67	\$33.32		
		yr 2	\$32.08	\$33.04	\$33.70		
PTSS 5 PRC-5 PTS 5		min	\$32.40	\$33.37	\$34.04	To Be Determined	
		yr 1	\$32.78	\$33.76	\$34.44		
		yr 2	\$33.19	\$34.19	\$34.87		
PTSS 6 PRC-6, STS-5 PTS 6		min	\$33.19	\$34.19	\$34.87	To Be Determined	
		yr 1	\$33.56	\$34.57	\$35.26		
		yr 2	\$33.91	\$34.93	\$35.63		
PTSS 7 PRC-7, STS-6 PTS 7		min	\$33.84	\$34.86	\$35.56	To Be Determined	
		yr 1	\$34.25	\$35.28	\$35.99		
		yr 2	\$34.66	\$35.70	\$36.41		
PTSS 8 PRC-8, STS-7, STS-8 PTS 8		min	\$35.59	\$36.66	\$37.39	To Be Determined	
		yr 1	\$36.02	\$37.10	\$37.84		
		yr 2	\$36.45	\$37.54	\$38.29		

GROUP 3 (cont'd)					Annual Wage Increase Calculated as per Appendix A-1		
CLASSIFICATION	FUNCTIONS		2024:02:01	2025:02:01	2026:02:01	2027:02:01	2028:02:01
PST 7		min	\$35.95	\$37.03	\$37.77	To Be Determined	
PSS 7		yr 1	\$36.47	\$37.56	\$38.31		
		yr 2	\$37.02	\$38.13	\$38.89		
PST 8		min	\$36.88	\$37.99	\$38.75	To Be Determined	
PSS 8		yr 1	\$37.35	\$38.47	\$39.24		
		yr 2	\$37.92	\$39.06	\$39.84		
PST 9	EIM-10	min	\$37.64	\$38.77	\$39.55	To Be Determined	
PSS 9	MAM-12	yr 1	\$38.17	\$39.32	\$40.11		
		yr 2	\$38.74	\$39.90	\$40.70		

GROUP 3: Plant Maintenance					Annual Wage Increase Calculated as per Appendix A-1		
CLASSIFICATION	FUNCTIONS		2024:02:01	2025:02:01	2026:02:01	2027:02:01	2028:02:01
Electromechanical Specialist		min	\$36.88	\$37.99	\$38.75	To Be Determined	
MAM-10		yr 1	\$37.35	\$38.47	\$39.24		
		yr 2	\$37.92	\$39.06	\$39.84		
Electronics Specialist		min	\$36.88	\$37.99	\$38.75	To Be Determined	
MAM-11		yr 1	\$37.35	\$38.47	\$39.24		
		yr 2	\$37.92	\$39.06	\$39.84		
Lead Hand		min	\$37.68	\$38.81	\$39.59	To Be Determined	
		yr 1	\$38.52	\$39.68	\$40.47		
		yr 2	\$39.41	\$40.59	\$41.40		
		yr 3	\$41.61	\$42.86	\$43.72		
		yr 4	\$43.76	\$45.07	\$45.97		
		yr 5	\$44.71	\$46.05	\$46.97		

GROUP 3: Vehicle Mechanic					Annual Wage Increase Calculated as per Appendix A-1		
CLASSIFICATION	FUNCTIONS		2024:02:01	2025:02:01	2026:02:01	2027:02:01	2028:02:01
Light Vehicle Mechanic		min	\$36.88	\$37.99	\$38.75	To Be Determined	
VHE-09		yr 1	\$37.35	\$38.47	\$39.24		
		yr 2	\$37.92	\$39.06	\$39.84		
Full Service Vehicle Mechanic		min	\$39.44	\$40.62	\$41.43	To Be Determined	
VHE-10		yr 1	\$39.94	\$41.14	\$41.96		
		yr 2	\$40.52	\$41.74	\$42.57		

GROUP 4						Annual Wage Increase Calculated as per Appendix A-1		
CLASSIFICATION		FUNCTIONS		2024:02:01	2025:02:01	2026:02:01	2027:02:01	2028:02:01
AEPS	EL-1		min	\$29.32	\$30.20	\$30.80	To Be Determined	
ASPSS	EL-2		min	\$31.61	\$32.56	\$33.21	To Be Determined	
ASPSS	EL-3		min	\$33.87	\$34.89	\$35.59	To Be Determined	
EPSS 1	EL-4		min	\$34.85	\$35.90	\$36.62	To Be Determined	
			yr 1	\$35.48	\$36.54	\$37.27		
			yr 2	\$37.28	\$38.40	\$39.17		
			yr 3	\$39.04	\$40.21	\$41.01		
			yr 4	\$39.65	\$40.84	\$41.66		
			yr 5	\$40.45	\$41.66	\$42.49		
EPSS 2			min	\$37.05	\$38.16	\$38.92	To Be Determined	
			yr 1	\$37.78	\$38.91	\$39.69		
			yr 2	\$38.54	\$39.70	\$40.49		
			yr 3	\$40.61	\$41.83	\$42.67		
			yr 4	\$42.65	\$43.93	\$44.81		
			yr 5	\$43.47	\$44.77	\$45.67		

GROUP 4 (con't)						Annual Wage Increase Calculated as per Appendix A-1		
CLASSIFICATION		FUNCTIONS		2024:02:01	2025:02:01	2026:02:01	2027:02:01	2028:02:01
EPSS 3	EL-6		min	\$39.45	\$40.63	\$41.44	To Be Determined	
			yr 1	\$40.26	\$41.47	\$42.30		
			yr 2	\$41.11	\$42.34	\$43.19		
			yr 3	\$43.33	\$44.63	\$45.52		
			yr 4	\$45.62	\$46.99	\$47.93		
			yr 5	\$46.66	\$48.06	\$49.02		
EPSS 4	EL-7		min	\$41.94	\$43.20	\$44.06	To Be Determined	
			yr 1	\$42.80	\$44.08	\$44.96		
			yr 2	\$43.69	\$45.00	\$45.90		
			yr 3	\$46.14	\$47.52	\$48.47		
			yr 4	\$48.50	\$49.96	\$50.96		
			yr 5	\$49.78	\$51.27	\$52.30		

GROUP 4					Annual Wage Increase Calculated as per Appendix A-1		
CLASSIFICATION	FUNCTIONS		2024:02:01	2025:02:01	2026:02:01	2027:02:01	2028:02:01
EL-5 Specialist		min	\$37.68	\$38.81	\$39.59	To Be Determined	
		yr 1	\$38.52	\$39.68	\$40.47		
		yr 2	\$39.41	\$40.59	\$41.40		
		yr 3	\$41.61	\$42.86	\$43.72		
		yr 4	\$43.76	\$45.07	\$45.97		
		yr 5	\$44.71	\$46.05	\$46.97		
Lead Hand		min	\$37.68	\$38.81	\$39.59	To Be Determined	
		yr 1	\$38.52	\$39.68	\$40.47		
		yr 2	\$39.41	\$40.59	\$41.40		
		yr 3	\$41.61	\$42.86	\$43.72		
		yr 4	\$43.76	\$45.07	\$45.97		
		yr 5	\$44.71	\$46.05	\$46.97		

APPRENTICESHIP WAGE RATES					Annual Wage Increase Calculated as per Appendix A-1		
CLASSIFICATION	FUNCTIONS		2024:02:01	2025:02:01	2026:02:01	2027:02:01	2028:02:01
Apprentice MAM-11		min	\$32.76	\$33.74	\$34.41	To Be Determined	
		yr 1	\$33.55	\$34.56	\$35.25		
		yr 2	\$34.29	\$35.32	\$36.03		
		yr 3	\$35.08	\$36.13	\$36.85		
		yr 4	\$35.88	\$36.96	\$37.70		

APPENDIX “A”

NOTES

1. Employees' annual pay increments, where applicable, shall commence with the first full pay period following the employee's annual anniversary date.
2. Annual rates are to be calculated by multiplying the hourly rate by 2,087.04 hours per annum.
3. In lieu of extending the rest period to fifteen (15) minutes for employees in the PO LC-1 and PO MSC-1 categories and the PO PD PT-1 and PO MSC (HV) 3 classifications, they will be paid the applicable daily rate specified in note 4 for each working day that they are entitled to pay during the calendar years 2024, 2025, 2026, 2027 and 2028. The amount paid to part-time employees shall be considered pay for the purposes of paragraph 19.09(b).

For each day that a part-time employee performs a full-time assignment, he or she shall receive for that day the daily rate for full-time employees specified in note 4.

4. The daily rates referred to in note 3 and payable for each of the calendar years 2024, 2025, 2026, 2027 and 2028 for employees on strength during that period are as follows:

	<u>Full-time</u>	<u>Part-time</u>
2024	\$ 5.29	\$ 2.65
2025	\$ 5.45	\$ 2.73
2026	\$ 5.56	\$ 2.78
2027	To be determined	To be determined
2028	To be determined	To be determined

The daily rates for the years 2026 to 2028 are based on wages calculated as per Appendix A-1.

5. In lieu of extending the rest period to fifteen (15) minutes, temporary employees are entitled to the

following amounts:

- (a)** For each day that a temporary employee performs a full-time assignment, he or she shall receive:
- (i)** For the 2024 calendar year – \$5.29 per day;
 - (ii)** For the 2025 calendar year – \$5.45 per day;
 - (iii)** For the 2026 calendar year – \$5.56 per day;
 - (iv)** For the 2027 calendar year – To be determined;
 - (v)** For the 2028 calendar year – To be determined.

The daily rates for the years 2026 to 2028 are based on wages calculated as per Appendix A-1.

- (b)** For each day that a temporary employee performs a part-time assignment, he or she shall receive:
- (i)** For the 2024 calendar year – \$2.65 per day;
 - (ii)** For the 2025 calendar year – \$2.73 per day;
 - (iii)** For the 2026 calendar year – \$2.78 per day;
 - (iv)** For the 2027 calendar year – To be determined;
 - (v)** For the 2028 calendar year – To be determined.

The daily rates for the years 2026 to 2028 are based on wages calculated as per Appendix A-1.

These amounts for entitlements shall be paid on a bi-weekly basis to temporary employees. Payment will be made by electronic funds transfer (direct deposit).

- 6. (a)** The amounts shown hereunder represent four (4) hours' pay of the EL-4 maximum hourly rate rounded to the nearest five cents (5¢).
- (i) February 1, 2024 \$161.80;
 - (ii) February 1, 2025 \$166.65;
 - (iii) February 1, 2026 \$169.95;
 - (iv) February 1, 2027 To be determined;
 - (v) February 1, 2028 To be determined.

The four (4) hour rate of pay for the years 2026 to 2028 are based on wages calculated as per Appendix A-1.

- (b)** The amounts shown hereunder represent three (3) hours' pay of the EL-5 maximum hourly rate rounded to the nearest five cents (5¢).
- (i) February 1, 2024 \$134.15;
 - (ii) February 1, 2025 \$138.15;
 - (iii) February 1, 2026 \$140.90;
 - (iv) February 1, 2027 To be determined;
 - (v) February 1, 2028 To be determined.

The three (3) hour rate of pay for the years 2026 to 2028 are based on wages calculated as per Appendix A-1.

- (c)** The amounts shown hereunder represent three (3) hours' pay of the EL-5 maximum hourly rate plus five dollars (\$5.00) rounded to the nearest five cents (5¢).

- (i) February 1, 2024 \$139.15;
- (ii) February 1, 2025 \$143.15;
- (iii) February 1, 2026 \$145.90;
- (iv) February 1, 2027 To be determined;
- (v) February 1, 2028 To be determined.

The three (3) hour rate of pay for the years 2026 to 2028 are based on wages calculated as per Appendix A-1.

- (d) The amounts shown hereunder represent three (3) hours' pay of the EL-5 maximum hourly rate plus ten dollars (\$10.00) rounded to the nearest five cents (5¢).

- (i) February 1, 2024 \$144.15;
- (ii) February 1, 2025 \$148.15;
- (iii) February 1, 2026 \$150.90;
- (iv) February 1, 2027 To be determined;
- (v) February 1, 2028 To be determined.

The three (3) hour rate of pay for the years 2026 to 2028 are based on wages calculated as per Appendix A-1.

7. For greater certainty, the parties confirm that the classification of letter carrier (PO LC-1) includes the following functions:

- letter carrier
- relief letter carrier
- motorized mail courier
- relief motorized mail courier
- router
- assistant to letter carrier supervisor
- mail mobile letter carrier

The classification of mail service courier (PO

MSC-1) includes the functions of mail service courier and relief mail service courier.

The classification of part-time letter carrier (PT PO LC-1) includes the functions of part-time letter carrier, part-time motorized mail courier, part-time relief motorized mail courier, part-time assistant to letter carrier supervisor, part-time router, part-time unstructured and part-time mail mobile letter carrier.

The classification of parcel delivery part-time (PO PD PT-1) includes the function of parcel delivery part-time.

The classification of part-time mail service courier (PT PO MSC-1) includes the functions of part-time mail service courier and part-time relief mail service courier. The classification of mail service courier (heavy vehicle) (PO MSC(HV)-3) includes the function of mail service courier (heavy vehicle).

8. By agreement of the parties, the functions in the classifications in Groups 1, 3 and 4 are not listed in Appendix "A".

9. Effective January 31, 2007, the rate of pay of employees who were on strength as regular employees on September 1, 2003, and have completed twenty-eight (28) years of indeterminate service shall be increased by one percent (1%).

Notwithstanding the above, employees who have completed sufficient service to be eligible for twenty-eight (28) weeks of severance pay as of December 31, 2003 shall not be eligible for the one percent (1%) increase.

10. Where an employee temporarily substitutes in the position of Retail Lead Hand, the employee shall receive the rate of pay for the Retail Lead Hand beginning with the first full shift. The employee will receive this rate of pay in the following pay period.

APPENDIX “A-1”

WAGE INCREASE CALCULATION **APPLICABLE TO THE FINAL THREE (3)** **YEARS OF THIS COLLECTIVE AGREEMENT**

This Appendix sets out the parties' agreement regarding wage increases for the following dates:

- February 1, 2026 and
- February 1, 2027 and
- February 1, 2028

(the “Applicable Dates”).

The parties have agreed that the wage increase for each of the Applicable Dates will be equal to the average annual all-items Consumer Price Index (CPI) using the reference periods as defined below:

Date of Wage Increase	CPI Reference Period
February 1 st , 2026	October 1 st , 2024, to September 30 th , 2025
February 1 st , 2027	October 1 st , 2025, to September 30 th , 2026
February 1 st , 2028	October 1 st , 2026, to September 30 th , 2027

The wage increase for the Applicable Date will be calculated as the average of the CPI, as published by Statistics Canada, of the twelve (12) months of the reference period outlined above.

The calculation will be the same as currently used for the Canada Post Pension Plan benefit increases.

The annual wage increase calculation shall be completed annually for each Applicable Date within thirty (30) days of the final applicable monthly CPI being published by Statistics Canada.

The Corporation will then notify the Union of the applicable annual wage increase, and any other applicable impacts tied to wages, for the Applicable Date. Once verified by the Union, the Corporation will also post an updated wage grid on Intrapost and in all postal installations. The parties agree that new collective agreements with the updated wage grid will not be printed.

For clarity, the wage increases reflected in the wage tables at Appendix A for February 1, 2024, to January 31 2025 (6.5%) and February 1, 2025, to January 31 2026 (3%) will remain unchanged regardless of the CPI.

The parties agree that all cost of living allowance (COLA) provisions pursuant to clause 35.09 are suspended until January 31, 2029.

APPENDIX “B-1”**NOTICE OF CHANGE IN UNION AFFILIATION
OR STATUS CHANGE**

The following information shall be provided to the Union when there is a change in union affiliation or status:

1. Last Name
2. First Name
3. Initials
4. Residence Address 1
5. Residence Address 2
6. Residence City
7. Residence Province
8. Residence Address Postal Code
9. New Class and Level (Translated)
10. Work Location Name (English)
11. Work Location Name (French)
12. Work Location City
13. New Paylist
14. Old Effective From Date (YYYYMMDD)
15. Old Effective To Date (YYYYMMDD)
16. New Effective From Date (YYYYMMDD)
17. New Effective To Date (YYYYMMDD)
18. Action Code
19. Reason Code
20. New Employment Category
21. New BUD Code
22. New Scheduled Hours
23. Employee ID Number
24. Prior (Old) Work Area
25. New Work Area
26. Prior (Old) Work Location (City)
27. Prior (Old) Paylist

APPENDIX "B-2"

NOTIFICATION OF IMPLEMENTATION OF GRIEVANCE DECISION



Notification of Implementation of Grievance Decision

Avis application d'une décision prise en matière de grief

To Employee À l'employé		Employee Number Numéro de l'employé	
To local Representative of Union Au représentant local du syndicat			
Subject Grievance Number Numéro du grief		Object Objet	Location Endroit
Level of Decision Niveau de la décision		Order of decision Ordre de la décision	
☐ 1st 1 ^{re} ☐ Other (Specify) Autre (préciser)		☐ 2nd 2 ^e ☐ 3rd 3 ^e ☐ Arbitration Arbitrage	
Subject Matter Sujet			

Action to implement in the above grievance has been taken
as follows (encluse datée)

Voici les mesures qui ont été prises pour appliquer la décision
prise dans le cas du grief susmentionné (comportement des dates)

Name Nom	Title Titre	Date Y A M D J
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22-262-079 (99-07)

1 Original Grievance File

Dossier sur le grief

APPENDIX “C”

RENEWAL OF AGREEMENTS ENTERED INTO PRIOR TO THE COMING INTO FORCE OF THIS AGREEMENT

1. The agreements signed between the parties and pertaining to new facilities will remain in effect for the term of the collective agreement.

It is also understood that staffing and/or schedule changes that may be required in those facilities during the term of this collective agreement will be effected pursuant to the applicable articles of the collective agreement.

2. The following agreements are renewed without any modifications:

Province of Quebec	Equal Opportunity for O.T.
Western Region	Health and Safety – An Employee Working Alone
Province of Quebec	Health and Safety (June 8, 1982)
Metro-Montreal Region	Article 29 – Regional Bag Rack – Final at Parcel Sorting Machines (October 24, 1995)
National	Union Dues Deductions – Article 4 (July 13, 1991)
National	Dental Plan (April 4, 1986)
National	The Bidding of Routes when

Conducting a Major
Reorganization of Motorized Mail
Courier (MMC) Routes
(February 4, 1994)

National	Letter, A. Joynt to L. Bue, regarding Benefits improvements (December 21, 1999)
National	Uniforms – Clause 34.01 – Table 3, Type 2 (July 24, 2003)
Montreal	Staffing Complement VHE 9 (August 6, 2004)
Regina	Overtime – Mail Service Courier (December 10, 2005)
National	M. MacDonell to P. Bertrand regarding Safety Watchers in High-Risk Situations (May 3, 2007)
National	Memorandum of Agreement regarding Application of Clause 47.03 (April 18, 2005)

3. The following agreements are renewed with the understanding that they will be reviewed by the parties at national consultation within six (6) months following the signing of the collective agreement. Upon agreement of the parties, any and all agreements that are no longer in effect will be declared null and void and deemed to be removed from Section 3 of this appendix.

Williams Lake BC	Equal Opportunity for O.T.
Castlegar BC	Equal Opportunity for O.T.

Inuvik NWT	Equal Opportunity for O.T.
Fort Saskatchewan AB	Equal Opportunity for O.T.
Grande Prairie AB	Equal Opportunity for O.T.
St. Paul AB	Equal Opportunity for O.T.
Yorkton SK	Equal Opportunity for O.T.
Surrey BC	Equal Opportunity for O.T.
Victoria BC	Health and Safety Program
Edmonton AB	Equal Opportunity for O.T. (January 22, 1997)
Western Region	Health and Safety – Construction and Major Renovations
Ottawa ON	Reclassification – Article 45
Atlantic Division	Equal Opportunity for O.T.
St. John's NF	Change of Shift system
National	Motorized Mail Courier (MMC) (August 11, 1993)
National	Letter, M. Traversy to L. Bue regarding Maintaining the Combined Urban Service (CUS) Contract – Kelowna, BC (September 30, 2003)
Léo-Blanchette MPP	Memorandum of Understanding (Clause 29.06) regarding

Transfer of Mail Processing
From Québec to Léo-Blanchette
MPP (March 31, 2006)

Léo-Blanchette MPP	Transfer of Québec Mail Processing to Léo-Blanchette Facility – Group 3 (March 31, 2006)
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4. The following agreements will remain in effect
until January 31, 2029:

National	Memorandum of Agreement re: A-62 Letter Carrier Work Station Interim Standards (May 24, 2006)
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Montreal	Memorandum of Agreement regarding Restructuring Delorimier Station (December 13, 2006)
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National	All written agreements entered into between the parties prior to the date of signature of the collective agreement regarding the implementation of Postal Transformation ("PT") shall remain in effect until January 31, 2029.
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APPENDIX “D”

NEIGHBOURHOOD MAIL

This Appendix supersedes all previous agreements, letters of understanding and past practices with regards to handling and delivery of neighbourhood mail.

1.0 Neighbourhood Mail

- (a) In this collective agreement, “*neighbourhood mail*” is unaddressed advertising matter (mail) as defined in the Postal Guide, as it is amended from time to time.

For clarity, all references to “householder mail” in this collective agreement shall be read as “neighbourhood mail.”

- (b) The Corporation may market and accept for delivery any neighbourhood mail.

2.0 Delivery of Neighbourhood Mail

- (a) All neighbourhood mail meeting the size, weight and delivery day specifications covered in the following chart shall be delivered by letter carriers.
- (b) All neighbourhood mail that falls outside the size, weight and delivery day specifications covered in the following chart are not delivered by letter carriers, except when an agreement is reached between the parties.

Such agreement shall be made at the local, regional or national level, depending on

whether the neighbourhood mailing is for local, regional or national distribution.

The agreement shall set the piece rate to be paid to letter carriers to deliver the neighbourhood mailing. There shall be no pyramiding of rates.

The Corporation agrees that the Union, at the national level, will be advised whenever an agreement is entered into at the local level pursuant to this paragraph.

- (c) The Corporation will determine the order of delivery of neighbourhood mail.

However, when letter carriers have actually started to prepare, segregate or sort such neighbourhood mail, the order of delivery shall not be modified without the consent of the letter carrier unless the modification is necessitated by circumstances outside of the control of the Corporation.

3.0 High Volume Situations

- (a) Local Corporate representatives will consult with the local Union representatives any time a high volume of neighbourhood mail occurs at a post office, which would cause a hardship or an over-burdening situation. Local parties are free to consult and agree on a method to clear the high volume emergency without any precedent being established. Any agreement shall be consonant with the collective agreement, this appendix and prevailing arrangements.

(b) Neighbourhood Mail with Four or Nine Delivery Days

Where the number of delivery days for neighbourhood mail is four (4) or nine (9), the following shall apply:

- (i) unless otherwise requested by the

sender, if the item does not fit the mail receptacles in walk-through apartments, they will be left on the floor in front of the customer's door;

- (ii) the Corporation will endeavour to stagger the distribution of the neighbourhood mail to the letter carrier cases and bunkers;
- (iii) in addition to informing the Local Joint Health and Safety Committee or the Health and Safety Representative, five (5) minute meetings shall be held in each delivery facility to review the delivery requirements and health and safety matters regarding these neighbourhood mailings.

4.0 Inserts

Inserts (including advertising supplements) are permitted in neighbourhood mailings provided they are firmly attached or folded into the mailing piece, so as to become an integral part of the mailing piece and cannot become separated during normal postal handling. Staples may only be used in a neighbourhood mailing provided that the tines are enclosed or covered so that they do not form a safety hazard to employees.

5.0 Delivery Material

Where justified, proper storage cases, extra relay boxes and/or authorized drops will be provided on a temporary or permanent basis, to prevent over-burdening situations and to assist the letter carrier in the delivery of neighbourhood mail.

6.0 Payment System for Letter Carrier Delivery of Neighbourhood Mail

- (a) A per piece payment governed by the "*Payable to Letter Carriers*" column in the chart will be paid to letter carriers.

- (b) Notwithstanding paragraph 2.0(b), when, as a result of circumstances beyond the control of the local delivery operation, a reduction of the delivery days is required in order to meet delivery commitments, an additional per piece payment of two cents (2.0¢) will be paid to the letter carrier for each piece of neighbourhood mail that requires a compressed letter carrier delivery.

7.0 Time for the Preparation of Neighbourhood Mail, Relay Pick-up Allowance and Handling Allowance

- (a) Time will be provided for the preparation of neighbourhood mail, in excess of one point five (1.5) sets as determined by each Daily Householder Mail Standard, in accordance with the procedures relating to the time allowances in the Letter Carrier Route Measurement Manual.
- (b) A Relay Pick-up Allowance will be provided for all sets once a route receives a minimum of sixteen hundred (1,600) pieces of neighbourhood mail per week as determined by each Daily Householder Mail Standard, in accordance with the procedures relating to the time allowances in the Letter Carrier Route Measurement Manual.
- (c) A Handling Allowance will be provided for all neighbourhood mail exceeding six (6) inches in width once a route receives two (2) or more sets of this product as determined by each Daily Householder Mail Standard, in accordance with the procedures relating to the time allowances in the Letter Carrier Route Measurement System Manual.
- (d) Based on operational requirements, the preparation of neighbourhood mail by letter carriers can be scheduled at any time throughout the work day. Time to prepare neighbourhood mail will be credited at the

time the work is scheduled to be performed in accordance with the Letter Carrier Route Measurement System ("LCRMS"). In circumstances where the letter carrier must return to the depot at the end of the day to prepare their neighbourhood mail, they will be credited with transportation allowance under the LCRMS.

In the preparation of neighbourhood mail Letter Carriers may choose to collate their neighbourhood mail if there are three (3) or more mailings for the same point of call type. This includes centralized points of call.

Neighbourhood Mail Specifications

Point of Call Type	Maximum Length	Maximum Width	Maximum Thickness	Maximum Weight	Delivery Days	Payable to Letter Carriers
Residential and business up to 200g	30.50 cm (12")	15.24 cm (6")	1.9 cm (0.75")	200g (7.0 oz.)	3	1.5 cents
	30.50 cm (12")	Over 15.24 cm up to 28 cm (Over 6" up to 11")	1.9 cm (0.75")	200g (7.0 oz.)		2.5 cents
Residential and business over 200g up to 300g	30.50 cm (12")	28 cm (11")	2.54 cm (1.0")	300g (12.3 oz.)	4	3.0 cents
Residential and business over 300g up to 500g	30.50 cm (12")	28 cm (11")	2.54 cm (1.0")	500g (17.6 oz.)	9	7.0 cents

A letter carrier can deliver an item over 200 grams up to 300 grams over a three (3) day period if all points of call would already be covered over that period.

Irregular shapes allowed within size specifications.

Minimum Dimensions:

- Area: 70 square cm (10.85 square inches)
- Thickness: 0.18 mm (0.007")

APPENDIX “D-1”

**LETTER OF UNDERSTANDING ON THE
MEASUREMENT OF HOUSEHOLDER MAIL**

The Corporation recognizes that the dimension and weight specifications of householder mail (Appendix “D” table) are important and must be respected at all times.

In an effort to avoid problems with corporate customers, the Union agrees that a margin of error of six percent (6%) be tolerated on the dimensions and weight of a householder.

It is understood that the tolerance level set out above is accepted on the basis that the variation is accidental and unusual. Where the local Union feels that a sender takes advantage of or abuses this, it can put an end to this tolerance level for this sender, until such time as the problem is corrected, through written notice to the Corporation.

APPENDIX “E”

LETTER CARRIER SERVICE

The parties agree that:

- (a) The Corporation will utilize letter carriers to provide service to new points of call, provided that the new area(s) to be serviced are totally surrounded by areas serviced by letter carriers.
- (b) Where it is determined that delivery service other than general delivery will be provided to new points of call the service will be provided by letter carriers provided that the area to be serviced is contiguous to and not separated by a natural boundary from areas presently serviced by letter carriers.

In both paragraphs (a) and (b) above, the calls will be put into delivery service upon implementation of a restructuring in accordance with delivery standards and the mode of delivery service shall be determined by the Corporation.

For the purpose of this appendix, the determination of what constitutes a natural boundary shall be the Corporation's, and may include, but is not restricted to, rivers, creeks, ravines, vacant or undeveloped land, rail lines, high tension power line corridors, hydro easement, highways and major arterial roads and recognized municipal boundaries. Where a local complains that the Corporate determination of a boundary is unreasonable consultation will take place at the national level.

This commitment will remain in effect for the duration of this collective agreement.

APPENDIX "F"**PRIORITY COURIER**

It is agreed that the delivery/pick-up of non-programmed Priority Courier items will be assigned according to geographical area, if volumes warrant within a component. However, a Priority Courier courier (Mail Service Courier) from the dedicated Priority Courier unit, where they exist, may be required to perform Priority Courier related duties in more than one geographical area/component where it is deemed necessary to expedite service.

APPENDIX “G”

BILINGUAL BONUS

It is now agreed that bilingual bonus is not included in the benefits provided for in clause 37.01 but is paid according to the corporate practice for the employees in this bargaining unit.

Canada Post Corporation confirms that the corporate practice for the employees in the bargaining unit as of the date hereof is that the bilingual bonus will continue to be paid in the same manner and amount as previously for members of the CUPW bargaining unit and agrees that, to this extent, this practice will not be modified during the term of this collective agreement.

APPENDIX "H"**ISOLATED POSTS ALLOWANCES****Employees (without dependants)**

LOCATION	ENVIRONMENT ALLOWANCE	LIVING COST DIFFERENTIAL	FUEL AND UTILITIES ALLOWANCE
	HOURLY RATE EMPLOYEES	HOURLY RATE EMPLOYEES	HOURLY RATE EMPLOYEES
	\$ per hour	\$ per hour	\$ per hour
Chandler	.67	-	-
Channel Port-Aux Basques	.84	-	-
Flin Flon	.84	.70	.04
Fort Nelson	.84	.70	-
Gaspé	.84	-	-
Goose Bay/Happy Valley	.84	.70	-
Hay River	.84	.70	.97
High Prairie	.67	-	-
Inuvik	1.71	2.23	1.55
Labrador City	1.25	.70	-
St. Anthony	1.25	-	.04
Sioux Lookout	.84	.70	.25
The Pas	.67	.70	.18
Wabush	1.25	.70	-
Whitehorse	.67	.70	.32
Yellowknife	1.25	.70	.97

Note: Allowance for full-time employees will be based on the employee's regularly scheduled hours. Part-time employees will, in addition to the allowances paid for their regular hours, be paid allowances for any hours worked in excess of their regular daily hours of work up to the difference between their regular hours and the daily hours of work of a full-time employee of the same category.

APPENDIX "H"**ISOLATED POSTS ALLOWANCES****Employees (with dependants)**

LOCATION	ENVIRONMENT ALLOWANCE	LIVING COST DIFFERENTIAL	FUEL AND UTILITIES ALLOWANCE
	HOURLY RATE EMPLOYEES	HOURLY RATE EMPLOYEES	HOURLY RATE EMPLOYEES
	\$ per hour	\$ per hour	\$ per hour
Chandler	1.11	-	-
Channel Port-Aux Basques	1.39	-	-
Flin Flon	1.39	1.17	.06
Fort Nelson	1.39	1.17	-
Gaspé	1.39	-	-
Goose Bay/Happy Valley	1.39	1.17	-
Hay River	1.39	1.17	1.62
High Prairie	1.11	-	-
Inuvik	2.84	3.72	2.58
Labrador City	2.07	1.17	-
St. Anthony	2.07	-	.06
Sioux Lookout	1.39	1.17	.42
The Pas	1.11	1.17	.30
Wabush	2.07	1.17	-
Whitehorse	1.11	1.17	.54
Yellowknife	2.07	1.17	1.62

Note: Allowance for full-time employees will be based on the employee's regularly scheduled hours. Part-time employees will, in addition to the allowances paid for their regular hours, be paid allowances for any hours worked in excess of their regular daily hours of work up to the difference between their regular hours and the daily hours of work of a full-time employee of the same category.

The definition of "dependant" used in the above chart is the definition found in the Treasury Board Guidelines.

APPENDIX "I"**I. JOB RETENTION**

1. The Corporation agrees that the work described below, to the extent that it is normally, regularly and actually being performed by members of the bargaining unit will not be performed outside the bargaining unit before January 31, 2029.

- (a) Level I and Level II maintenance work of national equipment used for the internal processing of mail currently being performed by members of the bargaining unit.

For the purpose of Part I of this appendix, national equipment means:

- Multi-line Optical Character Reader;
- Culler-Facer-Canceller;
- Video Encoding System;
- Flat Sorting Machine;
- Small Parcel Bundle Sorter.

National equipment also includes the following equipment, but only in those sites which contained such equipment on the date of signing of the collective agreement:

- Bar Code Sorter;
- Enhanced Bar Code Sorter.

- (b) The internal processing of mail including redirection work, that currently is being performed within corporate facilities.

- (c) The routine maintenance of light vehicles owned or leased by the Corporation currently

being performed by bargaining unit employees. If the number of vehicles attached to a facility drops below seventy-five (75), the work may be contracted out. Facilities will not be divided in order to reduce the number of vehicles in a facility.

2. Should the Corporation plan, prior to the expiry date of the collective agreement, to have any of the above work performed outside the bargaining unit after January 31, 2029, it will meet with the Union at least six (6) months prior to the work being given outside in order to consult. This six (6) month period replaces the ninety (90) day period provided for in sub-paragraph 2.1(a) of Part II of Appendix "T".

3. **RETAIL COUNTERS**

The Corporation undertakes that as of January 31, 2029 the number of retail counters shall not be less than three hundred ninety-three (393).

II. **NO CONTRACTING OUT OF WORK PERFORMED BY MAIL SERVICE COURIERS. MOTORIZED MAIL COURIERS OR LETTER CARRIERS**

The Corporation has no intention of contracting out the clearance of street letter boxes and relay bundle deliveries where such contracting out would result in surplus employees between the date of signing of the collective agreement and January 31, 2029.

Accordingly, Part II of this appendix will confirm that the Corporation will not contract out the clearance of street letter boxes and relay bundle deliveries that are normally, regularly and actually performed by the employees within the bargaining unit between the date of signing of the collective agreement and January 31, 2029.

The Corporation will not contract out other work normally, regularly and actually performed by mail service couriers without providing adequate notice to the Union. Such notice will be provided to the National level of the Union no later than nine (9) months prior to the proposed implementation date of the contract.

The provisions of Part II and sub-paragraphs 5.5 to 5.9 of Part V of Appendix "T" shall apply.

The Corporation will not contract out work normally, regularly and actually performed by motorized mail couriers between the date of signing of the collective agreement and January 31, 2029. This shall not include work involving the conveyance of letter carriers to and from their work.

The Corporation has no intention of contracting out work normally, regularly and actually performed by letter carriers where such contracting out would result in surplus employees between the date of signing of the collective agreement and January 31, 2029.

APPENDIX “J”**LEAD HAND**

1. The Corporation may establish lead hand assignments in any group in any postal installation after consultation with the Union.
2. The assignments of Wicket/Counter Clerk Lead Hand shall be deemed to be preferred assignments within the meaning of Article 12 of the collective agreement.
3. An employee who holds a Group 3 lead hand assignment or who substantially performs the duties of a lead hand in Group 3 on a temporary basis will be paid a differential based on the charts below:

(a) VHE - Lead Hand Differential

Lead Hand Level	Lead Hand Co-ordinates	Lead Hand Differential as a Percentage of Basic Rate
1	A1	4.0
2	B2	6.5
3	B3 C2	11.0
4	B4 C3 D2	15.0
5	B5 C4 D3 E2	19.0
6	B6 C5 D4 E3	22.5
7	B7 C6 D5 E4	26.0
8	C7 D6 E5	29.5
9	D7 E6	33.0
10	E7	36.5

(b) STS (Lead Hand) Lead Hand Differential

Lead Hand Level	Lead Hand Co-ordinates	Lead Hand Differential as a Percentage of Basic Rate
1	A1	4.0
2	B2	6.0
3	B3 C2	8.5
4	B4 C3 D2	11.5
5	B5 C4 D3	14.5
6	B6 C5 D4	17.5
7	C6 D5	20.5
8	D6	23.5

- (c)** The job descriptions for the assignments mentioned in paragraph 3 above have been amended to delete any requirement to directly exercise discipline and the word “supervisory” has been changed to “lead hand”.

APPENDIX “K”

Ms. Lynn Bue
Chief Negotiator
Canadian Union of Postal Workers
377 Bank Street
OTTAWA ON K2P 1Y3

**RE: Letter Carriers – Problems With Carrying
Weight and Relay Stops**

The Corporation is committed to ensuring the health and safety of employees. To this end, the Corporation's goal is to ensure that the weight of mail to be carried remains within safe limits and that employees have at their disposal sufficient relay stops, authorized drops and, if necessary, additional relay boxes to meet this objective. It is recognized that the Union shares this goal with the Corporation.

This commitment is given with the full and reasonable expectation that employees follow applicable work rules and safe work practices when carrying out their jobs.

The employee and his or her supervisor are in the best position to understand the exact nature of each problem and to find solutions. A “one size fits all” approach will not work, so we must find the right solution to each problem. The letter carrier will advise his or her supervisor of the fact that he or she is experiencing a problem with managing the weight requirements for the route. The Supervisor will be given the opportunity to resolve the problem. My expectation is that the problem will be resolved at this point.

Where the supervisor does not resolve the problem, the employee may raise the issue to the Local Joint Health and Safety Committee and then, if the issue remains

unresolved, to an arbitrator in accordance with the procedure agreed upon herein.

To give effect to this letter, the Corporation will immediately begin to make available additional relay boxes for use by letter carriers in overburdening situations, in accordance with the procedure below.

Local management and the Local Joint Health and Safety Committees will ensure that such problems are addressed in a timely and efficient manner.

PROCEDURE CONCERNING OVERBURDENING SITUATIONS

1. A letter carrier who feels there is an overburdening situation on his or her route must first raise the problem with his or her supervisor.
2. If the letter carrier feels that the supervisor did not resolve the problem in a satisfactory manner, he or she may raise the problem with the Local Joint Health and Safety Committee.
3. The Local Joint Health and Safety Committee shall conduct the necessary investigations and verifications to determine if there is an overburdening situation, identify its causes and, if an overburdening situation is found to exist, decide whether to change the placement of relay boxes on a route, add relay boxes or add authorized relay drops.
4. If the members of the Local Joint Health and Safety Committee cannot reach agreement or if the Corporation does not implement the decision of the Committee, a grievance may be filed and referred to arbitration. In such a situation, the procedure set out in paragraphs 47.11(c), (d) and (e) shall apply.

- 5.** If the arbitrator concludes that there is an overburdening situation, he or she shall decide whether to change the placement of relay boxes on a route, add relay boxes or add authorized relay drops.

A handwritten signature in black ink, appearing to read "C. Joynt", with a stylized flourish at the end.

C. Anne Joynt
Senior Vice-President
Human Resources

APPENDIX “K-1”**LETTER CARRIER CARTS**

1. The parties agree that carts shall be made available as an assistive tool to letter carriers upon their written request. The day-to-day use of carts is solely on a voluntary basis.
2. During the training for all new letter carriers, the benefits of using a cart will be part of the theoretical training and at least one (1) day of the practical training will be done using a cart.
3. The parties acknowledge that letter carrier routes are assessed or restructured on the basis that the letter carriers are not using carts. As a result, should a letter carrier choose to use a cart it will have no impact on the assessment or restructuring of the route and will not cause any reassessment or restructuring of the route.
4. It is agreed that the use of a cart shall not be considered as a new work method or a change to an existing work method, nor will it require a new standard or the allocation of time values or the payment of an allowance.

APPENDIX "K-2"**OVERBURDENING – RELAY BOXES AND
PARK AND LOOPS**

The mixture of the mail and other products that letter carriers must carry has changed. Over-burdening is not just a weight issue now, but also a volume issue. Therefore, the parties agree to the following:

- (1) The parties shall review, on a regular basis, the processes in Appendices "K" and "K-1" to ensure compliance with these measures.
- (2) The parties shall undertake an Appendix "AA" project to ensure that letter carriers are not being required to carry excessive weight and volume of mail, small packets and neighbourhood mail in their satchels, either on park and loops or carries between relay stops.
- (3) This project shall be completed within one (1) year of the date of signing of the collective agreement.

APPENDIX "L"
CHILD CARE FUND

1. The Corporation and the Union recognize the need for good quality affordable child care services for all employees and the need to provide employees with support in their child care responsibilities. Consequently, the Corporation agrees to contribute to a Child Care Fund (the Fund) and the Union agrees to administer this Fund in accordance with the following provisions.

2. The Fund is used exclusively for the following purposes:

- (a) develop materials, and support community, child care and disability organizations to provide information and resources to CUPW members on child care and other related support;
- (b) conduct analyses and research to assess child care and other related support needs and the methods used to meet these needs;
- (c) establish or assist in establishing child care facilities and oversee their operation;
- (d) pay subsidies for child care services and other related support;
- (e) reach agreements with child care facilities or other institutions to provide or facilitate supports;
- (f) hire staff or reimburse the salary of bargaining unit employees on Union leave for the above-mentioned purposes.

3. In principle, only those employees in the bargaining unit, their children, their grandchildren for whom the employee provides the primary financial and residential support and their adult children with special needs who are dependant on their parents for care shall be covered by the Fund.

However, insofar as other places remain available, they are offered by preference to other employees of the Corporation and their children, but the Fund shall not assume the costs of these services.

4. The Trust Fund that is already established to receive the monies from the Corporation shall be maintained. Withdrawals or cheques drawn on this account shall require the signature of two (2) persons specifically designated for this purpose by the Union. This requirement shall be reproduced in the banking arrangement documents between the financial institution and the Union.

5. Starting April 1st, 2007, the Corporation shall deposit in the Trust Fund the amount of three hundred and six thousand dollars (\$306,000) within fifteen (15) days after receiving the applicable quarterly financial statements of the Fund from the Union.

6. Starting April 1st, 2008, the Corporation shall deposit in the Trust Fund the amount of three hundred and twelve thousand dollars (\$312,000) within fifteen (15) days after receiving the applicable quarterly financial statements of the Fund from the Union.

7. Starting April 1st, 2009, the Corporation shall deposit in the Trust Fund the amount of three hundred and eighteen thousand dollars (\$318,000) within fifteen (15) days after receiving the applicable quarterly financial statements of the Fund from the Union.

8. Starting April 1st, 2010, the Corporation shall deposit in the Trust Fund the amount of three hundred and twenty four thousand dollars (\$324,000) within fifteen (15) days after receiving the applicable quarterly financial statements of the Fund from the Union.

9. Subject to paragraph 10 below, the Corporation shall also deposit in the Trust Fund, within fifteen (15) days after the Corporation's Annual Report is tabled in the House of Commons, an amount equal to five tenths (5/10) of one percent (1%) of the Income from Operations from the Canada Post Corporation Unconsolidated Statement of Income. The Canada Post Corporation Unconsolidated Statement of Income will be provided to the Union at the same time as the Union receives the Annual Report.

10. Starting April 1st, 2008, the sum of the amounts deposited in the Fund under paragraphs 6, 7, 8 and 9 shall not exceed two million five hundred thousand dollars (\$2,500,000) in any fiscal year.

11. At no time shall the Fund balance exceed two million five hundred thousand dollars (\$2,500,000). Should a quarterly payment or an annual payment cause the Fund to exceed two million five hundred thousand dollars (\$2,500,000) then that payment shall be reduced such that the payment plus the Fund balance prior to the payment shall not exceed two million five hundred thousand dollars (\$2,500,000). If within sixty (60) days subsequent to the date of the reduced payment, the Fund balance is reduced as a result of normal disbursements consistent with the mandate of the Fund then all, or a portion, of the funds withheld shall be paid such that the Fund balance is reinstated to a maximum of two million five hundred thousand dollars (\$2,500,000). After sixty (60) days, the amount of the funds withheld shall no longer be available.

12. All interest income shall accrue to the Fund.
13. The Union shall maintain financial records of monies received by and monies disbursed from the Fund. The Union shall ensure that arrangements are made to have all financial records and transactions audited by a firm of chartered accountants. The Corporation shall be authorized to question the specifics of an expenditure and the Union shall ensure that all disbursements from the Fund conform to the purpose described in paragraph 2 above, failing which all obligations under this appendix shall terminate.
14. Within thirty (30) days of the end of the Fund accounting year, the Union shall provide the Corporation with an audited financial statement certifying that all expenditures made from the Fund were in accordance with the purpose of the Fund and used exclusively for such purpose. At the request of the Corporation, the Union shall meet at the end of the accounting year with the Corporation to provide a report on the completed and ongoing projects of the Fund.
15. The Union agrees to add the following sentence to any document that is distributed describing the Fund: *"The Child Care Fund is administered by the Canadian Union of Postal Workers and financed by the Canada Post Corporation."*

APPENDIX “M”**CONSULTATIVE COMMITTEE ON BENEFITS**

1. The “Consultative Committee on Benefits” shall be composed of four (4) representatives selected by the unions and four (4) representatives selected by the Corporation. The Canadian Union of Postal Workers shall select two (2) representatives to sit on the Committee. The Union of Postal Communications Employees (UPCE) and the Canadian Postmasters and Assistants Association (CPAA) shall select one (1) person each to sit on the Committee. Should either the UPCE, or CPAA choose not to designate a representative, CUPW will designate an additional representative.
2. Either party may replace one of its representatives on the committee at any time.
3. The mandate of the Committee will be to consult and make non-binding recommendations to the Corporation on the following matters pertaining to the insurance plans mentioned at clauses 30.02, 30.04, 30.05 and 30.06 (“the Plans”):
 - (a) appropriate means of ensuring that all employees are aware of the benefits to which they are entitled under the Plans and of the procedures to be followed in the applicable claims or appeal process;
 - (b) improvements and changes which could be made to the Plans;
 - (c) any question or complaint submitted by an employee or the parties, other than those that may be dealt with in the claims or appeal process.

4. To assist the Committee in fulfilling its mandate, it will be provided with the financial information for the fiscal year 97/98 and following, on the administration and claims experience of the Plans.
5. The Committee shall determine its own procedures.
6. Each party shall pay the salary or fees of its representatives on the Committee.
7. The Committee will meet quarterly or more often as agreed to by the Committee.

APPENDIX “N”**DISABILITY INSURANCE PLAN APPEAL
PROCESS****A. THE CLAIMS AND APPEAL PROCESS****1. Submitting a Claim**

The claim documents will include a release that the employee may sign to authorize a Union representative to represent the employee's interests during the process outlined below and to access the employee's medical information.

2. Disability Claims Adjudicator/Disability Claims Specialist

The claim will be adjudicated and a decision rendered. If the claim is denied, the employee will be notified in writing that the claim is proceeding to the next step.

3. Disability Team Leader

Where the Disability Claims Adjudicator/Disability Claims Specialist denies a claim, it will automatically be sent to a Disability Team Leader within five (5) working days after the Disability Claims Adjudicator/Disability Claims Specialist's decision, without the employee appealing, and without the requirement for additional medical information. However, the employee may provide additional medical information should the Disability Team Leader deem it appropriate.

The Disability Team Leader will review the case with the applicable Occupational Health Nurse and as the case may be, with the Union representative authorized

to represent the employee.

A decision will be rendered within ten (10) working days after receiving the adjudicator's decision. The employee will be notified in writing of the decision.

4. Senior Disability Analyst

In the event that a claim continues to be denied by the Disability Team Leader, the claim will be submitted to a Senior Disability Analyst. New medical information may be required at this stage of the process.

The Senior Disability Analyst will review the case history on file, and any new medical information. The Senior Disability Analyst will issue a final decision within ten (10) working days of receiving the complete file, including any new medical information.

The decision of the Senior Disability Analyst is the final decision of the Insurance Carrier. An employee whose claim is denied and who nevertheless deems he or she is entitled to payment of benefits may resort to the courts, but will not have recourse to the grievance procedure under the collective agreement.

B. CASE REVIEW COMMITTEE MEETINGS

In addition to the appeal process outlined above, where an employee has authorized in writing a Union representative to represent him or her, the Corporation shall ask the appropriate Union representative to participate in person or by telephone, in the monthly and/or quarterly area Case Review Committee Meetings between the Insurance Carrier and the Occupational Health Nurse group when the employee's case is being discussed.

APPENDIX “O”

**CENTRALIZED RELIEF GROUP – FOR
GROUP 1 (POSTAL STATIONS)**

The current centralized relief systems in existence for postal stations will remain in effect for the term of the new collective agreement.

However, such systems may be subject to modifications following consultation at the local level.

APPENDIX “P”**FULL-TIME STAFF IN GROUP 1**

1. **Full-time to Total Hours Ratio in Group 1**
 - (a) In this appendix:
 - (i) “*Hours Paid*” means all straight time paid hours including leave hours but excluding allowances paid during parental leaves.
 - (ii) “*Full-Time Hours*” means all Hours Paid during a fiscal year for all regular full-time employees in Group 1 as reported in the Corporation’s General Ledger.
 - (iii) “*Total Hours*” means all Hours Paid during a fiscal year for all Group 1 employees, as reported in the Corporation’s General Ledger.
 - (iv) “*Total Regular Hours*” means all Hours Paid during a fiscal year for all regular employees in Group 1, as reported in the Corporation’s General Ledger.
 - (v) “*Adjustment Rate*” means all paid hours of Sick Leave, Injury on Duty and Special Leave and all hours of leave without pay, for Sick Leave, Absent without leave, and Others for regular employees in Group 1 as reported in the Corporation’s General Ledger, expressed as a percentage of Total Regular Hours for a fiscal year.

(vi) “*Adjustment Factor*” means the percentage resulting from subtracting the base Adjustment Rate of eight point fifty-seven percent (8.57%) from the Adjustment Rate for the evaluated fiscal year.

(b) The Corporation undertakes to maintain a national ratio of seventy-eight percent (78%) for each fiscal year.

(c) The national ratio for a fiscal year will be determined by the following formula:

$$\frac{\text{Full-time Hours}}{\text{Total Hours} - (\text{Adjustment Factor} \times \text{Total regular hours})}$$

2. **Information and corrective measures**

(a) The Corporation shall transmit to the Union within twenty (20) working days from the last day of each of the periods of a fiscal year, a report showing for the period and for year-to-date:

- (i) the Full-Time Hours;
- (ii) Total Hours;
- (iii) Total Regular Hours; and,
- (iv) the Adjustment Rate with its supporting data described in sub-paragraph 1 (a) (v) of this appendix.

(b) The Corporation further agrees to provide for each period a report showing, for the period and for year-to-date, the following information:

- (i) straight time hours paid to regular full-time employees;
- (ii) overtime hours paid to regular full-time employees;
- (iii) hours paid to part-time employees;
- (iv) hours paid to temporary employees.

This information shall be provided for:

- (v) each of the major postal installations;
 - (vi) the retail organization broken down by region;
 - (vii) all other employees of Group 1 not covered by the report in sub-paragraphs 2 (b)(v) and 2 (b)(vi) broken down by region.
- (c) At any time during the fiscal year and at the request of either party, the parties shall hold national consultation to review period reports and year-to-date.
- (d) If, at the end of the fiscal year, the ratio has not been attained, the Corporation undertakes to create an equivalent number of regular full-time positions using the following approach:
- (i) The targeted ratio defined in paragraph 1 (b) minus the actual result of the ratio at the end of that fiscal year.
 - (ii) The result of sub-paragraph 2 (d)(i) multiplied by the denominator for the

fiscal year following the adjustment contemplated in the formula at paragraph 1 (c), if applicable.

- (iii) The result of sub-paragraph 2 (d)(ii) multiplied by a blended productivity factor of one hundred and twenty percent (120%).
- (iv) The result of sub-paragraph 2 (d)(iii) divided by a person-year equivalent of 2,087.04.

The Corporation undertakes to create this equivalent number of regular full-time positions and initiate the staffing process within ninety (90) days of the publication of the last period reports.

- (e) For greater certainty, there shall be no retroactive measures associated with the creation of additional regular full-time positions in paragraph 2(d), provided they are created and the staffing process initiated within the ninety (90) day period.
- (f) Notwithstanding clause 9.99, the general powers of the Arbitrator in relation to any alleged violation of the Corporation's undertaking found in paragraph 1(b) of this appendix shall be limited to the granting of the redress under paragraph 2(d) and shall comply with paragraph 2(e) of this appendix.
- (g) The parties will meet quarterly at the national level to discuss any concerns the Union may bring forward with respect to staffing levels and the utilization of hours. The parties will make reasonable efforts to agree to a

resolution of identified situations.

The parties will also meet quarterly at the local level to discuss staffing levels in post offices Grades 7 to 9.

The Corporation will provide the local union with relevant information for post offices Grade 7 to 9 with respect to staffing as it becomes available.

- (h) At any time during the fiscal year and at the request of either party, the parties shall hold local consultation to ensure that the commitment found in clause 39.06 is respected.
- (i) It is agreed that the total number of part-time positions in post offices Grades 7 and 8 shall not exceed one thousand (1000).
- (j) Furthermore, after the obligation mentioned in paragraph 1 (b) of this appendix has been met, all grievances concerning staffing levels for the relevant fiscal year are hereby withdrawn, irrespective of where they are in the grievance and arbitration procedure. In the meantime, these grievances will be held in abeyance.

APPENDIX “Q”**THE APPLICATION OF CLAUSE 9.51**

During the recent negotiations, the parties agreed that as a matter of principle, grievances shall be referred to arbitrators in the chronological order of their referral to arbitration and the provisions of clause 9.51 give effect to this agreement.

The parties also acknowledge that in every geographical area the arbitration hearings are held in different cities according to needs without necessarily being held in all the cities where the Corporation has installations. On the other hand, the fact that there are many installations in large centres may also have an impact on the administration of the arbitration procedure.

Finally, the parties also acknowledge that clauses 9.59 and 9.81 allow the grouping of grievances for hearing purposes under some conditions.

Therefore, the parties recognize that, while complying with the principle of chronological order, some flexibility is required. They therefore agree that, according to circumstances, the chronological order may be established on the basis of all the grievances of a geographical area, a region, a city, a group of cities, a postal installation or a group of postal installations, as well as between the grievances referred to in clause 9.81.

APPENDIX "R"

INTERNATIONAL POSTAL FUND

1. The parties recognize the desirability of the Union and its members becoming more involved in international union activities.
2. As a result, the Corporation agrees to contribute to an International Postal Fund (the "Fund") established and administered by the Union in accordance with the provisions of this appendix.
3. The Fund shall be used exclusively to allow the Union and its members who are employees of the Corporation to develop and maintain a relationship and exchange with postal workers from other countries and their unions. The Fund shall also be used to facilitate the participation of such Union members in international union activities.

The CUPW agrees that the Fund shall not be used to sponsor activities that may tarnish the image of the Corporation or be detrimental to it.
4. The Corporation agrees to contribute to the Fund in the maximum amount of two hundred thousand dollars (\$200,000) per fiscal year as described below. Fund balances, if any, shall be carried forward into the next fiscal year.
5. The Corporation shall, within sixty (60) days following the completion of the fiscal quarter commencing after the date of signing of the collective agreement, deposit the sum of fifty thousand dollars (\$50,000) into the Fund.

- 6.** Within fifteen (15) days following the end of each subsequent fiscal quarter, the Corporation shall deposit fifty thousand dollars (\$50,000) into the Fund.
- 7.** The Fund balance shall not, at any time, exceed the total amount of two hundred thousand dollars (\$200,000). Should any deposit into the Fund cause it to exceed this amount, that deposit shall be reduced as necessary.
- 8.** Union disbursements from the Fund shall not, in any fiscal year, exceed the total amount of two hundred thousand dollars (\$200,000).
- 9.** The Union shall maintain financial records of monies received by and monies disbursed from the Fund. The Union shall ensure that all financial records and transactions of the Fund are duly audited by a recognized firm of chartered accountants. The Corporation may question the specifics of any expenditure of the Fund and the Union shall ensure that all disbursements from the Fund conform to the provisions of this appendix.
- 10.** Within thirty (30) days of the end of the Fund accounting year, the Union shall provide the Corporation with duly audited financial statements certifying that all expenditures made from the Fund were in accordance with the purpose of the Fund.
- 11.** The Corporation's obligations under this appendix shall terminate in the event that any of its provisions are breached by the Union.

APPENDIX “S”**PARCEL DELIVERY MODEL****I. AGREEMENT ON A PARCEL DELIVERY MODEL**

1.1 The parties agree to the implementation of a Parcel Delivery Model (the Model) for parcel delivery by Mail Service Couriers (MSCs). The Model is based on the Winnipeg Pilot Project, with agreed upon modifications, conducted under Appendix “AA” of the collective agreement that expired on January 31, 2003.

1.2 The Model, as described below, will be implemented in all areas with MSCs commencing in 2004, according to the implementation plan set out in paragraph 6.1 of this appendix, and may be implemented in other areas in accordance with paragraph 6.7.

1.3 At the same time as the Model is implemented in each delivery operation with MSCs, the Corporation will contract in all Urban Expedited Contractor (UEC) parcel delivery work and all light vehicle parcel pickup work (UEC work) in that location.

1.4 Nothing in this appendix prevents the Corporation from making changes to the parcel delivery system that are not otherwise contrary to the collective agreement or this appendix, or from otherwise exercising its rights and responsibilities as management.

II. ELEMENTS AND AGREEMENTS OF THE MODEL

2.1 The Model consists of the following elements and agreements:

- (a) Parcel delivery rates will be calculated in delivery stops per hour.
- (b) Parcel delivery rates used to calculate daily parcel delivery workloads are variable in nature with fluctuation based on the variation in the delivery stop density in the loop on a particular day.
- (c) Parcel routes are structured using a loop system consisting of a defined travel path, dynamic route boundaries, equalization within a loop, and cross-loop load leveling.
- (d) Sequencing and loading of parcels are integrated with final parcel sortation and performed by employees working in Parcel Support PO-4 positions as per the Job Description for Parcel Support PO-4. In cases where PO-5s are now involved in final parcel sortation, the parties agree that, for purposes of the Model, the PO-5 job description will be deemed to be amended to include the parcel support duties in the PO-4 Parcel Support job description. The unloading of the MSC vehicles, within the parcel hubs, may be performed by either MSC or Parcel Support PO-4 employees or PO-4 employees or PO-5 employees (where they are currently performing parcel support work). Where practicable and where this unloading work is to be done by PO-4s this work shall be combined together and/or with other PO-4 duties to create a full-time continuous assignment.
- (e) The workweek for full-time MSCs delivering parcels within a loop will consist of forty (40) hours spread over five (5) days. MSCs have a

fixed schedule, but the scheduled hours of work may differ from one day of the workweek to the next. The fixed scheduled hours of work must not be less than six (6) nor more than ten (10) hours per day. Overtime rates of pay shall apply after the completion of scheduled hours of work for each day.

- (f) There may be one (1) part-time MSC route designated as a “flex” part-time route structured into each delivery loop or combination of loops. The “flex” part-time route shall be structured for parcel delivery duties. By design, parcels will be assigned to routes in a loop in such a way that any trapped time (unused scheduled hours) will accumulate on the “flex” part-time route. In exceptional situations, there may still be additional unused scheduled hours, if so, these hours will be shared equally between the other routes in the loop. Unused scheduled hours that accumulate on a “flex” part-time route can be used to perform other MSC duties in an order of priority outlined in Part VIII during the normal scheduled hours of the “flex” part-time route.
- (g) Employees holding a “flex” part-time assignment, as referred to in sub-paragraph 2.1(f), will be paid for the minimum scheduled hours of their assignment, or the hours actually worked, whichever is greater. The minimum scheduled hours are not less than twenty (20) hours per week. When parcel volumes exceed capacity in his or her loop, the “flex” part-time employee can be assigned additional parcel volumes for delivery, up to a maximum of eight (8) hours on any workday.

(h) In a twelve (12) week period, beginning on the second, third or fourth Sunday of June, additional weeks of vacation leave can be added to the vacation schedule, starting with the second summer in which the Model is in place in a particular location. The amount of such additional vacation coverage will be based on the unused scheduled hours as determined by the stops data from the previous year, additional leave data from the previous year and known adjustments from the current year. These weeks of vacation coverage:

- (i) will not necessarily be aligned with the four (4) week block structure set out in paragraph 19.13(b) of the collective agreement;
- (ii) will not necessarily be the same number of additional weeks for each week of the twelve (12) week periods set out above;
- (iii) will first be used for superimposed weeks of vacation leave as per paragraph 19.15(f) of the collective agreement during the twelve (12) week period.

Any remaining weeks will then be offered for bid in the second round of vacation bidding.

These weeks are not available for superimposing.

(i) Notwithstanding clauses 19.15, 15.22 and 17.06, the additional vacation weeks under sub-paragraph 2.1(h) will be covered by

employees holding the “flex” part-time routes described in sub-paragraph 2.1(f). To cover these additional weeks of vacation, “flex” part-time employees become acting full-time MSC relief employees, guaranteed forty (40) hours of work at the applicable MSC (Relief) pay rate. The order of priority in which the “flex” part-time employees will cover these additional vacation weeks will be determined and identified at the time of the restructure. This order of priority will be an integral part of the “flex” part-time assignment, including for bidding purposes.

- (j) In the event there are insufficient “flex” part-time employees available to cover the remaining vacation leave under sub-paragraph 2.1(h), and notwithstanding clause 17.04, part-time employees holding weekend only assignments will be offered the opportunity to cover the remaining periods of vacation leave on their unscheduled days. The work to be offered will be the portion of the affected full-time parcel delivery routes that remain uncovered after the route’s parcel duties are used to fill available scheduled hours on other routes within the loop. The coverage can be offered in two (2) or three (3) day segments, on the basis of seniority. In the event the assignment cannot be covered in the two (2) or three (3) day segments, it will be offered on the basis of seniority in one day segments.
- (k) Any superimposed vacation leave during the period described in sub-paragraph 2.1(h) that cannot be covered by a “flex” part-time MSC pursuant to sub-paragraph 2.1(i), or that cannot be covered by a part-time MSC employed in weekend operations pursuant to sub-paragraph 2.1(j), may be covered by a temporary employee. Clauses 19.15 (i), (j), (k) and (l) do not apply to MSCs in locations where the Model has been implemented

starting with the second summer in which the Model is in place in that particular location.

- (l) The meal break for MSCs in an area, including those not assigned to parcel delivery routes, will start between three (3) hours and five (5) hours after the official starting time of the route. The meal period shall be for a minimum of one half (1/2) hour and a maximum of one half (1/2) hour shall be paid.
- (m) MSCs, including those not assigned to parcel delivery routes, shall take the meal break on the route and will determine their meal location and the time of the meal break described in sub-paragraph 2.1(l). In cases where an MSC identifies a problem with finding a suitable meal location in his or her delivery area within the meal window identified in sub-paragraph 2.1(l), he or she will notify the Corporation. The Corporation will investigate the problem and identify a suitable location that meets the following criteria:
 - (i) has toilets, hot water and facilities for hand washing before the meal;
 - (ii) has proper furnishings for a meal;
 - (iii) has unrestricted access, including for employees who bring their own food or beverages;
 - (iv) has the same level of cleanliness, food safety and hygiene as that required of a public restaurant.

The Union observer specified in sub-paragraph 46.03(a)(iv) may be used to help identify and compile a list of suitable meal locations and their street addresses, which shall be included on the route tour sheets for information purposes.

- (n) A three (3) minute travel time allowance shall be provided for each route with meal on route. This paragraph shall not apply to MSCs who are structured to take their meal break at a corporate facility.
- (o) Monday volumes may be reduced by scheduling parcel delivery on the weekend.
- (p) Relay delivery, morning street mail box clearance, morning Retail Post Office (RPO) pick-ups and other letter carrier support functions, shall be performed by letter carriers, unless it is not operationally feasible.
- (q) Except as provided for in sub-paragraph 2.1(p), where operationally feasible, RPO pick-ups and street mailbox clearances will be used to maximize full-time positions.
- (r) Full-time positions will be maximized in the design and structuring of MSC loops and routes, and in the Parcel Support Operation.
- (s) When implementing the Model, the parties agree to follow the principles set out in clause 39.06, to minimize the creation of part-time jobs. Clause 39.06 shall not apply to "flex" part-time positions.
- (t) A computerized system will be used for the assignment of parcel stops in building the daily delivery workload for each route. Where available, this data will be used to establish a volume base by Local Delivery Unit (LDU) and sub-delivery data will be obtained from this volume base. This electronic data will replace current manual paper based processes wherever available and will be provided to the local Union on a quarterly basis.

- (u) The information provided under this paragraph shall be subject to non- disclosure.
- (v) Any additional elements and agreements as may be set out in the remainder of this appendix.

III. **NATIONAL PARCEL PROJECT COMMITTEE**

3.1 The parties agree to work together to facilitate the conversion of the present Mail Service Courier, Letter Carrier and Plant operations to the Model. To this end, the parties shall establish a National Parcel Project Committee (the Committee) within sixty (60) days following the signing of this agreement.

3.2 The Committee shall consist of a Steering Committee and a Working Committee. The Steering Committee shall be composed of two (2) senior representatives appointed by each party. The Working Committee shall be composed of two (2) representatives appointed by each party, and shall operate under the authority and direction of the Steering Committee to oversee the implementation of the Model and make adjustments where necessary to meet the timelines specified in the implementation plan. This committee will also take an active role wherever possible, to quickly settle disagreements at the local level in order to minimize or avoid the filing of grievances.

Unless the parties agree otherwise, the members of the Working Committee will be assigned on a full-time basis to fulfill their responsibilities. The parties may agree to provide additional personnel as required to attain the objective outlined in paragraph 3.1. Each party can, at any time, replace a person appointed as a member of the Committee and designate alternative representatives.

3.3 The Corporation agrees to pay the expenses, salaries, and benefits of the members of the Working Committee and of local committees established under this appendix who are not full-time representatives of the Union, to a maximum total, across all such committees, of one point five million dollars (\$1.5 million). This amount covers only the sites set out in paragraph 6.1. This amount is above and beyond any costs the Corporation would normally incur for union observers under Articles 46 and 47.

The Corporation will follow the present practice with respect to paid attendance at union-management meetings that will include local working committee members, but will not include full-time union representatives. This amount is also above and beyond any costs the Corporation would incur in conducting the tests set out in Part VII of this appendix.

3.4 The mandate of the Working Committee shall be to establish a local working committee in an area prior to the introduction of the Model in that area, to provide support and advice to the local working committees on all aspects of the conversion, to ensure that the new Model conforms to this appendix, to assist in the discussions regarding amendments to the MSCWSS Manual, to ensure an open sharing of all information related to the conversion, to develop the terms of references, study methods, and to oversee the pilot projects as described in Part VII; and to resolve any problems that cannot be resolved at the local level.

3.5 All Committees shall meet at the Corporation's offices or facilities, or such other premises provided by the Corporation.

3.6 Technological changes related to the implementation of the Model, made pursuant to this appendix, shall be deemed to meet the notification requirements of the Corporation under Article 29 of the collective agreement.

IV. LOCAL WORKING COMMITTEES

4.1 Prior to the commencement of work on the conversion to the Model pursuant to this appendix, the

parties will each appoint an equal number of representatives to serve on a local working committee. The size of the local committee may vary taking into account the number of routes and the size of the operation involved in the conversion to the Model, but in every case the local committee shall have at least two (2) representatives from each party. The local committee shall operate under the authority and direction of the National Committee.

4.2 The mandate of the local committee will be to meet on a regular basis to ensure that the conversion is proceeding according to the agreements between the parties; to ensure that employees affected by the conversion are adequately informed of the changes; to discuss all relevant issues related to the change, such as administrative matters related to bidding and facility issues; and to strive to resolve any problems or disputes that may arise. The Committee may assign additional duties to the local committee.

4.3 The local committee will function until such time as the parties agree that the restructure of the MSC operation in that location is stabilized, but in all cases, for at least one month following implementation.

V. AMENDMENTS TO THE MSC WORKLOAD STRUCTURING SYSTEM (MSCWSS) MANUAL

5.1 The parties agree that within one hundred twenty (120) days of the signing of this collective agreement, the Corporation will table a draft MSCWSS and will commence consultation to amend the Mail Service Courier Workload Structuring System Manual (the Manual), as required, in order to implement the Model as described in this appendix. This work will be done in conjunction with the National Parcel Project Committee.

5.2 The parties will make every effort to complete the consultation process within one hundred eighty (180) days of the signing of this collective agreement. This amended version of the Manual will be used in the site-by-site implementation of the Model. Prior to the implementation of this Model in a particular site, the November 2002 version of the Manual will remain in effect.

VI. IMPLEMENTATION PLAN

6.1 The Model shall be implemented and, concurrently, parcel delivery and light vehicle pickups by the UEC in the area covered by that site shall be contracted in by June 30, 2007, according to the following plan:

Parcel Delivery Model Implementation Plan

<i>Completion Date</i>	<i>Site</i>
Fall 2004	Toronto Gateway
Fall 2004	Toronto YDC
Fall 2004	Toronto 1 Yonge St.
Fall 2004	Montreal Centreville
Spring 2005	Montreal St. Laurent
Fall 2005	Vancouver
Fall 2005	Halifax
Fall 2005	Hamilton
Fall 2005	Saskatoon
Fall 2005	Regina
Fall 2006	Quebec
Fall 2006	Ottawa
Fall 2006	London
Fall 2006	Windsor
Fall 2006	Moncton
Fall 2006	Kitchener
Fall 2006	Calgary
Fall 2006	Victoria
Fall 2006	Edmonton
Fall 2006	Winnipeg

6.2 The parties acknowledge that unforeseen circumstances and reasonable delays may occur during implementation. Such delays may necessitate changes to completion dates in paragraph 6.1. Such extensions shall be subject to consultation between the parties in the Steering Committee. Any extension beyond June 30, 2007 will require agreement between the parties.

6.3 The Corporation will advise the Union of any changes to the implementation plan. The Corporation and the Union shall hold meaningful consultation on the implementation plan through the Steering Committee.

6.4 The parties acknowledge that the elements of the Model, as set out in this appendix, to be implemented may vary from site to site depending on local market and operating conditions.

6.5 In determining the elements of the Model to be implemented at a site, the Corporation may implement the Model in whole or in part in the sites identified herein and at any other location determined by the Corporation. The elements of the Model to be implemented at each location shall be the subject of consultation within the Steering Committee. Any decision taken under this paragraph shall conform to the provisions of this appendix.

6.6 Where the parties are not satisfied that the delivery stops volume base is substantially accurate at the start of an initial restructuring exercise, the parties agree to implement a ratio of one (1) “flex” part-time route for every seven (7) full-time parcel delivery routes in an area. This shall apply to initial implementation of the Model in an area identified in Part VI, after which, the “flex” part-time calculation will apply.

As above, if the parties are not satisfied with the delivery stops volume base, for the initial implementation, then when establishing the number of “flex” part-time routes, any fraction less than zero point twenty-five (0.25) will be rounded down and any fraction of a “flex” part-time route greater than or equal to zero point twenty-five (0.25) will be rounded up.

6.7 Where the Corporation decides to implement the Model in a site not specified in paragraph 6.1 during the life of this collective agreement, it shall proceed according to the revised MSCWSS manual and this appendix.

VII. PILOT PROJECTS

7.1 The parties agree that as one of its first orders of business, the Steering Committee will meet to discuss the development and testing of a computerized method of allocating sub-delivery values for parcel delivery based on the parcel load assigned to each MSC each day. The Committee will agree on the parameters, terms of references, study method, evaluation criteria and methodology, and all other relevant matters for the conduct of the pilot project. This pilot project will be conducted in Winnipeg. If the parties agree that the method is feasible and provides a fair and equitable method of allocating sub-delivery time values for parcel delivery, the method will be implemented and become part of the Model.

7.2 The parties agree to conduct a pilot project to develop and test a new method of evaluation of parcel delivery work based on standards for delivery to different types of points of call, applied on a daily basis to the workload assigned on each particular day. The Committee will agree on the parameters, method of study, evaluation criteria and methodology, scheduling, duration of the project, test sites and other related matters. If the parties agree that the change is feasible and provides a fair and equitable method of allocating point-of-call time values for parcel delivery, the method will be implemented and become part of the Model.

VIII. TRANSITION PROVISIONS

8.1 The parties acknowledge that a transition period will be required for the implementation of the Model. Consequently, until the Model has been implemented in a site identified in Part VI, the existing MSC model and the associated MSCWSS manual will continue to apply, unless otherwise agreed to by the Steering Committee. To enable the introduction of the Model as described in this appendix, the parties recognize that certain terms and conditions of the collective agreement require modification, as indicated below.

8.2 Notwithstanding the relevant portions of paragraphs 14.02 (c), 14.04 (b), 14.05 (a), clause 15.01, paragraphs 15.02 (e) and 49.02 (a), (b), (c) and (d), the following will apply with respect to an employee in a full-time MSC assignment within a parcel delivery loop where the Model is implemented:

- (a)** The normal work week shall be forty (40) hours, including a one-half (1/2) hour paid meal period each day. However, the scheduled hours of work may differ from one day to the next day. The schedule for each day of the week shall be fixed and may be set at a maximum of ten (10) hours and a minimum of six (6) hours.
- (b)** The meal period shall be structured to start between three (3) and five (5) hours after the official starting time of the route.

- (c) Overtime work for employees in full-time MSC assignments will be remunerated at the rate of time and one-half ($1\frac{1}{2}$) for all hours worked in excess of regular scheduled hours and at the rate of double time from the third hour of overtime performed on the same day. When working a total of three (3) hours or more of overtime immediately prior to or following his or her regular scheduled hours for the day, he or she shall be entitled to a paid meal period of one-half ($1/2$) hour paid at time and one-half ($1\frac{1}{2}$), provided that he or she has not received such meal period under the provisions of paragraph 15.02(d).
- (d) For employees in the MSC classification, deduction of available leave credits shall be made for the actual duration of the absence.

8.3 Notwithstanding clauses 14.03, 14.04, 14.11, 14.13, 15.22, 17.04, and 49.03, the normal work week for all part-time MSCs shall be at least twenty (20) hours. Weekend-only part-time routes may be structured to sixteen (16) hours per week, for a maximum of eight (8) hours per day.

8.4 There may be one (1) part-time MSC route designated as a "flex" part-time route structured in each delivery loop or combination of loops. The parties agree to use a ratio of one (1) "flex" part-time route for seven (7) full-time parcel delivery routes in an area. The employee assigned to such a route shall have their scheduled hours of work extended up to eight (8) hours per day and forty (40) hours per week when required to deal with additional parcel volumes in his or her delivery loop. When a "flex" part-time route has unused scheduled hours, the employee may be assigned other MSC delivery duties, first within his or her delivery loop, and then, if required, within another delivery loop. Paragraph 14.03(b) will not apply to "flex" part-time routes.

8.5 When the available scheduled hours exceed the available workload in a loop, the Corporation may accumulate the unused scheduled hours onto the "flex"

part-time route. These scheduled hours may be utilized in the following order:

- (a) at the discretion of the Corporation, based on operational requirements, to deliver excess parcels in other loops;
- (b) notwithstanding clauses 17.04 and 17.05, where absences exceed available MSC relief, to cover MSC absences within the “flex” part-time employee’s scheduled hours;
- (c) to perform other MSC work, if required, within the “flex” part-time employee’s scheduled hours.

8.6 The Corporation may offer other leave to full-time and part-time MSCs equal to the amount of excess capacity.

8.7 When a delivery loop is over capacity in terms of parcels, the following order of priority for assigning additional parcel delivery hours shall apply:

- (a) unassigned relief provided a vehicle is available;
- (b) at the discretion of the Corporation based on operational requirements, available unused scheduled hours on “flex” part-time routes from other loops may be utilized;
- (c) the employee on the “flex” part-time route within the loop will be assigned additional parcels within the loop, at straight time to a maximum of eight (8) hours;
- (d) other part-time mail service couriers who are available, first within the loop and then across loops, will be offered additional hours by equal opportunity, at straight time, up to a maximum of eight (8) hours;
- (e) other part-time mail service couriers who are not on duty and can be called back to work will be offered additional parcels, up to a maximum of eight (8) hours. Employees

called back, including those on unscheduled days, shall be guaranteed a minimum of three (3) hours work or pay at the applicable rate. The Corporation may however forego this offer and proceed to overtime under paragraphs 8.7(f) and (g);

- (f) volunteer full-time MSCs from within a loop will be offered overtime by equal opportunity;
- (g) other available volunteer full-time MSCs will be offered overtime by equal opportunity;
- (h) available volunteer part-time MSCs will be offered overtime by equal opportunity;
- (i) by any other means.
- (j) in the application of paragraphs 8.7(a) through (i), to be considered available, the employee must be present on the job site at the time of the requirement and be available to perform the work within the established schedule.

8.8 In the application of paragraph 8.5, the Corporation may move available unused scheduled hours from a “flex” part-time employee in one loop onto a “flex” part-time employee in another loop. This provision may be applied in situations where both “flex” part-time employees are under capacity. In all such situations, the unused scheduled hours will be moved onto the assignment with the greater amount of unused scheduled hours, up to the scheduled hours of that assignment.

8.9 In locations where the Model is in place, it is agreed that all available parcels that have been placed in the possession of the MSC at the MSC’s regular pickup locations for the purposes of delivery will be delivered that day.

IX. DISPUTE RESOLUTION

9.1 Subject to the following, Article 9 shall be used to resolve grievances arising from the application or interpretation of this appendix.

9.2 The parties recognize that disagreements may arise from the implementation of the Model or the interpretation of this appendix that may require resolution.

9.3 The parties agree that disagreements at the local level concerning the Model or the interpretation of this appendix shall be referred to the Working Committee for resolution. Failing resolution at the Working Committee, the matter shall be referred to the Steering Committee. Matters referred to the Steering Committee that remain unresolved may be referred to arbitration by either party.

9.4 All disagreements in the Working Committee must be discussed at the Steering Committee in an effort to reach agreement. If agreement cannot be reached, the matter may be referred to arbitration by either party.

9.5 Grievances concerning the interpretation of this appendix shall be referred to national formal arbitration, to the first available arbitrator from the national list set out in clause 9.40 of the collective agreement.

APPENDIX "T"**SERVICE EXPANSION AND INNOVATION AND
CHANGE COMMITTEE****I. THE MANDATE**

1.1 The Corporation and the Union recognize that job creation depends upon the Corporation's success in satisfying its customer base and in generating additional business opportunities and the impact of new proposals to expand services. The parties recognize that the efforts of employees and management are an important aspect of meeting customer service requirements. The parties agree to work together to identify ways of enhancing customer satisfaction, business growth and opportunities to create additional positions.

1.2 The parties also agree that, as provided for in Part VI of this appendix, either party may propose initiatives which will require that some provisions of the collective agreement be temporarily adapted, changed or suspended.

1.3 The Corporation and the Union also recognize that new opportunities may have new or enhanced skills requirements.

1.4 The Corporation and the Union therefore agree to maintain under the new name of Service Expansion and Innovation and Change Committee (the "Committee") the existing Committee and give it the following mandate:

- (a) to identify proposals which will create additional positions;
- (b) to identify Innovation and Change Initiatives, as described in Part VI, aimed at introducing

improvements into the operations;

- (c) to support skills enhancement proposals as a result of new business opportunities;
- (d) to identify ways of enhancing customer satisfaction, expanding present services and generating new business opportunities;
- (e) to identify growth potential in current functions represented by the bargaining agent;
- (f) to identify proposals of contracting in work currently not performed by employees of the Corporation;
- (g) to identify proposals which will result in service improvement and revenue enhancement;
- (h) to project the number of positions which could be necessary as a result of the proposals identified above;
- (i) to investigate revenue and service implications of proposed job creation endeavours;
- (j) to describe, establish and monitor pilot projects which will test the viability of the proposals identified above and the quality of service enhancement and confirm or modify the number of positions which are necessary for such projects;
- (k) to evaluate the pilot projects to determine whether the projects can continue on a self-sustaining basis or otherwise. In order to do this, the Committee, at the request of any member, shall select an independent

evaluator who shall evaluate the above pilot projects to determine whether the positions associated with the projects identified and tested could be advantageously maintained, i.e. that they would generate sufficient additional revenue to cover the costs of the positions, including total labour costs and any net additional costs, or if they could otherwise be beneficial to the employees and to the Corporation.

II. BARGAINING UNIT WORK

2.1 Because it is the intention of the Corporation to have its employees perform as much of the work as possible, the Committee is mandated to deal with the question of having work usually done by the employees of the bargaining unit given outside. This mandate will be carried out as follows:

- (a)** All proposals concerning having the work usually done by the employees of the bargaining unit given outside will be consulted upon in the Committee at least ninety (90) calendar days prior to the proposed implementation date.
- (b)** The Corporation agrees that the representatives of the Union will be provided with all relevant information, including any cost benefit analysis conducted in connection with the proposed contracting out. Such information will be provided for the sole purpose of the work of the Committee, subject to paragraphs 5.5, 5.6, 5.7, 5.8 and 5.9 of Part V hereinafter.
- (c)** The representatives of the Union will have the opportunity, after having received all relevant

information from the Corporation, to present submissions and make representations in support of retaining the work within the bargaining unit.

- (d) The Service Expansion and Innovation and Change Committee is mandated to evaluate the proposals of the Corporation, as well as the submissions and representations of the Union, and to make the recommendations to the Corporation that it deems appropriate in the circumstances, taking into account the commercial and financial viability of said proposals, submissions and representations.

III. SKILLS ENHANCEMENT

3.1 In order to support skills enhancement proposals which will assist employees to benefit from opportunities from new projects and to aid in the development of these skills, the Committee will have the mandate to review skills requirements and assist in the development of programs to ensure that these requirements are met.

3.2 The Committee shall be further mandated:

- (a) to investigate skills required for the performance of work which comes into the bargaining unit as a result of business opportunities or any change within the Corporation;
- (b) to identify the skills requirements associated with the projects described in paragraph 1.4 above, and determine the means by which they can be met;
- (c) to investigate co-operative opportunities

including, but not limited to, government funding/training programs, community-based co-operative efforts with other employers.

3.3 The Committee shall also investigate general skills, including but not limited to, literacy, completion of secondary school certification, post-secondary education, computer skills, etc.

IV. ESTABLISHMENT OF THE SERVICE EXPANSION AND INNOVATION AND CHANGE COMMITTEE

4.1 The Committee shall consist of a Steering Committee and a Working Committee.

4.2 The Steering Committee shall be composed of three (3) representatives appointed by each party and an independent advisor.

4.3 The Corporation agrees that one (1) of the members of the Steering Committee will be a representative from Senior Management. The Union agrees that one (1) of the members of the Steering Committee will be a Senior Union Representative. The parties also agree that these Senior Representatives will actively participate in the work of the Committee.

4.4 Each party can replace an appointed member at any time.

4.5 The independent advisor already selected by the parties shall remain in place until replaced. His or her role is to assist the Steering Committee and act as its chairperson with a right to vote on all proposals that are within the mandate of the Committee.

4.6 If the independent advisor is to be replaced and there is no agreement between the parties on the

choice of a person, each party will designate within five (5) days an independent counsel who shall agree with the counsel appointed by the other party to designate the advisor within ten (10) days.

4.7 The Working Committee shall be composed of two (2) representatives from each party. These four (4) representatives shall be paid from the fund established herein, to a maximum of sixty thousand dollars (\$60,000) per annum per representative. If the Union representatives require Union leave, it shall be provided.

4.8 Each party can replace an appointed member at any time.

4.9 The Working Committee shall be dedicated, on a full-time basis, to carry out the mandates given to it by the Steering Committee.

4.10 The Steering and Working Committees will determine their own rules of proceedings.

4.11 Unless otherwise specified in this appendix, all decisions shall be taken on the basis of a consensus.

(a) If a consensus cannot be reached on the Steering Committee, the decision will be taken by a simple majority vote.

(b) If a consensus cannot be reached on the Working Committee, the matter will be referred to the Steering Committee for a decision.

4.12 Unless otherwise specified in this appendix and notwithstanding the provisions of paragraph 4.11 above, either party may, providing there is unanimity among the party's representatives, refer a mandate to the Working Committee. However, the Working Committee

shall not, at any one time, have more than three (3) mandates that are referred to it by only one party's representatives. This does not limit the Steering Committee's ability to refer mandates to the Working Committee by a simple majority vote.

4.13 The Steering and Working Committees shall meet as frequently as each deems necessary to fulfill their mandates, but at least twice a month.

4.14 The Senior Representatives of each party on the Steering Committee may elect to convene a teleconference, as required, with the Chairperson and any members of either committee, to resolve problems experienced by the Working Committee in carrying out its mandates.

V. WORK OF THE SERVICE EXPANSION AND INNOVATION AND CHANGE COMMITTEE

5.1 Unless otherwise specified in this appendix, in the fulfillment of its mandates as described in Part I hereinabove, the Steering Committee shall have the ability to establish pilot projects, provide seed money and fund positions during the period, using the budget set out below. It is also agreed that positions associated with pilot projects which generate sufficient additional revenue to cover the cost of the position(s), including total labour costs and any net additional costs, as determined by independent financial evaluation, will be transferred from the budget of the Committee to the appropriate operational budget.

5.2 The Steering Committee shall:

- (a)** receive monies from the Corporation as described herein and deposit these monies in the account described herein;
- (b)** maintain financial records of monies received

and monies disbursed;

- (c) ensure that arrangements are made to have all financial records and transactions audited by a firm of chartered accountants to be selected by the Steering Committee;
- (d) prepare periodic reports which display and monitor the Working Committee's activities and make these reports available to the Corporation and the Union;
- (e) ensure that all disbursements conform to both the policies laid out in this agreement and the specific policies and procedures which will be developed by the Steering Committee;
- (f) perform any other functions that the Steering Committee deems appropriate to fulfill its mandate.
- (g) The Steering Committee shall not be empowered to create debts or liabilities or contingent liabilities which carry beyond the end of the first quarter following the expiration of the collective agreement, and the amount incurred in any one fiscal year shall not exceed five hundred thousand dollars (\$500,000).

5.3 The Working Committee shall:

- (a) carry out the mandates it receives from the Steering Committee;
- (b) report to the Steering Committee its recommendations on its mandates;
- (c) have recourse to all necessary resources to

carry out its mandates; in addition, each party may unilaterally use up to a maximum of one hundred thousand dollars (\$100,000) per year on Appendix "T" related work;

- (d) devote all the time necessary to fulfill such mandates.

5.4 For each pilot project discussed under this appendix:

- (a) The Working Committee shall prepare a business case in accordance with the Corporation's project costing and evaluation processes, and present it to the Steering Committee for approval.
- (b) If the pilot project is approved and funds are available, the project will proceed. If the funds are not available, the project start date will be delayed until there are sufficient funds.
- (c) Upon completion of a pilot project, an evaluation will be presented to the Steering Committee for a decision.
- (d) Where appropriate, pilot projects will be funded on a net incremental cost basis, but evaluated on a full cost basis.
- (e) The business case will be used in the evaluation of a pilot project and will form part of the decision to transfer pilot projects to an operational budget.

5.5 The Steering and Working Committees will be provided with all relevant information including any cost benefit analysis conducted in connection with any proposal.

Such information will be provided for the sole purpose of the work of the Committees.

5.6 When requested by the Corporation, to protect the commercial interests of the Corporation, the representatives of the Union on behalf of the Union will enter into an undertaking to keep confidential and not to disclose any information or proposal of the Corporation and the proposed contractor.

A failure to provide such an undertaking shall relieve the Corporation of its obligation to provide such information, including information requested under paragraph 5.5.

5.7 Similarly, when requested by the Union the representatives of the Corporation on behalf of the Corporation will also enter into an undertaking to keep confidential any information or proposal received from the Union.

5.8 The Steering Committee will agree upon a designated arbitrator who for the life of the collective agreement will be available to:

- (a) rule on the relevancy of information requests, including those mentioned in paragraph 2.1(b) of Part II above, or the requests for a confidentiality undertaking pursuant to paragraphs 5.6 and 5.7 above;
- (b) extend the time under paragraph 2.1(a) of Part II above by up to a maximum of thirty (30) calendar days under exceptional circumstances;
- (c) decide forthwith upon any matter concerning such requests for information or confidentiality.

5.9 The jurisdiction of the designated arbitrator is strictly limited to rulings on the relevancy of the information requested, on requests for confidentiality and on any complaints that an undertaking of confidentiality given under paragraphs 5.6 and 5.7 has been breached and to grant accordingly any remedy or compensation that he or she deems appropriate.

5.10 If the parties are unable to agree upon a designated arbitrator, the Minister of Labour will be requested to nominate such arbitrator for the life of the collective agreement.

5.11 The fees and expenses of the arbitrator mentioned above shall be paid out of the fund.

VI. INNOVATION AND CHANGE INITIATIVES

6.1 The parties recognize that they can approve initiatives that require the carrying out of pilot projects. These initiatives will require that some provisions of the collective agreement be adapted, changed or suspended for the duration of the pilot project. These initiatives may be implemented only after the conditions within paragraphs 6.2 and 6.3 below have been met and therefore paragraphs 4.11 and 4.12 of Part IV do not apply. As a result, the parties agree to the following provisions.

6.2 Either party may propose an initiative to the Steering Committee. Each such initiative is studied as soon as possible and the Steering Committee identifies the provisions of the collective agreement that require adaptation, changes or suspension. It also determines the duration of the pilot project and the extent to which corporate initiatives will be funded. It is understood that the Committee will fund all evaluations requested by the Union of Corporate initiatives.

6.3 The Corporation and the Union may then agree to adapt, change or suspend provisions of the collective agreement and such an agreement is only valid for the duration of the pilot project agreed to between the parties; this agreement shall form an integral part of the collective agreement for the duration of the pilot project.

6.4 When the pilot project ends, the agreement shall automatically end, unless the Union and the Corporation agree to extend the project and the agreement for a specified period.

6.5 Once the results of the pilot project have been reviewed by the Committee, the Corporation and the Union may agree to make permanent changes to the provisions of the collective agreement to ensure the final implementation of the initiative.

VII. THE SERVICE EXPANSION AND INNOVATION AND CHANGE FUND

7.1 The Corporation agrees to contribute to a Service Expansion and Innovation and Change fund (the "fund") to be used in accordance with the mandates described in Part I hereinabove and administered by the Steering Committee set out in Parts IV and V hereinabove.

7.2 An account shall be established to receive the monies from the Corporation described herein. Withdrawals or cheques drawn on this account shall require the signature of two (2) members of the Steering Committee, one (1) from the Corporation and one (1) from the Union, and this requirement shall be defined in the banking arrangement documents to be completed by the Steering Committee.

7.3 Any residual amounts in the fund established under the collective agreement expiring on January 31, 2007, will be transferred into the new fund established

herein.

7.4 The Corporation shall, within fifteen (15) days after each quarter-end, commencing with the quarter ending on March 31, 2007, deposit an amount of seven hundred and fifty thousand dollars (\$750,000).

7.5 At no time shall the fund balance exceed six million dollars (\$6,000,000). Should a quarterly payment under paragraph 7.4 cause the fund to exceed six million dollars (\$6,000,000), then that payment shall be reduced so that the payment plus the fund balance prior to the payment shall not exceed six million dollars (\$6,000,000). If within sixty (60) days subsequent to the date of the reduced payment, the fund balance is reduced as a result of normal disbursements consistent with the mandates of the fund, then all or a portion of the funds withheld shall be paid so that the fund balance is reinstated to a maximum of six million dollars (\$6,000,000). After sixty (60) days, the amount of the funds withheld shall no longer be available.

To ensure the proper functioning of the Appendix "T" Fund, the amount of a quarterly payment made under paragraph 7.5 shall be determined based on the current fund balance (market value) less any incurred but not yet paid expenses.

7.6 All interest income shall accrue to the fund.

7.7 The parties agree that the fund, monies received by it (including but not limited to interest earned) and monies expended by it shall be structured in a manner which is most beneficial for employees.

7.8 This agreement shall continue for the life of the collective agreement. If the agreement is not renewed, all contributions under paragraph 7.4 above will cease but funds unspent will continue to be managed by the Steering Committee, according to the mandates described herein,

until the end of the first quarter following the expiration of the collective agreement, at which time any unspent funds (minus any outstanding liabilities) shall be returned to the Corporation and the Committees shall cease to function.

APPENDIX "T-1"

LABOUR-MANAGEMENT RELATIONSHIP COMMITTEE

I. MANDATE AND OBJECTIVES

1.1 The Corporation and the Union recognize the importance of constructive and positive labour-management relationship.

1.2 The Corporation and Union therefore agree to promote more effective, open and continuous involvement between the parties to enhance communication with the objective of improving labour relations between the parties. To do so, the parties agree to establish a labour-management committee (the "Committee").

1.3 The Corporation and Union agree that the Committee described in Part II of this Appendix shall focus their efforts on the following:

- (a) identifying means of improving the parties understanding of their common interests and of each other's interests;
- (b) identifying means of improving the work environment; and
- (c) identifying means of supporting employees in need.

II. ESTABLISHMENT OF THE COMMITTEE

2.1 The Committee shall be composed of at least two (2) representatives appointed by each party.

2.2 The Corporation agrees that two (2) members of the Committee will be representatives from Senior

Management. The Union agrees that two (2) of the members of the Committee will be National Executive Board members. They shall actively participate in all aspects of the Committee.

2.3 The parties shall meet as frequently as they deem necessary to fulfill their mandates, but at least quarterly.

2.4 The parties agree that the Federal Mediation and Conciliation Services will act as an independent advisor to the Committee when deemed necessary by one of the parties.

III. THE LABOUR- MANAGEMENT FUND

3.1 The sums deemed necessary by the Committee for the fulfillment of the mandate described in Part I will be drawn from the Service Expansion and Innovation and Change Fund in Part VII of Appendix "T".

3.2 The Committee under this Appendix has full authority over the expenditures deemed necessary to fulfill the mandate under Part I. All expenditures must be approved by the Committee. If there are no funds available, the work will be delayed until there are sufficient funds.

3.3 Although the monies used under this Appendix are accessed through the Appendix "T" Fund, expenditures are not subject to the approval or the arbitration processes outlined under Appendix "T".

APPENDIX “U”**UNION EDUCATION FUND**

1. Effective July 1, 2020, Canada Post Corporation will pay, in the manner described in paragraph 3 below, into the CUPW Union Education Fund (the Fund) an amount equal to three and one half cents (3.5¢) per hour paid to all regular part-time and full-time employees and temporary employees during each quarter of the Corporation's fiscal year.
2. The Fund will be used exclusively for the purpose of the education in all aspects of trade unionism of employees of the Corporation who are members of the Union.
3. Such monies will be paid on a quarterly basis into a trust fund established and administered by the Union for the sole purpose of union education described above. The first payment into the Fund shall be made sixty (60) days after the completion of the first quarter commencing after the date of signing of the collective agreement. Each payment will cover the quarter immediately prior to the payment.
4. The Union shall maintain financial records of monies received by and monies disbursed from the Fund. The Union shall ensure that arrangements are made to have all financial records and transactions audited by a firm of chartered accountants. The Corporation shall be authorized to question the specifics of an expenditure and the Union shall ensure that all disbursements from the Fund conform to the purpose described in paragraph 2 above, failing which all obligations under this appendix shall terminate.
5. Within thirty (30) days of the end of the Fund accounting year, the Union shall provide the Corporation with a financial statement certifying that all expenditures made from the Fund were in accordance with the purpose of the Fund and used exclusively for union education.

APPENDIX "V"(1)**LETTER CARRIER ROUTE MEASUREMENT
SYSTEM AND MAIL SERVICE COURIER
WORKLOAD STRUCTURING SYSTEM****1.0 TIME VALUES**

1.1 The Manuals of Elemental Time Values and Standards dated October 1, 1984 have been developed in accordance with engineered standards and method study techniques.

1.2 The Tables of Application Values dated October 1, 1984 have been developed in accordance with the Manuals of Elemental Time Values and Standards.

1.3 The Corporation and the Union agree on the Tables of Application Values dated October 1, 1984 as they apply to the Letter Carrier Route Measurement System and to the extent that they apply to the Mail Service Courier Workload Structuring System.

1.4 Actual values are agreed to, and the heretofore practice of "rounding off" of both time values and the average daily volumes has been eliminated, in order to assess the proper value to the function.

1.5 Should the introduction of new application time values be required as a result of the introduction of new standards or new procedures, such implementation will be subject to paragraph 2.0 hereafter.

2.0 STANDARDS

2.1 (a) Prior to the introduction of changes referred to in paragraph 1.5 above, to the established Standards, consultation will be held with the

national representatives of the Union who will have received prior to consultation, a copy of the Standards including an elemental breakdown of the job when applicable.

- (b) Should either party at the national level feel that a newly established or an existing standard needs to be revised, the matter will be subject to consultation at the national level.
- (c) In the application of paragraph (b) above, an existing standard shall only be modified when an adjustment of a minimum of plus or minus five percent (5%) is required.

2.2 In the event that the matter has not been resolved to the satisfaction of the parties after meaningful consultation, a grievance may be filed by either party and submitted directly to the following formal arbitration process. The burden of proof on an error or need for adjustment on a standard shall be on the party that files the grievance.

- 2.3 (a)** Within three (3) months of the signing of the collective agreement, the parties agree to jointly select and appoint three (3) technical arbitrators. These arbitrators must be engineers who shall be experts in the engineering standards system being used by the Corporation at the time of the joint selection. Each party is limited to providing a maximum of three (3) nominees. If the parties are unable to agree on the choice of arbitrators within the time period provided above, either party can request that the Minister of Labour appoint the arbitrator(s).
- (b) If the parties are unable to agree on the choice of arbitrators within the time period

provided for in paragraph 2.3(a) and are waiting for the Minister to appoint one or more arbitrators and a grievance concerning a proposed standard has been referred to arbitration under this Appendix, the standard proposed by the Corporation shall be applied until such time as an arbitrator is appointed and renders his or her decision.

- (c) The selected arbitrator shall be chosen in rotation from the list established pursuant to paragraph 2.3(a), provided that the arbitrator is available to hear the parties and render a decision within the time limits provided for in this Appendix.
- (d) The fees and expenses of the arbitrator shall be shared equally by the parties.
- (e) The arbitrator shall hear both parties with regard to their disagreements on operation(s), sub-operation(s), method steps, sequence models and frequencies (to be referred herein as "Component Parts of the Standards") as applied by the relevant engineering standards system.
- (f) In rendering his or her decision, the arbitrator's jurisdiction shall be limited to those disagreements referenced in paragraph 2.3(e). The arbitrator shall have no authority to change or modify the work method determined by the Corporation nor any part of the Letter Carrier Route Measurement System (LCRMS) and the Mail Service Courier Workload Structure System (MSCWSS) and applicable manuals.
- (g) The arbitrator shall be seized of the grievance

within thirty (30) days of the grievance being filed.

- (h) The arbitrator's decision shall be rendered in writing within six (6) months of the grievance being filed and must include any applicable references to manuals and source documents.
- (i) Should the arbitrator be unable to render his or her decision within the six (6)-month period, referred to in paragraph 2.3(h), the arbitrator shall summarily determine a reasonable interim standard based on the Corporation's proposed standard and the submissions already provided by both parties. This interim standard shall be used until such time as the arbitrator renders his or her decision.
- (j) If the arbitrator's decision concerns revisions to an existing standard, the revised standard shall be considered a final standard.
- (k) If the arbitrator's decision concerns a newly established standard, it shall be considered an interim standard that shall be subject to a validation process, as provided in paragraph 2.5.

2.4 Within ninety (90) days of the signing of the collective agreement, the parties shall develop a generic process (the "framework process") for validating the newly established standards.

If the development of the framework process is not completed within the ninety (90)-day period referred to above, the parties shall choose an arbitrator in rotation from the list established pursuant to paragraph 2.3(a) and refer the issue to him or her for determination.

2.5 The joint validation of a newly established standard shall be governed by the framework process referred to in paragraph 2.4. The joint validation process shall be developed by the parties and shall validate and correct, if necessary, the component parts of the standard. The development and completion of the validation process shall not exceed six (6) months, unless otherwise agreed to by the parties.

2.6 Thirty (30) days after the end of the process referred to in paragraph 2.5, the interim standards shall be deemed to be final standards, unless either party has referred unresolved proposed changes to the interim standards to the arbitrator initially seized of the grievance.

2.7 Notwithstanding that a proposed final standard may be in dispute, the interim standard shall continue to apply until the arbitrator determines the final standard to be applied.

2.8 The introduction of an interim or final standard through agreement of the parties or resulting from an arbitration award will only be used for subsequent route assessments.

2.9 The parties shall have the right to be represented by “professionals” in the field of “worked standards”, either at the consultation or arbitration process.

2.10 Any resultant change in a standard shall be incorporated into the Manuals of Elemental Time Values and Standards and the Tables of Application both dated October 1, 1984.

2.11 Changes to the Mail Service Courier Workload Structuring System Manual or the Letter Carrier Route Measurement System Manual will not be made without national consultation with the Union.

APPENDIX “V”(2)

**DEFINITION OF LETTER CARRIER ROUTE
MEASUREMENT SYSTEM AND MAIL SERVICE
COURIER WORKLOAD STRUCTURING
SYSTEM**

DEFINITIONS

Element:

A logical segment of a job cycle that is easily timed, with easily distinguished beginnings, and endings and that can be compared with similar elements in other jobs to be used in constructing predetermined times for an operation.

Elemental Time Values:

Predetermined times established through engineered methods to allocate the proper time necessary to perform one element.

Standard:

The sum total of all elements and allowances necessary for an average employee to complete a particular operation.

Professional:

A person who is knowledgeable and qualified in the field of engineered standards and method study techniques.

Route Assessments:

The time assessed for the average employee to complete a route based on established standards and a fixed volume of mail under normal conditions.

Over-Assessed Routes:

A full-time route which becomes assessed over four hundred and eighty (480) minutes or a part-time route assessed over three hundred and sixty (360) minutes.

Method Study Technique:

Means for determining the preferred method of performing work and a means for measuring work.

APPENDIX “V”(3)

OVER-ASSESSED ROUTES

1. The Corporation agrees to a payment system for letter carrier routes assessed in excess of four hundred and eighty (480) minutes.
2. Straight-time payment will commence only when the over-assessed route is triggered at four hundred and eighty-five (485) minutes or above.
3. The payment shall be paid to employees who have worked on the route, based on the number of days worked by each employee.
4. The over-assessed route will detriger when the over-assessment falls below four hundred and eighty-five (485) minutes.

5. **Payment**

When a route assessment reaches the four hundred and eighty-five (485) minute trigger or more, employees who have worked on this route shall be paid retroactively for each full minute that the route is over-assessed. However, the retroactive period shall be limited to six (6) months.

Each subsequent payment shall be made on a bi-weekly basis.

6. The payment for over-assessed routes will be for all full minutes over four hundred and eighty (480) provided that the route has been triggered.

APPENDIX “W”**TRANSITION PROVISIONS ON ARTICLE 13**

During the round of negotiations that resulted in the collective agreement that expired January 31, 2007, the parties agreed to modify the processes and rules used to fill positions in the bargaining unit.

The parties at the national level agree to meet to resolve issues that may arise from the ongoing application of Article 13 and may agree to make changes to the processes, rules and contractual text during the life of the collective agreement so that the intention of the parties is reflected in the application of the processes and rules.

Any agreements reached to amend Article 13 shall receive written approval of the authorized representatives of the parties at the national level.

APPENDIX "X"**THE APPLICATION AND INTERPRETATION OF
ARTICLE 29 - TECHNOLOGICAL CHANGE**

In the course of negotiations, the parties agreed that the definition of technological change in clause 29.01 would not be interpreted to include or be applied to operational changes that were not considered to be technological changes under the collective agreement that covered employees in Group 2 that expired on July 31, 1989. Examples of such changes are, but not limited to, the movement or change in quantity of street furniture or manual sortation equipment, additions to the corporate fleet, etc.

APPENDIX "Y"**EXEMPTION TO CLAUSE 18.02 (a)(ii)**
CHRISTMAS LETTER CARRIER SERVICE

The parties agree to the following process to balance the interests of employees in taking leave with the mandate of the Corporation to ensure service to its customers.

- (a) This appendix will apply only for leave requested under sub-paragraph 18.02 (a) (ii) for working days between December 15 and January 15.
- (b) During the period set out in (a) above, the number of employees in the letter carrier classification in an installation requesting the same alternate day pursuant to sub-paragraph 18.02 (a) (ii) cannot exceed the number derived by the following:

the difference between the total number of employees on known absences in the letter carrier classification, excluding those on absences covered as per clause 17.06, and a number equivalent to twenty-five percent (25%) of the total number of regular employees in the letter carrier classification in the installation. The Corporation shall determine such forecasted number no later than November 1 of each year.
- (c) Requests for leave under sub-paragraph 18.02 (a) (ii) received by November 1 will be approved provided the number of requests in the installation does not exceed the limit referred to in paragraph (b) above. Should the

number of requests exceed the limit referred to in paragraph (b) above, the Corporation shall grant the requests by order of seniority up to this limit. The Corporation will notify any employee whose request has been refused as soon as possible.

- (d) If the limit referred to in paragraph (b) above has not been reached by November 1, then requests received after November 1 shall be accepted up to this limit. It is agreed that no requests will be accepted less than ten (10) working days prior to the requested day. Where more than one employee submits a request on the same day for the same alternate day pursuant to sub-paragraph 18.02 (a) (ii), requests will be accepted by seniority up to the limit referred to in paragraph (b) above.

APPENDIX “Z”**PART-TIME UNSTRUCTURED EMPLOYEES****I. GENERAL**

To improve operational flexibility and stability, the parties agree to create a new “Part-Time Unstructured” function under the Part-Time Letter Carrier (PO LC-1 PT) classification. It is the Corporation’s position that this function will help manage volume fluctuation and absenteeism more effectively and efficiently.

1.1 In this Appendix:

- (a)** “part-time unstructured assignment” is a part-time assignment in the part-time letter carrier classification where the work schedule shall be established by the Corporation and where the duties may vary from day to day. In all cases, work assignments will be bid by seniority according to the collective agreement.
- (b)** The duties of a part-time unstructured assignment, refer to, among other things, coverage of known and unknown absences, collection and delivery activities and any other work within the letter carrier classifications. Any such work may include structured work as per the LCRMS, unstructured, or a combination of both.

For greater clarity, under this appendix, unstructured work means work that is not assessed with time values from the LCRMS, and includes Router and Assistant to Letter Carrier Supervisor work.

II. HOURS OF WORK AND SCHEDULES

- 2.1 The normal work week of a part-time unstructured position shall be at least twenty (20) hours, Monday to Friday, and the work schedules shall be established accordingly by the Corporation.
- 2.2 Where a part-time unstructured employee's schedule is changed in accordance with this Appendix and the employee is not offered work for the required twenty (20) hours within the week, the Corporation shall pay him or her the required hours.
- 2.3 Where there is a change made to a work schedule, employees who are incumbents of a part-time unstructured assignment within a postal installation will bid by seniority on the new schedule. There shall be a meaningful local consultation prior to the bid being conducted.

III. SELECTION OF DAILY ASSIGNMENTS

- 3.1 Daily, the duties of a part-time unstructured assignment, pursuant to paragraph 1.1(b) of this Appendix, shall be offered to part-time unstructured employees on the basis of seniority.

IV. NO WORK AVAILABLE

- 4.1 When there is no work available in their own postal installation, a part-time unstructured employee can be assigned, on a daily basis, outside his or her own postal installation.

The postal installation where a part-time unstructured employee is assigned must be located within a thirty (30) kilometer radius of his or her own postal installation unless the parties agree otherwise.

The part-time unstructured employee who is assigned to another postal installation is deemed to be working as of the time he or she arrives at his or her own postal installation at the beginning of his or her shift.

When a part-time unstructured employee is assigned to another postal installation, the Corporation will provide transportation between the two postal installations both ways, unless the part-time unstructured employee refuses return transportation.

The travelling time between postal installations is deemed to be time worked for pay purposes.

V. PART-TIME UNSTRUCTURED COMPLEMENT

5.1

- (a)** The number of part-time unstructured positions shall not exceed eight percent (8%) of the total national number of full-time positions in the letter carrier classification.
- (b)** The number of part-time unstructured positions shall not exceed twelve percent (12%) of the total number of full-time positions in the letter carrier classification in a given postal installation.

- (c) Notwithstanding sub-paragraph 5.1(b), in a postal installation with less than nine (9) full-time positions in the letter carrier classification, the Corporation may create one (1) part-time unstructured position even though doing so will automatically exceed the twelve percent (12%) maximum.

5.2 At the end of each quarter of the calendar year, the Corporation will provide the Union, in electronic format, a report showing the number of part-time unstructured assignments by postal installation.

VI. DELETION OF PART-TIME UNSTRUCTURED POSITIONS

6.1

- (a) If a part-time unstructured position is no longer required, it may be deleted. If an employee must be displaced as a result, it shall be the most junior employee in the classification, within the unit.
- (b) If a vacant assignment exists within the classification and post office, the displaced employee will be temporarily assigned to that vacant assignment until the next bid process set out in Part "C" of Article 13 occurs.
- (c) If there is no vacant assignment in the post office in the same classification as the displaced employee, that employee may displace the most junior employee, with less seniority, holding an assignment in the same classification in the post office.
- (d) Following the application of this process, an employee without a position may be declared surplus by the Corporation. In such case, the employee shall have the benefits of Article 53.

- (e)** If the employee is not declared surplus, he or she will remain unassigned and may participate in the next bid process set out in Part "C" of Article 13.

APPENDIX “AA”**COLLECTION AND DELIVERY OPERATING
MODEL****PART I – OBJECTIVES**

1. The parties agree to work together, in accordance with the terms and conditions set out in this appendix, to identify, conduct and evaluate collection and delivery related projects that may be proposed by either party from time to time, in an effort to address the needs of the Corporation, its employees and its customers.
2. The parties will work together promptly, reasonably and in good faith, in order to achieve the objectives of this appendix.
3. Nothing in this appendix prevents the Corporation from making Collection and Delivery related changes that are not otherwise contrary to the collective agreement, or from otherwise exercising its rights and responsibilities as management.

**PART II – COLLECTION AND DELIVERY PROJECTS
COMMITTEE**

4. The parties shall establish a Collection and Delivery Projects Committee (the “Committee”).
5. The Committee shall:
 - (a) be composed of two (2) Ottawa-based representatives appointed by each party. At least one representative of each party shall be a member of senior management and a senior union representative, respectively;

- (b) be a national committee based in Ottawa;
- (c) meet on an as-required basis;
- (d) determine its own processes and procedures;
- (e) carry out the mandates given to it by the parties, in accordance with this appendix.

6. Each party can replace at any time a person that it appointed to the Committee.

7. All decisions of the Committee shall be taken on the basis of a consensus between the representatives of both parties.

8. (a) The Committee shall meet at the Corporation's offices, or such other premises as may be provided by the Corporation. The Corporation shall be responsible for the expenses of the Committee, including the fees and expenses of any technical advisors or other experts or assistants recommended by the Committee and approved by the Corporation. Notwithstanding, each party shall be responsible for the salaries, benefits and all expenses of its own representatives to the Committee.

(b) The Committee may establish national joint work groups for the purpose of carrying out work on projects approved by the Committee at the national level. The Corporation shall be responsible for the expenses, benefits, and salary of members of joint work groups for time spent working on the projects.

9. The Corporation and the Union shall each bear the expenses of their own experts and assistants.

PART III – COLLECTION AND DELIVERY PROJECTS

10. Either party may, at any time, propose a Collection and Delivery related initiative to the Committee. All proposals shall be accompanied by sufficient information to allow the Committee to determine whether a proposed initiative should be considered. The Committee may request further information if it determines that the information provided is insufficient.
11. Where the Committee determines that a proposed initiative should be considered, it shall proceed as soon as possible. To the extent that a project will be commenced, the Committee shall determine the details of the project, including its parameters, duration and evaluation.
12. The Committee may, if needed, establish site work groups and direct their activities. The members of site work groups shall not suffer any loss of salary and benefits as a result of their participation in site work groups.
13. When requested by either party, and prior to the disclosure of any information, the representatives of the other party shall enter into an undertaking to keep confidential and not to disclose any information or proposal of the first party. Failure to provide such an undertaking shall relieve the first party of any obligation to provide information.
14. To the extent that a project may involve the adaptation, change or suspension of collective agreement provisions, the Committee shall identify the provisions of the collective agreement which require adaptation, change or suspension. The parties may then agree to adapt,

change or suspend provisions of the collective agreement, as may be necessary to give full effect to the project or the testing phase, and such an agreement is valid only for the duration of the project or of the testing phase; this agreement shall form an integral part of the collective agreement for the duration of the project or the testing phase.

15. Once the results of a project have been reviewed by the Committee, the Committee may make recommendations to the parties. The parties may agree to make permanent changes to the provisions of the collective agreement to ensure the final implementation of the initiative.

16. The following project shall be completed by the Committee:

- (a) The A-62 standards development project according to the schedule previously discussed by the parties.

PART IV – GENERAL

17. The Union may unilaterally submit to the Committee, expenses to a maximum amount of one hundred thousand dollars (\$100,000) if needed, over the term of this collective agreement, provided such expenses are directly related to activities under this appendix. The maximum amount may be revised with the agreement of the Corporation.

APPENDIX “BB”

FLEXIBLE MEAL PERIOD

The parties recognize the importance of letter carriers taking their meal break as provided for in the collective agreement.

However, the parties acknowledge that there may be individual circumstances when a letter carrier may choose not to return to the installation for the meal period.

Further, the parties agree that it is preferable to seek voluntary compliance in these matters.

Therefore, the parties agree to the following:

1. Subject to the provisions set out below and notwithstanding Article 48, a letter carrier whose route provides that he or she must return to the postal installation to have his or her meal may choose not to return and to take his or her meal break elsewhere.
2. It is agreed that letter carrier routes shall continue to be structured based on the rules set out in the Letter Carrier Route Measurement System (LCRMS) and Articles 14 and 48 of this collective agreement. For greater clarity, the Corporation will not consider the personal choices letter carriers make under paragraph 1 above when deciding how to structure routes.
3. The productivity or performance of letter carriers who avail themselves of the provisions of this appendix may not be used by the Corporation for the purposes of assessing the productivity or performance of other letter carriers who do not avail themselves of the provisions of this appendix or for comparison purposes between such letter carriers.

4. The Corporation shall take every reasonable measure to ensure that employee choices made under paragraph 1 above do not adversely affect other employees or service to customers.

5. The Corporation shall ensure that the schedules of other employees are not changed to accommodate the choices made by employees under paragraph 1 above.

6. The Corporation may, at any time, require that an employee follow the work rules set out in Articles 14 and 48. In making such decision, the Corporation shall not act arbitrarily, unreasonably or in an unfair manner.

7. This protocol supersedes all arbitration awards and prior agreements between the parties respecting straight throughs.

APPENDIX “CC”

Lana Smidt
Lead Negotiator
Canadian Union of Postal Workers
377 Bank Street
OTTAWA ON K2P 1Y3

Dear Lana Smidt,

The Corporation is prepared to agree to the following with respect to the Letter Carrier Route Measurement System (LCRMS) and the Mail Service Courier Work Structuring System (MSCWSS) manuals:

Part 1 Changes to the LCRMS and MSCWSS manuals

1. Where the Corporation is considering making a change to the LCRMS or the MSCWSS manuals and this change may impact on the employees' workload, it shall inform the Union in writing.

2. The Union may propose that changes be made to the LCRMS or the MSCWSS manuals where these changes are justified because of:

- (a) the introduction by the Corporation of new work methods, or changes in existing work methods, which impact on the employees' workload;
- (b) the introduction by the Corporation of a new product or service, which impacts on the employees' workload.

In these situations, the Union shall notify the Corporation in writing.

Paragraphs 12 (a), (b), (c) and (d) shall not apply.

3. The notices referred to in paragraphs 1 and 2 will contain the following information, where appropriate:

- (a) a description of the proposed changes to the LCRMS or MSCWSS manuals identifying, as the case may be, the chapters and paragraphs of the manual(s) affected;
- (b) the reason for the changes.

4. If the parties agree to the changes proposed in the notices under paragraphs 1 and 2, the changes may be implemented immediately.

If there is no agreement following a maximum consultation period of thirty (30) calendar days, the matter may be referred by either party to an arbitrator in accordance with Part 3.

Part 2 New Products or Services

5. The Corporation may introduce a new product or service before the changes to the LCRMS or MSCWSS manuals are established permanently, provided that:

- (a) the Union has received a prior notice of a minimum of thirty (30) calendar days;
- (b) reasonable interim changes to the LCRMS or MSCWSS manuals have been agreed upon or determined by the Corporation and are actually used in the implementation of the new product or service.

6. If the new product or service is maintained, a

notice under paragraph 1 must be given within six (6) months of the notice described in paragraph 5. The permanent change to the LCRMS or MSCWSS manual shall be established in accordance with the provisions of Part 1 as applicable.

Part 3 Arbitration

7. If no agreement is reached at the expiry of the time limits mentioned in paragraph 4, the dispute may be referred to arbitration by either party by written notice to the arbitrator and to the other party.

8. Subject to paragraph 13(c), the arbitrator shall be chosen in rotation from the list established pursuant to paragraph 19, provided that the arbitrator is available to hear the parties and render a decision within the time limits provided in this letter.

9. The arbitrator shall hear the parties as soon as possible.

 In order to assist the arbitrator in rendering his or her decision as soon as possible, the parties and their counsel or representatives shall make themselves available at any time the arbitrator deems necessary.

10. The arbitrator must hear the case thoroughly before rendering a decision on a preliminary objection unless he or she can dispose of this objection at once.

11. The burden of proof shall rest with the party proposing the change.

12. An arbitrator seized of a dispute pertaining to the issues covered by Part 1 shall determine if the proposed changes are justified. If the change is for one or more of the reasons set out in (a) to (d) below, it shall be deemed justified:

- (a) When a new work method is introduced or when a change in work methods has occurred or is being considered;
- (b) when an error or omission has been made in regards to the LCRMS or the MSCWSS manuals;
- (c) when a new product or service is introduced;
- (d) when another more accurate or equally accurate and more efficient means of measuring the workload is introduced and it is fair and equitable based on the average experienced employee actually performing the work in the manner prescribed by the Corporation.

Where the proposed change is for reasons other than those set out in points (a) to (d) above, the arbitrator will determine if the change is justified.

- 13. (a) The arbitrator shall then, in accordance with generally accepted industrial engineering practices for work study and production planning, determine if the proposed changes to the manuals will allow the workload of an average experienced employee working at a normal pace and actually performing the work, in the manner prescribed by the Corporation, to be correctly established.
- (b) If the arbitrator determines that the proposed changes will not allow the workload to be correctly established, he or she shall determine the appropriate changes to be made to the manuals. The arbitrator shall

make such determination in accordance with generally accepted industrial engineering practices for work study and production planning.

(c) The Corporation may, prior to or immediately following a decision of the arbitrator:

- withdraw or modify a Corporation proposed change to the manuals;
- withdraw the new work method or the change to an existing work method;
- modify the new work method or the change to an existing work method;
- withdraw the introduction of a new product or service or modify such product or service.

In case of a withdrawal by the Corporation, resulting in a situation in which there is no longer an impact on the employees' workload, the arbitrator shall be without jurisdiction to continue. If, however, a decision has already been rendered it shall be advisory only, the Corporation shall be under no obligation to implement it and the Union shall take no steps to enforce it.

In the case of a modification by the Corporation, that results in a situation where there are still impacts on the employees' workload, the arbitrator shall continue to hear the case on the basis of the new situation resulting from the Corporation's decision. If a decision has already been reached, any dispute concerning a change to the manuals

resulting from the decision of the Corporation, shall be referred to the same arbitrator.

The Union may also, prior to the decision of the arbitrator, withdraw or modify a Union's proposed change to the manuals. In the event of the Union's withdrawal, the arbitrator shall be without jurisdiction to continue.

14. The arbitrator shall decide the questions under paragraphs 12 and 13 at the same time.

15. In the case of a new product or service, the arbitrator may remain seized of the dispute and postpone his or her decision to a subsequent date. This will permit the arbitrator to obtain additional evidence, if he or she believes that he or she does not have enough information to decide on a change to the LCRMS or the MSCWSS manuals.

16. An arbitrator seized of a dispute under this letter does not have the jurisdiction to render a decision on the deletion, addition or modification of duties or how the duties are performed.

17. The arbitrator shall render a final decision within ninety (90) calendar days of the referral to arbitration. To this end, the arbitrator has full liberty to order the parties to proceed with arbitration hearings at any time he or she deems necessary.

18. The Corporation and the Union shall share equally the fees and expenses of the arbitrator.

Part 4 General

19. Within thirty (30) calendar days of the signing of the collective agreement, the parties shall consult to establish a list of three (3) arbitrators who shall be

knowledgeable and qualified in the field of work study and production planning techniques. If the parties are unable to agree, the arbitrators shall be selected by the Chairperson of the Canada Industrial Relations Board.

20. This letter shall not prevent the Corporation from implementing route restructures.

21. This letter will remain in effect from the date of signing of the collective agreement to January 31, 2029.

A handwritten signature in blue ink, appearing to read "Annie Samson", with a stylized flourish at the end.

Annie Samson
Lead Negotiator

APPENDIX “DD”

MEMORANDUM OF AGREEMENT BETWEEN
CANADA POST CORPORATION
AND THE
CANADIAN UNION OF POSTAL WORKERS

NATIONAL JOINT HEALTH AND SAFETY
COMMITTEE OPERATING MODEL

OBJECTIVES

1. Joint health and safety committees and health and safety representatives serve a pivotal role in addressing health and safety issues and the prevention of accidents in the workplace. The parties recognize that the existing organizational and functional roles of all joint health and safety committees must be made more relevant and effective if improvements in health and safety will be realized.
2. The parties will work together promptly and reasonably in order to achieve the objectives of this appendix.

PART I COMMITTEE TERMS OF REFERENCE

In the application of clause 33.03 and for greater certainty, it is understood that in establishing the terms of reference for the Local Joint Health and Safety Committees (LJHSC), the National Joint Health and Safety Committee (NJHSC), shall also provide support to committees that will ensure the effective execution of their duties and improve health and safety in the workplace. A key component of the training requirements for joint health and safety committees as detailed in Part III of this

memorandum of agreement, is the terms of reference for joint health and safety committees.

**PART II FINANCING PILOT STUDIES AND
TRAINING AND DEVELOPMENT**

1. The Corporation shall establish an annual budget of two-hundred thousand dollars (\$200,000) to improve the health and safety of the work environment focusing on:

- (a) development of health and safety training materials and
- (b) studies and research to eliminate workplace health and safety hazards.

The budget will be replenished at the beginning of each year over the course of this collective agreement. There will be no carry over or accumulation of money from year to year. The NJHSC shall oversee this budget and the management co-chair will authorize disbursements. Monthly statement will be provided to the Union detailing charges against the budget.

2. Requests to utilize the budget must be approved by the NJHSC and shall be used only for training programs and studies that are national in scope. Priorities for the use of the budget will be agreed to at the NJHSC and shall be established based on the following criteria: estimated severity of the hazards to which an employee may be exposed, the likelihood that an employee would be exposed to workplace hazards, and the incidence of injury.

3. All study request submissions must be written and must fully comply with the Corporation's tendering and evaluation process.

PART III TRAINING**1. GENERAL**

1.1 Employee health and safety training is recognized as an important element of an overall health and safety program. The parties agree that the mandate of the NJHSC is to participate in the development of appropriate health and safety training programs including training materials and their content.

1.2 Financing for contracting the development of NJHSC approved health and safety training will be provided by the Corporation from the budget identified in Part II.

1.3 The parties agree to devote the necessary resources to ensure that appropriate health and safety training, information and materials are delivered under the NJHSC and, where appropriate, LJHSC committees. All NJHSC requests for the schedule and delivery of health and safety training require prior CPC approval.

1.4 The method of delivery of health and safety training shall be agreed upon by the NJHSC. Delivery of training will be conducted by a union representative (or designate), a management representative, or an agreed upon third party, or any combination of the above. The delivery of training is a joint union/management effort and either party will participate as required in the training.

Trainers identified above for the programs described below, will attend the NJHSC approved train-the-trainer program. The train-the-trainer program shall consist of up to five (5) days of joint training for all trainers.

The delivery of training will follow the program content and presentation format approved by the NJHSC. The NJHSC will monitor all training and substitute trainers where deemed appropriate.

The train-the-trainer program shall combine both the employee and the health and safety committee training programs developed under the responsibility of the NJHSC.

2. EMPLOYEE TRAINING

2.1 The NJHSC has a responsibility to participate in the development of health and safety training for all new and current employees. In addition, training may be required for current employees who have changed assignments where the health and safety requirements are substantially different than their prior assignments.

2.2 All health and safety training will be modular. For new employees, training, where possible, shall be completed by these employees within six (6) months of their date of hire.

For new employees, training shall be eight (8) hours and will consist of general and job specific health and safety topics. For current regular employees including those who have changed assignments as per paragraph (2.1) of this appendix, the duration of training will be determined by the NJHSC. For temporary employees training requirements will be determined by the NJHSC. Training will be completed within three (3) years following the development of the training program.

All health and safety employee training programs shall include two parts. The purpose of the first part shall be to provide general training. The second part of the program shall deal with the health and safety issues that are specific to the tasks usually performed by the employees.

3. JOINT HEALTH AND SAFETY COMMITTEE MEMBER TRAINING

3.1 NJHSC, LJHSC and Health and Safety representative training will be limited to official committee members and representatives only.

Requests for alternate committee members' training shall be submitted to the co-chair of the LJHSC for approval. Unless approved by the management co-chair, the Union will be solely responsible for all costs associated with training and other expenses for approved alternate members.

3.2 Joint health and safety committee member and representative training will be modular. The training will be twenty-four (24) hours in duration. Training will consist of the terms of reference for joint health and safety committees and other topics and materials approved by the NJHSC. The Union and the Corporation will be provided with four (4) hours out of the twenty-four (24) to meet separately with their counterparts to discuss committee-related issues.

3.3 Committee members and Health and Safety representatives shall be appointed for at least two (2) years. Should committee members or representatives leave within eighteen (18) months of their appointment, the Corporation reserves the right to not train their replacement. Unless approved by the management co-chair, the costs associated with such training will be at the expense of the Union.

Union and management members of a joint health and safety committee must attend the approved training as a group. Joint training for new members, where possible, will occur within six (6) months of their appointment. This appendix will expire on January 31, 2029.

APPENDIX “EE”**SICK LEAVE**

This appendix only applies to employees covered by Appendix “FF.”

1. Entitlement

Sick leave shall be credited to an employee to protect him or her from loss of earnings when he or she is incapacitated by illness, non-compensable injury or for an absence as a result of an injury that is pending a decision of a Workers' Compensation Board.

2. Accumulation of Sick Leave

- (a)** A full-time employee shall accumulate sick leave from his or her first day of employment at the rate of one and one-quarter (1¼) days for each month in which he or she is entitled to at least ten (10) days' pay.
- (b)**
 - (i)** A part-time employee shall accumulate sick leave credits at the rate of five (5) hours per month, for each month in which he or she is entitled to pay for at least forty (40) hours. Moreover, he or she shall accumulate an additional hour of sick leave credit for each additional monthly twenty (20) hours worked in excess of the first forty (40) hours without such credit exceeding ten (10) hours per month.
 - (ii)** A part-time employee who is on vacation shall be considered as being entitled to pay for the purpose of

calculating sick leave credits.

3. No Loss of Credits During Leave of Absence Without Pay

- (a) Where a full-time employee is granted leave of absence without pay for any reason, or is laid off on account of lack of work and returns to work upon expiration of such leave of absence or lay-off, he or she shall receive sick leave credits for each month in which he or she is entitled to at least ten (10) days' pay and shall retain his or her cumulative credit, if any, existing at the time of said leave or lay-off.
- (b) Where a part-time employee is granted leave of absence without pay for any reason, or is laid off on account of lack of work and returns to work upon expiration of such leave of absence or lay-off, he or she shall receive sick leave credits for each month in which he or she is entitled to at least forty (40) hours' pay and shall retain his or her cumulative credit, if any, existing at the time of said leave or lay-off.

4. No Loss of Credits During Three-Month Separation

An employee who voluntarily terminates his or her employment and is re-employed within three (3) months will maintain the sick leave credits that he or she had accumulated up to the time of his or her separation.

5. Notify Corporation of Illness

- (a) An employee who is absent because of illness shall notify his or her supervisor or other

designated individual prior to the commencement of his or her shift, or as soon as possible thereafter, and advise his or her supervisor or other designated individual as to the probable date of his or her return to work.

- (b) In the event an employee is unable to return to work at the time expected, he or she shall, prior to the commencement of the shift on which he or she is expected to return, re-notify his or her supervisor or other designated individual of his or her current circumstances.

6. Casual Sick Leave

- (a) During any leave year, casual sick leave cannot exceed a total of ten (10) days without a medical certificate. An employee who has taken seven (7) of the ten (10) days will be informed in writing by the Corporation that he or she is approaching the ten (10) day limit.
- (b) The statement signed by an employee that because of his or her illness or injury he or she was unable to perform his or her duties shall be considered as meeting the requirements to be entitled to sick leave benefits, except where a medical certificate is required in accordance with the collective agreement or where the employee may be subject to discipline as a result of the use of such sick leave.

7. Sick Leave Forms

As soon as possible after the commencement of an absence, the employee shall complete and furnish the Corporation with the necessary leave of absence forms. A

duplicate signed by an authorized representative of the Corporation shall be provided to the employee.

8. Medical Certificate

An employee may be required to produce a certificate from a qualified dentist, medical practitioner, or licensed chiropractor for any illness in excess of five (5) days, certifying that such employee is unable to carry out his or her duties due to illness.

9. Reporting Back on Duty

On returning from sick leave, an employee shall report to his or her supervisor.

10. Deduction of Sick Leave Credit

- (a)** Absences for sick leave shall be deducted from accumulated sick leave credits for all normal working days (exclusive of holidays, as defined in clause 18.01). Where a full-time employee is absent for part of his or her shift because of illness, deductions from sick leave credits shall be made for the period of absence.
- (b)** Notwithstanding paragraph 10 (a), where a full-time employee works less than eight (8) hours per day, and is supported by a medical certificate which sets out a progressive reintegration to a normal eight (8) hour work schedule, deductions from sick leave credits shall be made in accordance with the following:

 - (i)** six (6) hours or more on duty - no deduction,

- (ii) two (2) hours or more on duty, but less than six (6) hours - one-half ($\frac{1}{2}$) day sick leave,
- (iii) less than two (2) hours on duty – one (1) day sick leave.

This paragraph shall only apply for the first six (6) months during which the employee works less than eight (8) hours per day, following which paragraph 10 (a) shall apply.

- (c) Where a part-time employee qualifies for paid sick leave, leave shall be deducted from accumulated credits and the number of hours deducted for each shift shall be based on the average number of hours worked, up to a maximum of eight (8), on the five (5) days he or she was on duty immediately preceding the absence.

11. Sick Leave Without Pay and Borrowed Leave

- (a) Sick leave without pay shall be granted to an employee who does not qualify for sick leave with pay or who is unable to return to work at the termination of all of his or her sick leave credits. However, if an employee is incapacitated through sickness or injury for a continuous period of three (3) working days or more and he or she has no credits, he or she may borrow from his or her future sick leave credits up to twenty (20) days in the case of a full-time employee and up to eighty (80) hours in the case of a part-time employee.
- (b)
 - (i) Where an employee has exhausted all his or her accumulated credits, including

borrowed credits, he or she shall, up to a period of five (5) calendar years, be granted leave without pay to cover his or her illness, subject to him or her providing a medical certificate indicating that he or she is unable to return to work due to sickness or injury.

- (ii) An employee who is on sick leave without pay may be required upon the request of the Corporation, to have a medical assessment every six (6) months, in order to determine that the leave of absence is still required, and also, the approximate date of the employee's return to work.

- (c) Borrowed sick leave credits will be payable to the Corporation from future sick leave credits or upon termination of employment.
- (d) Where an employee's claim pursuant to this article is refused by the Workers' Compensation Board, any borrowed sick leave shall be recovered by the Corporation from the employee's future sick leave credits.
- (e) In case of death, the money value of the borrowed sick leave shall not be recovered from the estate.

12. Access to Information

A record of all unused sick leave credits shall be kept by the Corporation. Each employee shall be informed of the amount of sick leave accrued to his or her credit on request.

13. No Loss for Quarantine

An employee is entitled to leave with pay for time lost due to quarantine where he or she is unable to work, as certified by a qualified medical practitioner, and granted leave without charge to leave credits.

14. Return of Credits During Period of Compensatory Leave for Group 3

If an employee becomes ill during a period of compensatory leave and such illness is supported by a medical certificate, the employee shall be granted sick leave with pay in accordance with paragraph 1 and his or her compensatory leave credits shall be restored to the extent of any concurrent sick leave granted.

APPENDIX “FF”**EMPLOYEES ON SICK LEAVE AS OF THE
DATE IN WHICH THE SHORT TERM DISABILITY
PROGRAM IS IMPLEMENTED**

Despite the introduction of the Short Term Disability Program on January 1, 2013, all employees who were on sick leave as of December 31, 2012 and have not returned to work shall remain subject to Appendix “EE” until they return to work.

When employees in such situations return to work, any future absences due to illness or a non- work related injury shall be subject to Article 20. As well, when an employee returns to work, all remaining sick leave credits, if available, shall be converted to top- up credits as per Article 20.

APPENDIX "GG"

December 21, 2012

Denis Lemelin
President
Canadian Union of Postal Workers
(CUPW)
377 Bank Street
OTTAWA ON K2P 1Y3

Re: Driver's Licence Abstract

This letter and the attached table confirm as to when an employee is required to provide, or consent to the Corporation obtaining, his or her driver's licence abstract.

A handwritten signature in dark ink, reading "Mark J. MacDonell". The signature is written in a cursive style with a large, stylized "M" and "J".

Mark MacDonell
Chief Negotiator

Payment & Timelines regarding Driver's Licence Abstract & Consent

When obtaining a position/assignment requiring a corporate Vehicle Operating Permit (VOP) Part B & C of Article 13

Article 13		Employee	Payment	Timelines
Part B	Change classification & / or Post office	with VOP	CPC pays for the Driver's Licence Abstract (when requested)	Provides Driver's Licence Abstract within 5 days or Sign 'Consent' within 5 days
		without VOP	Employee provides & pays for the Driver's Licence Abstract	Provide Driver Licence Abstract within 10 days
Part C		with VOP	CPC pays for the Driver's Licence Abstract (when requested)	Provides Driver's Licence Abstract within 5 days or Sign 'Consent' within 5 days
		without VOP	CPC pays for the Driver's Licence Abstract	Provides Driver's Licence Abstract within 5 days or Sign 'Consent' within 5 days

For Purposes of Due Diligence

Class		Employee	Payment	Timelines
Class 1 & 2 vehicles		with VOP	CPC pays for the Driver's Licence Abstract (when requested)	Provides Driver's Licence Abstract within 30 days or Sign 'Consent' within 5 days
Class 3 & 4 vehicles		with VOP	CPC pays for the Driver's Licence Abstract (when requested)	Provides Driver's Licence Abstract within 30 days or Sign 'Consent' within 5 days

Note:

For Class 1 & 2 Medium trucks (5 tons) & Tractor trailers,
CPC must have a valid Driver's Licence Abstract (less than 1 year old) on file at all time

APPENDIX “HH”

Mr. Denis Lemelin
Chief Negotiator
Canadian Union of Postal Workers (CUPW)
377 Bank St.
Ottawa ON K2P 1Y3

HUMAN RIGHTS AND WORKPLACE CONFLICT

Mr. Lemelin,

This letter will serve to confirm the Corporation's commitment to work with the Union to continue to pursue our mutual goals of building a respectful environment that embraces diversity, equality and human rights in the workplace.

In undertaking this commitment, the Corporation confirms its current policies on “Equality in Employment”, “No Harassment” and “Workplace Violence Prevention and Protection”.

Because the Corporation and the Union have both expressed interest in strengthening our mutual commitments in this area, the Corporation believes this can be achieved, in part, through the provision of a half-day joint training for all new employees.

At the same time, our mutual collaboration in this area will serve to assist the parties in identifying situations in the workplace where targeted training may also be required to address human rights and conflict in specific situations.

The Corporation will be responsible for all costs for the implementation of this training program, including the costs for materials and preparation by the facilitators.

Training shall be provided in the offices of the Corporation and during the hours of work of employees and facilitators.

Facilitators designated by the Union and the Corporation shall provide the training jointly.

Joint National Human Rights Advisory Committee

The mandate of the Joint National Human Rights Advisory Committee will be to ensure that the parties' mutual efforts serve to create a workplace that maintains respect for the dignity of others and is free of harassment and conflict.

The Committee will be composed of at least three (3) representatives, from each party. Each party must have at least one (1) woman representative. Efforts will be made to have representatives from other equity designated groups. Each party will be responsible for the costs of their own representatives on the Committee.

The Corporation shall be responsible for the expenses, fees, or salaries of consultants or experts agreed by the Committee and as required by the Committee to carry out its mandate.

The Committee will meet at facilities provided by the Corporation, as frequently as it deems necessary to fulfill its mandate, but not less than twice a year.

As part of this undertaking, the mandate of the Committee will be to promote a general understanding for Canada Post employees of human rights, harassment and conflict issues in the workplace through an appropriate mix of communications as well as overseeing the development and implementation of programs, including employment equity, and the establishment of training priorities, practices and initiatives.

The Committee will provide quarterly written reports on its work to both parties.

Decisions of the Committee shall be taken on the basis of a consensus between the representatives of both parties.

Hiring of Aboriginal Employees

The parties mandate the Joint National Human Rights Advisory Committee to develop affirmative action plans to promote and encourage the hiring of Aboriginal workers.

The Committee shall review the barriers to achieving employment equity and ways of eliminating such barriers.

The Committee shall report to the parties in a timely manner and consultation shall be held on the Committee's recommendations.

A handwritten signature in dark ink, reading "Mark J. MacDonell". The signature is written in a cursive style with a large, stylized "M" and "J".

Mark MacDonell
Chief Negotiator

APPENDIX "II"

CORPORATE TEAM INCENTIVE

The terms and conditions of the Corporate Team Incentive Plan, which are applicable to eligible personnel within the Corporation, shall apply to regular employees represented by the CUPW.

The Corporate Team Incentive (CTI) will have an incentive potential of three percent (3%) per fiscal year for meeting Corporate performance targets. Also, there is a potential for earning more than three percent (3%) if the Corporation exceeds the targets it sets and less than three percent (3%) if the Corporation does not meet the targets it sets.

Part-time employees will be eligible for pro-rated incentive payments under the Corporate Team Incentive Plan based on actual straight time hours paid, as opposed to scheduled hours.

The Corporation may modify any of the terms and conditions of the Corporate Team Incentive for the then current or subsequent fiscal year(s), save and except for those provided for in this Appendix.

The Corporation will notify and consult with the Union at the national level regarding any changes made to the Plan.

The Corporation recognizes that the Corporate Team Incentive is used to measure the overall national performance of the Corporation.

For the purpose of the Corporate Incentive Plan, the Corporation's "fiscal year" shall mean the period from January 1 to December 31 of each year. The Corporate Team Incentive Plan will commence on January 1, 2007.

APPENDIX “JJ”**WEEKEND PICKUP AND PARCEL
DELIVERY****I. Agreement on a Weekend Pickup and Parcel Delivery Model**

- 1.1** The parties recognize that to seize growth opportunities and remain competitive in the fast-changing parcel delivery market, the Corporation must have the flexibility to deliver parcels on weekends in a financially sustainable way.

Accordingly, the parties agree to the implementation of a weekend Pickup and Parcel Delivery Model (the Model).

- 1.2** For the purpose of the present Appendix:

- (a)** parcels also include packets.
- (b)** “centralized location” means a grouping of postal installations, which may include parcels from several of the surrounding postal installations.
- (c)** “weekend” means Saturday and/or Sunday.
- (d)** “large volume receiver customer” means a customer who receives at least two hundred (200) parcels daily.

II. Elements of the Model

- 2.1** The Model may involve the pickup and clearances of all products, final parcel sortation, sequencing, loading and delivery of parcels that may be required on weekends.

Parcels for large volume receiver customers will not be delivered during the weekend.

- 2.2** The Model will be implemented in postal installations or centralized locations identified by the Corporation.

Once a postal installation or centralized location is identified, the Corporation shall notify the Union at least sixty (60) days prior to the implementation of the Model. Where notice under this paragraph is given, the parties shall meet within the next fifteen (15) days to hold constructive and meaningful consultations.

III. Creation of a Parcel Delivery Part-Time Classification (PO PD PT-1)

- 3.1** The parties agree to create the new Parcel Delivery Part-Time (PD PT) classification under the following conditions:

- (a) the PD PT classification shall only exist in post offices where the Model has been implemented;
- (b) the PD PT classification is deemed to be included within Group 2, as described in Appendix "A" of the collective agreement;
- (c) PD PT employees:
 - (i) are assigned to a designated postal installation;

- (ii) may be deployed to centralized locations for weekend parcel delivery, subject to sub-paragraph 3.1(c)(iii);
 - (iii) during the month of December, PD PT employees may be deployed to their respective postal installation;
- (d) as much as possible, the majority of hours will be scheduled over the weekend. Remaining hours, if any, are scheduled during weekdays;
- (e) in the event the Corporation elects to offer delivery on Saturday and Sunday, it undertakes to maximize PD PT employees scheduled hours on weekends;
- (f) the normal work week of a PD PT employee shall be at least fifteen (15) hours, and the work schedules shall be established accordingly;
- (g) on a voluntary basis, a PD PT employee may work beyond their normal schedule up to eight (8) hours per day at the regular straight time rate;
- (h) when a PD PT employee is absent, the absence may be covered, as the case may be, by:
 - (i) volunteer PD PT employees by seniority at straight time up to a maximum of eight (8) hours a day who are either on duty or who are not on duty, and are called back to work;

- (ii) temporary employees on the appropriate list, by seniority, provided he or she has not already worked five (5) days during the week.

IV. Establishing PD PT Assignments based on historical data

4.1 Staffing levels and weekend volume density rates will be based on historical data, in accordance with the following:

- (a) Initially, the volume density will be anticipatory but adjustments to the number of assignments following implementation will be based on historical volume density.
- (b) Adjustments may be made on a rolling basis using the data from the previous forty-eight (48) weeks, excluding the four (4) weeks in December. If the Model has been in place for less than one (1) year, adjustments are based on available partial-year data.
- (c) The weekend volume density rate (activity-per-hour) for each postal installation shall be calculated by dividing the aggregate number of activities by the actual hours worked, including parcel deliveries (successful or attempted), pickups and clearances.

For greater clarity, the above calculation shall only include the time employees actually spend performing parcel delivery, pickups, and clearances. It is understood that one (1) pickup or clearance is the equivalent of two (2) parcel deliveries for the purpose of the calculation.

- (d) Labour hours required for each postal installation will be determined by dividing the weekly average volume by the activity-per-hour rate and staffing levels may be adjusted accordingly.

V. Extra Hours to supplement PD PT Assignments

5.1 Any daily extra hours required for the pickup, sortation, and/or delivery of parcels during the weekend will be offered, based on equal opportunity, in order of seniority:

- (a) to PD PT employees who are at work, or scheduled to work, up to a maximum of eight (8) hours; then
- (b) to unscheduled PD PT; or
- (c) as overtime to PD PT employees who are at work or are scheduled to work; or
- (d) to temporary employees on the appropriate list; or
- (e) any combinations of sub-paragraphs (b) to (d).

5.2 If more than one postal installation is included in a location, the equal opportunity lists for the weekend will be comprised of PD PT employees from all affected installations.

VI. Pickup, Sortation, and Parcel Delivery

6.1 The operations under this Model may emanate from any impacted postal installation, or may emanate from a centralized location.

- 6.2** Final parcel sortation under the Model may be performed by a postal clerk or a PD PT employee.
- 6.3** Weekend activities are not structured as per LCRMS.
- 6.4** Notwithstanding Appendices “S”, “V”(1), “CC”, the LCRMS and MSCWSS, a route optimizing solution will be applied to weekend activities where the technology exists.
- 6.5** Parcels delivered during the weekend are not included in the workload of weekday routes.

If the Corporation elects to cease its weekend activities for any reason, in a specific location or by terminating the Model entirely, the parcels delivered during the weekend shall be included in the weekday workload.

- 6.6** The Corporation agrees to share comprehensive information regarding the implementation and ongoing operation of the Model through the regular National Consultation process. Comprehensive information, by postal installation, shall be provided on a monthly basis, which includes, but is not limited to the following:
- (a)** the number of employees used monthly and daily for weekend parcel delivery; and
 - (b)** the total number of activities, as outlined in sub-paragraph 4.1(c), for the installation for each weekend; and
 - (c)** the established daily schedules and actual hours worked by each employee under the Model, over the course of the seven (7) calendar days for each week.

VII. Coming Into Effect and Termination

- 7.1** The Corporation may cease the Model at any time. The present Appendix shall no longer apply where the Model is terminated, as long as sufficient notice in accordance with paragraph 7.2 has been provided to the Union.
- 7.2** Should the Corporation exercise its right to cease or scale down any activities of the Model, the Union and employees shall be notified at least sixty (60) days in advance of eliminating any PD PT assignment(s).

VIII. Intention of the Parties

- 8.1** The parties at the national level agree to meet to resolve issues that may arise from the ongoing application of this Appendix and may agree to make changes to the processes, rules and contractual text during the life of the collective agreement so that the intention of the parties is reflected in the application of the processes and rules.

Any agreements reached to amend this Appendix shall require written approval of the authorized representatives of the parties at the national level.

APPENDIX “KK”**PERCENTAGE OF COVERAGE**

The parties shall establish a Committee to review the percentage of coverage formula.

This Committee shall be composed of at least two (2) representatives appointed by each party. The Corporation shall be responsible for all costs associated with the work of the Committee.

Objective

The project shall analyze and review all aspects of the formula used to calculate the percentage of coverage for letter carrier routes. The objective is to update the existing formula or establish a new percentage of coverage formula that determines more accurately the number of points of call that a letter carrier delivers to on an average day.

Should the parties be unable to agree on whether a change to the formula is required or what change to the formula is needed after the Committee has completed the analysis and review described above, the matter may be referred by either party to the technical arbitration process set out below within sixty (60) days following the conclusion of the project.

Guiding Principles:

- transparency with respect to data captures and pilot results;
- evaluated workload that reflects the work performed;
- a percentage of coverage formula that accurately determines the number of points of call that a letter carrier delivers on a daily basis, based on current mail volumes and product mix.

Arbitration:

1. The arbitrator shall be chosen in rotation from the list established pursuant to paragraph 19 of Appendix "CC", provided that the arbitrator is available to hear the parties and render a decision within the time limits provided in this Appendix.

2. The arbitrator shall hear the parties as soon as possible.

In order to assist the arbitrator in rendering his or her decision as soon as possible, the parties and their counsel or representatives shall make themselves available at any time the arbitrator deems necessary.

3. The arbitrator must hear the case thoroughly before rendering a decision on a preliminary objection unless he or she can dispose of this objection at once.

4. The burden of proof shall rest with the party proposing the change.

5. An arbitrator seized of a dispute under this Appendix, shall determine if the proposed change is justified. The change shall be deemed justified when another more accurate or equally accurate and more efficient percentage of coverage formula is introduced and it is fair and equitable based on the average experienced employee actually performing the work in the manner prescribed by the Corporation.

6. (a) The arbitrator shall then, in accordance with generally accepted industrial engineering practices for work study and production planning, determine if the proposed change to the percentage of coverage formula will allow the workload of an average experienced employee working at a normal pace and actually performing the work, in the manner prescribed by the Corporation, to be correctly established.

- (b)** If the arbitrator determines that the proposed change will not allow the workload to be correctly established, he or she shall determine the appropriate change(s) to be made to the percentage of coverage formula. The arbitrator shall make such determination in accordance with generally accepted industrial engineering practices for work study and production planning.

7. The arbitrator shall decide the questions under paragraphs 5 and 6 at the same time.

8. The arbitrator may request additional evidence, if he or she believes that he or she does not have enough information to decide on the change.

9. An arbitrator seized of a dispute under this Appendix does not have the jurisdiction to render a decision on the deletion, addition or modification of duties or how the duties are performed.

10. The arbitrator shall render a final decision within ninety (90) calendar days of the referral to arbitration. To this end, the arbitrator has full liberty to order the parties to proceed with arbitration hearings at any time he or she deems necessary.

11. The Corporation and the Union shall share equally the fees and expenses of the arbitrator.

APPENDIX “LL”**OVERTIME ON A ROUTE**

The parties recognize that the nature of the letter carrier operation may necessitate an employee working overtime to complete his or her route or assignment. This obligation is acknowledged by the Union. The parties further recognize that work and life balance is important for all employees.

However, complaints have been received from employees about not being able to finish on time when they have important commitments. There may also be situations where a problem with a route requires an employee to work mandatory overtime on a regular basis. In order to help employees in these situations, the Corporation shall determine if the extra work can be managed in a way that would avoid or limit unwanted overtime on an employee's route.

Work and Life Balance

It is recognized that, on occasion, family commitments, appointments and/or other legitimate personal needs which cannot be rescheduled, conflict with an employee's ability to work overtime on their route or on the route that they are covering as a Relief Letter Carrier. An employee may advise management that he or she does not want to work more than eight (8) hours on a given route. In these cases, local management will make reasonable efforts to have the work performed, on a voluntary basis, by other letter carriers in the installation or temporary employees, in no particular order.

The above does not try to address overtime that occurs on days following a statutory holiday or normally high volume mail periods such as Christmas, Mother's Day and others.

Ongoing Overtime Situations

Where the workload on a route requires the employee to work more than one (1) hour of overtime per day, on at least three (3) days per week, over a period of twenty (20) working days (excluding December), the employee shall have the option to request assistance. Assistance will be provided for each week day the employee worked overtime in excess of one (1) hour on average during the twenty (20) day period above, or for some of these days as the employee may choose, but only after having completed the staffing of uncovered routes. The amount of assistance provided for a given day of the week will be equal to the average overtime hours worked on that day of the week during the twenty (20) day period above.

Employees requesting assistance must do so for a minimum period of four (4) weeks and advise the Corporation, in writing, at least one (1) week in advance. The employee shall also advise the Corporation one (1) week prior to the end of each period if they would like the assistance to continue for another period.

The Corporation may canvass employees to determine if any additional employees would like to have assistance.

If an employee is receiving the assistance provided for in the preceding paragraphs, the relief letter carrier that is covering this route has the option of receiving this assistance while covering the route.

The type of assistance provided shall take into consideration the availability of the following employee(s), in no particular order, within the installation:

- employees on modified duties, unassigned letter carriers, available relief letter carriers, or

- part-time letter carriers, willing to work extended hours, or
- volunteer letter carriers willing to work overtime, or
- temporary employees.

Consideration shall first be given to providing assistance on the delivery portion of the assignment. If appropriate, consideration may be given to providing inside assistance. The assistance shall continue until the overtime situation is resolved.

An employee receiving assistance under this appendix shall not be eligible to accept overtime under clause 17.04 and the employee will be recorded as having declined on the equal opportunity list.

Employees who have this assistance on specified days of the week will be eligible for 17.04 overtime on the days that they are not receiving assistance.

Prior to requiring employees to work overtime under clause 15.14, the Corporation shall offer overtime under clause 17.04 to employees receiving assistance under this Appendix who have indicated their interest.

The parties agree that an employee receiving the assistance provided for in this appendix may still, on occasion, be required to work overtime on his or her own route.

In recognition of the importance of meeting the Corporation's customer service obligations, the parties acknowledge that there may be occasions when the Corporation is unable to secure assistance pursuant to this Appendix and on these occasions the employee will be responsible for completing their route or assignment.

APPENDIX “MM”

MEMORANDUM OF AGREEMENT BETWEEN
CANADA POST CORPORATION
AND THE
CANADIAN UNION OF POSTAL WORKERS

PROCEDURE FOR THE REVIEW OF SENIORITY
DATES

I. RIGHT TO REVIEW

1.1 Notwithstanding paragraph 11.02(b):

(a) The seniority date of an employee who was a regular employee on May 3, 2007 may be reviewed if the employee establishes that a mistake occurred or that relevant facts were not considered when his or her seniority date was determined;

(b) The seniority date of an employee who became a regular employee after May 3, 2007, may be reviewed if he or she alleges that it is not in compliance with the provisions of clause 11.02.

II. REVIEW PROCEDURE

2.1 Any request for review must be submitted in writing to the employee’s supervisor and include an explanation or documents in support of the review.

2.2 The request shall forthwith be reviewed by a representative of the Corporation and an authorized representative of the Union designated by the National Director.

2.3 The Corporation shall provide the information it has on the employee's employment history, but the burden of proof shall rest with the employee who requests to have his or her seniority reviewed.

2.4 Should the parties fail to agree on an employee's seniority date, the decision shall be made by the Union's authorized representative. Such decision shall be final and binding and cannot be grieved by either party or by employees.

2.5 Any revision of a seniority date shall take effect within fourteen (14) calendar days of the decision and shall not apply retroactively.

3. For absolute certainty, the new seniority rules have no impact on clause 11.01 and the definition or calculation of continuous employment or continuous service under that clause, or:

- (a)** Employee Termination Benefit calculations or related challenges;
- (b)** pensionable service calculations or eligibility;
- (c)** annual leave calculations or entitlements.

APPENDIX "NN"

May 3, 2007

Pat Bertrand
Chief Negotiator
Canadian Union of Postal Workers (CUPW)
377 Bank Street
Ottawa, ON K2P 1Y3

POST-RETIREMENT HEALTH CARE BENEFITS

Dear Mr. Bertrand,

This will confirm the parties' agreement in relation to the changes negotiated to paragraphs 30.03(b) and (c).

It is agreed that those regular employees who have ten (10) years or more of continuous service prior to January 1, 2008 will be eligible for post-retirement benefits, subject to all other provisions and requirements contained in the collective agreement and in the Extended Health Care Plan itself. These employees will not be subject to the requirement for fifteen (15) years of continuous service to be eligible for these benefits.

This agreement is considered a one-time agreement by the parties.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mark J. MacDonell". The signature is fluid and cursive, with the first name "Mark" and last name "MacDonell" clearly distinguishable.

Mark MacDonell
Chief Negotiator

APPENDIX “OO” – TEMPORARY PEAK WORKFORCE

I. Peak Period Temporary Assignments

The Corporation and the Union (the “Parties”) acknowledge that in order to maintain delivery standards and meet customer needs while balancing employee workload during the high volume season, Peak Period Temporary assignments are required.

Therefore, the Parties agree to create Peak Period Temporary (“PPT”) assignments.

II. Description

2.1 For the purpose of this appendix, PPT assignments shall be filled with temporary employees performing Group 2 letter carrier classification work during the normal work week in accordance with section 3 of this appendix.

2.2 The PPT assignments shall exist for a fixed-term of up to a maximum of three (3) months beginning, at the earliest, on the first Sunday of November, and ending on, at the latest, the first Saturday following January 31 of the subsequent year (the “Term”).

2.3 The PPT assignments may start up to four (4) weeks earlier than contemplated in paragraph 2.2 for the sole purpose of allowing for the completion of necessary training.

2.4 The PPT assignments shall have a guaranteed minimum number of hours.

2.5 The PPT assignments shall be implemented in

installations or post offices identified by the Corporation.

III. Filling Assignments

3.1

- (a) The Corporation shall first offer PPT assignments to existing employees on the appropriate Group 2 temporary employee call-in list, as set out in clause 44.04 of the collective agreement.
- (b) For the duration of the PPT assignments, employees described in paragraph 3.1(a) who accept a PPT assignment shall be entitled to the provisions of Article 44, unless otherwise provided for in the present appendix.
- (c) Notwithstanding clause 44.12, where practicable, the Corporation shall first offer employees on PPT assignments additional work up to a maximum of eight (8) hours per day, prior to going to the appropriate call-in list in accordance with clause 44.12.

3.2

- (a) After paragraph 3.1(a) has been applied, should the Corporation require additional employees to fill PPT assignments, the Corporation may hire for the sole purpose of fulfilling the PPT assignments.
- (b) The employees described in paragraph 3.2(a) shall only be entitled to the provisions listed in clause 44.17 and 44.18, excluding all other provisions of Article 44, unless otherwise provided for in the present appendix. For greater clarity, such employees shall not be

entitled to accumulate seniority as set out in clause 44.01 or continuous service as set out in clause 11.01.

- (c) It is understood that, the employment of the employees described in paragraph 3.2(a) shall end following the expiry of the Term, unless the employment is extended by the Corporation. In such cases, employees will be added to the appropriate call-in list as set out in clause 44.04.

IV. Hours

4.1 Employees in PPT assignments shall work a minimum of three (3) hours per day and at least fifteen (15) hours per week, up to a maximum of forty (40) hours per week.

4.2 In locations where PPT assignments are implemented, for the purpose of paragraph 17.04(a), work performed by all Group 2 temporary employees, in a PPT assignment shall rank in between sub-paragraphs 17.04(a)(iv) and 17.04(a)(v).

4.3 Employees in PPT assignments will be utilized to perform other available Group 2 duties, in accordance with the collective agreement, in the installation or post office. Additionally, based on volume and workload, the Corporation may move work from routes to employees in PPT assignments to reduce own route overtime, where the regular employee has indicated he or she does not wish to work overtime on their own route.

4.4 Work accepted by employees in PPT assignments in excess of eight (8) hours per day must be completed by that employee on the given day.

4.5 PPT assignments will have no impact on Quarterly Review calculations.

V. Consultation

5.1 The Corporation shall hold local consultation to discuss the implementation of PPT assignments with respect to a given installation or post office for the year in question.

5.2 The parties, at the national level, agree to meet to resolve issues that may arise from the ongoing application of this appendix and may agree to make changes to associated processes and rules so that the intention of the parties is reflected.

**APPENDIX “PP” – HOLDING VACANT POSITIONS
IN GROUP 2 WHEN A REDUCTION IN THE
NUMBER OF POSITIONS IS EXPECTED**

The Corporation agrees that it is a preferred outcome to staff Group 2 vacant positions on an indeterminate basis. Therefore, it agrees to use its right to temporarily staff assignments in Group 2 exclusively when:

- (i) It is known that there will be a reduction of positions in any group in the post office/zone; and,
- (ii) It is known that keeping vacant Group 2 positions is required for a timely reassignment of regular employees protected by job security as per Article 53.

In such circumstances, the following prerequisites and parameters apply:

- (a) The National Director and the local Union have been notified in writing of the change which will lead to a reduction in positions in a specific location;
- (b) The temporary staffing of Group 2 assignments is limited to the post office and zone (as defined in Article 53) where the reduction within the bargaining unit is known.
- (c) Temporary staffing is limited to the period starting from the date of the notice referred in paragraph (a) above to either one of the following dates, whichever comes first:
 - (i) the date the reduction takes effect

within the applicable group(s) in the specific post office and zone; or,

(ii) the date Article 53 is initiated.

(d) The maximum number of vacant Group 2 positions, for which assignments can be temporarily staffed is limited to:

(i) the total number of positions expected/forecasted to be reduced in the applicable group(s) of the bargaining unit in the specific post office and zone;

(ii) less the total number of expected/forecasted departures (for any reason) within any group other than Group 2 within the applicable post office and zone.

(e) It is agreed that the number derived from paragraph (d) above shall be consulted with the local union or at the regional level if more than one local is involved.

(f) Notwithstanding other bidding provisions found in the collective agreement, the temporary staffing of such assignments is done in accordance with Article 17.

APPENDIX “QQ” – LETTER CARRIER ROUTE VOLUME UPDATES

The restructure process under Article 47 uses past volume data when building routes. Accordingly, based on the schedule and timeline of a restructure, the volume data may no longer reflect the average volumes for each product type due to volume growth or decline.

In order to better align the volumes based on changes, the parties have agreed on a process to re-evaluate routes based on more recent volume data.

Notwithstanding clause 47.06, the Corporation will review, on an annual basis, the Personal Contact Item (“PCI”) index and Mail Volume Index (“MVI”) against the last available volume count data for a restructure, and update the routes in a depot with the new indexed volumes (“Volume Update”). The Volume Update process will be as follows:

- 1) no later than twelve (12) months following the effective date of the collective agreement the PCI index and the MVI will be generated for the depot prior to the scheduled Volume Update for the most recent forty-eight (48) week period, excluding the four (4) weeks in December;
- 2) the PCI index and the MVI will be compared against the last volume count data for the depot;
- 3) the assessed workload for each route will then be adjusted to reflect the volume change by product type (MVI for Lettermail, and PCI index for Parcels and Packets).

The Corporation will conduct a Volume Update for all depots not on the restructure schedule each year, barring exceptional circumstances.

Depots will not have a Volume Update conducted until at least fifty-two (52) weeks have elapsed following the previous restructure implementation. The Volume Updates will be scheduled on a staggered basis throughout the year with no Volume Updates being conducted in November and December.

The Corporation will include a schedule of depots being updated through the Volume Update process with the schedule provided for in clause 47.02.

Volume Updates shall not be considered Restructures or Route Updates for the purposes of any provisions in the collective agreement, LCRMS, or any Memorandum of Agreement between the parties.

The parties acknowledge that this is a mathematical update process, applying the latest volume data against the last restructure, which may result in some routes becoming over-assessed. As such, over-assessment payments, route assistance and adjustments will be done in accordance with the collective agreement and LCRMS where indicated.

Nothing in this Appendix shall limit or restrict the Corporation's right to determine and schedule the restructuring of routes.

APPENDIX “RR”
VHE Apprenticeship Program

The parties recognize the value of providing opportunities for employees to receive on-the-job training as part of an apprenticeship program.

Accordingly, the parties agree to establish a VHE Apprenticeship Program (“the Program”).

The goal of the Program is to allow apprentices to acquire vehicle mechanic-specific skills and an opportunity to gain the qualifications required for licensed automotive service technician work. Following the successful completion of the Program, the apprentice will become a fully licensed automotive service technician (red seal mechanic), holding a provincial license and allowing them to participate in any VHE-09 classification staffing process. In such cases, the normal collective agreement rules shall apply.

The Program will mirror provincial apprenticeship program standards and requirements of each province. As such, prospective apprentices will be required to qualify and apply for an apprenticeship in the province they wish to work. As a sponsor employer, Canada Post will cosign a training agreement with the prospective apprentice and the appropriate provincial regulatory body. The Program will also have multiple apprenticeship levels commensurate with the level of service and compensation for each step of the apprenticeship. This reflects the developing skillset and workplace contribution of the apprentice, while giving them ongoing incentive to continue to complete practical and in-class work.

Costs and expenses of the Program shall be borne by the applicable Province in accordance with the terms and conditions of the provincial apprenticeship program. Any remaining or additional tuition and/or textbook expenses in relation to the Program shall be covered, as the case may be, in accordance with clause 40.12.

Apprentices will progress incrementally through each of the classifications below upon completion of the required hours thresholds.

Classification	Start and Finish Levels (hours)	% of VHE09
Apprentice Level 1	0 to 2000	60%
Apprentice Level 2	2001 to 4000	70%
Apprentice Level 3	4001 to 6000	80%
Apprentice Level 4	6000 + all school completed to 8000 + certification examination pass	90%
Apprenticeship program complete - team member qualified for Vehicle Mechanic (VHE 09) position		

Apprentices are paid at a percentage of the maximum yearly VHE09 hourly rate based on their current apprentice level, which is determined according to their accumulated hours of work, as set out in the table above. Apprentices receive annual rate increases based on the revision date (i.e. February 1st of each year), but not annual pay increments that are normally applied on the anniversary date of hire.

Admission to the Program will be determined by seniority. Should there be any remaining spots in the Program after regular employees have been provided the opportunity to apply, admission to the Program will be opened up to temporary employees, up to a maximum number of spots, as determined by the Corporation. Notwithstanding the above, the Corporation reserves the right to limit the number of admission spots in the Program.

Apprentices will be subject to the terms and conditions of the Program and provincial apprenticeships.

Apprentices are expected to supply their own tools over the course of the Program. These tools may qualify for a federal tax deduction and Canada Post will provide Form T2200 upon request. If an apprentice does not wish to purchase their own tools, then Canada Post will provide them to the apprentice, however they will remain the property of Canada Post. Subject to legislative requirements, apprentices in this Program may also qualify for employment insurance.

Once admitted to the Program and subject to a training agreement, the apprentice will be required to attend the in-class training program as soon as space is available. Training will be provided in blocks (typically either 3 blocks of 8 weeks or 4 blocks of 6 weeks of in-class training). Following the successful completion of the in-class portion of the training, Canada Post will provide the apprentice with the difference between the amount provided in EI benefits and his or her regular wages based on the straight time rate of pay of their current Apprentice Level.

Failure to meet the requirements of the Program may result in the loss of the EI top-up and/or in the apprentice being returned to their former classification, in accordance with the terms and conditions of the Program.

If the apprentice fails the final exam, they will be allowed to retake it one year after finishing all in-class and practical requirements.

Other terms and conditions, as set by the Corporation, may apply.

The Corporation reserves the right to terminate the Program upon sixty (60) days notice to the Union. In such event, the Corporation undertakes to engage in meaningful consultation with the Union. Employees enrolled in the Program when notice is given, shall be permitted to complete the Program.

The Program shall become effective ninety (90) days following the signing of the collective agreement.

APPENDIX “SS”

May 3, 2007

Pat Bertrand
Chief Negotiator
Canadian Union of Postal Workers
377 Bank Street
Ottawa ON K2P 1Y3

SAFETY WATCHERS IN HIGH-RISK SITUATIONS

Dear Mr. Bertrand,

During the current round of negotiations between Canada Post and the Canadian Union of Postal Workers, the issue of safety watchers for technical services employees working in high-risk situations was discussed. The parties agreed that Part II of the *Canada Labour Code* and its Regulations provides for certain protections in these particular instances. The parties agree that the following summary of these obligations under the *Canada Labour Code* and the *Canada Occupational Safety and Health Regulations* shall be respected.

Working Alone in Technical Services at Canada Post in High-Risk Situations

Under the *Canada Occupational Safety and Health Regulations*, employers are responsible for the safety and health of all of their employees, regardless of whether or not they work alone. The employer is responsible to ensure that the employee has received adequate training, and has, at his/her disposal, all the proper tools, equipment and protection equipment etc. required by the Regulations.

For purposes of this document, an employee is considered to be working alone in technical services if he or she works

by himself or herself at a work site in circumstances where assistance is not readily available when needed. This could include working on a different floor, opposite end of the building or in an obscure location.

There are some situations that have been identified in the *Canada Occupational Safety and Health Regulations* which prohibit technical services employees from working alone, including for example:

- Where a technical services employee is working on or near live electrical equipment and, because of the nature of the work or the condition or location of the work place requires a safety watcher [section 8.8];
- entry into confined spaces under specified hazardous conditions [paragraph 11.5(1)(c)];
- repairs/maintenance work on a machine which cannot reasonably be locked out [subparagraph 13.16(2)(b)(ii)].

Examples of situations where technical services employees should not perform certain tasks when working alone could include:

- Employee requires equipment to be powered up or in operating mode in order to troubleshoot an electrical problem.
- Employee must perform maintenance work on equipment with a critical guard removed with the equipment in operating mode.
- Employee must manipulate awkward objects in the vicinity of operating equipment.
- Employee working at heights over 2.4 meters.

In these situations, the technical services employee must make provisions for having their welfare monitored by another person prior to undertaking the work. The person that is monitoring must know what to do in the event of an emergency. The level of monitoring required, is determined by the degree of hazard (based on the probability and severity of the risk) of the work, or the work environment.

Technical Services employees should always assess the task they are about to undertake for possible hazards. If the employee determines that it is unsafe to perform the task, the employee shall contact their supervisor.

Local Management will implement procedures to ensure that technical services employees working alone in high-risk situations are monitored regularly for their safety. These may include:

- Other person periodically visiting employee working alone;
- Regular contact between the lone employee and another person using either a telephone or radio.

If for some reason a technical services employee finds he or she is alone, they are instructed not to perform tasks that would put them at risk.

A handwritten signature in dark ink, reading "Mark J. MacDonell". The signature is written in a cursive, flowing style with a large initial "M".

Mark MacDonell
Chief Negotiator

APPENDIX "TT"

May 3, 2007

Pat Bertrand
Chief Negotiator
Canadian Union of Postal Workers (CUPW)
377 Bank Street
Ottawa, ON K2P 1Y3

UNADDRESSED ADMAIL PRODUCT SPECIFICATION

Dear Mr. Bertrand,

With regard to the new 12" x 9" x 0.75" product specification, the Corporation confirms that this product shall be sufficiently flexible to allow delivery to a normal mail receptacle or compartment.

Sincerely,

A handwritten signature in dark ink, reading "Mark J. MacDonell". The signature is written in a cursive style with a large, stylized "M" and "J".

Mark MacDonell
Chief Negotiator